

Fifty-fifth
Legislative Assembly
of North Dakota

ENGROSSED HOUSE BILL NO. 1293

Introduced by

Representatives Glassheim, Delmore

1 A BILL for an Act to provide for the reporting of internet access availability.

2 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

3 **SECTION 1. Internet access providers - Complaints.** An internet access provider
4 shall maintain the computer equipment and telephone services necessary to provide service to
5 seven percent of the provider's customers at one time. The consumer protection and antitrust
6 division of the attorney general's office shall receive any complaint from a subscriber to
7 services provided by an internet access provider on the inability to use internet services of the
8 provider. The division shall compile an annual report of the nature of the complaints and
9 against which internet access providers the complaints were made and make this report
10 available to the public. The division shall deliver monthly a copy of each complaint to the public
11 service commission. The commission shall review each complaint and may investigate any
12 violation of this section. The commission shall notify the public of the results of any
13 investigation.