

HB1012 Detail to House Appropriations | Human Resources

Sheri Seil | Director, Disability Determination Services Section January 17, 2025



Health & Human Services



Who we serve

The Disability Determination Services (DDS) Section delivers disability determinations to those applying for Social Security Disability Benefits



About Disability Determination Services

The Social Security disability program provides Social Security Disability Insurance (SSDI) and/ or Supplemental Security Income (**SSI**) benefits to persons with disabilities who are unable to work

100% federally funded

DDS team members make medical disability determinations using SSA guidelines Number of disability decisions is determined by Social Security Administration (SSA)

3 main claim levels:

- Initial claims
- Reconsideration claims
- Continuing Disability Reviews



Collaborating with Social Security, medical providers and claimants across North Dakota, using 100% federal funds

Dept of Health and Human Services

DDS team members and contracted medical consultants review claims for medical evidence to make the disability determination using SSA guidelines

Social Security Administration

- Receives and reviews disability applications for benefit eligibility, sends to DDS to make the disability determination
- Handles the notification and appeals process for claimants
- Handles payment processes for those found disabled

Medical providers

- Provide medical records for claimants to assist in the determination process
- Provide consultative examination services for those who need further medical evidence for the determination process

Claimants

Assist in the disability determination process by providing their medical source information, completing forms and attending consultative examinations



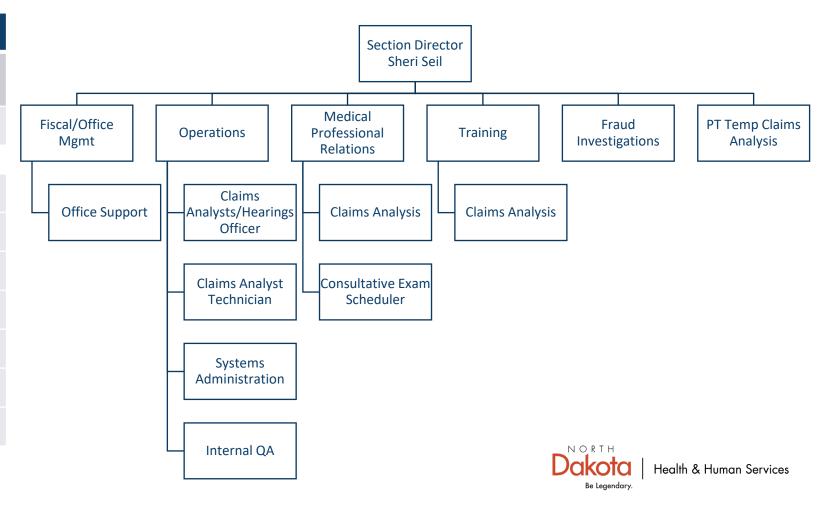
Disability Determination Services

Team Structure and Function

Disability Determination Services									
23-25 FTE	25-27 FTE Requested	# of Temporary	# of Vacancies						
23	23	1*	3*						

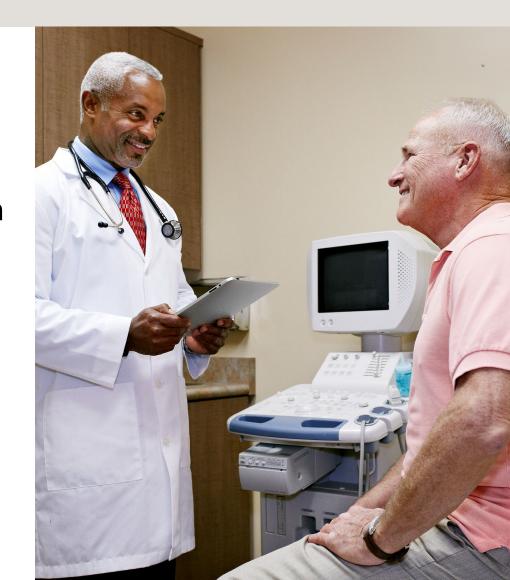
^{*}numbers as of 12/1/2024

Average Age	49
Avg Years of Service	12.7
Retirement Risk	13%
Turnover 2021	9%
Turnover 2022	13%
Turnover 2023	5%
Turnover 2024	9%



Medical consultants' role in disability determinations

- DDS currently holds 5 contracts with part time medical consultants
- Provide medical expertise to claims analyst team members
- Required part of the disability determination process





Who benefits from the Social Security Disability programs?

SSI

"To be eligible for SSI, beneficiaries must have low incomes, limited assets, and either be age 65 or older or have an impaired ability to work at a substantial gainful level as a result of significant disability."

SSDI

"Unlike SSI, there are no income or asset limits for SSDI eligibility. Instead, to qualify for SSDI, enrollees must have a sufficient work history (generally, 40 quarters) and meet the strict federal disability rules."

Source: https://ssa.gov/disability





Improving the lives of North Dakotans

Social Security benefits provide a source of income for disabled North Dakotans

SSI

\$638

Average monthly payment

\$4.59 million

Total monthly SSI benefits to North Dakotans

SSDI

\$1,317

Average monthly payment

\$20.47 million

Total monthly SSDI benefits to North Dakotans

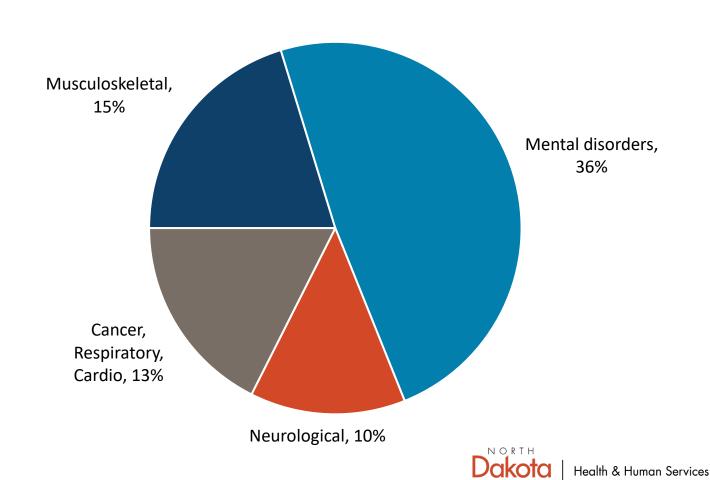




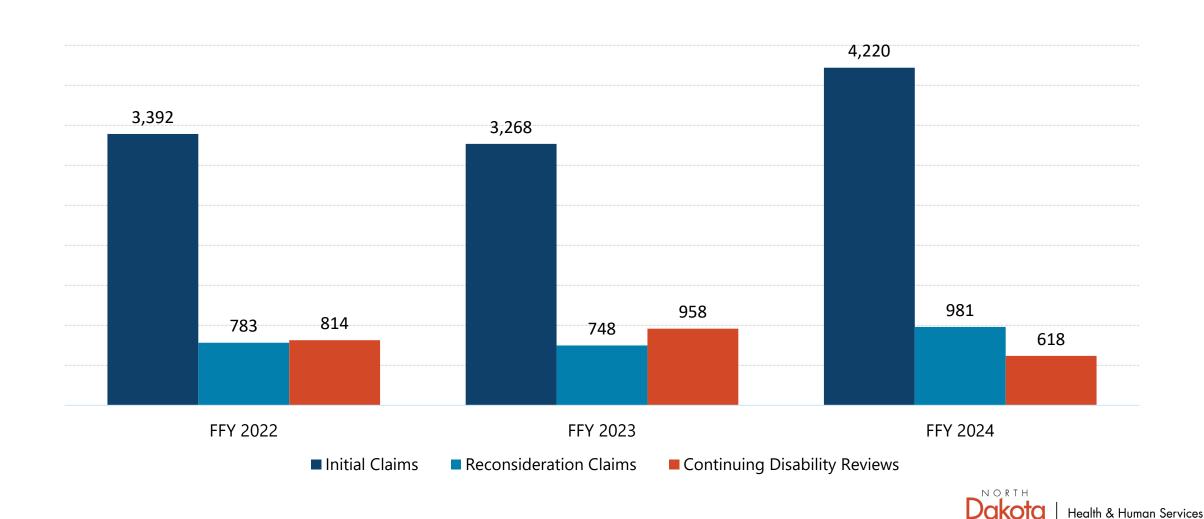
Distribution (by body system) of beneficiaries for SSDI/SSI on initial claims

North Dakota snapshot federal fiscal year 2024

- "The Listing of Impairments describes, for each major body system, impairments considered severe enough to prevent an individual from doing any gainful activity (or in the case of children under age 18 applying for SSI, severe enough to cause marked and severe functional limitations).
- "Most of the listed impairments are permanent or expected to result in death, or the listing includes a specific statement of duration.
- "For all other listings, the evidence must show that the impairment has lasted or is expected to last for a continuous period of at least 12 months.



Disability determinations by the numbers



DDS Quality reviews

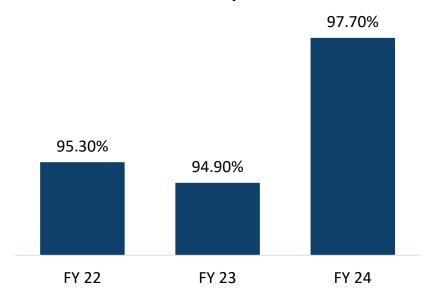
Federally mandated reviews of disability determinations are conducted by the SSA Office of Quality Review (OQR)

- The quality assurance review of initial DDS disability determinations is mandated by the Regulations (20 CFR 404.1640 404.1670). The results of this review are used to measure state agency performance accuracy.
- Performance Accuracy based on calendar quarters (Oct-Dec, Jan-Mar, Apr-June, July-Sept) per Reg 404.1645; Rolling 3-month reports published monthly
- 70 allowances and 70 denials per quarter per state

Initial Performance Accuracy

OQR categorizes deficiencies according to their impact, or potential impact, on the disability determination. OQR further categorizes as either decisional or documentation deficiencies.

QA-determined Accuracy of Initial Decisions





Health & Human Services

Successes in the last year

- DDS has been working to address and decrease the number of initial claims in our backlog and continues to maintain average processing time (68 days on average) once the claim is assigned
- Presumptive disability is applied on SSI claims (when possible) to provide the best customer service for claimants while waiting their disability decision
- Attrition in recent years has decreased after several years of significant turnover
- Analyst team members continue to expand their knowledge/skills which leads to increased production





Challenges for DDS

- Last 2 FFYs have seen increases in initial claim receipts which has created increased processing time/wait time
- Team member attrition and lack of hiring authority from SSA due to budget constraints



Strategies driving budget

DDS budget is derived from the number of disability determinations SSA requires us to make each year and the cost to do so

The DDS section is 100% federally funded by SSA





Comparison of budgets and funding

By Major Expense

Description	2023-25 Budget Base		,		2025-27 Executive Budget Recommendation			
Salaries and Benefits	\$	4,786,632	\$	432,260	\$ 5,218,892			
Operating		1,518,860		(2,442)	 1,516,418			
IT Services		55,957		(55,957)	-			
Grants		1,650,000		250,000	 1,900,000			
Total	\$	8,011,449	\$	623,861	\$ 8,635,310			
General Fund	\$	-	\$	-	\$ -			
Federal Funds		8,011,449		623,861	8,635,310			
Other Funds		-		-	-			
Total Funds	\$	8,011,449	\$	623,861	\$ 8,635,310			



Decision Package Detail

By Ongoing, One-Time and Funding Source

Not Applicable



Comparison of budgets and fundingBy Budget Account Code

Description	2023-25 Budget Base	Increase/	2025-27 Executive Budget		
		(Decrease)	Recommendation		
511x Salaries - Regular	\$ 3,036,6	55 \$ 245,782	\$ 3,282,447		
513x Salaries Temp	90,8	16 9,123	99,939		
514x Salaries Overtime	64,5	90 64,590	129,180		
516x Salaries Benefits	1,594,5	51 112,765	1,707,326		
Total Salaries & Benefits	\$ 4,786,63	32 \$ 432,260	\$ 5,218,892		
52x Travel	28,0		28,000		
53x Supply	8,3	380	8,000		
54x Postage & Printing	80,0	00 6,700	86,700		
55x Equipment under \$5,000	17,0	00 (500	16,500		
58x Rent/Leases - Bldg/Equip	364,8	364,853 16,370			
59x Repairs	6	600 -			
61x Professional Development	9	00 300	1,200		
62x Fees - Operating & Professional	1,019,1	27 (24,932	994,195		
53x Supplies	3,5	00 (3,500	-		
60x IT Expenses	52,4	57 (52,457)	-		
71x Grants, Benefits, & Claims	1,650,0	00 250,000	1,900,000		
Total Operating	\$ 3,224,8	7 \$ 191,601	\$ 3,416,418		
Total	\$ 8,011,4	9 \$ 623,861	\$ 8,635,310		

Operating Schedule

				2025-2027		
	202	3-25 BIENNIUM	E	KECUTIVE BUDGET	I	NCREASE/
DESCRIPTION		AMOUNT	RE	COMMENDATION	(1	DECREASE)
Interpreters, Mailing, Other Fees	\$	72,777	\$	13,395	\$	(59,382)
CDI Unit Services		558,000		580,800		22,800
Provider Contracts		388,350		400,000		11,650

GENERAL FUND	\$ - \$	- \$	-
FEDERAL FUND	1,019,127	994,195	(24,932)
OTHER FUND	-	-	-
GRAND TOTAL	\$ 1,019,127 \$	994,195 \$	(24,932)

Grants Schedule

	2023-25		2025-2027 EXECUTIVE			
		BIENNIUM		BUDGET		INCREASE/
DESCRIPTION		AMOUNT	R	ECOMMENDATION	(DECREASE)
Medical Costs/Applicant Travel	\$	1,650,000	\$	1,900,000	\$	250,000

GENERAL FUND	\$ - \$	- \$	-
FEDERAL FUND	1,650,000	1,900,000	250,000
OTHER FUND	-	-	-
GRAND TOTAL	\$ 1,650,000 \$	1,900,000 \$	250,000



Contact Information

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