



## **HOUSE BILL 1012**

Senate Appropriations

*Senator Ray Holmberg, Chairman*

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## **OVERVIEW/MANAGEMENT BUDGET**

*Chris Jones, Executive Director*

NORTH  
**Dakota**  
Be Legendary.™

| Human Services

# DHS MISSION AND OPERATING PRINCIPLES

Provide quality, efficient, and effective human services, which improve the lives of people



- Services and care should be provided **as close to home as possible**
- Services should be **provided consistently across service areas** to promote equity of access and citizen focus of delivery

- Services should be administered to **optimize** for a given cost **the number served** at a service **level aligned to need**
- Investments and funding in DHS should **maximize ROI for the most vulnerable** through safety net services
- Cost-effectiveness should be considered holistically, acknowledging **potential unintended consequences** and **alignment between state and federal priorities**

- Services should help vulnerable North Dakotans of all ages maintain or enhance quality of life by:
- Supporting **access to the social determinants of health**: economic stability, housing, education, food, community, and health care
- **Mitigating threats** to quality of life such as lack of financial resources, emotional crises, disabling conditions, or inability to protect oneself

# DEPARTMENT OF HUMAN SERVICES

Quality services, Proven results, Closer to home

- 1 Base decisions on **quality, efficiency**, and **effectiveness**.

**Find success** in a resource-constrained environment.

Make **reductions** in some areas **and** **investments** in others to optimize outcomes.
- 2 The state has **enough treatment beds**. Investing in **earlier interventions** can help **avoid crisis**.

Right service. Right place. Right time.

Serving people in **lowest level of care necessary** will return **better outcomes**.

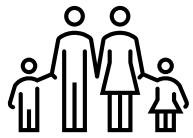
To deliver services closer to home, **all** have to be **willing to change** how they do business – DHS can't do this alone.
- 3 How we **pay** for services should be **fair** and **equitable** across systems.

**Inequity** in rates **affects** people's ability to **access** services - providers often prioritize more lucrative payment opportunities

Demonstrate value to taxpayers. **Value** equals **high quality cost efficient care**.



# DHS 2021-2025 KEY PRIORITIES



## Strong Stable Families

- Maintain family connections
- Improve stability and prevent crises
- Promote and support recovery and well-being



## Early Childhood Experiences

- Support workforce needs with improved access to childcare
- Help kids realize their potential with top quality early experiences
- Align programs for maximum return on investment



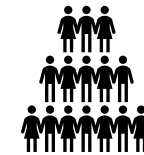
## Services Closer to Home

- Create pathways that help people access the right service at the right time
- Engage proactively with providers to expand access to services



## Efficiency Through Redesign

- Embrace process redesign to find efficiencies in our work
- Leverage technology to support greater efficiency, quality and customer service



## High-Performing Team

- Develop a One DHS Team culture
- Engage team with opportunities for learning and development
- Implement fiscal scorecard to drive efficiency and effectiveness

## Reinforce the Foundations of Well-being

Economic Health | Behavioral Health | Physical Health

# DHS FTE CHANGES

## Department of Human Services 21-23 FTE Count

Division	Current Budget	Executive Budget Changes	To House	House Changes	To Senate
Total FTE	2,230.23	(8.60)	2,221.63	10.20	2,231.83

# WHO WE ARE

## Administration

- Human Resources
- Legal Services
- Fiscal
- Logistics Management – New 19-21
- Strategic Communications – New 19-21
- Information Technology



*We support the people who  
serve the people*

# HOUSE CHANGES TO ADMINISTRATION

- Employee Compensation and Retirement
- Reduction of 6.5% Operating
  - \$8.4 million in general fund reduction
    - \$8,089,759 to Information Technology
    - \$315,434 to other administration
    - Reduces ability to provide quality services to the citizens of ND



## Contact Information

Chris Jones, Executive Director  
Department of Human Services  
Phone: 701.328.2538  
Email: [cdjones@nd.gov](mailto:cdjones@nd.gov)

