

Introduced by

Representatives Koppelman, Pietsch, Severson

Senators Klein, Tallackson

1 A BILL for an Act to create and enact two new sections to chapter 57-40.6 of the North Dakota
2 Century Code, relating to standards and guidelines for 911 telephone systems.

3 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

4 **SECTION 1.** Two new sections to chapter 57-40.6 of the North Dakota Century Code
5 are created and enacted as follows:

6 **Standards and guidelines.**

- 7 1. The governing body of the local governmental unit with jurisdiction over an
8 emergency 911 telephone system shall be or shall designate a governing
9 committee of the emergency 911 telephone system which shall:
- 10 a. Designate a 911 coordinator.
- 11 b. Enter written agreements with participating organizations and agencies.
- 12 c. Designate lines of authority.
- 13 d. Provide for a written plan for rural and rural-addressing, if applicable, which
14 has been coordinated with the local postal authorities. After January 1, 1993,
15 a rural plan must conform to the modified burkle addressing plan. All rural
16 addressing signs may comply with the manual on uniform traffic control
17 devices standards.
- 18 e. Provide for an update of the emergency 911 telephone system's data base
19 annually by obtaining current records from the appropriate
20 telecommunications company.
- 21 f. Define a records retention plan with all printed records to be maintained for at
22 least one year.
- 23 g. Ensure that coin-free dialing is available.

- 1 h. Define a mechanism to differentiate between emergency 911 telephone calls
- 2 from other calls.
- 3 i. Provide for written operating procedures.
- 4 j. Require the public safety answering point that initially receives an emergency
- 5 call to be responsible for handling that call. If a transfer of an emergency call
- 6 is made to a secondary public safety answering point, the initial public safety
- 7 answering point may not disconnect from the three-way call unless mutually
- 8 agreed upon by the two public safety answering point dispatchers. Upon this
- 9 agreement, the secondary public safety answering point becomes responsible
- 10 for the call.
- 11 2. The governing committee may:
- 12 a. Require appropriate liability protection.
- 13 b. Create a user advisory board.
- 14 c. Conduct an annual statistical evaluation of services.
- 15 d. Publish an annual financial report in the official county newspaper.
- 16 3. An emergency 911 telephone system must access and dispatch the following
- 17 services:
- 18 a. Law enforcement.
- 19 b. Fire service.
- 20 c. Emergency medical service.
- 21 4. An emergency 911 telephone system may access and dispatch the following
- 22 services:
- 23 a. Poison control.
- 24 b. Suicide prevention.
- 25 c. Emergency management.
- 26 d. Any other related service in subsection 3 or 4.
- 27 5. The governing committee of an emergency 911 telephone system shall provide
- 28 that that system:
- 29 a. Provides twenty-four-hour, seven-day-a-week coverage.
- 30 b. Dispatches and continually communicates with service identified in
- 31 subsection 3.

- 1 c. Records all incoming 911 calls and related radio and telephone
2 communications.
- 3 d. Provides alternate measures in the event of an emergency 911 telephone
4 system failure, including an alternate public safety answering point seven-digit
5 number.
- 6 e. Ensures grade of service of no less than a grade that provides one busy
7 signal per one hundred calls on the average busiest hour on an average eight
8 hour workday from the tandem switch to the public safety answering point.
9 The number of trunks required per system will be based on the number of
10 access lines from the point of origin to the tandem switch. This number must
11 be statistically based by population to assure access to an emergency 911
12 telephone system.
- 13 f. Does not accept one-way call-in alarms or devices.
- 14 g. Provides access to an emergency 911 telephone system through specialized
15 telecommunications equipment as defined under section 54-44.8-01.
- 16 6. An emergency 911 telephone system may:
 - 17 a. Locate the emergency caller utilizing electronic equipment.
 - 18 b. Provide a mechanism for investigating false or prank calls.
- 19 7. An emergency 911 telephone system must include at least one public safety
20 answering point.
- 21 8. A cellular 911 call must be routed to the nearest available 911 public safety
22 answering point from the cellular site.
- 23 9. An emergency 911 telephone call must be answered by a dispatcher who has
24 completed forty hours of training through an association of public safety
25 communications officials course or equivalent course. An emergency 911 dispatch
26 center is required to offer emergency medical dispatch instructions on all
27 emergency medical calls. Prearrival instructions must be offered by a dispatcher
28 who has completed at least a sixteen-hour emergency medical dispatch course
29 approved by the division of emergency health services. Prearrival medical
30 instructions may be given through a mutual aid agreement.

- 1 **Annual report to legislative council.** State radio, in cooperation with entities affected
- 2 by this Act, shall facilitate the review of emergency 911 telephone system standards and
- 3 guidelines and shall report annually to the legislative council on the operation of and any
- 4 recommended changes in the standards and guidelines.