

SB 2004
4-29-25

NDEC Complaint Resolutions

Year	Total Complaints Received	Informally Resolved		Pending		Resolved	
2019	2	0	0%	0	0%	2	100%
2020	3	0	0%	0	0%	3	100%
2021	9	0	0%	0	0%	9	100%
2022	14	1	7%	8	57%	6	43%
2023	15	1	7%	3	20%	12	80%
2024	41	0	0%	17	41%	24	59%
2025	68	0	0%	29	43%	39	57%
Totals	152	2	1%	57	38%	95	63%

as of 4/28/2025

Tim Athern

5 more than last report.