25.1142.02003 Title.03000 Adopted by the Human Services Committee February 18, 2025

Sixty-ninth Legislative Assembly of North Dakota

PROPOSED AMENDMENTS TO

HOUSE BILL NO. 1567

Introduced by

Representatives Schneider, Brown, Davis, Finley-DeVille, McLeod, Mitskog, Nelson, Hager Senators Bekkedahl, Hogan

- 1 A BILL for an Act to provide for a legislative management study relating to dental and oral health
- 2 care status among Medicaid recipients and workforce support to improve access for low-income
- 3 children, Native American children, and individuals with disabilities; and to provide an
- 4 appropriation.

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5 BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

- SECTION 1. LEGISLATIVE MANAGEMENT STUDY ACCESS TO DENTAL AND ORAL
 HEALTH CARE SERVICES FOR LOW-INCOME CHILDREN, NATIVE AMERICAN
 CHILDREN, AND INDIVIDUALS WITH DISABILITIES.
 - During the 2025-26 interim, the legislative management shall consider studying the unmet dental and oral health care needs of low-income children, Native American children, and individuals with disabilities. The study must include:
 - a. An overview of the dental and oral health care status of Medicaid recipients, including low-income children, Native American children, and individuals with disabilities, both on and off reservations;
 - Evaluation of the importance of receiving dental and oral health care services, the impacts and outcomes of not receiving services, general health consequences, complications, and expanded costs of future care;
 - Review of state and federal regulations, policies, and procedures limiting or
 perceived as limiting dentist provider enrollment in Medicaid, including
 impediments to enrollment, length of credentialing and recredentialing, reasons

1		for provider termination, prior authorizations, attachments, appeals, and timely
2		payments;
3	d.	Availability of, and access or barriers to, complex dental services for Medicaid
4		recipients with disabilities or dental conditions which might require anesthesia or
5		critical care;
6	e.	Review of Medicaid dental reimbursement rates for a selection of preventative
7		and treatment services in this state compared to other states, private payers, and
8		in comparison to real cost for dental teams to determine potential need to
9		increase reimbursement rates;
0	f.	Review of barriers and opportunities relating to expanding education for dentists
11		and dental staff, including consideration of a new dental school in this state, long-
2		term partnership with regional dental schools, and increased dental student
3		residencies located in this state;
4	g.	Consideration of the expansion or promotion of programs that offer support and
5		resources to enable on-the-job training and apprenticeships for dental assistants
6		including the visibility of providing state and federal resources to support
7		providers offering such training;
8	h.	Consideration of expansion or creation of volunteer and charitable dental
9		programs and nonprofit services;
20	i.	Evaluation of ways to improve accessibility to dental and oral health care
21		services for Medicaid recipients, including low-income children, Native American
22		children, and individuals with disabilities, both on and off reservations;
23	j.	Exploration of the feasibility of partnerships between state programs and tribal
24		health organizations to enhance delivery;
25	k.	Review of programs designed to recruit and retain dental health providers, such
26		as loan forgiveness or incentives for dentists working in underserved
27		communities, including tribal communities; and
28	l.	Exploration of the use of telehealth solutions to reach rural areas, including tribal
29		communities;

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1	m.	Review of dental provider participation with dental insurers, including the
2		percentage of dental providers in-network and out-of-network for the largest
3		dental insurers;
4	n.	Review of charges covered by dental benefit plans and out-of-pocket costs for
5		dental care;
6	0.	Review of dental program preauthorization and service coverage in adherence to
7		clinical guidelines of the American dental association and the American academy
8		of pediatric dentistry;
9	p.	Review of the provider relations program for answering questions from providers
10		and staff, online and in-person education and training to providers and staff to
11		promote efficiency and effectiveness;
12	q.	Consideration of program staff credentials for appropriate oversight of clinical
13		care for claim preauthorizations and approvals;
14	<u>r.</u>	Consideration of the administrative system addressing grievances and appeals of
15		submitted claims and preauthorizations to assess the system's responsiveness
16		and review the ability to submit additional documentation, such as x-rays and
17		photos using an online portal;
18	S.	Review of parity in the submission of claims between private offices, nonprofit
19		dental clinics, and federally qualified health centers;
20	<u>t.</u>	Consideration of the potential effects of dental Medicaid expansion and increase
21		in adult Medicaid-eligible enrollees on access to dental care, administrative
22		efficiency, and participation of dentists in the Medicaid program;
23	u.	Review of dental claims administration including the percentage of
24		preauthorizations and denials;
25	V.	Review of call center management including the number of calls, average hold
26		time, and caller satisfaction;
27	W.	Review of cases and decisions by a program administration related to audits and
28		claims review to determine what percentage were completed with a peer review
29		committee that includes a licensed dentist and a licensed dentist of a specialty;
30	X.	Review the quality improvement system that assists providers in providing
31		clinically appropriate care in accordance with the guidelines of the American

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SECTION 2. APPROPRIATION - DEPARTMENT OF HEALTH AND HUMAN SERVICES - ORAL HEALTH PROGRAM STUDENT ROTATION EXPANSION. There is appropriated out of any moneys in the general fund in the state treasury, not otherwise appropriated, the sum of \$97,000, or so much of the sum as may be necessary, to the department of health and human services for the purpose of supporting the department's oral health program student rotations across the state, including community health centers serving Native American populations, and for dental student recruitment efforts, for the biennium beginning July 1, 2025, and ending June 30, 2027.