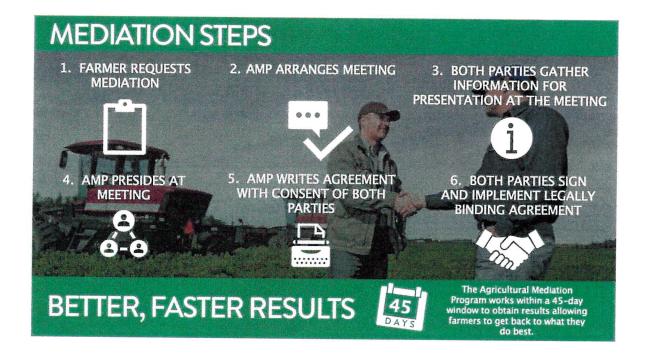
How do I request mediation or get more information about mediation? Call 800-616-7863 and ask for Kate or email inquire@agmediation.org Kate will listen to you, explain the mediation process, and answer any questions you might have. She can also suggest other resources that may be helpful. If you request mediation, Kate will also communicate with the other party. If they agree to mediate, she will then arrange for a session with a mediator. If the process is successful, you will leave the mediation session with a written, signed, legally binding agreement. If the process is unsuccessful, you can still pursue other resolution or appeal options. At the end of the process, Kate will ask for your feedback and any suggestions for improving the process.

Additional information about AMPs is available at https://www.agmediation.org/



How Mediation Works

In mediation, participants work with a mediator trained in agricultural issues who is skilled at fostering productive discussions.

At the mediation session, the mediator asks the parties to define the issues that need to be addressed and suggest solutions. Along the way, the mediator ensures that all participants have the opportunity for input so that all involved are heard. The parties, not the mediator, determine which solutions are acceptable to them. If the parties reach an agreement, a written document is drafted containing the agreement terms. The parties sign the agreement and each party receives a copy.



Mediation in Action

JASE 1

Facts: A fruit producer faced a demand for Disaster Payment Repayment in excess of \$10,000 from the Farm Service Agency. Repayment would have put the producer out of business.

Outcome: An agreement to determine accurate acreage resulted in reduced repayment. The repayment reduction enabled the producer to remain in business.

CASE 2

Facts: A property owner faced an action for non-payment of a USDA Rural Development Loan. She had lost her job due to the economic downturn and was waiting to find out if she qualified for unemployment and Department of Health and Human Services benefits. She had applied for a moratorium with the USDA Rural Development but was turned down.

Outcome: An agreement to have the property owner demonstrate she had applied for benefits and have the USDA facilitate a redetermination. Pending redetermination, the property owner was awarded benefits and was able to resume loan payments.

Requesting Mediation Services

There are three ways to request mediation:

- Complete and mail the adjacent Mediation Request Form.
- Complete and send the Mediation Request Form online at www.agmediation.org.
 - Contact the program at 800-616-7863.

On the form under Nature of Dispute, state the issues in dispute clearly and concisely. If the dispute involves an adverse determination letter from a USDA agency and you are sending the form by mail, please include a copy of the letter. The form must be returned within 30 calendar days from the date of the adverse determination letter. Persons with disabilities who require program information in alternative formats should contact the USDA's TARGET center at 202-720-2600 (voice and TDD) or 844-433-2774.

Upon receiving your request, a MAMP representative will contact you to explain the mediation process. If you wish to participate in mediation, the representative will ask you for some background information about the case. The representative will then send the mediation request to the other party and inform you whether the request is accepted or not.

If the mediation request is accepted, the MAMP will schedule a mediation session at a time and location convenient to the parties. Sessions are usually scheduled within 45 days after the receipt of the mediation request. Once scheduled, a notice is sent to all participants. There is no charge to the parties for mediation services.

Mediation Request Form

To request mediation, please complete the form below and send it to:

Michigan Agricultural Mediation Program 516 S. Creyts Rd., Suite A Lansing, MI 48917 Phone: 800-616-7863 Fax: 800-289-7531 Email: Inquire@agmediation.org (If a USDA adverse determination letter is received, this form must be returned within 30 days from the date of that letter.)

Name:
Date:
County:
Address:
City:
State:
Zip:
Phone:
Fax:
Email:
Other Party:

Nature of Dispute:

-ansing Office

Michigan Agricultural Mediation Program 516 S. Creyts Rd, Suite A

Lansing, MI 48917

Phone: 800-616-7863

Fax: 800-283-7531

Email: Inquire@agmediation.org

In accordance with Federal civil rights law and U.S. Department of Agriculture (DSD), 4 lat Agri

Persons with disabilities who require alternative means of communication for program information (46). Easile, large point, audioses, American Sign Language, etc.) should contact the responsible Agency or USDAY TAPASET Center at IRCOXT 20-2000 (voice and TV) or contact USDA through that Pecker Bleak Service at (SIOX) 874-8359. Additionally, program information may be made available in languages other than English.

To the a program discrimination correlatint, complete the USDA Program Discrimination Complaint Penul, AD-SQS7, fund on finite at How to Flee a Program Discrimination Complaint and at any USDA drice or write a letter addressed to USDA and provide in the letter at lot the information requested in the form. To request a copy of the completin from, call (666) 652-9592. Submit your completed from of letter to USDA by, (1) mail: U.S. Department of Agriculture, Office of the Assatist Secretary for Civil Rights, 1400 Independence Avenue, SW, Westlington, D.C., 2056-9410; (2) fax: 202) 650-7442; or (3) email: program.intake-ela.cda.gov.



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agmediation.org

Michigan Agricultural Mediation Program

Farming on agreeable terms.



Mediation is:

- Successful most of the time
- Voluntary and confidential
- Provided at no cost to participants

About the Agricultural **Mediation Program**

Michigan Agricultural Mediation Program (MAMP) is here to help you. If you have an agricultural dispute, the

challenges. The MAMP brings participants address an expanded range of agricultural within the law that work for all concerned. tough times. The MAMP today can help The program was created by the U.S. Congress in 1987, when farming faced in a dispute together to seek solutions

- - Speedy and flexible

MICHICAN AGRICULTURAL MEDIATION PROGRAM

When to Use Mediation

Mediation is available when issues arise involving:

- Agricultural loans
- Agricultural credit
- Wetland determinations
- Compliance with farm programs, including conservation programs
- Crop insurance
- Pesticides
- Rural development loans
 - Organic certification
- Leases
- Family farm transitions
- Farmer-neighbor disputes
- deemed appropriate by USDA or the Other agriculture-related topics state department of agriculture

MEDIATION PROGRAM

Follow us on:

02/2020

University of Minnesota Extension https://extension.umn.edu

Extension is expanding its online education and resources to adapt to COVID-19 restrictions.

Farmer-Lender Mediation



Seeking solutions in difficult times

Credit is essential to farmers. In fact, the need for investments in land and equipment requires most farmers to carry debt. Unfortunately, debt can lead to farm foreclosures and major lifestyle changes.

bout Farmer-Lender Mediation

hat is Mandatory Farmer-Lender Mediation?

Mediation is the use of a trained neutral facilitator — a mediator — to assist in the negotiations of parties in a dispute. Mediation is an informal and confidential process that generally requires less cost and time than adversarial court litigation.

A farmer in debt has the opportunity to renegotiate, restructure, or resolve farm debt through Mandatory Farmer-Lender Mediation.

During a 90-day period, creditors in mediation may or may not collect on the debt. The use of the term mandatory does not mean that the farmer must use mediation. It means that no creditor can start a proceeding to collect debt against a property until the offer of mediation has been extended and, if the farmer so chooses, completed.

The goals of Farmer-Lender Mediation are to:

- achieve open communications between the parties in order to resolve differences
- · create a non-hostile environment
- · define the rights and responsibilities of the debtor and creditor
- · treat all parties with dignity and respect
- produce agreements that are acceptable to all the parties involved

How does mediation work?

Starting on August 1, 2017, a creditor with a secured debt of more than \$15,000 against an agricultural property must offer Farmer-Lender Mediation before proceeding with foreclosure, repossession, cancellation of contract, or collection of a judgment.

The first step is an orientation meeting if the farmer chooses to take advantage of the mediation offer. The farmer, creditor, financial analyst and the mediator meet to explain the process and to determine if financial information needs to be prepared.

hat is the role of the mediator?

Back to top

The mediator leads and manages discussion as a neutral party without making decisions or judgments. Mediators are trained to use conflict resolution skills to facilitate effective negotiation.

The mediator ensures that all participants in mediation get to speak and be heard, helps to define issues, emphasizes common goals, keeps the discussion focused and moving forward, looks at all options, and reduces fault finding.

The mediator may advise, counsel and assist the parties on ways to come to an agreement, but does not tell the parties how they should conduct their business or personal affairs. The mediator does not take sides or decide how the dispute should be resolved.

What are the outcomes of mediation?

Successful mediation requires compromise on the part of both debtor and creditor.

Farmers may have to:

- · change operation to make it profitable
- liquidate assets

Creditors may need to:

- · restructure debt and security
- · reschedule loan payments

The parties involved retain control over the outcome of the negotiations in a joint decision-making process, regardless of the specific outcomes of the mediation.

Trust is built and solutions are uncovered when parties meet face-to-face to exchange information in an orderly way. The parties have strong incentives to make their agreements work, because they created the agreements themselves.

Those who have participated in mediation commonly report that the process resulted in:

- the farmer becoming more prepared to make decisions about the future
- · communication between lenders and borrowers being improved
- · frustration and tension between parties being minimized

If mediation does not result in an agreement, the parties are free to pursue whatever course of action is available to them - most often with a clearer understanding of the facts, the issues and the positions of the other parties.

How does mediation begin?

Creditors begin the mediation process by sending our Farmer-Lender Mediation office a notice of debts of \$15,000. Our office then sends debtors information, including a Request for Mandatory Mediation Form. Debtors must return that form within 14 days if they want mediation. Make sure to identify all the creditors necessary for your farming operation.

Send the form to:

Statewide Mediation Coordinator Mary Nell Preisler 1526 170th Avenue Bejou, MN 56516

Back to to

you do not return the request form within 14 days, you will waive your mediation rights.

Be as prepared as possible. Review your position carefully and the reasons you hold that position.

University of Minnesota Extension administers the Mandatory Farmer-Lender Mediation Program and has provided mediation services to more than 24,000 cases since 1986.

Remember, to take advantage of the mediation opportunity, the debtor must request services within 14 days of a creditor's notice.

Other choices

Mandatory Farmer-Lender Mediation is one of four types of mediation services provided for under the Omnibus Farm Bill. Under certain circumstances, farmers/debtors may also choose to participate in:

- · Voluntary Mediation
- · Rural Dispute Resolution
- USDA National Appeals Division (NADS) https://www.nad.usda.gov/

Statute packet

Read the <u>Farmer-Lender Mediation Act - Statute Packet https://drive.google.com/file/d/1EIM5kTQRNGNvdFKVwg2Q-JzwUMifKM7n/view</u>.

Program results

'iew 2016-2020 executive summaries below.

- 2020 Executive Summary https://drive.google.com/file/d/1gha915FRHsyRxqQIEXRInJoT7YYOEU0N/view
- 2019 Executive Summary. https://drive.google.com/file/d/1noNYvFiJPJjNuKvfLmEa81uDXJ8RmM16/view">https://drive.google.com/file/d/1noNYvFiJPJjNuKvfLmEa81uDXJ8RmM16/view
- 2017 Executive Summary https://drive.google.com/file/d/11JAiooEoaVpJmFAaiYiSH9YJD3nm9URm
- 2016 Executive Summary https://drive.google.com/file/d/1fxth10VsAluQicXqxd516kA6mwKNusey/view">https://drive.google.com/file/d/1fxth10VsAluQicXqxd516kA6mwKNusey/view

Additional resources

Find resources for difficult times in Minnesota, including counseling, advocacy, legal and referral resources.

For more information

If you have questions or would like more information about Mandatory Farmer-Lender Mediation, contact the Statewide Mediation Coordinator, <u>Mary Nell Preisler</u>.

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University of Minnesota Extension https://extension.umn.edu

Extension is expanding its online education and resources to adapt to COVID-19 restrictions.

Farm financial counseling

Extension farm financial experts from areas like banking and farm business management education provide free, one-on-one financial counseling to farmers who are experiencing financial stress.

These analysts will help you understand your financial situation, explore options, and identify alternatives to help alleviate the financial stress caused by the current agricultural climate.

Farm Information Line

For general questions or to set up a financial counseling session, contact the Farm Information Line. You'll get reliable, research-based answers from Extension agriculture and natural resources experts. It's a statewide service backed by a network of local educators, so you'll get information to meet your needs.

Call: 1-800-232-9077

Hours: 9 a.m. to 12 p.m., Monday through Friday.

Afterhours: Leave a voicemail and we'll return your call the next business day.

Anytime: Email us at fil@umn.edu.

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