



Public Service Commission

WHO WE ARE

43

Full-time Team Members

2-3

Seasonal Team Members

WHAT WE'RE ABOUT

Mission: Protecting consumers, the public interest and the environment

Our Values:

- **Balance:** Balancing public and private interest affecting each decision.
- **Collaboration:** Tackling work challenges as a team to harness expertise and achieve better outcomes with greater impact.
- **Continuous Improvement:** Building a workplace that fosters growth, excellence and diversity.
- **Creativity:** Generating solutions by turning new and imaginative ideas into sound policies and regulations that protect citizens and promote orderly development.
- **Responsiveness:** Taking action to address the needs of industry and the public.

WHAT WE DO



Economic Regulation

Evaluate rate increase requests and other rate recovery mechanisms from three multi-million-dollar utility monopolies to protect consumers and ensure safe and reliable service at reasonable rates.



Telecommunications

Protect consumers by regulating essential telecommunication services.



RTO Energy Markets

Participate as a member of MISO and SPP on issues related to the reliable and efficient operation of regional electric transmission grids.



Damage Prevention

Protect public safety by enforcing the state's One-Call laws.



Siting

Evaluate site permits for energy conversion and transmission facilities including electric generation, gas processing, oil refining, pipelines, electric transmission lines, and wind.



Railroads

Regulate the safety of railroads through track, mechanical equipment, and HAZMAT inspection programs.



Weights and Measures

Ensure the equitable operation of all weighing and measuring devices used in commerce through inspections, audits, and quality assurance testing.



Gas Pipeline Safety

Regulate the safety of intrastate natural gas, propane, and liquefied natural gas gathering, transmission and distribution pipeline systems.



Auctioneers & Auction Clerks

Protect the interests of auction customers through licensing, bonding, and investigating auctioneer and auction clerk complaints.



Coal Mining Reclamation

Ensure mining operations minimize impacts to the environment, protect rights of property owners and the public, return mined lands to beneficial uses, and restore productivity of mined lands.



Abandoned Mine Lands (AML)

Enhance public safety by reclaiming abandoned coal mine sites that pose health, safety, and general welfare hazards.

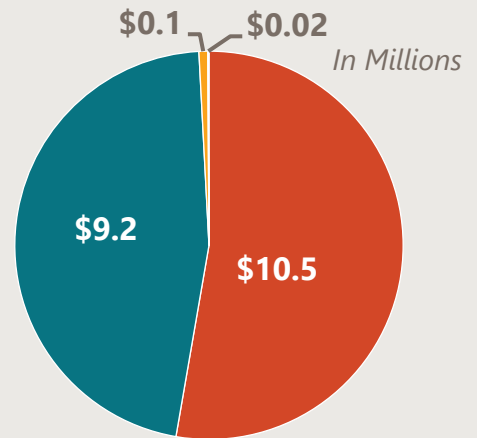
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HOW WE DO IT

Total Agency Budget: \$19,892,782

- General: \$6,431,087
- Special: \$2,244,724
- Federal: \$11,216,971

- Salary - \$10.5
- Operating - \$9.2
- Capital - \$0.1
- Grants - \$0.02



WHAT WE'RE PROUD OF

Recognized as 'Gold Standard'

The Reclamation and AML programs consistently receive exceptional marks from our federal oversight agencies. The North Dakota way of effectively administering federal programs is looked to as the "gold standard."

Impact on Regional Reliability

The Commissioners and staff have obtained leadership roles within the RTO Energy Markets to ensure North Dakota's concerns and solutions regarding reliability and cost are considered in regional and national dialogue.

Preserved 7-digit dialing

Coordinated with ND telecom companies to manage available numbers and avoid premature conversion to statewide 10-digit dialing. Had the PSC not acted, we would have joined 82 area codes in 35 states that had to adopt 10-digit dialing after implementation of "988" Suicide Prevention service.

134,282

Acres under permit for coal mining, among the top in the nation.

Provide safety oversight on
4,100
miles of regulated gas pipeline.

55%
reduction in railroad accidents during five years of Rail Safety Program.

9,200
inspections and audits to ensure every gallon of gas, bushel of grain, and pound of beef is equitable.

HOW WE MEASURE SUCCESS

Low Energy Rates

North Dakota's average rate was 33% lower than the national average for residential natural gas customers and 20% lower than the national average for residential electric customers.

High Energy Reliability

North Dakota had 25% fewer electricity outages than the national average in 2020.

Preserving ND's Unique Landscape

Deployed innovative tools to protect North Dakota's landscape during energy development including a wind farm reclamation program and requirements for light mitigation technology on wind farms.

Keep ND Growing

Timely permitting of \$14 billion in infrastructure development in North Dakota during the past decade, growing the state's industry and economy.