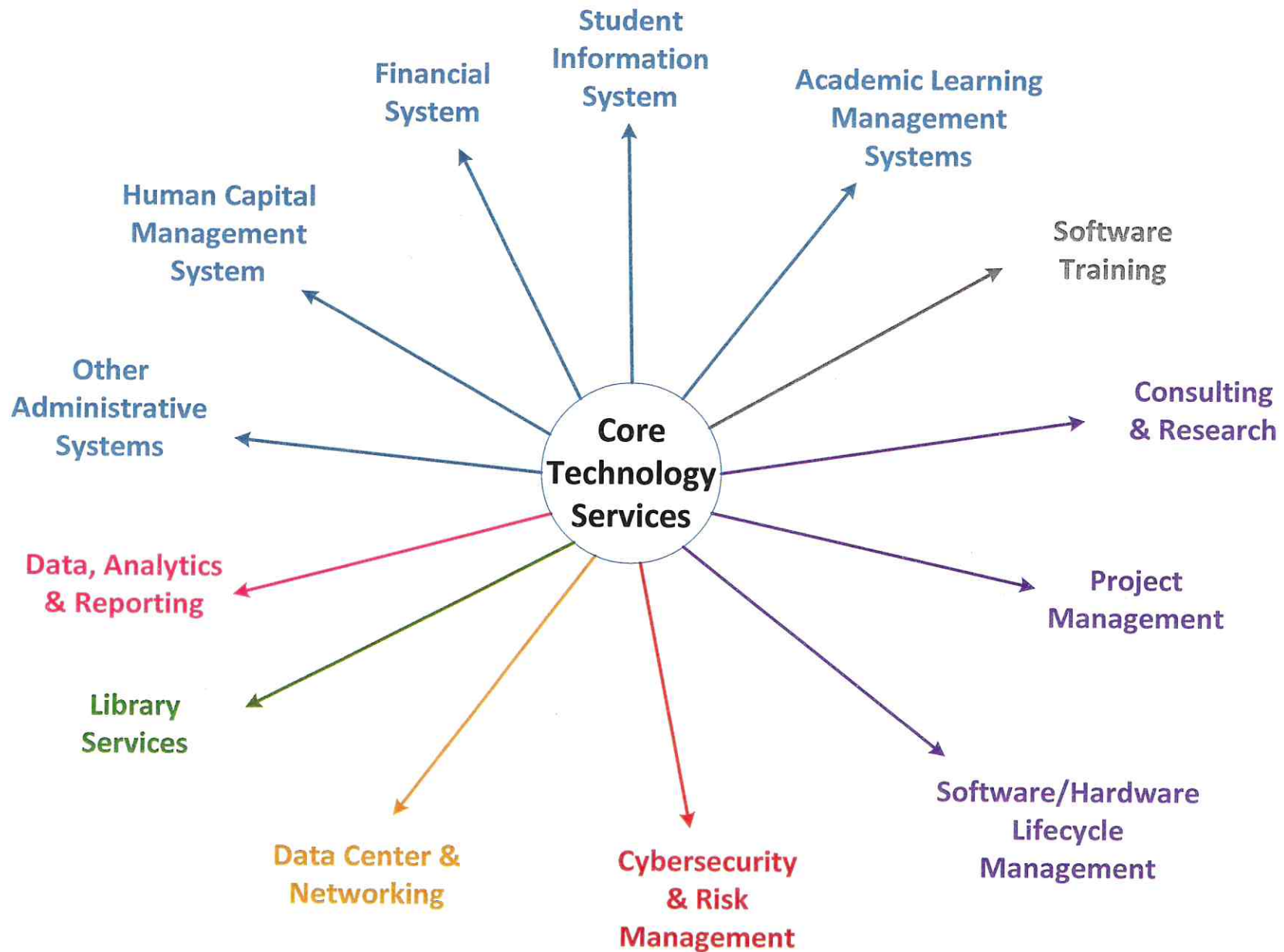


# North Dakota University System – Core Technology Services

Solutions Delivered and Capabilities Offered to NDUS Institutions (and others)



# North Dakota University System – Core Technology Services Value Proposition

## **Economies of Scale (Cost Efficiencies):**

- Leveraged collective buying power across 11 institutions for significant cost savings. (hardware/software/services)
- Significant savings by reducing duplicative IT support staff roles
- Cost avoidance of redundant and incompatible spending (equipment/support software tools)

## **Force Multipliers (Talent Management and Expertise):**

- Highly experienced and knowledgeable IT professionals with cross-institutional expertise.
- Relieves the institutions from the complexity of administrative systems so they can focus on establishing their own academic IT force multipliers
- Leveraging the collective knowledge & experience of functional and IT staff at each of the NDUS institutions
- Enhancements, improvements and other work product are shareable across all 11 institutions
- Consulting, training, train the trainer, etc.

## **Enhanced Cybersecurity & Risk Mitigation:**

- Consistent security policies and end-user training
- Holistic system-wide threat monitoring and defense against cyberattacks
- Avoidance of 11 separate and uncoordinated security efforts

## **Improved Interoperability and Data Sharing:**

- Standardization of systems, data formats, and integration protocols
- Seamless data sharing and collaboration
- More accurate reporting, analysis, and data-driven decision-making

## **Streamlined IT Service Delivery and Support:**

- Consistent and high-quality IT support, training and knowledge base for all users across the system
- Elimination of inconsistencies in service levels
- Single point of contact for IT issues

## **Strategic Alignment and Innovation:**

- System-wide IT strategic plan that is aligned with the institutions' collective goals.
- Prevention of fragmented IT efforts while maximizing the impact of technology investments
- Fosters innovation in technology investments (especially in academic support)

# North Dakota University System – Core Technology Services

Of every dollar received ... 87 – 95 cents goes to supporting NDUS institutions

## NDUS CTS Budget

