Sixty-seventh Legislative Assembly of North Dakota

## FIRST ENGROSSMENT

## **ENGROSSED HOUSE BILL NO. 1160**

Introduced by

Representative Keiser

Senator Klein

- 1 A BILL for an Act to amend and reenact sections 26.1-34.2-01.1, 26.1-34.2-02, 26.1-34.2-03,
- 2 26.1-34.2-03.1, 26.1-34.2-04, and 26.1-34.2-05 of the North Dakota Century Code, relating to
- 3 annuity transaction practices; to provide a penalty; and to provide an effective date.

## 4 BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

5 SECTION 1. AMENDMENT. Section 26.1-34.2-01.1 of the North Dakota Century Code is

6 amended and reenacted as follows:

## 7 **26.1-34.2-01.1.** Scope.

8 This chapter applies to anya sale or recommendation to purchase, exchange, or replace of

- 9 an annuity made to a consumer by an insurance producer, or an insurer when no producer is-
- 10 involved, that results in the purchase, exchange, or replacement recommended. This chapter
- 11 may not be construed to create or imply a private cause of action for a violation of this chapter
- 12 or to subject a producer to civil liability under the best interest standard of care outlined in
- 13 section 26.1-34.2-03 or under standards governing the conduct of a fiduciary or a fiduciary
- 14 <u>relationship.</u>
- 15 SECTION 2. AMENDMENT. Section 26.1-34.2-02 of the North Dakota Century Code is
- 16 amended and reenacted as follows:
- 17 **26.1-34.2-02. Definitions.**
- "Annuity" means an annuity that is an insurance product under state law which is
  individually solicited, whether the product is classified as an individual or group
  annuity.
- 2. "Insurance producer" means a person required to be licensed under the laws of this state to sell, solicit, or negotiate insurance, including annuities.
- 23 <del>3.</del> <u>"Cash compensation" means a discount, concession, fee, service fee, commission,</u>
- 24 sales charge, loan, override, or cash benefit received by a producer in connection with

21.0473.03000

1		the	the recommendation or sale of an annuity from an insurer or intermediary or directly				
2		from	from the consumer.				
3	<u>3.</u>	"Co	mparable standards":				
4		<u>a.</u>	With respect to a broker-dealer and registered representative of a broker-dealer,				
5			applicable federal securities and exchange commission and financial industry				
6			regulatory authority rules pertaining to best interest obligations and supervision of				
7			annuity recommendations and sales, including Regulation Best Interest				
8			[17 CFR 240];				
9		<u>b.</u>	With respect to an investment adviser registered under federal or state securities				
10			laws or an investment adviser representative, the fiduciary duties and all other				
11			requirements imposed on such investment advisers or investment adviser				
12			representatives by contract or under the federal Investment Advisers Act of 1940				
13			[15 U.S.C. 80b-1 et seq.] or applicable state securities law, including, the form				
14			ADV and interpretations; and				
15		<u>C.</u>	With respect to plan fiduciaries or fiduciaries, the duties, obligations, prohibitions,				
16			and all other requirements attendant to such status under the federal Employee				
17			Retirement Income Security Act of 1974 [29 U.S.C. 1001 et seq.] or the federal				
18			Internal Revenue Code as amended.				
19	<u>4.</u>	"Co	nsumer profile information" means information that is reasonably appropriate to				
20		dete	ermine whether a recommendation addresses the consumer's financial situation,				
21		<u>insu</u>	rance needs, and financial objectives, including, at a minimum, the following:				
22		<u>a.</u>	<u>Age;</u>				
23		<u>b.</u>	Annual income;				
24		<u>C.</u>	Financial situation and needs, including debts and other obligations;				
25		<u>d.</u>	Financial experience;				
26		<u>e.</u>	Insurance needs;				
27		<u>f.</u>	Financial objectives:				
28		<u>g.</u>	Intended use of the annuity:				
29		<u>h.</u>	Financial time horizon;				
30		<u>i.</u>	Existing assets or financial products, including investment, annuity, and insurance				
31			holdings:				

1		<u>j.</u>	Liquidity needs;					
2		<u>k.</u>	k. Liquid net worth;					
3		<u>l.</u>	Risk tolerance, including willingness to accept nonguaranteed elements in the					
4			annuity;					
5		<u>m.</u>	Financial resources used to fund the annuity; and					
6		<u>n.</u>	Tax status.					
7	<u>5.</u>	<u>"Co</u>	ntinuing education credit" means one continuing education credit as provided for					
8		und	er section 26.1-26-31.1.					
9	<u>6.</u>	<u>"Co</u>	ntinuing education provider" means an individual or entity approved to offer					
10		<u>con</u>	tinuing education courses pursuant to section 26.1-26-31.1.					
11	<u>7.</u>	"Fin	ancial professional" means a producer that is regulated and acting as:					
12		<u>a.</u>	A broker-dealer registered under federal or state securities laws or a registered					
13			representative of a broker-dealer;					
14		<u>b.</u>	An investment adviser registered under federal or state securities laws or an					
15			investment adviser representative associated with the federal or state registered					
16			investment adviser; or					
17		<u>C.</u>	A plan fiduciary under section 3(21) of the federal Employee Retirement Income					
18			Security Act of 1974 [29 CFR 2510.3-21] or fiduciary under section 4975(e)(3) of					
19			the Internal Revenue Code [26 U.S.C. 4975(e)(3)] as amended.					
20	<u>8.</u>	"Ins	urer" means a company required to be licensed under the laws of this state to					
21		prov	vide insurance products, including annuities.					
22	<u>4.9.</u>	<u>"Inte</u>	ermediary" means an entity contracted directly with an insurer or with another					
23		<u>enti</u>	ty contracted with an insurer to facilitate the sale of the insurer's annuities by					
24		pro	ducers.					
25	<u>10.</u>	<u>"Ma</u>	terial conflict of interest" means a financial interest of the producer in the sale of an					
26		ann	uity which a reasonable person would expect to influence the impartiality of a					
27		reco	ommendation. The term does not include cash compensation or noncash					
28		<u>con</u>	npensation.					
29	<u>11.</u>	<u>"No</u>	ncash compensation" means any form of compensation that is not cash					
30		<u>con</u>	ppensation, including health insurance, office rent, office support, and retirement					
31		<u>ben</u>	<u>efits.</u>					

1	<u>12.</u>	<u>"Nor</u>	nguaranteed elements" means the premiums, credited interest rates, including a							
2		<u>bonı</u>	us, benefits, values, dividends, noninterest based credits, charges, or elements of							
3		<u>form</u>	ulas used to determine any of these which are subject to company discretion and							
4		<u>are r</u>	are not guaranteed at issue. An element is considered nonguaranteed if any of the							
5		unde	erlying nonguaranteed elements are used in the element's calculation.							
6	<u>13.</u>	"Pro	ducer" means an individual or entity required to be licensed under the laws of this							
7		state	e to sell, solicit, or negotiate insurance, including annuities. The term includes an							
8		<u>insu</u>	rer if no producer is involved.							
9	<u>14.</u>	"Rec	commendation" means advice provided by an insurance producer, or an insurer-							
10		whei	n no producer is involved, to an individual consumer which results in a purchase,							
11		repla	acement, or exchange of an annuity in accordance with that advicea producer to							
12		<u>an ir</u>	ndividual consumer which was intended to result or results in a purchase, a							
13		<u>repla</u>	acement, or an exchange of an annuity in accordance with that advice. The term							
14		does	s not include general communication to the public, generalized customer services							
15		<u>assis</u>	stance or administrative support, general educational information and tools,							
16		pros	prospectuses, or other product and sales material.							
17	<del>5.<u>15.</u></del>	"Rep	placement" means a transaction in which a new policy or contractannuity is to be							
18		purc	purchased, and it is known or should be known to the proposing producer, or to the							
19		prop	osing insurer <del>if there is nowhether or not a</del> producer is involved, that by reason of							
20		the t	ransaction, an existing <u>annuity or other insurance</u> policy <del>or contract</del> has been or is							
21		to be	e any of the following:							
22		a.	Lapsed, forfeited, surrendered or partially surrendered, assigned to the replacing							
23			insurer, or otherwise terminated;							
24		b.	Converted to reduced paid-up insurance, continued as extended term insurance,							
25			or otherwise reduced in value by the use of nonforfeiture benefits or other policy							
26			values;							
27		C.	Amended so as to effect either a reduction in benefits or in the term for which							
28			coverage would otherwise remain in force or for which benefits would be paid;							
29		d.	Reissued with any reduction in cash value; or							
30		e.	Used in a financed purchase.							

1	<del>6.</del>	<del>"Su</del>	itability information" means information that is reasonably appropriate to determine-
2		the	suitability of a recommendation, including the following:
3		<del>a.</del>	<del>Age;</del>
4		<del>b.</del>	Annual income;
5		<del>c.</del>	Financial situation and needs, including the financial resources used for the
6			funding of the annuity;
7		<del>d.</del>	Financial experience;
8		e.	Financial objectives;
9		f.	Intended use of the annuity;
10		<del>g.</del>	Financial time horizon;
11		<del>h.</del>	Existing assets, including investment and life insurance holdings;
12		<del>i.</del>	Liquidity needs;
13		<del>j.</del>	Liquid net worth;
14		<del>k.</del>	Risk tolerance; and
15		ł.	<del>Tax status.</del>
16	SEC	ΤΙΟΙ	N 3. AMENDMENT. Section 26.1-34.2-03 of the North Dakota Century Code is
17	amende	d and	d reenacted as follows:
18	26.1	-34.2	2-03. Duties of insurers and insurance producers.
19	1.	<del>In r</del>	ecommending to a consumer the purchase of an annuity or the exchange of an
20		ann	uity that results in another insurance transaction or series of insurance
21		tran	sactions, the insurance producer, or the insurer when no producer is involved,
22		mus	st have reasonable grounds for believing that the recommendation is suitable for
23		the	consumer on the basis of the facts disclosed by the consumer as to the
24		con	sumer's investments and other insurance products and as to the consumer's
25		fina	ncial situation and needs, including the consumer's suitability information, and that
26		the	re is a reasonable basis to believe all of the following:
27		<del>a.</del>	TheA producer, if making a recommendation of an annuity, shall act in the best
28			interest of the consumer under the circumstances known at the time the
			recommendation is made, without placing the producer's or the insurer's financial
29			

1		inte	rest of	the consumer if the producer has satisfied the following obligations
2		rega	arding	care, disclosure, conflict of interest, and documentation:
3	<u>a.</u>	<u>(1)</u>	<u>The</u>	producer, in making a recommendation, shall exercise reasonable
4			<u>dilig</u>	ence, care, and skill to:
5			<u>(a)</u>	Know the consumer's financial situation, insurance needs, and
6				financial objectives:
7			<u>(b)</u>	Understand the available recommendation options after making a
8				reasonable inquiry into options available to the producer;
9			<u>(c)</u>	Have a reasonable basis to believe the recommended option
10				effectively addresses the consumer's financial situation, insurance
11				needs, and financial objectives over the life of the product, as
12				evaluated in light of the consumer profile information; and
13			<u>(d)</u>	Communicate the basis or bases of the recommendation.
14		<u>(2)</u>	The	requirements under this subdivision include making reasonable efforts
15			<u>to ot</u>	ptain consumer profile information from the consumer before the
16			<u>reco</u>	mmendation of an annuity.
17		<u>(3)</u>	The	requirements under this subdivision require a producer to consider the
18			<u>type</u>	s of products the producer is authorized and licensed to recommend or
19			<u>sell v</u>	which address the consumer's financial situation, insurance needs, and
20			<u>finar</u>	ncial objectives. This does not require analysis or consideration of any
21			prod	ucts outside the authority and license of the producer or other possible
22			<u>alter</u>	native products or strategies available in the market at the time of the
23			<u>reco</u>	mmendation. A producer must be held to standards applicable to
24			prod	ucers with similar authority and licensure.
25		<u>(4)</u>	The	requirements under this subdivision do not create a fiduciary obligation
26			<u>or re</u>	lationship and only create a regulatory obligation as established in this
27			<u>cha</u> p	oter.
28		<u>(5)</u>	<u>The</u>	consumer profile information, characteristics of the insurer, and product
29			<u>cost</u>	s, rates, benefits, and features are those factors generally relevant in
30			<u>mak</u>	ing a determination whether an annuity effectively addresses the
31			<u>cons</u>	sumer's financial situation, insurance needs, and financial objectives,

1		but the level of importance of each factor under the care obligation of this
2		paragraph may vary depending on the facts and circumstances of a
3		particular case. However, each factor may not be considered in isolation.
4	<u>(6)</u>	The requirements under this subdivision include having a reasonable basis
5		to believe the consumer would benefit from certain features of the annuity,
6		such as annuitization, death or living benefit, or other insurance-related
7		features.
8	<u>(7)</u>	The requirements under this subdivision apply to the particular annuity as a
9		whole and the underlying subaccounts to which funds are allocated at the
10		time of purchase or exchange of an annuity, and riders and similar producer
11		enhancements, if any.
12	<u>(8)</u>	The requirements under this subdivision do not mean the annuity with the
13		lowest one-time or multiple occurrence compensation structure necessarily
14		must be recommended.
15	<u>(9)</u>	The requirements under this subdivision do not mean the producer has
16		ongoing monitoring obligations under the care obligation under this
17		paragraph, although such an obligation may be owed separately under the
18		terms of a fiduciary, consulting, investment advising, or financial planning
19		agreement between the consumer and the producer.
20	<u>(10)</u>	In the case of an exchange or replacement of an annuity, the producer shall
21		consider the whole transaction, which includes taking into consideration
22		whether:
23		(a) The consumer will incur a surrender charge, be subject to the
24		commencement of a new surrender period; lose existing benefits,
25		such as death, living, or other contractual benefits; or be subject to
26		increased fees, investment advisory fees, or charges for riders; and
27		similar product enhancements;
28		(b) The replacing product would benefit the consumer substantially in
29		comparison to the replaced product over the life of the product; and

1		<u>(c)</u>	<u>The</u>	consumer has had another annuity exchange or replacement
2			and	, in particular, an exchange or replacement within the preceding
3			<u>sixt</u>	y months.
4	<u>(11)</u>	<u>This</u>	chap	ter may not be construed to require a producer to obtain a license
5		othe	r thar	n a producer license with the appropriate line of authority to sell,
6		<u>solic</u>	it, or	negotiate insurance in this state, including a securities license, in
7		<u>orde</u>	<u>r to f</u> ı	ulfill the duties and obligations contained in this chapter; provided
8		<u>the p</u>	orodu	cer does not give advice or provide services that are otherwise
9		<u>subj</u> e	ect to	securities laws or engage in any other activity requiring other
10		profe	essio	nal licenses.
11	<u>b. (1)</u>	<u>Befo</u>	re the	e recommendation or sale of an annuity, the producer prominently
12		<u>shall</u>	disc	lose to the consumer on a form substantially similar to a model
13		<u>form</u>	desi	gned by the insurance department:
14		<u>(a)</u>	<u>A de</u>	escription of the scope and terms of the relationship with the
15			<u>con</u>	sumer and the role of the producer in the transaction;
16		<u>(b)</u>	<u>An a</u>	affirmative statement on whether the producer is licensed and
17			<u>autł</u>	norized to sell the following products:
18			[1]	Fixed annuities;
19			[2]	Fixed indexed annuities;
20			[3]	Variable annuities;
21			[4]	Life insurance;
22			<u>[5]</u>	Mutual funds;
23			[6]	Stocks and bonds; and
24			[7]	Certificates of deposit:
25		<u>(c)</u>	<u>An a</u>	affirmative statement describing the insurers the producer is
26			<u>auth</u>	norized, contracted, or appointed, or otherwise able to sell
27			<u>ins</u> ı	arance products for, using the following descriptions:
28			[1]	One insurer;
29			[2]	From two or more insurers; or
30			[3]	From two or more insurers although primarily contracted with one
31				insurer.

1			<u>(d)</u>	A description of the sources and types of cash compensation and
2			<del>(a)</del>	noncash compensation to be received by the producer, including
3				whether the producer is to be compensated for the sale of a
4				recommended annuity by commission as part of premium or other
5				remuneration received from the insurer, intermediary, or other
6				producer or by fee as a result of a contract for advice or consulting
7				services; and
8			<u>(e)</u>	A notice of the consumer's right to request additional information
9				regarding cash compensation described in subparagraph d;
10		<u>(2)</u>	<u>Upo</u>	n request of the consumer or the consumer's designated representative,
11			<u>the p</u>	producer shall disclose:
12			<u>(a)</u>	A reasonable estimate of the amount of cash compensation to be
13				received by the producer, which may be stated as a range of amounts
14				or percentages; and
15			<u>(b)</u>	Whether the cash compensation is a one-time or multiple occurrence
16				amount, and if a multiple occurrence amount, the frequency and
17				amount of the occurrence, which may be stated as a range of
18				amounts or percentages;
19		<u>(3)</u>	<u>Befo</u>	re or at the time of the recommendation or sale of an annuity, the
20			prod	<u>ucer must have a reasonable basis to believe the</u> consumer has been
21			reas	onably informed of various features of the annuity, such as the potential
22			surre	ender period and surrender charge; potential tax penalty if the consumer
23			sells	, exchanges, surrenders or annuitizes the annuity; mortality and
24			expe	ense fees; investment advisory fees; annual fees; potential charges for
25			and	features of riders or other options of the annuity; limitations on interest
26			retur	ns; potential changes in nonguaranteed elements of the annuity;
27			insu	rance and investment components; and market risk <del>;</del>
28	<del>b.</del>	The	consi	umer would benefit from certain features of the annuity, such as-
29		<del>tax-</del>	deferr	ed growth, annuitization, or death or living benefit;
30	<del>C.</del>	The	partic	cular annuity as a whole, the underlying subaccounts to which funds are
31		allo	cated	at the time of purchase or exchange of the annuity, and riders and

1			simi	ilar product enhancements, if any, are suitable, and in the case of an-				
2			exchange or replacement, the transaction as a whole is suitable, for the particular					
3			consumer based on the consumer's suitability information; and					
4		<del>d.</del>	<del>In tl</del>	ne case of an exchange or replacement of an annuity, the exchange or				
5			repl	acement is suitable, including taking into consideration whether:				
6			<del>(1)</del>	The consumer will incur a surrender charge; be subject to the				
7				commencement of a new surrender period; lose existing benefits, such as				
8				death, living, or other contractual benefits; or be subject to increased fees,				
9				investment advisory fees, or charges for riders and similar product				
10				enhancements;				
11			<del>(2)</del>	The consumer would benefit from product enhancements and				
12				improvements; and				
13			<del>(3)</del>	The consumer has had another annuity exchange or replacement and, in-				
14				particular, an exchange or replacement within the preceding thirty-six-				
15				months.				
16	<del>2.</del>	Bef	ore th	e execution of a purchase, replacement, or exchange of an annuity resulting-				
17		fror	<del>n a re</del>	commendation, an insurance producer, or an insurer when no producer is				
18		inve	<del>olved,</del>	shall make reasonable efforts to obtain the consumer's suitability				
19		info	rmati	<del>on.</del>				
20	<del>3.</del>	Exc	<del>ept a</del>	s permitted under subsection 4, an insurer may not issue an annuity				
21		rec	omme	ended to a consumer unless there is a reasonable basis to believe the annuity				
22		<del>is s</del>	uitabl	e based on the consumer's suitability information.				
23	<del>4.</del>	<u>C.</u>	<u>A pr</u>	oducer shall identify and avoid or reasonably manage and disclose material				
24			<u>con</u>	flicts of interest, including material conflicts of interest related to an ownership				
25			inte	rest.				
26		<u>d.</u>	<u>At t</u>	he time of recommendation or sale the producer shall:				
27			<u>(1)</u>	Make a written record of any recommendation and the basis for the				
28				recommendation subject to this chapter;				
29			<u>(2)</u>	Obtain a consumer-signed statement on a form substantially similar to a				
30				model form established by the insurance department:				

1				<u>(a)</u>	A customer's refusal to provide the consumer profile information, if
2					any; and
3				<u>(b)</u>	A customer's understanding of the ramifications of not providing the
4					customer's consumer profile information or providing insufficient
5					consumer profile information; and
6			<u>(3)</u>	<u>Obta</u>	in a consumer-signed statement on a form substantially similar to a
7				mode	el form established by the insurance department acknowledging the
8				<u>annu</u>	ity transaction is not recommended if a customer decides to enter an
9				<u>annu</u>	ity transaction that is not based on the producer's recommendation.
10		<u>e.</u>	<u>A re</u>	quiren	nent applicable to a producer under this subsection applies to every
11			proc	ducer v	vho has exercised material control or influence in the making of a
12			reco	ommer	dation and has received direct compensation as a result of the
13			reco	ommer	dation or sale, regardless of whether the producer has had any direct
14			con	tact wit	th the consumer. Activities such as providing or delivering marketing or
15			<u>edu</u>	cationa	al materials, product wholesaling or other back office product support,
16			and	gener	al supervision of a producer do not, in and of themselves, constitute
17			<u>mat</u>	erial co	ontrol or influence.
18	<u>2.</u>	a.	Exc	ept as	provided under subdivision b, neither an insurancea producer, nor an-
19			insu	<del>irer, ha</del>	<del>s any</del> <u>does not have an</u> obligation to a consumer under subsection 1
20			or 3	relate	d to any annuity transaction if:
21			(1)	A rec	ommendation was not made;
22			(2)	A rec	ommendation was made and was later found to have been prepared
23				base	d on materially inaccurate information provided by the consumer;
24			(3)	A cor	nsumer refuses to provide relevant suitabilityconsumer profile
25				inforr	nation and the annuity transaction is not recommended; or
26			(4)	A cor	nsumer decides to enter an annuity transaction that is not based on a
27				recor	nmendation of the insurer or the insurance producer.
28		b.	An i	nsurer	's issuance of an annuity subject to subdivision a must be reasonable
29			und	er all tl	ne circumstances actually known to the insurer at the time the annuity
30			is is	sued.	

1	<del>5.</del>	<del>An i</del>	nsura	ance producer or, when no insurance producer is involved, the responsible
2		insu	irer re	epresentative, at the time of sale shall:
3		<del>a.</del>	Mak	e a record of any recommendation subject to subsection 1;
4		<del>b.</del>	Obta	ain a customer signed statement documenting a customer's refusal to provide
5			suita	ability information, if any; and
6		<del>C.</del>	Obta	ain a customer signed statement acknowledging that an annuity transaction is
7			not I	recommended if a customer decides to enter an annuity transaction that is
8			not l	based on the insurance producer's or insurer's recommendation.
9	<del>6.<u>3.</u></del>	a.	<u>Exce</u>	ept as permitted under subdivision b, an insurer may not issue an annuity
10			reco	ommended to a consumer unless there is a reasonable basis to believe the
11			anni	uity would effectively address the particular consumer's financial situation,
12			<u>insu</u>	rance needs, and financial objectives based on the consumer's consumer
13			prof	ile information.
14		<u>b.</u>	An i	nsurer shall establish and maintain a supervision system that is reasonably
15			desi	igned to achieve the insurer's and the insurer's insurance producers'
16			com	pliance with this chapter, including the following:
17			(1)	The insurer shall establish and maintain reasonable procedures to inform
18				the insurer's insurance producers of the requirements of this chapter and
19				shall incorporate the requirements of this chapter into relevant insurance
20				producer training manuals.
21			(2)	The insurer shall establish and maintain standards for insurance producer
22				product training and shall maintain reasonable procedures to require the
23				insurer's insurance producers to comply with the requirements of section
24				26.1-34.2-03.1.
25			(3)	The insurer shall provide product-specific training and training materials that
26				explain all material features of the insurer's annuity products to the insurer's
27				insurance producers.
28			(4)	The insurer shall establish and maintain procedures for the review of each
29				recommendation before issuance of an annuity which are designed to
30				ensure that there is a reasonable basis to determine that a recommendation-
31				is suitablethe recommended annuity effectively would address the particular

1			consumer's financial situation, insurance needs, and financial objectives.
2			Such review procedures may apply a screening system for the purpose of
3			identifying selected transactions for additional review and may be
4			accomplished electronically or through other means, including physical
5			review. Such an electronic or other system may be designed to require
6			additional review only of those transactions identified for additional review
7			by the selection criteria.
8		(5)	The insurer shall establish and maintain reasonable procedures to detect
9			recommendations that are not suitablein compliance with this paragraph
10			and paragraphs 1, 2, and 4. This may include confirmation of the consumer
11			suitabilityprofile information, systematic customer surveys, producer and
12			consumer interviews, confirmation letters, producer statements or
13			attestations, and programs of internal monitoring. This paragraph does not
14			prevent an insurer from complying with this paragraph by applying sampling
15			procedures or by confirming suitabilitythe consumer profile information or
16			other required information under this section after issuance or delivery of the
17			annuity.
18		(6)	Annually, the insurer shall provide a report to senior management, including
19			to the senior manager responsible for audit functions, which details a
20			review, with appropriate testing, reasonably designed to determine the
21			effectiveness of the supervision system, the exceptions found, and
22			corrective action taken or recommended, if anyThe insurer shall establish
23			and maintain reasonable procedures to assess, before or upon issuance or
24			delivery of an annuity, whether a producer has provided to the customer the
25			information required to be provided under this section.
26	<del>b.</del>	(7)	The insurer shall establish and maintain reasonable procedures to identify
27			and address suspicious consumer refusals to provide consumer profile
28			information.
29		<u>(8)</u>	The insurer shall establish and maintain reasonable procedures to identify
30			and eliminate any sales contests, sales quotas, bonuses, and noncash
31			compensation that are based on the sales of specific annuities within a

			limited period of time. The requirements of this subdivision are not intended
			to prohibit the receipt of health insurance, office rent, office support,
			retirement benefits, or other employee benefits by employees as long as
			those benefits are not based on the volume of sales of a specific annuity
			within a limited period of time.
		<u>(9)</u>	Annually, the insurer shall provide a written report to senior management,
			including to the senior manager responsible for audit functions, which
			details a review, with appropriate testing, reasonably designed to determine
			the effectiveness of the supervision system, the exceptions found, and
			corrective action taken or recommended, if any.
<u>(</u>	<u>).</u>	(1)	This subsection does not restrict an insurer from contracting for
			performance of a function, including maintenance of procedures, required
			under this subdivision a. An insurer is responsible for taking appropriate
			corrective action and may be subject to sanctions and penalties pursuant to
			section 26.1-34.2-04, regardless of whether the insurer contracts for
			performance of a function and regardless of the insurer's compliance with
			paragraph 2.
		(2)	An insurer's supervision system under subdivision athis subsection must
			include supervision of contractual performance under this subsection. This
			includes the following:
			(a) Monitoring and, as appropriate, conducting audits to assure that the
			contracted function is properly performed; and
			(b) Annually, obtaining a certification from a senior manager who has
			responsibility for the contracted function that the manager has a
			reasonable basis to represent, and does represent, that the function is
			properly performed.
<del>e.</del> <u>c</u>	<u>l.</u>	An i	nsurer is not required to include in the insurer's system of supervision an-
		insu	rance:
		<u>(1)</u>	$\underline{A}$ producer's recommendations to consumers of products other than the
			annuities offered by the insurer <u>; or</u>
			(2) <del>c.<u>d.</u> An in insu</del>

1			(2) Include consideration of or comparison to options available to the producer
2			or compensation relating to those options other than annuities or other
3			products offered by the insurer.
4	<del>7.<u>4.</u></del>	An	i <del>nsurance<u>A</u> producer <u>or an insurer</u> may not dissuade, or attempt to dissuade, a</del>
5		cor	sumer from:
6		a.	Responding truthfully to an insurer's request for confirmation of suitabilitythe
7			consumer profile information;
8		b.	Filing a complaint; or
9		C.	Cooperating with the investigation of a complaint.
10	<del>8.<u>5.</u></del>	a.	SalesRecommendations and sales of annuities made in compliance with the-
11			financial industry regulatory authority requirements pertaining to suitability and
12			supervision of annuity transactionscomparable standards must satisfy the
13			requirements under this chapter. This subsection applies to financial industry-
14			regulatory authority broker-dealerrecommendations and sales of variable-
15			annuities and fixed annuities if the suitability and supervision is similar to those
16			applied to variable annuity salesmade by financial professionals in compliance
17			with business rules, controls, and procedures that satisfy a comparable standard
18			even if the standard would not otherwise apply to the product or recommendation
19			at issue. However, this subsection does not limit the insurance commissioner's
20			ability to enforce, including investigate, this chapter. This subdivision does not
21			limit the insurer's obligation to comply with subdivision a of subsection 3 although
22			the insurer may base the insurer's analysis on information received from either
23			the financial professional or the entity supervising the financial professional.
24		b.	For subdivision a to apply, an insurer shall:
25			(1) Monitor relevant conduct of the financial industry regulatory authority-
26			member broker-dealerprofessional seeking to rely upon subdivision a or the
27			entity responsible for supervising the financial professional, such as the
28			financial professional's broker-dealer or an investment advisor registered
29			under federal or state securities laws using information collected in the
30			normal course of an insurer's business; and

1			(2)	Provide to the entity responsible for supervising the financial industry				
2				regulatory authority member broker-dealerprofessional seeking to rely on				
3				subdivision a, such as the financial professional's broker-dealer or				
4				investment advisor registered under federal or state securities laws,				
5				information and reports that are reasonably appropriate to assist the				
6				financial industry regulatory authority member broker-dealerthe entity to				
7				maintain its supervision system.				
8	SECTION 4. AMENDMENT. Section 26.1-34.2-03.1 of the North Dakota Century Code is							
9	9 amended and reenacted as follows:							
10	10 <b>26.1-34.2-03.1.</b> Insurance producer Producer training.							
11	1.	An	insura	anceA producer may not solicit the sale of an annuity product unless the				
12		insu	irance	e producer has adequate knowledge of the product to recommend the annuity				
13		and	l the <del>ii</del>	nsurance producer is in compliance with the insurer's standards for product				
14		traiı	training. An insurance A producer may rely on insurer-provided product-specific training					
15		standards and materials to comply with this subsection.						
16	2.	a.	<del>(1)</del>	An insuranceA producer who engages in the sale of annuity products shall				
17				complete a one-time, four-hour training course.				
18			<del>(2)</del>	An insurance producer who holds a life insurance line of authority on-				
19				August 1, 2011, and who desires to sell annuities shall complete the				
20				requirements of this subsection within twelve months after August 1, 2011.				
21				An individual who obtains a life insurance line of authority on or after-				
22				August 1, 2011, may not engage in the sale of annuities until the annuity				
23				training course required under this subsection has been completed.				
24		b.	The	training required under this subsection must include information on the				
25			follo	wing topics:				
26			(1)	The types of annuities and various classifications of annuities;				
27			(2)	Identification of the parties to an annuity;				
28			(3)	How fixed, variable, and indexed annuity contract provisions affect				
29				consumers;				
30			(4)	The application of income taxation of qualified and nonqualified annuities;				
31			(5)	The primary uses of annuities; and				

1		(6) Appropriate standards of conduct, sales practices, replacement, and
2		disclosure requirements.
3	C.	Providers of courses intended to comply with this subsection shall cover all topics
4		listed in the prescribed outline and may not present any marketing information or
5		provide training on sales techniques or provide specific information about a
6		particular insurer's products. Additional topics may be offered in conjunction with
7		and in addition to the required outline.
8	d.	A producer who has completed an annuity training course approved by the
9		insurance department before the effective date of this Act, within six months after
10		such date, shall complete either:
11		(1) A new four-credit training course approved by the insurance department
12		after the effective date of this Act; or
13		(2) An additional one-time, one-credit training course approved by the
14		insurance department and provided by a insurance department-approved
15		education provider on appropriate sales practices, replacement, and
16		disclosure requirements under this chapter.
17	<u>e.</u>	Providers of annuity training shall issue certificates of completion.
18	<del>e.<u>f.</u></del>	The satisfaction of the training requirements of another state which are
19		substantially similar to the provisions of this subsection are deemed to satisfy the
20		training requirements of this subsection in this state.
21	<del>f.</del> g.	The satisfaction of the components of the training requirements of a course with
22		components substantially similar to the provisions of this subsection is deemed to
23		satisfy the training requirements of this subsection in this state.
24	<u>h.</u>	An insurer shall verify that an insurancethe producer has completed the annuity
25		training course required under this subsection before allowing the producer to sell
26		an annuity product for that insurer. An insurer may satisfy the insurer's
27		responsibility under this subsection by obtaining certificates of completion of the
28		training course or obtaining reports from a reasonably reliable commercial
29		database vendor that has a reporting arrangement with insurance education
30		providers.

1 SECTION 5. AMENDMENT. Section 26.1-34.2-04 of the North Dakota Century Code is 2 amended and reenacted as follows: 3 26.1-34.2-04. Mitigation of responsibilityCompliance mitigation - Enforceability -4 Penalty. 5 1. An insurer is responsible for compliance with this chapter. If a violation occurs, either 6 because of the action or inaction of the insurer or the insurer's insurance producer, the 7 commissioner may order: 8 An insurer to take reasonably appropriate corrective action for any consumer a. 9 harmed by a failure to comply with this chapter by the insurer'sinsurer or by the 10 insurer's insurance producer's violation of this chapterproducer; 11 b. A general agency, independent agency, or the insurance producer to take 12 reasonably appropriate corrective action for any consumer harmed by the 13 insurance producer's violation of this chapter; and 14 Appropriate penalties and sanctions. C. 15 2. Any applicable penalty under section 26.1-01-03.3 for a violation of subsection 1 or 2-16 or subdivision b of subsection 3 of section 26.1-34.2-03 this chapter may be reduced or 17 eliminated, according to a schedule adopted by the commissioner, if corrective action 18 for the consumer was taken promptly after a violation was discovered. 19 The authority to enforce compliance with this section is vested exclusively with the <u>3.</u> 20 commissioner. 21 SECTION 6. AMENDMENT. Section 26.1-34.2-05 of the North Dakota Century Code is 22 amended and reenacted as follows: 23 26.1-34.2-05. Recordkeeping. 24 1. Insurers, general agents, independent agencies, and insurance producers shall 25 maintain or be able to make available to the commissioner a record of the information 26 collected from the consumer, disclosures made to the consumer, including summaries 27 of oral disclosures, and other information used in making the recommendations that 28 were the basis for insurance transactions for ten years after the insurance transaction 29 is completed by the insurer. An insurer is permitted, but is not required, to maintain 30 documentation on behalf of an insurancea producer.

- 1 2. Records required to be maintained by this chapter may be maintained in paper,
- 2 photographic, microprocess, magnetic, mechanical, or electronic media, or by any
- 3 process that accurately reproduces the actual document.
- 4 **SECTION 7. EFFECTIVE DATE.** This Act becomes effective January 1, 2022.