Fifty-fifth Legislative Assembly of North Dakota

## ENGROSSED SENATE BILL NO. 2135

Introduced by

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Industry, Business and Labor Committee

(At the request of the Department of Banking and Financial Institutions)

- 1 A BILL for an Act to create and enact a new section to chapter 13-05 of the North Dakota
- 2 Century Code, relating to removal from office of collection agency officers or employees by the
- 3 department of banking and financial institutions.

## 4 BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

**SECTION 1.** A new section to chapter 13-05 of the North Dakota Century Code is created and enacted as follows:

## Suspension and removal of collection agency officers or employees.

- The commissioner of banking and financial institutions may issue and serve upon any collection agency officer or employee and upon the collection agency involved, a complaint stating the basis for the commissioner's belief that the officer or employee is willfully engaging or has willfully engaged in any of the following conduct:
  - Violating any law, rule, order, or written agreement with the commissioner;
  - Engaging in any harassment or abuse, the making of false or misleading
    representations, or engaging in unfair practices involving collection activity; or
  - c. Performing any act of commission or omission or practice which is a breach of trust or a breach of fiduciary duty.
- 2. The complaint must contain a notice of opportunity for hearing pursuant to chapter 28-32.
- 3. If no hearing is requested within twenty days of the date the complaint is served upon the officer or employee, or if a hearing is held and the commissioner finds that the record so warrants, the commissioner may enter an order suspending or temporarily removing the employee or officer from office for a period not exceeding three years from the effective date of the suspension or temporary removal.

- 4. A contested or default suspension or temporary removal order is effective immediately upon service of the order on the officer or employee and upon the collection agency. A consent order is effective as agreed. An officer or employee suspended or temporarily removed from office pursuant to this section is not eligible, while under suspension, for reinstatement to any position within a licensed collection agency.
- 5. When an officer or employee, or other person participating in the conduct of the affairs of a collection agency is charged with a felony in state or federal court which involves dishonesty or breach of trust, the commissioner may immediately suspend the person from office or prohibit the person from any further participation in the collection affairs, or both. The order is effective immediately upon service of the order on the collection agency and the person charged, and remains in effect until the criminal charge is finally disposed of or until modified by the commissioner. If a judgment of conviction, federal pretrial diversion, or similar state order or judgment is entered, the commissioner may order that the suspension or prohibition be made permanent. A finding of not guilty or other disposition of the charge does not preclude the commissioner from pursuing administrative or civil remedies.
- 6. Under this section, a person engages in conduct "willfully" if the person acted intentionally in the sense that the person was aware of what the person was doing.