

Introduced by

Representatives Glassheim, Delmore

1 A BILL for an Act to provide for the reporting of internet access availability.

2 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

3 **SECTION 1. Internet access providers - Complaints.** An internet access provider
4 shall maintain the computer equipment and telephone services necessary to provide service to
5 seventy percent of the provider's customers at one time. The consumer protection and antitrust
6 division of the attorney general's office shall receive any complaint from a subscriber to services
7 provided by an internet access provider on the inability to use internet services of the provider.
8 The division shall compile an annual report of the nature of the complaints and against which
9 internet access providers the complaints were made and make this report available to the
10 public. The division shall deliver monthly a copy of each complaint to the public service
11 commission. The commission shall review each complaint and may investigate any violation of
12 this section. The commission shall notify the public of the results of any investigation.