

can designate more than one person as an Administrator.

An Education Award – Expenses Processor should have the authority to determine the dollar amount of an education award that can be used to pay current educational expenses for a particular period of enrollment. This includes being familiar with regulations governing the relevant types of eligible educational expenses—Cost of Attendance for degree or certificate programs and educational expenses for non-degree or GI Bill-approved educational programs. For a more detailed discussion of "eligible expenses", see the link [Pay Educational Expenses](#), on the web page [Use Your Education Award](#).

An Education Award – Loan Processor should have the authority to determine the payoff amounts for qualified student loans for which a member wishes to make a payment using an education award.

A Forbearance Processor should have the authority to review and approve requests for the forbearance of qualified student loans.

An Interest Payment Processor should have the authority to calculate the amount of interest that accrued on a member's qualified student loan during the individual's term of AmeriCorps service or provide the daily interest rate during the period. System-generated service dates are included with all forbearance requests.