50109.0200

Fifty-ninth Legislative Assembly of North Dakota

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SECOND DRAFT:

Prepared by the Legislative Council staff for the Economic Development Committee
September 2004

- 1 A BILL for an Act to create and enact a new section to chapter 54-60 of the North Dakota
- 2 Century Code, relating to the commissioner of commerce's duty to establish a toll-free business
- 3 hotline; to provide for a report to the legislative council; and to provide an expiration date.

## 4 BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

**SECTION 1.** A new section to chapter 54-60 of the North Dakota Century Code is created and enacted as follows:

**Business hotline.** The commissioner shall create and implement a business hotline program. The program must provide for a toll-free telephone number through which the department shall provide, during regular business hours, in-state and out-of-state callers with information regarding how to do business in the state, the services and assistance available to businesses, the advantages of doing business in the state, and information on state and other resources that provide assistance to businesses in the state. In addition to directly providing information, the department may use the toll-free number as a clearinghouse through which to refer callers to other federal, state, local, or private sector economic developers. The program must include an in-state and out-of-state marketing campaign in support of the program. The commissioner shall follow up on business leads gained through the program and shall gather data on the results of calls, including business expansion, location, and startup.

SECTION 2. REPORT TO LEGISLATIVE COUNCIL. During the 2005-06 interim, the commissioner of commerce shall report to the legislative council on the status of the business hotline program. This report must include information regarding what information the program provides to callers; the number of calls made to the toll-free number; the manner in which the information is provided to callers; followup data; how the program is marketed; whether the program should continue; and whether there are potential changes that could be made to improve the dissemination of business information to businesses in the state, to persons

Fifty-ninth Legislative Assembly

- 1 planning on starting a business in the state, and to businesses wishing to do business in the
- 2 state.
- 3 SECTION 3. EXPIRATION DATE. This Act is effective through July 31, 2007, and
- 4 after that date is ineffective.