March 10, 2023

I'm writing to share a recent experience with all the different ND log ins we have for different agencies.

I do bookkeeping for a small ND business. In the spring of 2022 we were notified by the ND State Tax Commissioner that we were being changed to annual filing instead of quarterly. Job Service stayed quarterly.

Around that same time, the company checking account has suspicious activity, so it was closed and reopened with a new account number. On the next Job Service filing, I updated the checking account number.

Fast forward to January 2023 when I was filing the annual withholding to the State Tax Dept, I forgot all

about the bank account change done months earlier. This resulted in a somewhat nasty letter from the State Tax Commissioner and a minimum \$40 fine for

filing the payment on a non-existent checking account. And I was quite embarrassed for the error. Since I made the error, I paid the fine.

Had there been one log in, and one place where banking information is stored, the latter would not have happened.

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