

Introduced by

Representatives Koppelman, Pietsch, Severson

Senators Klein, Tallackson

1 A BILL for an Act to create and enact two new sections to chapter 57-40.6 of the North Dakota
2 Century Code, relating to standards and guidelines for 911 telephone systems.

3 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

4 **SECTION 1.** Two new sections to chapter 57-40.6 of the North Dakota Century Code
5 are created and enacted as follows:

6 **Standards and guidelines.**

- 7 1. The governing body of the local governmental unit with jurisdiction over an
8 emergency 911 telephone system shall be or shall designate a governing
9 committee of the emergency 911 telephone system which shall:
- 10 a. Designate a 911 coordinator.
 - 11 b. Enter written agreements with participating organizations and agencies.
 - 12 c. Designate lines of authority.
 - 13 d. Provide for a written plan for rural and rural-addressing, if applicable, which
14 has been coordinated with the local postal authorities. After January 1, 1993,
15 a rural plan must conform to the modified burkle addressing plan. All rural
16 addressing signs may comply with the manual on uniform traffic control
17 devices standards.
 - 18 e. Provide for an update of the emergency 911 telephone system's data base
19 annually by obtaining current records from the appropriate
20 telecommunications company.
 - 21 f. Define a records retention plan with all printed records to be maintained for at
22 least one year.
 - 23 g. Ensure that coin-free dialing is available.

- 1 h. Define a mechanism to differentiate between emergency 911 telephone calls
- 2 from other calls.
- 3 i. Provide for written operating procedures.
- 4 j. Require the public safety answering point that initially receives an emergency
- 5 call to be responsible for handling that call. If a transfer of an emergency call
- 6 is made to a secondary public safety answering point, the initial public safety
- 7 answering point may not disconnect from the three-way call unless mutually
- 8 agreed upon by the two public safety answering point dispatchers. Upon this
- 9 agreement, the secondary public safety answering point becomes responsible
- 10 for the call.
- 11 2. The governing committee may:
- 12 a. Require appropriate liability protection.
- 13 b. Create a user advisory board.
- 14 c. Conduct an annual statistical evaluation of services.
- 15 d. Publish an annual financial report in the official county newspaper.
- 16 3. An emergency 911 telephone system must access and dispatch the following
- 17 services:
- 18 a. Law enforcement.
- 19 b. Fire service.
- 20 c. Emergency medical service.
- 21 4. An emergency 911 telephone system may access and dispatch the following
- 22 services:
- 23 a. Poison control.
- 24 b. Suicide prevention.
- 25 c. Emergency management.
- 26 d. Any other related service in subsection 3 or 4.
- 27 5. The governing committee of an emergency 911 telephone system shall provide
- 28 that that system:
- 29 a. Provides twenty-four-hour, seven-day-a-week coverage.
- 30 b. Dispatches and continually communicates with service identified in
- 31 subsection 3.

- 1 c. Records all incoming 911 calls and related radio and telephone
- 2 communications.
- 3 d. Provides alternate measures in the event of an emergency 911 telephone
- 4 system failure, including an alternate public safety answering point seven-digit
- 5 number.
- 6 e. Ensures grade of service of no less than a grade that provides one busy
- 7 signal per one hundred calls on the average busiest hour on an average eight
- 8 hour workday from the tandem switch to the public safety answering point.
- 9 The number of trunks required per system will be based on the number of
- 10 access lines from the point of origin to the tandem switch. This number must
- 11 be statistically based by population to assure access to an emergency 911
- 12 telephone system.
- 13 f. Does not accept one-way call-in alarms or devices.
- 14 g. Provides access to an emergency 911 telephone system through specialized
- 15 telecommunications equipment as defined under section 54-44.8-01.
- 16 6. An emergency 911 telephone system may:
 - 17 a. Locate the emergency caller utilizing electronic equipment.
 - 18 b. Provide a mechanism for investigating false or prank calls.
- 19 7. An emergency 911 telephone system must include at least one public safety
- 20 answering point.
- 21 8. A cellular 911 call must be routed to the nearest available 911 public safety
- 22 answering point from the cellular site.
- 23 9. An emergency 911 telephone call must be answered by a dispatcher who has
- 24 completed forty hours of training through an association of public safety
- 25 communications officials course or equivalent course. An emergency 911 dispatch
- 26 center is required to offer emergency medical dispatch instructions on all
- 27 emergency medical calls. Prearrival instructions must be offered by a dispatcher
- 28 who has completed at least a sixteen-hour emergency medical dispatch course
- 29 approved by the division of emergency health services. Prearrival medical
- 30 instructions may be given through a mutual aid agreement.

- 1 **Annual report to legislative council.** State radio, in cooperation with entities affected
- 2 by this Act, shall facilitate the review of emergency 911 telephone system standards and
- 3 guidelines and shall report annually to the legislative council on the operation of and any
- 4 recommended changes in the standards and guidelines.