DOCR – DECISION PACKAGE $2 MILLION IT NEEDS

SIIF Funding

1   **$495,000.00   Infrastructure Review (Consultant) NDSP/RRI**

- Completion of an IT infrastructure Review facilitated by NDIT for the NDSP/RRI facilities to identify any needed vulnerabilities or enhancements in hardware, security and services.

2   **$271,040.00   Intercom system for THU**

- Located at the MRCC Transitional Housing (36 bed unit) and currently no communication channels other than 2 video cameras exit.
- The addition of this intercom will provide critical communication between residents and staff increasing awareness and security.

3   **$30,000.00   New fiber line at JRCC**

- The facility line is past its life expectancy and needs to be updated to provide critical access for staff to functional normally and without interruptions due to infrastructure.

4   **$121,500.00   Free Through Recovery automated reconciling**

- Automated reconciling for FTR with a manual reconciling option for discrepancy in outcome reporting between care coordinator and probation or parole officer.
- The current process is labor intensive and requires manually intervention on each payment.
- Add a Social Determinants of Health assessment in DOCSTARS to assist care coordinators to identifying barriers in addressing risk areas and more tools to improve evidence informed practices.

5   **$21,040.00   Medical Case Planning Medical notes**

- This is manually being completed by DON or designee weekly to ensure case planning committee.
- Currently this is a manual process requiring additional staff time from critical employees (providers, nurses).

6   **$21,040.00   Medical HIV HEP C**

- Automating our testing and reporting system with DOH/DHHS to better track, diagnose and treat HCV and HIV minimizes our risk of litigation and improves our throughput, lower our per patient cost and allow us to treat more of these vulnerable individuals in our cost-efficient setting.
- Maximizing our ability to treat HIV and to cure HCV during incarceration will decrease the spread of these illnesses in communities across our state.

- DOCR residents are 10-20 times more likely to suffer from HCV and HIV than individuals in the community.
- ND DOCR is the state's single largest HCV treatment provider. We treat and cure approximately 40 % of all residents arriving with HCV. Our patient pool represents about 15% of HCV positive individuals in the state.
- DOCR cure rate is above 98%, and our treatment completion rate is the highest in the state and our cost to treat is the lowest for all facilities in the state.

7 $121,500.00   Free Through Recovery Care plan

- Redesign the FTR Care Plan because it is cumbersome, outdated, difficult to train on and challenging to update.
- Provide an initial care plan, improved care plan modification and assistance with addressing LSI-R needs areas.

8 $21,040.00   Medical Q/A review on all new arrivals

- Create New Admission Sexually Transmitted Infection Lab Work process for new resident admissions to DOCR facilities.
- Lab work to be performed in partnership with the state lab through DOH/DHHS to continue to receive 340 B pricing on all of our prescriptions.
- Eligibility for 340B pricing has decreased pharmacy costs by 60% by becoming a covered entity under this HRSA program.
- If new resident admission lab work is missed and DOCR is out of compliance this would jeopardize substantial funding and potential financial impacts critical in DOCR providing adequate care.

9 $30,000.00   Education Auto cad program

- AutoCAD is a design software system utilized in drawings for manufacturing facilities, like Rough Rider Industries.
- This software is critical in resident's development as a competent team member and used to prepare residents for employment opportunities during and after custody as well as allow RRI to develop its workforce & capabilities.

10 $21,040.00   Transitional Planning Services Statewide Victim Management System

- Time/cost saving - Staff time saved and department cost would be lowered if victim information would be available in once centralized location for all advocates to access instead of running multiple case managements systems and dual entry of the data into separate systems.
- Information security – making the information accessible for all with access, the information would not need to be shared though email or other possibly non-secure means between each agency
- Timely Notification – Victims could be notified more timely if the agencies did not have to request and then wait for the information to be shared.

- Ease of update- if the information was stored in 1 system then when updates needed for demographic information needed for Grant application statistics or other uses, then it would update for all agencies, saving time and money for all.

11 $121,040.00   Transitional Planning Services Data for Case Management & Motivation

- Identifying resident strengths for CM's to incorporate into their case plans   building rapport, goal setting, and promoting internal motivation.
- We are very good at identifying risk for residents this would shift some of the focus on building a better foundation from which they can hopefully succeed.
- Motivational Interviewing and Core Correctional Practices are principal techniques used by CM and PO's over the years to increase intrinsic motivation within our residents and clients. This will be building upon the foundation that is already in place.

12 $121,040.00   Medical Virtual Visits to Avatar

- Approximately 2/3 of DOCR Residents psychiatric evaluations and follow up visits are performed via telemedicine.
- Currently, these are performed on a separate system requiring a separate computer and a manual process for transferring the resident notes.
- We are working to partner with the Human Service Centers (HSC) more closely to provide assessments for both our seriously mentally ill residents nearing release, as well as residents who require sex offender assessments by the courts.
- Legally HSC is required to complete these assessments, however access has been extremely difficult due to using two different operating systems.
- Medical Virtual Visits also reduces the need for staff and resources to transport residents to appointments outside of security of a DOCR facility. Replacing off-site visits with virtual visits decreases staff demand and enhances safety and security in the community.

13 $21,040.00   Human Resources Criminal investigations

- The sharing of information is needed by investigators in order to coordinate investigation intelligence and work together to combat criminal activity within the facilities
- The application needs to be secure as well as lock down information on complaints that are still under investigation versus those that are completed in order to comply with state open records.

14 $21,040.00   Human Resources Complaints

- A program is needed to document all internal affairs investigations, the person assigned, the status of what has been done, format of reports and who has access to the reports.

15 $121,500.00   Free Through Recovery referral

- Redesign FTR referral in order to pull data on mental health, substance use and co-occurring diagnoses.
- Redesign will allow for additional information on new FTR referrals for care coordinators

16 $271,040.00   Data Management Plan

- For data to fuel DOCR initiatives, it must be readily available, of high quality, and relevant.
- Good data governance ensures the DOCR's ability to comply with all regulatory requirements, improve data security, creating and enforcing data distribution policies, prevent data errors and the misuse of personal or sensitive data.

17 $175,000.00   Medical RX Solution

- Provide integration of a prescription drug module in MyAvatar (current HER application) to streamline RX process and workflows.
- This would allow for seamless data transfer and increase visibility for providers during evaluations.
- This would also allow for parole and other field staff to review potential medications ahead of interactions. This can prove critical in field situations for safety reasons.

DOCR - DECISION PACKAGE $371,040 IT NEEDS

(Separate Decision Packages)

$271,040   Policy Management Application

- Implement a new system to document all complaints, internal affairs and criminal investigations. Functions of this system would support and drive workflow for investigations, PREA audits (standard, management), Post Orders (management, workflow), Complaints (centralize repository, workflow) as well as develop efficiency in policy review and dissemination to staff.

$100,000   Human Resources Timekeeping Application

- The current PeopleSoft Time and Labor module is inefficient in functionality for a 23x7 operation like DOCR operates within daily. The reporting functions in PeopleSoft has difficulty producing meaningful labor analysis for DOCR's requirements.