Sixty-fourth Legislative Assembly of North Dakota

## **HOUSE BILL NO. 1384**

Introduced by

Representatives Louser, Beadle, Kasper

Senators Casper, Murphy, Oehlke

- 1 A BILL for an Act to create and enact chapter 26.1-56 of the North Dakota Century Code,
- 2 relating to portable electronics insurance.

## 3 BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

- 4 **SECTION 1.** Chapter 26.1-56 of the North Dakota Century Code is created and enacted as
- 5 follows:
- 6 **26.1-56-01. Definitions.**
- 7 For purposes of this chapter:
- 8 <u>1. "Business entity" means a corporation, association, partnership, limited liability</u>
- 9 <u>company, limited liability partnership, or other legal entity.</u>
- 10 <u>2.</u> "Customer" means a person that purchases a portable electronic device or services
- 11 <u>related to the use of a portable electronic device.</u>
- 12 <u>3. "Enrolled customer" means a customer that elects coverage under a portable</u>
- electronics insurance policy issued to a vendor of portable electronic devices.
- 14 <u>4.</u> "Location" means any physical location in this state or any website, call center site, or
- 15 <u>similar location directed to residents of this state.</u>
- 16 <u>5. "Person" means an individual or a business entity.</u>
- 17 6. "Portable electronic device":
- 18 <u>a. Means personal, self-contained, easily carried by hand, battery-operated</u>
- 19 <u>electronic communication, viewing, listening, recording, gaming, computing, or</u>
- 20 global positioning devices, including cellular or satellite phones, personal global
- 21 <u>positioning satellite units, portable computers, portable audio listening, video</u>
- 22 <u>viewing or recording devices, digital cameras, video camcorders, portable</u>
- gaming systems, docking stations, and accessories for any of these devices with
- 24 a retail value of less than five thousand dollars.

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1 Does not include telecommunications switching equipment, transmission wires, 2 cell site transceiver equipment, or other equipment and systems used by 3 telecommunications companies to provide telecommunications service to 4 consumers. 5 <u>7.</u> "Portable electronics insurance" means insurance providing coverage for the repair or 6 replacement of portable electronic devices due to one or more of the following causes 7 of loss: loss, theft, inoperability due to mechanical failure, malfunction, damage, or 8 other similar cause of loss. The term includes any agreement whereby a person, in 9 exchange for consideration paid, agrees to provide for the future repair or replacement 10 of a portable electronic device. The term does not include: 11 A property service contract as defined under section 9-01-21; 12 <u>b.</u> A policy of insurance covering a seller's or a manufacturer's obligations under a 13 warranty; or 14 A homeowner's, renter's, private passenger automobile, commercial multi-peril, or <u>C.</u> 15 similar policy. 16 "Portable electronics transaction" means the sale or lease of portable electronic <u>8.</u> 17 devices by a vendor to a customer or the sale of a service related to the use of a 18 portable electronic device by a vendor to a customer. 19 <u>9.</u> "Vendor" means a person in the business of engaging in portable electronics 20 transactions, directly or indirectly. 21 26.1-56-02. Licensure of vendors. 22 A vendor shall hold a limited lines license under this section to sell or offer coverage 1. 23 under a policy of portable electronics insurance. 24 2. A limited lines license issued under this section is limited to authorizing a vendor and the vendor's employees or authorized representatives to sell or offer coverage under a 25 26 policy of portable electronics insurance to a customer to whom the vendor and the 27 vendor's employees or authorized representatives sells or leases a portable electronic 28 device or services related to the use of a portable electronic device. 29 A limited lines license issued under this section authorizes a vendor and the vendor's 3.

employees or authorized representatives to sell or offer portable electronics insurance

ı		COV	erage	e at each location at which the vendor engages in portable electronics	
2		<u>trar</u>	<u>ısacti</u>	ons.	
3	<u>4.</u>	<u>The</u>	e venc	dor shall maintain a registry of locations that are authorized to sell or solicit	
4		por	table	electronics insurance coverage in this state. Upon request by the	
5		<u>con</u>	<u>nmiss</u>	ioner, and with five days' notice to the vendor, the vendor shall provide the	
6		<u>reg</u>	istry t	o the commissioner for inspection and examination.	
7	<u>5.</u>	Not	withs	tanding any other provision of law, a license issued under this section	
8		<u>autl</u>	horize	es the licensee and the licensee's employees or authorized representatives to	
9		<u>eng</u>	age c	only in those activities that are permitted in this chapter in connection with the	
10		<u>bus</u>	iness	of insurance unless authorized to do so under an existing license issued by	
11		<u>the</u>	comn	nissioner.	
12	<u>26.1</u>	-56-03. Requirements for sale of portable electronics insurance.			
13	<u>1.</u>	<u>At e</u>	every	location where portable electronics insurance is offered to customers, the	
14		<u>ven</u>	idor s	hall make available to a prospective customer brochures or other written	
15		mat	terials	s that:	
16		<u>a.</u>	<u>Disc</u>	close portable electronics insurance may provide a duplication of coverage	
17			<u>alre</u>	ady provided by a customer's homeowner's insurance policy, renter's	
18			<u>insu</u>	rance policy, or other source of coverage;	
19		<u>b.</u>	<u>Stat</u>	e the enrollment by the customer in a portable electronics insurance program	
20			is no	ot required in order to purchase or lease a portable electronic device or	
21			<u>serv</u>	rices;	
22		<u>C.</u>	<u>Sun</u>	nmarize the material terms of the insurance coverage, including:	
23			<u>(1)</u>	The identity of the insurer:	
24			<u>(2)</u>	The amount of any applicable deductible and how the deductible is to be	
25				paid;	
26			<u>(3)</u>	Benefits of the coverage; and	
27			<u>(4)</u>	Key terms and conditions of coverage, such as whether a portable	
28				electronic device may be repaired or replaced with similar make and model	
29				reconditioned or nonoriginal manufacturer parts or equipment.	

1		<u>d.</u>	Summarize the process for filing a claim, including a description of how to return
2			a portable electronic device and the maximum fee applicable in the event the
3			customer fails to comply with any equipment return requirements.
4		<u>e.</u>	State an enrolled customer may cancel enrollment for coverage under a portable
5			electronics insurance policy at any time and the person paying the premium shall
6			receive a refund of any applicable unearned premium.
7	<u>2.</u>	<u>The</u>	written materials required by this section are not subject to filing or approval
8		<u>requ</u>	uirements with the commissioner
9	<u>3.</u>	Port	able electronics insurance may be offered on a month-to-month or other periodic
10		<u>basi</u>	s as a group or master commercial inland marine policy issued to a vendor of
11		port	able electronic devices for the vendor's enrolled customers.
12	<u>4.</u>	<u>A pc</u>	olicy of portable electronics insurance must provide primary coverage in the event
13		of a	covered loss under more than one policy.
14	<u>5.</u>	<u>Eligi</u>	ibility and underwriting standards for customers electing to enroll in coverage must
15		be e	established for each portable electronics insurance program.
16	<u>26.1</u>	-56-0	4. Authority of vendors of portable electronic devices.
17	<u>1.</u>	<u>An e</u>	employee and an authorized representative of a vendor may sell or offer portable
18		elec	tronics insurance to customers and are not subject to licensure as an insurance
19		proc	ducer under this chapter if:
20		<u>a.</u>	The vendor obtains a limited lines license to authorize the vendor's employees or
21			authorized representatives to sell or offer portable electronics insurance under
22			this chapter.
23		<u>b.</u>	The vendor files an acknowledgment with the commissioner in a form and
24			manner directed by the commissioner which the vendor's counter sales
25			personnel and authorized representatives act on the vendor's behalf and the
26			vendor is responsible for any representations made by the counter sales
27			personnel or authorized representatives relating to insurance products offered
28			through the vendor. The acknowledgment must state the commissioner may take
29			any administrative action contemplated in this title.
30		<u>C.</u>	The insurer issuing the portable electronics insurance either directly supervises
31			or the vendor supervises the development of a training program for employees

1		and authorized representatives of the vendors. The training required by this
2		subdivision must comply with the following:
3		(1) The training must be delivered to employees and authorized representatives
4		of vendors who are directly engaged in the activity of selling or offering
5		portable electronics insurance, and the training materials must be
6		maintained by the vendor and be made available to the commissioner for
7		inspection upon request; and
8		(2) Each employee and authorized representative shall receive basic instruction
9		about the portable electronics insurance offered to customers and the
0		disclosures required under section 26.1-56-03; and
11		d. An employee or authorized representative of a vendor of portable electronic
2		devices may not advertise, represent, or otherwise hold out to the public as a
3		nonlimited lines-licensed insurance producer.
4	<u>2.</u>	A vendor's employees and authorized representatives may not be paid directly by an
5		insurance company, a commission, or any other compensation for the sale of
6		insurance. However, this section does not prevent a vendor from including the
7		insurance products in an overall employee performance compensation incentive
8		program.
9	<u>3.</u>	The vendor of portable electronic devices may bill and collect charges for portable
20		electronic devices insurance coverage. Any charge to the enrolled customer for
21		coverage that is not included in the cost associated with the purchase or lease of a
22		portable electronic device or related service must be separately itemized on the
23		enrolled customer's bill. If the portable electronics insurance coverage is included with
24		the purchase or lease of a portable electronic device or related services, the vendor
25		clearly and conspicuously shall disclose to the enrolled customer the portable
26		electronics insurance coverage is included with the portable electronic device or
27		related service, and the stand-alone cost of the premium for the same or similar
28		insurance must be made on the customer's bill and in any marketing materials made
29		available at the point of sale. A vendor billing and collecting the charges are not
30		required to maintain the funds in a segregated account if the vendor is authorized by
31		the insurer to hold the funds in an alternative manner. All funds received by a vendor

1		from an enrolled customer for the sale of portable electronics insurance must be							
2		considered funds held in trust by the vendor in a fiduciary capacity for the benefit of							
3		the i	the insurer. A vendor may receive compensation for billing and collection services.						
4	<u>26.1</u>	-56-05. Termination of portable electronics insurance.							
5	Not	withsta	vithstanding any other provision of law:						
6	<u>1.</u>	<u>An ir</u>	nsurer may terminate or otherwise change the terms and conditions of a policy of						
7		porta	able electronics insurance only upon providing the policyholder and enrolled						
8		cust	omers with at least thirty days notice.						
9	<u>2.</u>	If the	e insurer changes the terms and conditions, the insurer shall provide the vendor						
10		polic	cyholder with a revised policy or endorsement and each enrolled customer with a						
11		revis	sed certificate, endorsement, updated brochure, or other evidence indicating a						
12		char	nge in the terms and conditions has occurred and a summary of material changes.						
13	<u>3.</u>	Noty	vithstanding subsection 1, an insurer may terminate an enrolled customer's						
14		enro	Ilment under a portable electronics insurance policy upon thirty days notice for						
15		disc	overy of fraud or material misrepresentation in obtaining coverage or in the						
16		pres	entation of a claim under the policy.						
17	<u>4.</u>	Notv	vithstanding subsection 1, an insurer may terminate an enrolled customer's						
18		enro	Ilment under a portable electronics insurance policy upon ten days notice for						
19		nong	payment of premium;						
20	<u>5.</u>	Noty	vithstanding subsection 1, an insurer immediately may terminate an enrolled						
21		customer's enrollment under a portable electronics insurance policy without prior							
22		notic	ce:						
23		<u>a.</u>	If the enrolled customer ceases to have an active service with the vendor of						
24			portable electronic devices; or						
25		<u>b.</u>	If an enrolled customer exhausts the aggregate limit of liability, if any, under the						
26			terms of the portable electronics insurance policy and the insurer sends notice of						
27			termination to the enrolled customer within thirty calendar days after exhaustion						
28			of the limit. However, if notice is not timely sent, coverage must continue,						
29			notwithstanding the aggregate limit of liability until the insurer sends notice of						
30			termination to the enrolled customer.						

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- If a portable electronics insurance policy is terminated by a policyholder, the
  policyholder shall mail or deliver written notice to each enrolled customer advising the
  enrolled customer of the termination of the policy and the effective date of termination.
  The written notice must be mailed or delivered to the enrolled customer at least thirty
  days before the termination.
  - If notice or correspondence with respect to a policy of portable electronics insurance is required under this section or is otherwise required by law, the notice or correspondence must be in writing and sent within the notice period, if any, specified within the statute or regulation requiring the notice or correspondence. Notwithstanding any other provision of law, notices and correspondence may be sent by mail or by electronic means as set forth in this subsection. If the notice or correspondence is mailed, it must be sent to the vendor of portable electronic devices at the vendor's mailing address specified for this purpose and to the vendor's affected enrolled customers' last known mailing addresses on file with the insurer. The insurer or vendor of portable electronic devices, as the case may be, shall maintain proof of mailing in a form authorized or accepted by the United States postal service or other commercial mail delivery service. If the notice or correspondence is sent by electronic means, the notice or correspondence must be sent to the vendor of portable electronic devices at the vendor's electronic mail address specified for this purpose and to the vendor's affected enrolled customers' last known electronic mail address as provided by each enrolled customer to the insurer or vendor of portable electronic devices, as the case may be. For purposes of this subsection, an enrolled customer's provision of an electronic mail address to the insurer or vendor of portable electronic devices, as the case may be, is deemed consent to receive notices and correspondence by electronic means. The insurer or vendor of portable electronic devices, as the case may be, shall maintain proof the notice or correspondence was sent.
  - 8. Notice or correspondence required by this section or otherwise required by law may be sent on behalf of an insurer or vendor, as the case may be, by a business entity that is a licensed insurance producer and that is appointed by the insurer issuing the portable electronics insurance policy to assist with the administration of the portable electronics insurance program.

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## 1 <u>26.1-56-06. Application for license and fees.</u>

- 2 <u>1. A vendor shall apply for licensure under subsection 2 of section 26.1-26-13.3.</u>
- 3 <u>2.</u> An applicant shall apply for licensure under the provisions of section 26.1-26-13.3. In 4 lieu of providing the information for all officers, directors, and shareholders owning 5 more than ten percent of the applicant, the requirements for the applicant are limited to 6 requiring the applicant to provide the name, residence address, and other information 7 required by the commissioner for an employee or officer of the vendor that is 8 designated by the applicant as the person responsible for the vendor's compliance 9 with the requirements of this chapter. However, if the vendor derives more than fifty 10 percent of the vendor's revenue from the sale of portable electronics insurance the 11 information required under this subsection must be provided for all officers, directors, 12 and shareholder of record having beneficial ownership of ten percent or more.
  - 3. Each vendor of portable portable electronic devices licensed under this chapter shall pay to the commissioner a fee as prescribed by the commissioner.
  - 4. Any vendor engaging in portable electronics insurance transactions before the effective date of this Act shall apply for licensure within ninety days of the application being made available by the commissioner. Any applicant commencing operations after the effective date of this Act shall obtain a license before offering portable electronics insurance. The provisions and penalties under this section are in addition to those provided under chapter 26.1-26.