## Fifty-seventh Legislative Assembly of North Dakota In Regular Session Commencing Tuesday, January 9, 2001

HOUSE BILL NO. 1409 (Representatives Koppelman, Pietsch, Severson) (Senators Klein, Tallackson)

AN ACT to create and enact two new sections to chapter 57-40.6 of the North Dakota Century Code, relating to the dispatching of ambulances and standards and guidelines for 911 telephone systems.

## BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

**SECTION 1.** Two new sections to chapter 57-40.6 of the North Dakota Century Code are created and enacted as follows:

## Standards and guidelines.

- 1. The governing body of the local governmental unit with jurisdiction over an emergency 911 telephone system shall be or shall designate a governing committee of the emergency 911 telephone system which shall:
  - a. Designate a 911 coordinator.
  - b. Enter written agreements with participating organizations and agencies.
  - c. Designate lines of authority.
  - d. Provide for a written plan for rural addressing, if applicable, which has been coordinated with the local postal authorities. After January 1, 1993, a rural plan must conform to the modified burkle addressing plan. A plan in use before this date does not have to conform with the modified burkle addressing plan. If implemented, all rural addressing signs must comply with the manual on uniform traffic control devices standards.
  - e. Provide for an update of the emergency 911 telephone system's data base annually by obtaining current records from the appropriate telecommunications company.
  - f. Define a records retention plan for all printed and recorded records in accordance with jurisdictional requirements.
  - g. Encourage that coin-free dialing is available for 911 calls.
  - h. Define a mechanism to differentiate between emergency 911 telephone calls from other calls.
  - i. Provide for written operating procedures.
  - j. Require the public safety answering point that initially receives an emergency call to be responsible for handling that call. If a transfer of an emergency call is made to a secondary public safety answering point, the initial public safety answering point may not disconnect from the three-way call unless mutually agreed upon by the two public safety answering point dispatchers. Upon this agreement, the secondary public safety answering point becomes responsible for the call.
  - k. Beginning June 1, 2002, ensure that the closest available emergency medical service is dispatched to the scene of medical emergencies regardless of city, county, or district boundaries. The state department of health shall provide emergency 911

telephone systems with necessary geographical information to assist in the implementation of this subdivision.

- 2. The governing committee may:
  - a. Require appropriate liability protection.
  - b. Create a user advisory board.
  - c. Conduct an annual statistical evaluation of services.
  - d. Publish an annual financial report in the official county newspaper.
- 3. An emergency 911 telephone system must access and dispatch the following services:
  - a. Law enforcement.
  - b. Fire service.
  - c. Emergency medical service.
- 4. An emergency 911 telephone system may access and dispatch the following services:
  - a. Poison control.
  - b. Suicide prevention.
  - c. Emergency management.
  - d. Any other related service in subsection 3 or 4.
- 5. The governing committee of an emergency 911 telephone system shall provide that that system:
  - a. Provides twenty-four-hour, seven-day-a-week coverage.
  - b. Dispatches and communicates with service identified in subsection 3.
  - c. Records all incoming 911 calls and related radio and telephone communications.
  - d. Provides alternate measures in the event of an emergency 911 telephone system failure, including an alternate public safety answering point seven-digit number.
  - e. Ensures an adequate grade of service that is statistically based by population to assure access to an emergency 911 telephone system.
  - f. Does not accept one-way call-in alarms or devices.
  - g. Provides access to an emergency 911 telephone system through specialized telecommunications equipment as defined under section 54-44.8-01.
- 6. An emergency 911 telephone system may:
  - a. Locate the emergency caller utilizing electronic equipment.
  - b. Provide a mechanism for investigating false or prank calls.
- 7. An emergency 911 telephone system must include at least one public safety answering point.
- 8. A cellular 911 call must be routed to the appropriate 911 public safety answering point.
- 9. An emergency 911 telephone call must be answered by a dispatcher who has completed training through an association of public safety communications officials course or

equivalent course. An emergency 911 dispatch center is required to offer emergency medical dispatch instructions on all emergency medical calls. Prearrival instructions must be offered by a dispatcher who has completed an emergency medical dispatch course approved by the division of emergency health services. Prearrival medical instructions may be given through a mutual aid agreement.

**Annual report to legislative council.** State radio, in cooperation with entities affected by this Act, shall facilitate the review of emergency 911 telephone system standards and guidelines and shall report annually to the legislative council on the operation of and any recommended changes in the standards and guidelines.

Speaker of the House

President of the Senate

Chief Clerk of the House

Secretary of the Senate

This certifies that the within bill originated in the House of Representatives of the Fifty-seventh Legislative Assembly of North Dakota and is known on the records of that body as House Bill No. 1409.

House Vote:Yeas97Nays0Absent1Senate Vote:Yeas48Nays1Absent0

Chief Clerk of the House

Received by the C	Governor at	M. on	, 2001.
Approved at	M. on		, 2001.

Governor

Filed in this office this			day of	, 2001,
at	o'clock	M		

Secretary of State