

Introduced by

Representatives Keiser, Bosch, O'Brien

Senator Burckhard

1 A BILL for an Act to create and enact two new sections to chapter 26.1-02 of the North Dakota  
2 Century Code, relating to electronic delivery of insurance notices and documents; and to repeal  
3 section 26.1-39-26 of the North Dakota Century Code, relating to electronic delivery of property  
4 and casualty insurance notices and documents.

5 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

6 **SECTION 1.** A new section to chapter 26.1-02 of the North Dakota Century Code is created  
7 and enacted as follows:

8 **Electronic notices and documents.**

9 **1. As used in this section:**

10 **a. "Delivered by electronic means" includes:**

11 **(1) Delivery to an electronic mail address at which a party has consented to**  
12 **receive notices or documents; or**

13 **(2) Posting on an electronic network or site accessible via the internet, mobile**  
14 **application, computer, mobile device, tablet, or other electronic device,**  
15 **together with separate notice to a party directed to the electronic mail**  
16 **address at which the party has consented to receive notice of the posting.**

17 **b. "Party" means a recipient of a notice or document required as part of an**  
18 **insurance transaction, including an applicant, insured, or policyholder.**

19 **2. Subject to the requirements of this section, any notice to a party or any other**  
20 **document required under applicable law in an insurance transaction or any other**  
21 **document that is to serve as evidence of insurance coverage may be delivered,**  
22 **stored, and presented by electronic means if the notice or document meets the**  
23 **requirements of chapter 9-16.**

- 1       3. Delivery of a notice or document in accordance with this section is equivalent to any  
2       delivery method required under applicable law, including delivery by first class mail;  
3       first class mail, postage prepaid; or registered mail.
- 4       4. A notice or document may be delivered by electronic means by an insurer to a party  
5       under this section if the following requirements are met:
- 6       a. The party has affirmatively consented to the electronic method of delivery and  
7       has not withdrawn the consent.
- 8       b. The party, before giving consent, is provided with a clear and conspicuous  
9       statement informing the party of the following:
- 10       (1) The right of the party at any time to withdraw consent to have a notice or  
11       document delivered by electronic means and any conditions or  
12       consequences imposed if consent is withdrawn.
- 13       (2) The means, after consent is given, by which a party may obtain a paper  
14       copy of a notice or document delivered by electronic means.
- 15       (3) The procedure a party shall follow to withdraw consent to have a notice or  
16       document delivered by electronic means and to update the party's electronic  
17       mail address.
- 18       c. The party:
- 19       (1) Before giving consent, is provided with a statement of the hardware and  
20       software requirements for access to and retention of a notice or document  
21       delivered by electronic means; and
- 22       (2) Consents electronically, or confirms consent electronically, in a manner that  
23       demonstrates the party can access information in the electronic form that  
24       will be used for notices or documents delivered by electronic means as to  
25       which the party has given consent.
- 26       d. After the party has given consent, if a change in the hardware or software  
27       requirements needed to access or retain a notice or document delivered by  
28       electronic means creates a material risk that the party will not be able to access  
29       or retain a subsequent notice or document to which the consent applies, the  
30       insurer shall provide the party with a statement of the revised hardware and  
31       software requirements which complies with subdivision b.

- 1        5. This section does not affect requirements related to content or timing of any notice or  
2        document required under applicable law.
- 3        6. If a provision of this title or applicable law requiring a notice or document to be  
4        provided to a party expressly requires verification or acknowledgment of receipt of the  
5        notice or document, the notice or document may be delivered by electronic means  
6        only if the electronic method used provides for verification or acknowledgment of  
7        receipt.
- 8        7. The legal effectiveness, validity, or enforceability of any insurance contract or policy  
9        executed by a party may not be denied solely because of the failure to obtain  
10       electronic consent or confirmation of consent of the party in accordance with  
11       paragraph 2 of subdivision c of subsection 4.
- 12       8. A withdrawal of consent by a party does not affect the legal effectiveness, validity, or  
13       enforceability of a notice or document delivered by electronic means to the party  
14       before the withdrawal of consent is effective.
- 15       9. A withdrawal of consent by a party is effective within a reasonable time, not to exceed  
16       five days, after receipt of the withdrawal by the insurer.
- 17       10. This section does not apply to a notice or document delivered before August 1, 2019,  
18       by an insurer in an electronic form to a party that, before that date, has consented to  
19       receive notices or documents in an electronic form otherwise allowed by law.
- 20       11. If the consent of a party to receive certain notices or documents in an electronic form  
21       is on file with an insurer before August 1, 2019, and pursuant to this section, an insurer  
22       intends to deliver additional notices or documents to the party in an electronic form,  
23       then before delivering those additional notices or documents electronically, the insurer  
24       shall provide the insured with a statement describing:
- 25       a. The notices or documents that must be delivered by electronic means under this  
26       section which were not previously delivered electronically; and
- 27       b. The party's right to withdraw consent to have notices or documents delivered by  
28       electronic means.
- 29       12. Except as otherwise provided by law, if an oral communication or a recording of an  
30       oral communication from a party can be reliably stored and reproduced by an insurer,

1           the oral communication or recording may qualify as a notice or document delivered by  
2           electronic means for purposes of this section.

3        13. If a provision of this title or applicable law requires a signature, notice, or document to  
4        be notarized, acknowledged, verified, or made under oath, the requirement is satisfied  
5        if the electronic signature of the individual authorized to perform those acts, together  
6        with all other information required to be included by the provision, is attached to or  
7        logically associated with the signature, notice, or document.

8        14. This section may not be construed to modify, limit, or supersede the provisions of the  
9        federal Electronic Signatures in Global and National Commerce Act  
10       [15 U.S.C. ch. 7001 et seq.].

11        **SECTION 2.** A new section to chapter 26.1-02 of the North Dakota Century Code is created  
12 and enacted as follows:

13        **Posting policy on internet.**

14        1. An insurance policy and an endorsement that does not contain personally identifiable  
15        information may be mailed, delivered, or posted on the insurer's website. If the insurer  
16        elects to post an insurance policy and an endorsement on the insurer's website in lieu  
17        of mailing or delivering the policy and endorsement to the insured, the insurer shall  
18        comply with the following conditions:

19        a. The policy and an endorsement must be accessible to the insured and producer  
20        of record and remain that way while the policy is in force;

21        b. After the expiration of the policy, the insurer shall archive the expired policy and  
22        endorsement for a period of five years or other period required by law, and make  
23        the policy and endorsement available upon request;

24        c. The policy and endorsement must be posted in a manner that enables the  
25        insured and producer of record to print and save the policy and endorsement  
26        using a program or application that is widely available on the internet and free to  
27        use;

28        d. The insurer shall provide the following information in, or simultaneous with, each  
29        declaration page provided at the time of issuance of the initial policy and any  
30        renewals of the policy;

1           (1) A description of the exact policy and endorsement form purchased by the  
2           insured;

3           (2) A description of the insured's right to receive, upon request and without  
4           charge, a paper copy of the policy and endorsement by mail; and

5           (3) The internet address at which the policy and endorsement are posted;

6           e. The insurer, upon an insured's request and without charge, shall mail a paper  
7           copy of the policy and endorsement to the insured; and

8           f. The insurer shall provide notice, in the format preferred by the insured, of any  
9           change to the forms or endorsement; the insured's right to obtain, upon request  
10          and without charge, a paper copy of the forms or endorsement; and the internet  
11          address at which the forms or endorsement are posted.

12          2. This section does not affect the timing or content of any disclosure or document  
13          required to be provided or made available to any insured under applicable law.

14          **SECTION 3. REPEAL.** Section 26.1-39-26 of the North Dakota Century Code is repealed.