



House Bill 1012

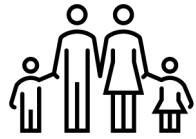
House Appropriations | Human Resources Division
Representative Jon Nelson, Chairman

Human Service Zones

Local + State Partnerships For Effective and Efficient Service Delivery

NORTH
Dakota | Human Services
Be Legendary.™

DHS 2021-2025 KEY PRIORITIES



Strong Stable Families

- Maintain family connections
- Improve stability and prevent crises
- Promote and support recovery and well-being



Early Childhood Experiences

- Support workforce needs with improved access to childcare
- Help kids realize their potential with top quality early experiences
- Align programs for maximum return on investment



Services Closer to Home

- Create pathways that help people access the right service at the right time
- Engage proactively with providers to expand access to services



Efficiency Through Redesign

- Embrace process redesign to find efficiencies in our work
- Leverage technology to support greater efficiency, quality and customer service



High-Performing Team

- Develop a One DHS Team culture
- Engage team with opportunities for learning and development
- Implement fiscal scorecard to drive efficiency and effectiveness

Reinforce the Foundations of Well-being

Economic Health | Behavioral Health | Physical Health

DEPARTMENT OF HUMAN SERVICES

Quality services, Proven results, Closer to home

- 1 Base decisions on **quality, efficiency**, and **effectiveness**.

Find success in a resource-constrained environment.

Make **reductions** in some areas **and** **investments** in others to optimize outcomes.
- 2 The state has **enough treatment beds**. Investing in **earlier interventions** can help **avoid crisis**.

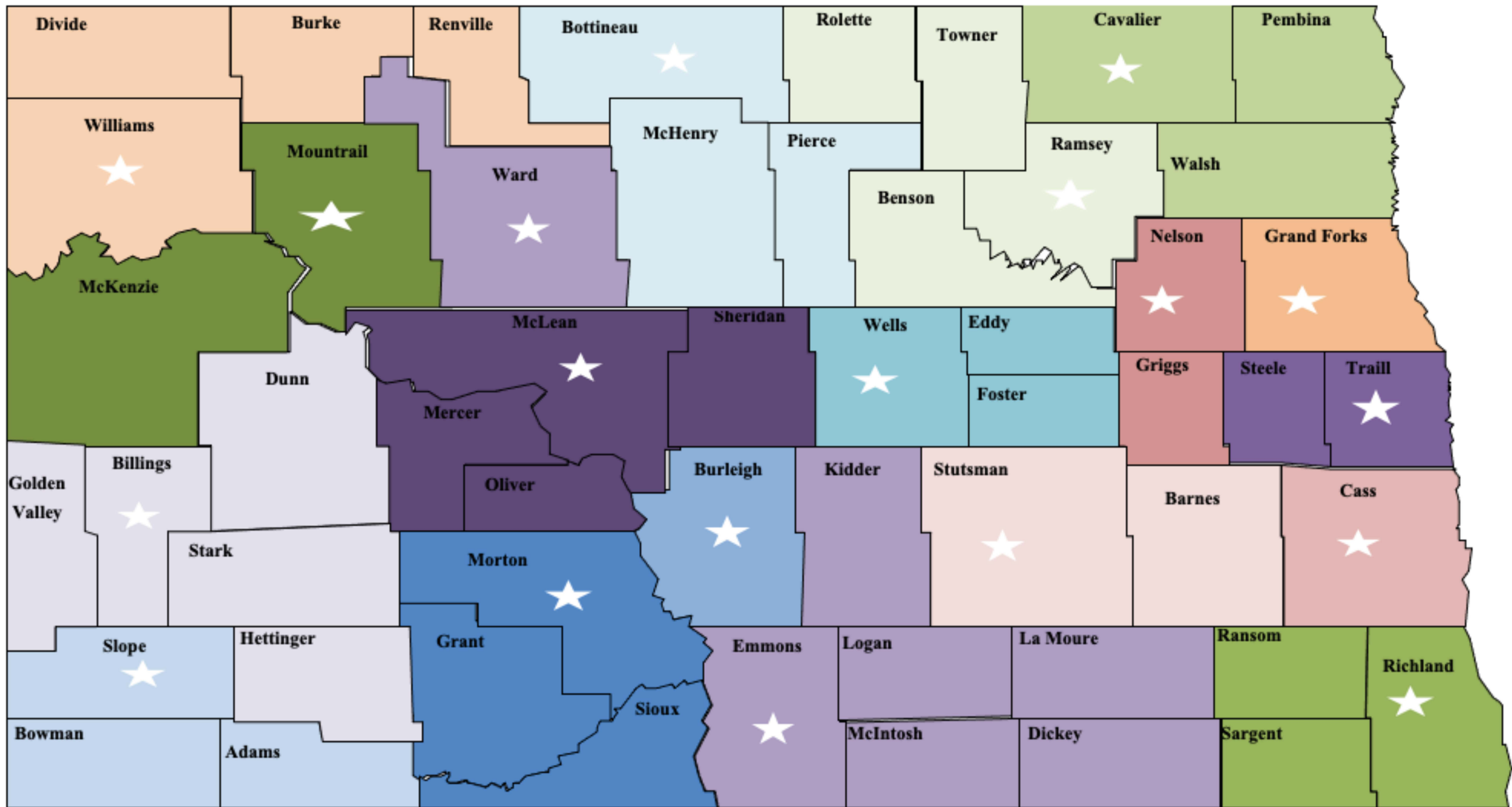
Right service. Right place. Right time.

Serving people in **lowest level of care necessary** will return **better outcomes**.

To deliver services closer to home, **all** have to be **willing to change** how they do business – DHS can't do this alone.
- 3 How we **pay** for services should be **fair** and **equitable** across systems.

Inequity in rates **affects** people's ability to **access** services - providers often prioritize more lucrative payment opportunities

Demonstrate value to taxpayers. **Value** equals **high quality cost efficient care**.



Q1: LOCAL HCBS/QSP PROGRAMS

Human Service Zone	QSP Provided	Zone Administered	Zone Direct Care Team Members	Number of clients
Agassiz Valley	Yes	Yes	Yes	35-40
Buffalo Bridges	Yes	Yes	Yes	11
Cass	Yes	Yes	Yes/No	58
Central Prairie	Yes	Yes	Yes	15
Dakota Central	Yes	Yes	Yes	7
Grand Forks	No	Yes	No	11
Mountrail McKenzie	Yes	Yes	Yes	4
Northern Prairie	Yes	Yes	Yes	1 county funded 1 private pay
Northern Valley	Yes	Yes	Yes	3
North Star	Yes	Yes	Yes	4
RSR	Yes	Yes	Yes	28
Roughrider North	Yes	Yes	Yes	7
South Country	Yes	Yes	Yes	10 zone admin 9 private pay
Southwest Dakota	Yes	Yes	Yes	8 zone admin 9 private pay
Three Rivers	Yes	Yes	Yes	3
				229 total

Q2: LEGISLATORS ON HSZ BOARDS

Zone	#	Zone	#
Ward	1	Southwest	1
Roughrider North	1	Mountain Lakes	1
Grand Forks	2	Northern Valley	1
Northern Prairie	1	Burleigh	1
Dakota Central	1		

Q3: ELIGIBILITY ERROR TRACKING

1. Errors are found through case file reviews
2. Reviews are completed by the Economic Assistance QA/QC Unit
3. See handout

Q4: WHICH ZONES COVER HOUSING IN GA

- 10 out of 19 zones covering some form of housing assistance in their General Assistance funds

Q5: COLLABORATION OPPORTUNITIES

56

Collaborative Services Across All Zones

Q6: ZONE FUND BALANCES

- Fund balances are reported in January of each year.
- Anything above the fund balance limitation is reduced in the June payment of the following year. Note there were no fund balance reduction in CY 2020.
- If the payment provided to the HSZ to defray costs to provide Human Services, the HSZ would then utilize fund balances.
- HSZ must utilize the full balance of their human service zone human services fund before requesting additional dollars from the Department.
- It is anticipated fund balances will be exhausted in 21-23.

Estimated Fund Balances	In Millions
CY 2020 Beginning Balances Report by HSZ	\$10.30
Estimated Beginning Fund Balances Ending CY 2020	\$15.02
Less: Estimated Fund Balance Reduction CY 21	\$8.85
Remaining Fund Balance CY 21	\$6.18

	19-21	21-23
Expenditures > \$2,000,000	\$500,000	\$500,000
Expenditures < \$2,000,000	\$100,000	\$250,000

Q7: TOTAL COST OF HEALTH INSURANCE IF ZONE EMPLOYEES HAD STATE PLAN

21-23 Health Insurance	\$29,448,645
21-23 Health Insurance to Transition to State Employment	
Monthly Health Insurance Premium	\$1,429
FTE per Budget	867
Number of Months	24
21-23 Health Insurance Move to State	\$29,736,018
Less Transitioned Foster Care/Sub Adopt Benefits	\$(548,648)
(Savings)/Increase	\$(261,275)

Q6: TOTAL COST OF STATE EMPLOYMENT

21-23 Zones Budget	23-25 Optional State Employment	Difference
\$158,406,443	\$158,260,396	\$(146,047)

Department of Human Services

Human Service Zones

19-21 Authorized FTE Base	19-21 Authorized FTE Realigned	21-23 Requested Base FTE	# vacancies 12-31-20 (from base)	Assignment of Requested FTE		
				% of FTE	Descriptor	# of FTE
140	140	143	22	47%	Home and Community Based	67
				19%	Early Childhood Services	27
				11%	Long Term Care Eligibility	16
				11%	Foster Care/Sub-Adopt	16
				7%	QA/QC	10
				5%	Administration	7

GREEN SHEET WALKTHROUGH GF/FTE

Executive Budget Request

	<u>FTE Positions</u>	<u>General Fund</u>	<u>Other Funds</u>	<u>Total</u>
County Social Service Funding				
2021-23 Biennium Base Level	140.00	\$0	\$173,700,000	\$173,700,000
2021-23 Ongoing Funding Changes				
Base payroll changes			\$1,653,466	\$1,653,466
Salary increase		\$351,365	\$292,562	\$643,927
Health insurance increase		\$3,287	\$2,737	\$6,024
Retirement contribution increase		\$72,382	\$60,269	\$132,651
Continued program changes		\$896,189	(\$372,192)	\$523,997
Home- and community-based services staff	3.00		\$498,673	\$498,673
Subtotal Ongoing Funding Changes	3.00	1,323,223	2,135,515	3,458,738
One Time Funding				
No one-time funding items		\$0	\$0	\$0
Total one-time funding changes	-	-	-	-
Total Changes to Base Level Funding	3.00	1,323,223	2,135,515	3,458,738
2021-23 Total Funding	143.00	\$1,323,223	\$175,835,515	\$177,158,738

OVERVIEW OF BUDGET CHANGES BY EXPENSE CATEGORY

Expense Category	2017 - 2019 Biennium Expenditures	2019 - 2021 Base Level Budget	2019 - 2021 Year 1 (SFY 20)	Increase/ (Decrease) to 2021 - 2023	2021 - 2023 Executive Budget Request
511x Salaries - Regular	-	17,001,607	2,040,254	2,043,496	19,045,103
512x Salaries - Other	-	62,314	10,339	(62,314)	-
514x Salaries - Over Time	-	114,339	34,369	(114,339)	-
516x Salaries - Benefits	-	7,008,001	1,047,899	1,067,898	8,075,899
Total Salaries & Benefits	-	24,186,261	3,132,861	2,934,741	27,121,002
52x Travel	-	379,615	48,984	(52,631)	326,984
53x Supply	-	4,205	451	-	4,205
54x Postage & Printing	-	685	141	60	745
58x Rent/Leases - Bldg./Equip	-	3,242	541	-	3,242
61x Professional Development	-	37,380	5,547	(11,780)	25,600
62x Fees - Operating & Professional	-	4,179,047	449,763	(368,063)	3,810,984
60x IT Expenses	-	17,129	1,923	-	17,129
Total Operating	-	4,621,303	507,350	(432,414)	4,188,889
71x Grants, Benefits, & Claims	154,012,317	144,892,436	53,258,658	956,411	145,848,847
Total Grants	154,012,317	144,892,436	53,258,658	956,411	145,848,847
Executive Budget Request Total	154,012,317	173,700,000	56,898,869	3,458,738	177,158,738
71x Grants Additional Need	-	-	-	12,557,596	12,557,596
Total Request	154,012,317	173,700,000	56,898,869	16,016,334	189,716,334

OVERVIEW OF BUDGET CHANGES BY FUNDING SOURCE

Expense Category	2017 - 2019 Biennium Expenditures	2019 - 2021 Base Level Budget	2019 - 2021 Year 1 (SFY 20)	Increase/ (Decrease) to 2021 - 2023	2021 - 2023 Executive Budget Request
General	19,312,317	-	-	1,323,223	1,323,223
Federal	-	-	-	1,176,874	1,176,874
Other	134,700,000	173,700,000	56,898,869	958,641	174,658,641
Total	154,012,317	173,700,000	56,898,869	3,458,738	177,158,738

General Additional Need	-	-	-	-	-
Federal Additional Need	-	-	-	-	-
Other Additional Need	-	-	-	12,557,596	12,557,596
Total Request	154,012,317	173,700,000	56,898,869	16,016,334	189,716,334

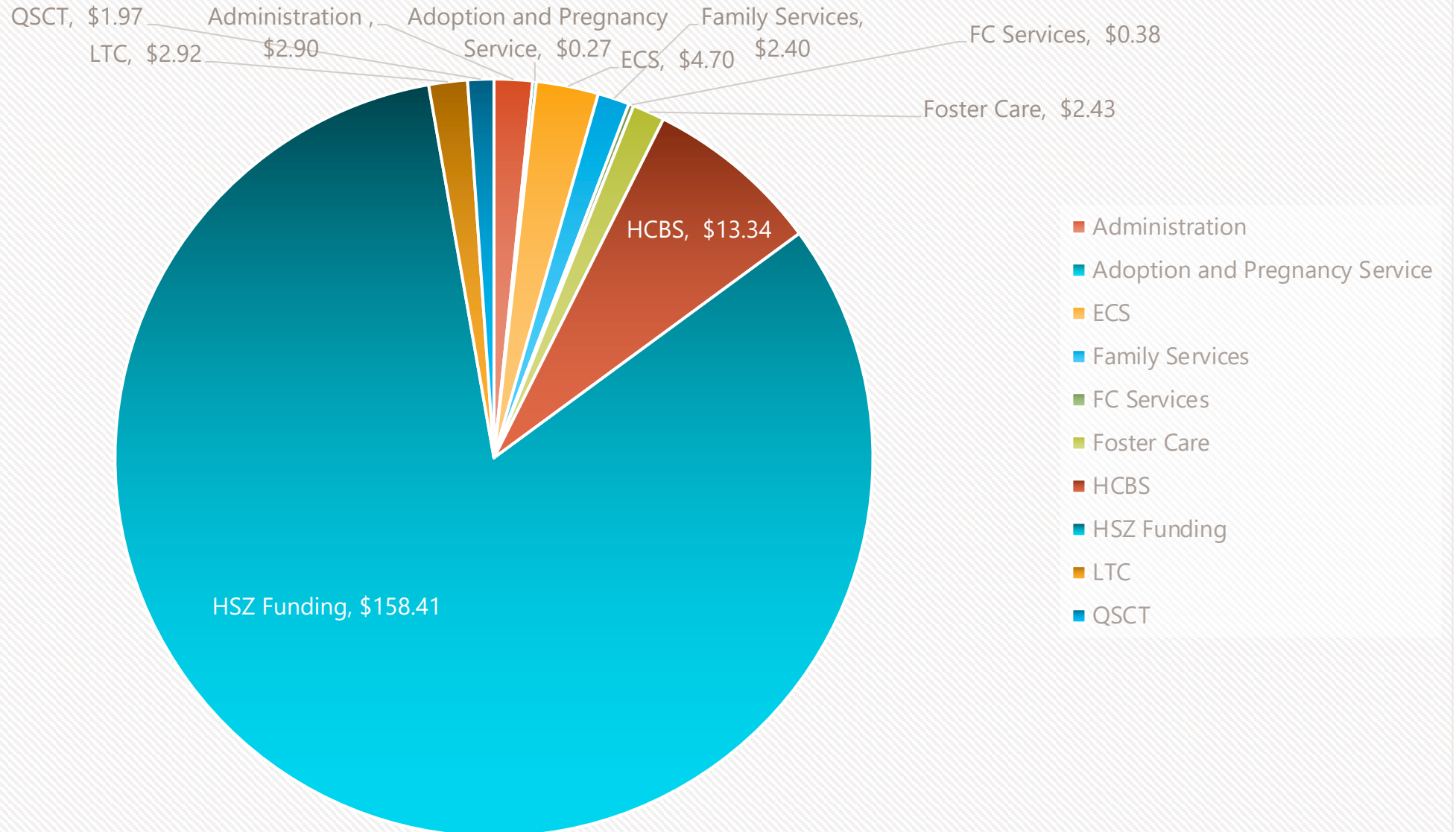
Q7: WHAT IS THE BREAKDOWN OF THE \$9.1M

Proposed Legislative Increase of 2/2	3,468,215
21-23 Zones Uncovered Need	9,089,381
Total Increase Requested	12,557,596

Equivalent to approximately 59 FTE

Expenditure Type	Amount	Percentage
Salaries	5,568,518	61%
Benefits	3,003,867	33%
Operating	516,996	6%
Total	9,089,381	

HUMAN SERVICE ZONE FUNDING (IN MILLIONS)





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