

Introduced by

Senators Traynor, Krebsbach, Lindaas

Representatives Hawken, Kasper, Warner

1 A BILL for an Act to create and enact chapter 51-26 of the North Dakota Century Code, relating
2 to telephone solicitations; and to provide a penalty.

3 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

4 **SECTION 1.** Chapter 51-26 of the North Dakota Century Code is created and enacted
5 as follows:

6 **51-26-01. Definitions.** In this chapter, unless the context or subject matter otherwise
7 requires, the terms shall have the meanings as follows:

- 8 1. "Automatic dialing-announcing device" means a device that selects and dials
9 telephone numbers and that, working alone or in conjunction with other equipment,
10 disseminates a prerecorded or synthesized voice message to the telephone
11 number called.
- 12 2. "Caller" means a person, corporation, firm, partnership, association, or legal or
13 commercial entity that attempts to contact, or that contacts, a subscriber in this
14 state by using a telephone or a telephone line.
- 15 3. "Caller identification service" means a telephone service that permits telephone
16 subscribers to see the telephone number of incoming telephone calls.
- 17 4. "Established business relationship" means a relationship between a seller and
18 consumer based on a free trial newspaper subscription or on the consumer's
19 purchase, rental, or lease of the seller's goods or services or a financial transaction
20 between the consumer and seller, within the twenty-four months immediately
21 preceding the date of a telemarketing call.
- 22 5. "Message" means any telephone call, regardless of its content.
- 23 6. "Subscriber" means a person who has subscribed to residential telephone services
24 from a telephone company or the other persons living or residing with the

1 subscribing person, or a person who has subscribed to wireless or mobile
2 telephone services.

3 7. "Telephone solicitation" means any voice communication over a telephone line for
4 the purpose of encouraging charitable contributions, or the purchase or rental of,
5 or investment in, property, goods, services, or merchandise, including as defined in
6 subsection 3 of section 51-15-03, whether the communication is made by a live
7 operator, through the use of an automatic dialing-announcing device, or by other
8 means. Telephone solicitation does not include communications:

- 9 a. To any subscriber with that subscriber's prior express written request,
10 consent, invitation, or permission.
- 11 b. By or on behalf of any person with whom the subscriber has an established
12 personal or business relationship.
- 13 c. By or on behalf of an organization that is identified as a nonprofit organization
14 under state or federal law, but only if the person who makes the telephone
15 call immediately discloses the following information upon making contact with
16 the consumer:
- 17 (1) The person's true first and last name; and
18 (2) The name, address, and telephone number of the organization.
- 19 d. By or on behalf of any person whose exclusive purpose is to poll or solicit the
20 expression of ideas, opinions, or votes, unless the communication is made
21 through an automatic dialing-announcing device in a manner prohibited by
22 section 51-26-02.
- 23 e. By the individual soliciting without the intent to complete, and who does not in
24 fact complete, the sales presentation during the call, but who will complete
25 the sales presentation at a later face-to-face meeting between the individual
26 solicitor or person who makes the initial call and the prospective purchaser.
- 27 f. By or on behalf of a political party, candidate, or other group with a political
28 purpose, as defined in section 16.1-08.1-01.

29 **51-26-02. Use of prerecorded or synthesized voice messages.** A caller may not
30 use or connect to a telephone line an automatic dialing-announcing device unless the
31 subscriber has knowingly requested, consented to, permitted, or authorized receipt of the

1 message or the message is immediately preceded by a live operator who obtains the
2 subscriber's consent before the message is delivered. This section and section 51-26-05 do
3 not apply to messages from school districts to students, parents, or employees, messages to
4 subscribers with whom the caller has a current business relationship, or messages advising
5 employees of work schedules.

6 **51-26-03. Message requirements.** When the message is immediately preceded by a
7 live operator, the operator must disclose at the outset of the message:

- 8 1. The name of the business, firm, organization, association, partnership, or entity for
9 which the message is being made;
- 10 2. The purpose of the message;
- 11 3. The identity or kinds of goods or services the message is promoting; and
- 12 4. If applicable, the fact that the message intends to solicit payment or commitment of
13 funds.

14 **51-26-04. Requirements on automatic dialing-announcing devices.** A caller may
15 not use an automatic dialing-announcing device unless the device is designed and operated so
16 as to disconnect within ten seconds after termination of the telephone call by the subscriber. A
17 caller may not use an automatic dialing-announcing device that uses a random or sequential
18 number generator unless the equipment excludes calls to the following telephone numbers:

- 19 1. Emergency telephone numbers, including 911, of any hospital, medical physician,
20 health care facility, ambulance or emergency medical provider, fire protection
21 facility, or law enforcement agency.
- 22 2. Any guest room or patient room of a hospital, health care facility, elderly care
23 home, or similar establishment.
- 24 3. A paging service, a cellular telephone service, a specialized mobile radio service,
25 or any service for which the called party is charged for the call.
- 26 4. The telephone numbers maintained on a do-not-call list established pursuant to
27 section 51-26-09.

28 **51-26-05. Time of day limit.** A caller may not use an automatic dialing-announcing
29 device nor make any telephone solicitation before eight a.m. or after nine p.m. at the telephone
30 subscriber's location.

1 **51-26-06. Prohibited telephone solicitations.** A caller may not make or cause to be
2 made any telephone solicitation to the telephone line of any subscriber in this state who, for at
3 least ninety days before the date the call is made, has been on the do-not-call list established
4 and maintained or used by the attorney general under section 51-26-09 or the national
5 do-not-call registry established and maintained by the federal trade commission under title 16,
6 Code of Federal Regulations, part 310.

7 **51-26-07. Identification by caller.** Any caller who makes a telephone solicitation to a
8 subscriber in this state shall immediately and clearly state at the beginning of the call the
9 caller's true first and last name, the caller's telephone number, the caller's city and state of
10 location, and the name of the business on whose behalf the telephone solicitation is made.

11 **51-26-08. Interference with caller identification.** A caller who makes a telephone
12 solicitation to a subscriber in this state may not knowingly use any method to block or otherwise
13 deliberately circumvent the subscriber's use of a caller identification service.

14 **51-26-09. Establishment of do-not-call list - Federal trade commission do-not-call**
15 **registry.**

16 1. The attorney general shall establish and maintain a list of telephone numbers of
17 subscribers who object to receiving telephone solicitations. The attorney general
18 may fulfill the requirements of this section by contracting with an agent for the
19 establishment and maintenance of the list or by using the national do-not-call
20 registry established and maintained by the federal trade commission under title 16,
21 Code of Federal Regulations, part 310. The attorney general may adopt rules
22 governing the establishment, distribution, and operation of the do-not-call list, as
23 the attorney general deems necessary and appropriate to fully implement the
24 provisions of this chapter, in addition to the following provisions:

- 25 a. Any subscriber may contact the attorney general or the attorney general's
26 agent and give notice, in the manner prescribed by the attorney general, that
27 the subscriber objects to receiving telephone solicitations. The attorney
28 general shall add the telephone number of any subscriber who gives notice of
29 objection to the list maintained pursuant to this section.
- 30 b. Any notice given by a subscriber under this section is effective for five years
31 unless revoked by the subscriber. Any subsequent notices given by the same

- 1 subscriber related to a different telephone number are separate from the
2 original notice.
- 3 c. The attorney general shall allow subscribers to give notice under this section
4 by mail, telephone, or electronically.
- 5 d. The attorney general shall establish the procedures by which a person
6 wishing to make telephone solicitations may obtain access to the list. To the
7 extent practicable, those procedures shall allow for access to paper or
8 electronic copies of the list.
- 9 e. The attorney general may include in the list established under this section
10 subscribers who live in North Dakota and are included in the national
11 do-not-call registry established and maintained by the federal trade
12 commission under title 16, Code of Federal Regulations, part 310. The
13 attorney general may provide to the federal trade commission the telephone
14 numbers of North Dakota subscribers who are in the attorney general's
15 do-not-call list or who have otherwise notified the attorney general of the
16 subscriber's objection to receiving telephone solicitations for inclusion in the
17 national do-not-call registry.
- 18 f. A person or entity desiring to make telephone solicitations shall pay a fee,
19 payable to the attorney general, for access to, or for paper or electronic
20 copies of, the list established under section 51-26-09. The fee for acquisition
21 of the list may not exceed two hundred dollars per quarter, or eight hundred
22 dollars per year.
- 23 2. Notwithstanding any other provision of this chapter, the attorney general may
24 designate the national do-not-call registry established and maintained by the
25 federal trade commission under title 16, Code of Federal Regulations, part 61, as
26 the state do-not-call list.

27 **51-26-10. Release of information.** Information contained in the list established under
28 section 51-26-09 may not be used for any purposes except compliance with this chapter or in a
29 proceeding or action under this chapter or chapter 51-15. The information contained in the list
30 is an exempt record as defined in section 44-04-17.1.

1 **51-26-11. Private enforcement.** Any person who receives a telephone solicitation or
2 message in violation of this chapter may bring an action to enjoin such violation, or for
3 damages, or both. The court may award the plaintiff the plaintiff's actual damages or damages
4 up to two thousand dollars for each violation, whichever is greater. The court may award the
5 plaintiff costs, expenses, and reasonable attorney's fees. This section shall not limit any other
6 claims the person may have against the caller.

7 **51-26-12. Limitation of actions.** No action or proceeding may be brought under this
8 chapter:

- 9 1. More than one year after the person bringing the action knew or should have
10 known of the alleged violation; or
- 11 2. More than one year after the termination of any proceeding or action by the
12 attorney general, whichever is later.

13 **51-26-13. Powers of the attorney general - Remedies - Injunction - Other relief.**
14 When it appears to the attorney general that a person has engaged in, or is engaging in, any
15 practice declared to be unlawful by this chapter, the attorney general, in enforcing this chapter,
16 has all powers provided in this chapter or chapter 51-15, and may seek all remedies in this
17 chapter or chapter 51-15.

18 **51-26-14. Cease and desist orders.** When it appears to the attorney general that a
19 person has engaged in, or is engaging in, any practice declared to be unlawful by this chapter
20 or by any rule or order of the attorney general issued under this chapter, the attorney general,
21 without notice and hearing, may issue any cease and desist order which the attorney general
22 deems necessary or appropriate in the public interest, including if any person fails or refuses to
23 file any statement or report, or obey any subpoena issued by the attorney general under this
24 chapter or chapter 51-15. A person aggrieved by an order issued under this section may
25 request a hearing before the attorney general if a written request is made within ten days after
26 the receipt of the order. An adjudicative proceeding under this section must be conducted in
27 accordance with chapter 28-32, unless otherwise specifically provided herein.

28 **51-26-15. Civil penalties in an adjudicative proceeding.** When it appears to the
29 attorney general that a person has engaged in, or is engaging in, any practice declared to be
30 unlawful by this chapter or by any rule or order of the attorney general issued under this
31 chapter, the attorney general may impose by order and collect a civil penalty against any

1 person found in an adjudicative proceeding to have violated any provision of this chapter, or
2 any rule or order adopted under this chapter, in an amount not more than two thousand dollars
3 for each violation of this chapter or any rule or order adopted under this chapter. The attorney
4 general may bring an action in district court to recover penalties under this section.

5 **51-26-16. Costs recoverable in adjudicative proceeding - Hearing costs.** If the
6 attorney general prevails in an adjudicative proceeding pursuant to section 51-26-14 or
7 51-26-15, the attorney general may assess the nonprevailing person for all adjudicative
8 proceeding and hearing costs, including reasonable attorney's fees, investigation fees, costs,
9 and expenses of any investigation and action brought under the provisions of this chapter.

10 **51-26-17. Civil penalties in court proceeding.** The court may award the attorney
11 general civil penalties of not more than two thousand dollars per violation of this chapter. A
12 violation of this chapter constitutes a violation of chapter 51-15 and the court may award civil
13 penalties under section 51-15-11.

14 **51-26-18. Costs recoverable in court proceeding.** The attorney general is entitled to
15 an award of reasonable attorney's fees, investigation fees, costs, and expenses of any
16 investigation and action brought under the provisions of this chapter.

17 **51-26-19. Separate violations - Nonexclusive remedies and penalties.** For each
18 remedy or penalty under this chapter or chapter 51-15, or otherwise provided by law, each
19 telephone solicitation or message shall constitute a separate violation for purposes of an
20 adjudicative proceeding or an action in district court. The remedies, duties, prohibitions, and
21 penalties of this chapter are not exclusive and are in addition to all other causes of action,
22 remedies, and penalties in chapter 51-15, or otherwise provided by law.

23 **51-26-20. Caller identification service nonliability.** No provider of caller
24 identification service shall be held liable for violations of this chapter committed by other
25 persons or entities.

26 **51-26-21. Disposition of fees, penalties, and recoveries.** All fees, penalties, and
27 recoveries of attorney's fees, investigation fees, costs, and expenses collected pursuant to this
28 chapter shall be retained by the attorney general for enforcement of this chapter, including to
29 pay costs, expenses, and attorney's fees and salaries incurred in the operation of the attorney
30 general's consumer protection and antitrust division. However, the attorney general may

- 1 deposit any excess funds not required for enforcement of this chapter in the attorney general
- 2 refund fund under section 54-12-18.

- 3 **51-26-22. Venue.** The attorney general or a plaintiff in a private enforcement action
- 4 may bring an action pursuant to this chapter in either the county of the telephone subscriber's
- 5 residence or Burleigh County.