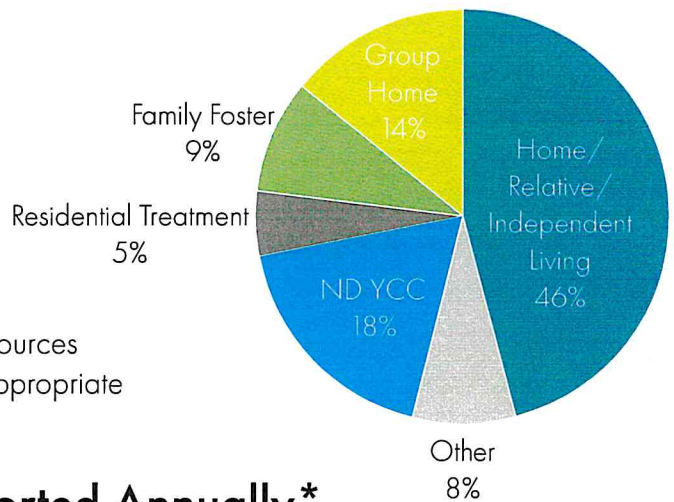


DIVISION OF JUVENILE SERVICES

During the first year of this biennium, more than **800** individual youth received supervision and services.

Currently, **82%** of youth are served in a level of care other than the Youth Correctional Center (YCC).

An analysis of risk and need guides distribution of resources and services. Following a thorough assessment, the appropriate placement setting is determined.



861 Youth & Young Adults Supported Annually*

Agency Custodial Services

- 177 Committed Youth

Non-Custodial Services (YCC)

- 115 Detention Placements

Community Therapeutic Services

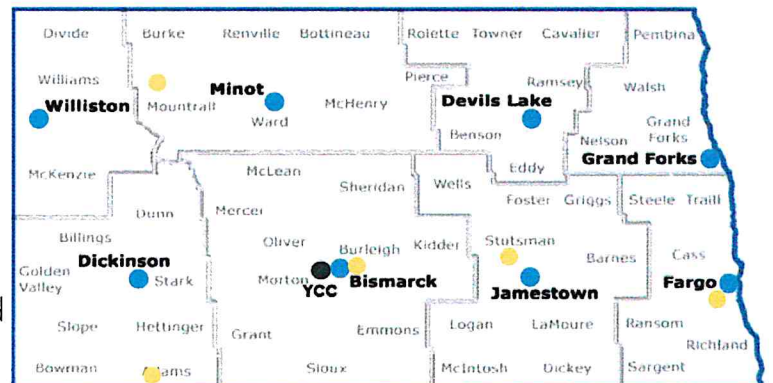
- 131 Day Treatment
- 48 Brief Strategic Family Therapy*
- 160 Family Members Impacted by Service*

Interstate Compact

- 282 Compact Transactions

*Data reflects July 1, 2021 - June 30, 2022

- The Division of Juvenile Services operates eight regional offices and one Youth Correctional Center.
- Brief Strategic Family Therapy (BSFT) was added in 2021 to Fargo, Pingree, Bismarck, Stanley, and Hettinger



ADMINISTRATIVE SERVICES

Administrative Services provides administration for the Interstate Compact for Adult Offenders, the Crime Victims Compensation (CVC), the Federal Victim of Crime Act (VOCA) and State Crime Victim Assistance (CVA) grants, and provides management of the DOCR's Case Planning Committee. Administrative Services is a progressive work unit that implements projects that promote effective decision and efficiencies.

PROGRAM HIGHLIGHTS

Interstate Compact (IC): IC creates unique challenges for managing individuals on IC supervision. As a result, ND IC's office works diligently with partner agencies at the county and state level to reach agreements that help clients remain in the best suited, stable environment. The IC office works as one, and implements mindful practices to better serve our clients while maintaining community safety.

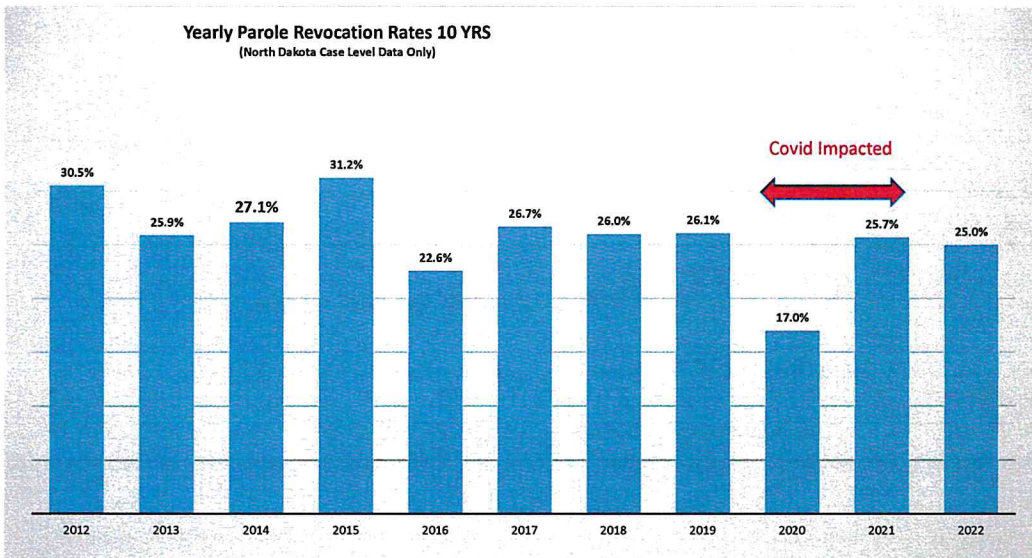
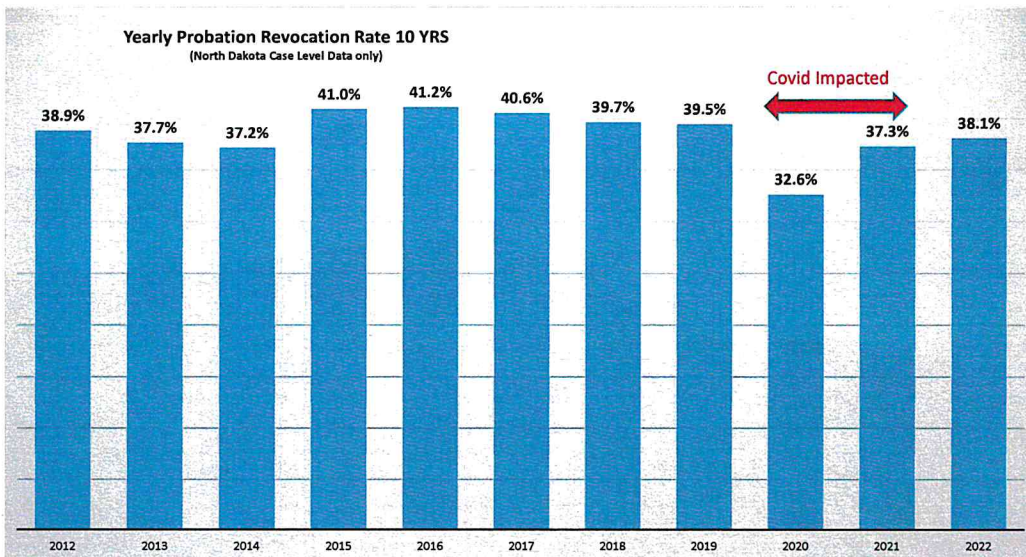
CVC: Application processing is more timely and accurate as victims are now able to apply on-line for benefits. A Strategic Plan & Marketing Plan was initiated to help generate more awareness of the program.

VOCA: A federally mandated match waiver process was implemented for subrecipients as well as a background check requirement for agencies having contact with minors.

CVC & Grants	FY 20/21	FY 21/22	Interstate Compact
Number of applications for Crime Victim's Compensation	464	511	Avg. monthly incoming (to ND) case load 2021: 498 2022: 467
Average amount paid to victims per case	\$699	\$868	Avg. monthly outgoing (to ND) case load 2021: 921 2022: 901
Number of Federal VOCA pass through grants	57	57	
Average Federal VOCA grant sub-award	\$97,822	\$103,020	

PAROLE AND PROBATION SERVICES

Parole and Probation Services provides supervision for people on parole, supervised probation, community placement, community civil commitment and pretrial in the community. Parole and Probation Officers are sworn peace officers with law enforcement responsibilities and skills to enforce the terms of supervision and uphold the law. Officers and support staff are trained to use Core Correctional Practices that research has shown to positively change people’s behavior and lead to a reduction in recidivism. Parole and Probation has 149 team members, 94 of which are sworn peace officers. There are 17 district offices throughout the state with approximately 6,500 adults under supervision.



FACILITIES

The North Dakota State Penitentiary (NDSP) is the maximum custody prison housing male residents. NDSP provides housing for up to 779 maximum and medium custody residents. The male orientation unit, a behavioral intervention unit, and medical infirmary are also located at NDSP.

746

Average daily resident population at NDSP from July 2021 – November 2022

1,584

Individuals received, assessed and provided orientation from July 1, 2021 – November 30, 2022

	Preferred # on Shift	Highest # at Start	Lowest # at Start	Lowest # During Shift	Highest # at End	Lowest # at End
AM	43	42	29	27	42	29
PM	43	42	30	30	42	30
Night	14	16	11	11	16	11

NDSP began recording this data 10/20/22. Data includes 74 days with three shifts per day for a total of 222 shifts. 98% of shifts were captured in this data as of 1/2/23.

22% of shifts start with preferred number of officers.

85% of shifts have staff working longer than an 8 hour shift.

Total overtime for shifts is **6,870.5 hours**

10% of shifts have unscheduled out of facilities runs, i.e. ambulance or emergent medical.

13% of shifts had major incidents.

The James River Correctional Center (JRCC) is the medium security prison housing males. JRCC is located adjacent to the North Dakota State Hospital (NDSH) in Jamestown and provides housing for 437 residents. The Special Assistance Unit (SAU) located within the main building is a 24-bed housing unit for individuals with serious mental illness or other special needs. Capacity, including JRMU, formally the Tompkins unit, is 497.

463

Average daily resident population at JRCC from July 2021 – November 2022

	Preferred # on Shift	Highest # at Start	Lowest # at Start	Lowest # During Shift	Highest # at End	Lowest # at End
AM	34	27	16	15	29	15
PM	34	27	14	14	28	14
Night	15	17	10	10	15	10

JRCC began recording this data 10/7/22. Data includes 88 days with three shifts per day for a total of 264 shifts. 95% of shifts were captured in this data as of 1/2/23.

5% of shifts start with preferred number of officers.

78% of shifts have staff working longer than an 8 hour shift.

Total overtime for shifts is **4,829.5 hours**

11% of shifts have unscheduled out of facilities runs, i.e. ambulance or emergent medical.

23% of shifts had major incidents.

Transitional Facilities oversees all minimum custody housing facilities for the state's resident population. This includes the operation of the Missouri River Correctional Center (MRCC), a minimum custody prison for adult males in Bismarck, the oversight of all contracted transitional facilities across the state, and the Office of Facility Inspections. MRCC capacity is 187.

459

Individuals admitted to MRCC from July 1, 2021 - November 30, 2022

180

Average daily resident population at MRCC from July 2021 - November 2022

	Preferred # on Shift	Highest # at Start	Lowest # at Start	Lowest # During Shift	Highest # at End	Lowest # at End
AM	7	7	4	2	F	6
PM	F	F	2	2	F	4
Night	4	4	3	3	4	3

MRCC began recording this data 10/24/22. Data includes 71 days with three shifts per day for a total of 213 shifts. 98% of shifts were captured in this data as of 1/2/23. F=Full; MRCC is implementing a 10 hour shift to help with staffing.

49% of shifts start with preferred number of officers.

58% of shifts have staff working longer than an 8 hour shift.

10% of shifts have unscheduled out of facilities runs, i.e. ambulance or emergent medical.

4% of shifts had major incidents.

BEHAVIORAL HEALTH

The purpose of the Behavioral Health Department is to provide comprehensive mental health and substance use disorder services to incarcerated persons and those participating in community supervision. Team members provide assessment services, group and individual therapy, and crisis support with the goal of helping people create positive change and build healthy, prosocial lives. *All data is from 7/2021-12/2022

FREE THROUGH
Recovery

Community-Based Behavioral
 Health Services:
 Free Through Recovery

1,317 current participants • **41** different provider agencies

More than **4,957** unique participants since Feb. 1, 2018

68% met at least 3 out of 4 positive outcomes

91% assessed as posing a moderate-high or high risk for recidivism

42.3%
 report co-occurring mental
 health and substance use
 disorders

47.4%
 report a substance use
 disorder

10.3%
 report a mental health
 concern

91% in prison referred for substance use disorder treatment

40% in prison have a serious mental health diagnosis

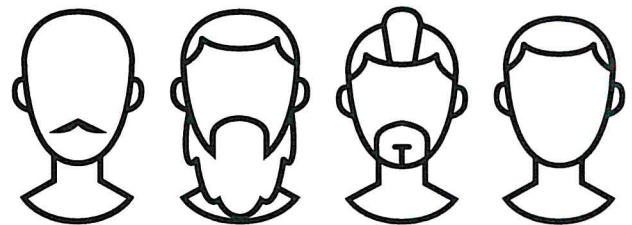
739 completed substance use treatment

381 completed Thinking for a Change

140 completed Conflict Resolution Program

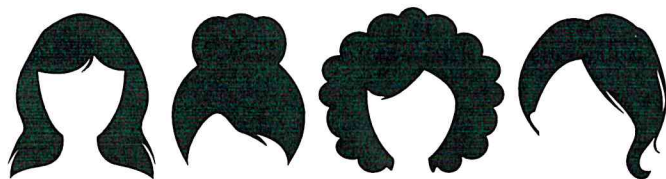
66 completed Sex Offender Treatment

199 completed domestic violence offender treatment



Facility-Based Behavioral Health Services:
 Men

The behavioral health team completed **2,844** crisis assessments with men who expressed risk for suicide, displayed concerning mental health symptoms, or expressed risk for violence



Facility-Based Behavioral Health Services:
 Women

95% admitted to DWCRRC referred for substance use disorder treatment

51% admitted to DWCRRC have a serious mental illness diagnosis

133 completed substance use treatment

24 completed Thinking for a Change

EDUCATION DEPARTMENT

The education department exists to provide educational services and workforce readiness programming to residents at the North Dakota State Penitentiary, James River Correctional Center, Missouri River Correctional Center, Heart River Correctional Center, and the Youth Correctional Center. All facilities are accredited Adult Learning Centers and GED Testing Sites. Additionally, the Youth Correctional Center is a fully accredited middle and high school, known as Marmot School through the Department of Public Instruction.



Post-secondary services through
Ashland University and added
industrial certifications in:

- ServSafe
- OSHA-10

Mandated Programming: GED, Adult Basic Education, and High School Diploma Earners

69

GED graduates at
JRCC, MRCC, NDSP

867

Adult Students served
seeking a HS diploma
or GED

6

GED juvenile
graduates

81.75

Total HS credits
earned for juveniles

8

GED graduates at
DWCRC

3

HS diplomas for
juveniles

ROUGH RIDER INDUSTRIES

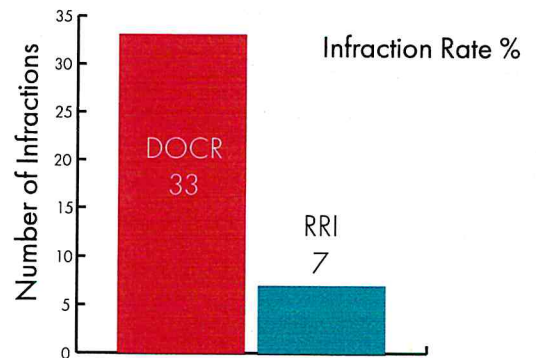
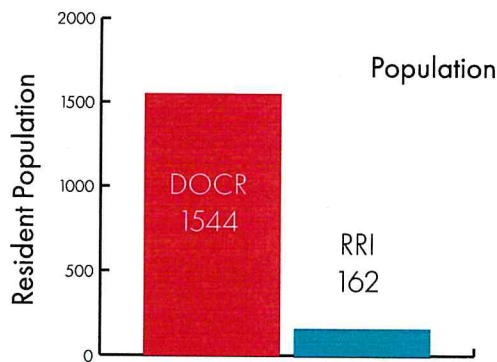
Rough Rider Industries' (RRI) program objective is to provide adults in custody the opportunity to develop work skills that increase their chances of obtaining meaningful employment upon reentry. RRI provides training and learning opportunities in a variety of skill sets and trades, while utilizing the latest manufacturing technologies and production equipment.

Manufacturing Industries at RRI include furniture, seating, upholstery, CAD and graphic design, signs, license plates, laser cutting and engraving, metal fabrication, sandblasting, wet or powder paint, sewing and garment, plastic bags, welding, sandbagging, livestock care, and commissary.

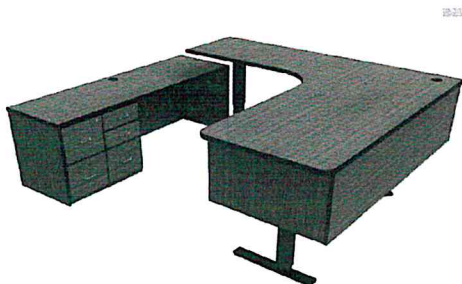
11% The total resident population employed at DOCR facilities. Compares favorably to the national average of **7.9%** of residents employed in correctional industrial programs.

9%

The total percentage of those enrolled in the RRI program who commit some type of rules violation compared to **33%** of non-RRI residents.



Examples of RRI products



CENTRAL OFFICE

Fiscal Services provides warehousing, purchasing, grants and contracts, accounts payable and accounts receivable, fixed assets, and resident account services for the entire DOCR.



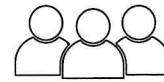
357

contracts at any given time



\$31M

managed in
grant funds



>1,700

resident accounts
managed and oversee
6,500 active supervision
fee accounts



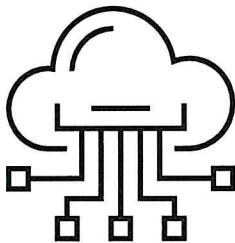
\$7M

per biennium billed
to offenders,
averaging 25%
collection rate



155

state purchasing
cards averaging
\$628,000 each
month



The I.T. Division: During this biennium the DOCR's Information Technology Unit was unified with the North Dakota Information Technology Department. The transition created unique challenges and opportunities at a budgetary and structural level that we continue to partner with NDIT to resolve.

I.T. Unit highlights include: Completed facility upgrades to improve security and safety including high frequency access controls, camera system improvements, implementation of (SIRN) State Interoperable Radio Network, WIFI Network within facilities and Programmable Logic Controllers.

The DOCR also implemented a new Electronic Health Records (EHR) System that is a shared application with the Department of Health & Human Services.

The Physical Plant Services Division is responsible to provide a safe and secure living environment for all of the individuals that have been committed into any one of the four state-funded facilities. The maintenance staff also supervise resident workers daily to assist in building maintenance, laundry operations, grounds care, small remodeling projects, and heating plant operations. This program provides the worker the opportunity to learn a trade or to spark an interest into what they would like to do for a living after their release.

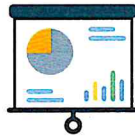
The Physical Plant Services supports the DOCR mission and vision by creating a safe, productive, working and living environment through customer satisfaction, effective asset management, and diligent risk mitigation.

CENTRAL OFFICE

Staff Development exists to provide training services to team members at North Dakota State Penitentiary, James River Correctional Center, Missouri River Correctional Center, and administration at Central Office.



Provides up to 40 hours of orientation training, 56-160 hours of pre-service training and 16-75 hours of annual in-service training



During 2021 and 2022, the DOCR has provided training to 281 new team members



All hours required for uniformed staff to instruct off shift is overtime. 2021-2022 = ~2,000 hours

Core Correctional Practices Overview: Core correctional practice team members provide training, assessment, and coaching services designed to reduce reoffending to team members across the ND DOCR, including those employed in by adult facilities, the Parole and Probation Division, and the Division of Juvenile Services. Core correctional practice team members also provide these services to Dakota Women's Correctional and Rehabilitation Center and other facilities contracted by the ND DOCR.

Effective Practices in Community Supervision (EPICS): The purpose of the EPICS model is to teach community officers and case managers and facility case managers how to apply the principles of effective offender risk intervention practices to reduce recidivism. The ND DOCR trained 63 new staff in the model. The initial training is 24-hours of in classroom training and five months of follow-up observations and 2-hour coaching sessions each month. Ongoing, there are annual 1.5-hour coaching sessions and observations and coaching at least twice per year for all team members trained in the model.

Corrections Program Checklist (CPC): The evidence-based CPC was developed by the University of Cincinnati Corrections Institute. It is designed to evaluate the extent to which correctional intervention programs adhere to evidence-based practices. So far this biennium, four additional team members were trained in the assessment tool. This training consists of participating in four days of classroom and practical training; completing an assessment independently; and writing a report outlining the strengths, weaknesses, and recommendations for improvement of the program assessed. Five facilities have been assessed this biennium with this tool.

Corrections Program Checklist-Group Assessment (CPC-GA): The evidence-based CPC-GA was developed by University of Cincinnati Corrections Institute. It is designed to evaluate stand-alone offender-based treatment groups, including those designed to address substance use disorders, criminal thinking, and other areas of risk that lead individuals to engage in criminal activity. The assessment shows the extent to which the groups adhere to evidence-based practices designed to reduce recidivism. Seven team members were trained in the assessment tool this biennium. This training consists of 8-hour classroom training, one-day group observation and interviews of staff, and one day of scoring. Team members must write a report to inform the group leadership about the strengths and weaknesses of the offender-based treatment group and recommendations for improvement. Two offender-based treatment groups were assessed in this training process.

CENTRAL OFFICE - MEDICAL

The DOCR medical divisions deliver a constitutional standard of healthcare to individuals sentenced to all five facilities and the structure consists of a Physician (State Correctional Health Authority), Medical Director, Physician Assistants, a Clinical Nurse Specialist, nurses, Psychiatric Nurse Practitioner, Certified Medical Assistants, dentists, and a centralized pharmacy for all facilities including DWCRC and the Burleigh Morton Detention Center.

ND Youth Correctional Center	ND State Penitentiary	Missouri River Correctional Center	James River Correctional Center	Heart River Correctional Center
<ul style="list-style-type: none"> • Primary Care • Nursing Care • Dental Care • Psychiatric Care • Access to Specialty Care in the Community 	<ul style="list-style-type: none"> • Infirmary Care • Primary Care • Nursing Care • Dental Care • Psychiatric Care • Medication Assisted Treatment • Access to Specialty Care in the Community 	<ul style="list-style-type: none"> • Primary Care • Nursing Care • Dental Care at NDSP • Psychiatric Care • Medication Assisted Treatment • Access to Specialty Care in the Community 	<ul style="list-style-type: none"> • Infirmary Care • Primary Care • Nursing Care • Dental Care • Psychiatric Care via telemedicine • Access to Specialty Care in the Community 	<ul style="list-style-type: none"> • Infirmary Care • Primary Care • Nursing Care • Dental Care • Psychiatric Care via telemedicine • Medication Assisted Treatment • Prenatal Care • Access to Specialty Care in the Community

	NDSP	JRCC	MRCC	HRCC*
Doctor Calls 2021	5,420	2,274	651	167
Doctor Calls 2022	4,892	2,455	764	582
Psych Visits 2021	1,797	976	115	66
Psych Visits 2022	2,015	991	158	218
Nursing Visits 2021	10,239	4,771	1,007	338
Nursing Visits 2022	11,509	4,926	1,174	1,548

*Note HRCC opened in June 2021



Total number of residents cured for Hepatitis C in 2021 and 2022, respectively.

- Implemented medication for Opioid Use Disorder treatment for residents at all adult facilities. Narcan is sent with all residents upon discharge.
- Approximately 1,600 residents are screened annually by the DOCR for latent Tuberculosis infections, HIV, Hepatitis C, and STDs. The DOCR treated 20 patients for latent TB in 2021 and 32 patients in 2022.
- The DOCR medical teams received the Roaming Bison award for their coordinated response and treatment of COVID-19.
- Currently investing in team member training and promoting team member retention through increased training opportunities by collaborating with UND School of Medicine for simulation training for DOCR medical and security team members.
- Implemented a new electronic medical/treatment medical record to help eliminate the information silos between departments for better care of our resident population.
- Pharmacy negotiated with the vendor for significant cost savings on Hepatitis C treatment, allowing the DOCR to treat the most patients for Hepatitis C with a nearly 100% cure rate.
- Eliminated the use of travel nurses to help cover shifts at adult male facilities through increased nursing wages and retention bonuses. Travel nurses cost the department more than \$190K in 2021. It is down to \$8K for the first quarter in 2022. No travel nursing coverage needed for the remainder of 2022 as nursing staffing stabilized.
- Pharmacy, on average, dispenses 5,000 prescriptions per month to the five correctional facilities.
- The medical department continues to follow guidelines to qualify for 340B pricing saving millions of dollars for the medication dispensed at the DOCR pharmacy.