

January 31, 2019

PROPOSED AMENDMENTS TO HOUSE BILL NO. 1195

Page 1, line 2, replace "consumer" with "customer"

Page 1, line 7, replace "**Consumer**" with "**Customer**"

Page 1, line 9, replace "Consumer" with "Customer"

Page 1, line 9, replace "an individual who" with "a person that"

Page 1, line 10, replace "consumer" with "service"

Page 1, line 10, after the underscored period insert "The term does not include a government entity."

Page 1, line 11, replace "Consumer" with "Service"

Page 1, line 11, replace "consumer" with "customer"

Page 1, line 12, remove ", made primarily for personal, family,"

Page 1, line 13, remove "or household purposes."

Page 1, line 13, replace "consumer" with "customer"

Page 1, after line 14, insert:

"c. "Terms and conditions" means general and special arrangements, provisions, requirements, rules, specifications, and standards that form an integral part of an agreement or contract."

Page 1, line 15, replace "consumer" with "service"

Page 1, line 15, replace "a condition or terms" with "terms and conditions"

Page 1, line 15, replace "each clause" with "the service contract"

Page 1, line 16, replace "initialed" with "accepted"

Page 1, line 16, replace "consumer" with "customer"

Page 1, line 16, replace "clause" with "service contract"

Page 1, line 17, replace "consumer" with "service"

Page 2, line 6, after "renewed" insert "for a period of more than one month"

Page 2, line 30, replace "thirty-one days" with "six months"

Page 2, line 31, remove "via registered mail"

Page 3, line 1, replace "The" with:

"a. The written notice must be provided by:

- (1) First-class mail;
- (2) Electronic mail; or

- (3) Any easily accessible form of communication, including text message or a mobile application, if the consumer specifically authorizes the person to provide notice in such form.

b. The written"

Page 3, line 4, remove ", whichever is earlier"

Page 3, line 21, after "commission" insert ", or services provided by the public utilities"

Page 4, line 12, after the underscored period insert "A business that complies in good faith with the provisions of this chapter is immune from civil liability."

Renumber accordingly