

## 2001 HOUSE GOVERNMENT AND VETERANS AFFAIRS

HB 1035



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## 2001 HOUSE STANDING COMMITTEE MINUTES

## **BILL/RESOLUTION NO. HB 1035**

## House Government and Veterans Affairs Committee

## Conference Committee

Hearing Date 1-25-01

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Minutes:

REP. M. KLEIN called the hearing to order, with all committee members present.

In favor:

SEN. AARON KRAUTER, introduces the bill. Please see attached testimony.

<u>REP. M. KLEIN</u> states that this is a very interesting case. Talks about how the benefits are

tremendous.

<u>REP. CLEARY</u> asks if someone could do this from their home? <u>KRAUTER</u> replies that yes they could.

REP. METCALF asks who would be in charge? KRAUTER refers to the handout.

<u>REP. BELLEW</u> asks about the payments, are they just a one time payment? <u>KRAUTER</u> replies that yes they would only be a one time payment.

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Neutral: Information

## ALAN KNUTSON. LEGISLATIVE COUNCIL

KNUTSON talks about being on the interim committee for this, also walks the committee through the bill.

In favor:

## CURT WOLFE, CIO, ITD

Please see attached testimony.

<u>REP. M. KLEIN</u> talks about the systems tying in and being compatible with county courthouses. <u>WOLFE</u> states that may or may not be an issue. The network certainly is an issue for educational works, not for home use. They will have to deal with that. Cost save initiative. <u>REP. M. KLEIN</u> states that if they had Internet access, they could come up with some way to get them tied in. <u>WOLFE</u> replies that is correct.

<u>REP. KROEBER</u> asks if this access will be available to schools? <u>WOLFE</u> replies that every school in the state will have it when they finish with phase two. <u>REP. KROEBER</u> states that the person that does not have access at home then could drive to the school to have Internet access readily available to them.

Being there was no further testimony on behalf or against HB 1035, the hearing was then closed. <u>REP. HAAS</u> moved for a sunset clause, seconded by <u>REP. BELLEW</u>. A voice vote was taken by <u>REP. M. KLEIN</u>. The voice vote passed. <u>REP. GRANDE</u> motioned for a DO PASS AS AMENDED, seconded by <u>REP. CLEARY</u>. The roll call vote was taken with 13-2, 0 absent and not voting. The motion carries. The carrier of the bill is <u>REP. CLEARY</u>.



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HB 1035: DO PASS AS AMENDED 13-2

CARRIER: <u>REP. CLEARY</u>

## FISCAL NOTE Requested by Legislative Council

12/14/2000

Bill/Resolution No.: HB 1035

Amendment to:

1A. State fiscal effect: Identify the state fiscal effect and the fiscal effect on agency appropriations compared to funding levels and appropriations anticipated under current law.

	1999-200	l Blennium	2001-200	3 Blennium	2003-2006	3 Blennium
	General Fund	Other Funds	<b>General Fund</b>	Other Funds	<b>General Fund</b>	Other Funds
Revenues						
Expenditures						
Appropriations						

1B. County, oity, and school district fiscal effect: Identify the fiscal effect on the appropriate political subdivision.

199	1999-2001 Biennium			2001-2003 Blennium		200	3-2005 Blen	nium
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2. Narrative: Identify the aspects of the measure which cause fiscal impact and include any comments relevant to your analysis.

Due to the subjective nature of determining the appropriateness of placing a specific position in a telecommute setting, and due to the lack of a general policy defining the basic structure of a telecommute program, it is extremely difficult to estimate, with any degree of confidence, the fiscal effect of this bill. As a result, it is our opinion that the fiscal effect of this bill, in its present form, is unknown.

- 3. State fiscal effect detail: For information shown under state fiscal effect in 1A, please:
  - A. Revenues: Explain the revenue amounts. Provide detail, when appropriate, for each revenue type and fund affected and any amounts included in the executive budget.
  - B. Expenditures: Explain the expenditure amounts. Provide detail, when appropriate, for each agency, line item, and fund affected and the number of FTE positions affected.
  - C. **Appropriations:** Explain the appropriation amounts. Provide detail, when appropriate, of the effect on the biennial appropriation for each agency and fund affected and any amounts included in the executive budget. Indicate the relationship between the amounts shown for expenditures and appropriations.

Na	ame:	Dave Krabbenhoft	Agency:	ОМВ
Ph	none Number:	328-1024	Date Prepared:	01/08/2001

10089.0201 Title.0300

VR-1/25/01

HOUSE AMENDMENTS TO HE 1035 HOUSE GVA 1/25/01 Page 1, line 1, after "program" insert "; and to provide an expiration date"

Page 1, line 3, replace "Telecommuting" with "SECTION 1. Telecommuting"

HOUSE AMENDMENTS TO HE 1035 HOUSE GVA 1/25/01 Page 2, after line 23, insert:

"SECTION 2. EXPIRATION DATE. Section 1 of this Act is effective through June 30, 2005, and after that date is ineffective."

Renumber accordingly



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### **REPORT OF STANDING COMMITTEE**

HB 1035: Government and Veterans Affairs Committee (Rep. M. Klein, Chairman) recommends AMENDMENTS AS FOLLOWS and when so amended, recommends DO PASS (13 YEAS, 2 NAYS, 0 ABSENT AND NOT VOTING). HB 1035 was placed on the Sixth order on the calendar.

Page 1, line 1, after "program" insert "; and to provide an expiration date"

Page 1, line 3, replace "Telecommuting" with "SECTION 1. Telecommuting"

Page 2, after line 23, insert:

"SECTION 2. EXPIRATION DATE. Section 1 of this Act is effective through June 30, 2005, and after that date is ineffective."

Renumber accordingly

## 2001 SENATE GOVERNMENT AND VETERANS AFFAIRS

HB 1035

### 2001 SENATE STANDING COMMITTEE MINUTES

**BILL/RESOLUTION NO. HB 1035** 

Senate Government and Veterans Affairs Committee

### Conference Committee

Hearing Date March 1, 2001

Tape Number	Side A	Side B	Meter #		
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Committee Clerk Signature Orne A Rails					

Minutes: Chairman Krebsbach excled the committee to order. The clerk called the roll which indicated that all members were present. Chairman Krebsbach opened the hearing on HB 1035 which relates to a state employee incentive program; and to provide an expirution date. Appearing before the committee to introduce the legislation was Allen Knudson of the legislative council staff reviewed the bill with the committee. He directed the committee to refer to the legislative council report of the interim committee on page 80 or the interim legislative council report. This provides the information that the committee had reviewed and coming up with their recommendation for this bill draft. The committee was assigned a study of state agency office space needs. Specifically looking at the possibilities of moving state employees to rural areas of the state. That is the basis for the recommendation for this bill. What the bill does is establish a telecommuting incentive program. It is very similar to the suggestion incentive program for state employees where right now if an employee makes a suggestion for a cost saving measure, the employee would be entitled to a payment based on the savings that evolved

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from that. That is what this is based on. It would use the same committee that is in statute now related to the state employee suggestion incentive program. That committee includes five state agency heads appointed by the governor. What this involves is a state agency and employees; if a state agency and employee wished to telecommute, it could be a new employee or an existing employee. The agency can submit a proposal to the suggestion incentive committee laying out what the proposal would be and what the estimated cost savings related to that would be. The proposal would then go before that committee, they would review it and either approve it or disapprove it. The state agency then receives notification from the committee of its approval or disapproval. If the committee approves it and the state agency does implement the telecommuting program then what happens is they, at the end of the first year they review the cost of the telecommuting program vs. what the estimated costs would have been if there had not been a telecommuting program. If there is cost savings as a result, the state agency head is entitled to receive up to 10% of the savings identified in the report and the employee would be entitled to receive 20% and an additional 20% can be used for one time cost within the agency for technology equivalent to capital improvement costs. That would be just a one time payment. He indicated that the house added the expiration clause to the bill. Chairman Krebsbach inquired once again, who would be overseeing this program? Mr. Knudson indicated it was the suggestion incentive committee which is made up of five agency heads appointed by the governor. Senator C. Nelson inquired what happens if it costs more? Mr. Knudson indicated then there would be no payment. Senator C. Nelson but, where does that money come from? Mr. Knudson indicated that it would have to come from within the budget of the agency that is doing the program. Senator Kilzer inquired when at the beginning of the bill it says a state agency head. Is that appointed heads of the department and elected state officials? Mr.

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Knudson indicated that was correct, it includes both of them. The chairman indicated that there is a fiscal note on this bill and asked the clerk to review it with the committee. Senator Dever inquired if this bill was to encourage telecommuting when it fits or is it to encourage telecommuting all together? Mr. Knudson indicated that he believes that the intent is it needs to be the right fit for the employee, for the agency, for the job description. Senator Dever inquired if it was to encourage employees to move to Watford City or is it to acknowledge that an employce wants to move to Watford City and to work there. Mr. Knudson indicated it would be the latter, it would be if there were individuals in the rural areas that can fit in the job openings when they occur, you don't want to exclude them because they are living in a rural area. If it is possible to telecommute they can still live there and work for the state. Senator Tim Mathern. district 11, appeared before the committee on behalf of Senator Aaron Krauter, district 35. A copy of Senator Krauter's written testimony is attached. Senator T. Mathern responded to some of the questions which had been asked of Mr. Knudson. He also indicated to the committee that he stands in support of this proposed legislation. There were no questions offered by committee members at this time. Mike Ressler, Director of the Information Technology Department appeared before the committee, a copy of his written testimony is attached. Senator **Kilzer** inquired if in these situations the overhead is increased because you have two locations. two terminals. Is that true? Mr. Ressler indicated he believes that would be a true statement. We pay \$150.00 per month at each location which we wouldn't have to pay if those individuals were here. We do have two terminals, two chairs, two desks, we actually have that provided by out landlords. If we were to lose those individuals, to actually find people who could do the work is actually more difficult and so it is a cheap investment to maintain these people.



Chairman Krebsbach inquired about the space which is leased from Minot Job Service. She

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wondered if more efficient use could be made of the space by placing more than one telecommuting employee into the space? Mr. Ressler indicated that might be so but he was concerned that if Job Service needed the space for themselves that would displace more than one telecommuting employee. There was nothing further at this time. No additional testimony was offered in support of, in neutral position on, or in opposition to HB 1035. Chairman Krebsbach closed the hearing on HB 1035 at this time. Chairman Krebsbach opened the discussion on HB 1035. Senator T. Mathern made a motion for a Do Pass on HB 1035, seconded by Senator Wardner. Senator Wardner indicated that he believes that what the committee is doing is setting an example. There is no question about it, we don't want people congregated all in one spot. We want them to move out and he knows that in the community of Dickinson that is what we want to do. We want to make sure that the towns in southwest North Dakota have things going on so that their schools and their communities are vibrant too and he thinks this is a step in the right direction. There are employers in Dickinson that are looking to do this very thing, having people employed in their firms but living someplace else in Southwest ND and maybe commuting once a week. They are actively pursuing this type of thing so I think this is the state setting an example for them. Senator Kilzer inquired who the five agency heads are that will be evaluating this. The intern will contact Mr. Purdy to find out who these five members are and will report back to the committee. Senator C. Nelson indicated this may be editorial comment but, her daughter does work telecommuting one day a week and day care is the reason. The other thing we need to look at is that she thinks that we need to take a look at out own house and senate. We need to take a look at the possibilities of allowing some telecommuting for people when they are in the situation such as Senator Bowman was last session, like Senator Fischer was, like representative Fairfield is now. Where they are perfectly

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capable of voting and participating but they can't because they aren't on the floor. If we are allowing it in some of our agencies we should look at it for ourselves as well. Senator T. Mathern indicated that just as a matter of information we did begin the process of permitting voting in committees three sessions ago. In addressing that it was noted that it is in our rules and not in statute. But, then there is also the constitutional issue of being present for a vote and 1 think that we address those things but there are some other requirements on the part of legislators that would be different than for employees. Senator Dever indicated that his only concern was with maintaining productivity with off site employees. That is something that we as legislators leave to the agency heads to police for themselves. If there is a problem with it, there is a sunset clause. Roll Call Vote indicated 6 Yeas, 0 Nays, 0 Absent or Not Voting. Senator T. Mathern will carry the bill.

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If the vote is on an amendment, briefly indicate intent:

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### **REPORT OF STANDING COMMITTEE**

HB 1035, as engrossed: Government and Veterans Affrirs Committee (Sen. Krebsbach, Chairman) recommends DO PASS (6 YEAS, 0 NAYS, 0 ABSENT AND NOT VOTING). Engrossed HB 1035 was placed on the Fourteenth order on the calendar.



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HB 1035

#### Privatizing or Sharing Laboratory Services

The committee received information from the State Department of Health on the possibilities for privatizing laboratory services, sharing laboratory services with South Dakota, and possibilities for telecommuting by employees of the department. Regarding privatizing laboratory services, the committee learned it may not be appropriate to privatize laboratory services of the department because:

- 1. North Dakota has no private sector crime laboratory performing forensic or toxicological evidence analysis.
- 2. It is not appropriate to privatize the crime laboratory due to custody of evidence requirements.
- None of the six privately operated chemistry laboratories in the state can provide all the analytical services for the variety of samples obtained by the department.
- 4. It is important for staff members who gather samples for analysis to interact with laboratory staff.
- 5. It is important for the department to have the flexibility to react quickly to nonroutine critical health and environmental problems.

The committee reviewed the possibilities of contracting or sharing laboratory services with South kota. The committee learned South Dakota did not dicate an interest in sharing services or conducting laboratory tests on a contractual basis with the state of North Dakota because:

- 1. The primary role of a state laboratory is to provide service to the public that is accessible, independent, and trustworthy.
- 2. The cost to ship samples from one state to the other would increase the cost of laboratory services.

#### Conclusion

The committee did not make a specific recommendation regarding the master plan option of the department or the alternative plan to purchase the former Heartview Foundation facility in Mandan but requested the Legislative Council chairman to ask the State Department of Health to further explore the possibility of purchasing the former Heartview Foundation facility in Mandan from Southwest Key, Inc., and to identify other possible uses for any excess space within the facility and that the department's findings and recommendations be presented to the 57th Legislative Assembly. The Legislative Council chairman sent the State Department of Health a letter on October 17, 2000, reporting the bommittee's request.

### STATE AGENCY OFFICE SPACE STUDY

Senate Concurrent Resolution No. 4006 directed the Legislative Council to study state agency office space needs to determine the feasibility and desirability of transferring state agencies or state employees to rural areas.

#### State Agency Space Utilization

The committee reviewed each state agency's office locations, number of FTE positions at each location, types of jobs performed at each location, and the agency's dependence on technology. The committee learned most state agency FTE positions are located in the following counties:

County	Number of Agencies	Number of FTE Positions
Burleigh	57	4,135
Grand Forks	17	2,573
Cass	28	1,943
Stutsman	13	823
Ward	21	737
Walsh	8	518
Stark	18	430
Richland	10	385
Ramsey	15	370
Williams	16	245
Barnes	9	230
Traill	3	133
Morton	7	111

The attached appendix contains a map showing the number of agencies and FTEs located in each county of North Dakota.

The committee reviewed state agency leases by county. The committee learned during the 1999-2001 biennium, state agencies were leasing 552,446 square feet of space at an annual cost of \$4,843,653. The statewide average annual cost per square foot of state agency leases was \$8.77.

#### Vacant Buildings Available for Use

The committee heard testimony from representatives of the Department of Economic Development and Finance and the Department of Public Instruction regarding the availability of vacant buildings in rural areas of the state. The Department of Economic Development and Finance has a data base of buildings across the state available for potential business space. The information is provided to the department by local development corporations and is available for both in-state and out-of-state companies and organizations to use when seeking additional space.

The committee learned, based on a survey of all school districts by the Department of Public Instruction, the following communities Indicated a vacant school building is available for other use--Tolley, Tioga, Jamestown, Grafton, Galesburg, Portland, Rutland, Overly, New Rockford, Leonard, Strasburg, Park River, Karlsruhe, Jud, Napoleon, Keene, and Carpio.

#### Job Location Cost Comparison

The committee reviewed the estimated costs of locating an employee in an urban part of North Dakota compared to a rural part of the state. The committee



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learned North Dakota State University conducted a study comparing costs of a five-employee office and a 10-employee office at various locations in North Dakota. The cost comparison includes the Bismarck metropolitan service area (MSA), which includes Burleigh and Morton Countles, and locations in the far west, west central, east central, and far east sections of North Dakota. The far east section excludes Cass and Grand Forks Counties. The schedule below presents the projected total annual expenses and annual savings relative to the Bismarck MSA for a five-employee office.

Location	Total Expenses	Savings Relative to Bismarck MSA
Bismarck MSA	\$140,658	\$0
Far west	\$134,454	\$6,204
West central	\$115,788	\$24,870
East central	\$114,696	\$25,962
Far east	\$117,407	\$23,251

The schedule below presents the projected total annual expenses and annual savings relative to the Bismarck MSA for a 10-employee office.

Location	Total Expenses	Savings Relative to Bismarck MSA
Bismarck MSA	\$266,191	\$0
Far west	\$259,163	\$7,028
West central	\$220,733	\$45,458
East central	\$217,080	\$49,111
Far east	\$220,958	\$45,233

#### Information Technology Considerations

The committee reviewed the options that technology provides for locating employees away from a central office setting. The committee learned all counties, to some extent, are connected to the state's wide area network. Telephone services through the information Technology Department are available anywhere in the state. Senate Bill No. 2043, approved by the 1999 Legislative Assembly, provides for the expansion and enhancement of the Information Technology Department's wide area network. The committee learned once the enhanced statewide network is implemented, the road band network will allow for data, video, and cossibly voice to be transmitted over the same network, ich will allow for video conferencing by state encies, The committee learned the technology is wallable to support virtually any function of an agency to performed offsite.

#### Job Supply and Demand

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The committee received information from representaof Job Service North Dakota on the classification of types across the state that are in demand. The minittee learned North Dakota, in December 1999, approximately 3,000 job openings. The major areas over paid jobs that were in demand included food over paid jobs that were in demand included food over workers, health care workers, cashier/teller posiand commission sales positions. Higher paid position were in most demand included carpenters, plumbers, truck drivers, computer systems technical support positions, computer analysts, computer programmers, and computer system developers.

#### **Examples of Telecommuting**

The committee reviewed examples of state employees telecommuting or state agencies contracting for services in rural areas. The committee learned the Department of Human Services electronic benefits transfer coordinator works from an office in the Bottineau County Courthouse (the employee had previously been located in the State Capitol). The department began this arrangement in order to retain a valued employee. The department obtained office space in the Bottineau County Courthouse, and with e-mail, faxes, and telephones, communication has not been a problem. The committee learned the employee travels to Bismarck two or three days per month, and the arrangement is working well.

The committee learned the Information Technology Department contracts with a private firm for computer programming services involving five programmers in Watford City. The committee received additional information on the technology developments in Watford City and McKenzle County. The committee learned this development has resulted from a partnership between the school district, county, and city. The entities shared the cost of installing a wireless system that provides high-speed technology services to the area. The committee learned the community has been successful in attracting a number of private companies relying on technology, including Cross Consulting, the company under contract with the Information Technology Department.

The committee toured the technology development areas in Watford City including the high school, Cross Consulting, and the county courthouse. The committee learned the community is in the process of changing its wireless system to a fiber optics system.

#### Budget Request Forms - Agency Telecommuting Analysis

The committee learned that at the request of the chairman of this committee, the Budget Section, at its December 1999 meeting, approved a motion asking the Office of Management and Budget to provide information in the executive budget on each agency's analysis of the feasibility of locating new FTE positions, new programs, or new capital construction away from the agency's central office setting.

The committee reviewed the telecommuting analysis form developed by the Office of Management and Budget that state agencies completed as part of their 2001-03 blennium budget request. The committee learned the form is completed by state agencies requesting new positions, vacant positions that are pending reclassification, positions that will be relocated the to construction, purchase, or lease of new office cace; and positions that will be assigned to new programs. The form requests information on the title and grade level of the new position, salary range, a description of the position's job tasks, and comparisons of costs and benefits of locating the position within a central office setting compared to away from a central office setting of the agency. The committee reviewed examples of completed forms for select state agencies submitted as part of the agencies' 2001-03 biennium budget requests.

#### **County Government Space**

The committee received information on efficiencies that may result from providing state government services at county courthouses utilizing county staff. The committee learned counties have an availability of office space and a willingness to cooperate in providing state services. The office space is generally well-equipped and handicapped-accessible. The committee was informed all county courthouses have computer access to the North Dakota Information Network, generally good telephone systems, and ample parking. Most counties already provide office space to state, federal, and private entities, and many counties would be willing to either geduce rent or charge no rent.

#### County Treasurers Administering Motor Vehicle Registrations

The committee heard presentations from representatives of the North Dakota County Treasurers Association of a proposal involving county treasurers administering motor vehicle registration or driver's license services. The committee learned after discussions with the Department of Transportation, the County Treasurers Association chose to focus its efforts on a pilot project involving county treasurers administering motor vehicle registration programs because the driver's license function is more complicated and because the driver's license program requires certified examiners.

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The committee learned approximately 70 percent of motor vehicle registrations are processed by mail, 25 percent at one of the department's 13 branch offices, and five percent at the central office in Bismarck. The department's branch offices are located in Beulah, Devils Lake, Dickinson, Ellendale, Fargo, Grafton, Grand Forks, Jamestown, Minot, Rugby, Valley City, Wahpeton, and Williston. These branch offices receive no financial support from state government but generate their revenue by charging a service fee ranging from \$2 to \$6 for each customer transaction.

The committee reviewed motor vehicle registration services in other states. The committee learned in Minnesota, motor vehicle services are provided through 172 deputy registrar offices located in 35 city government offices, 63 county government offices, 61 corporate offices, and 13 offices run by individuals. These offices charge a service fee of \$3.50 per transaction. In Montana motor vehicle registration services are provided in 56 county government offices, and in South Dakota motor vehicle registration services are provided in 64 county government offices.

The committee heard testimony regarding the benefits and concerns of county treasurers administering motor vehicle registration programs from representatives of the counties, the Department of Transportation, and other organizations. Benefits identified include:

- 1. Residents in rural areas of the state will have improved access to motor vehicle registration services.
- 2. The pilot project will serve as a model for how state government services can be successfully administered by county employees.

Concerns identified include:

- 1. The Department of Transportation has not received requests to expand the number of branch motor vehicle locations, except from cities concerned about enhancing local economic development or keeping jobs in the local courthouse.
- The department does not anticipate adding to its branch system but rather would like to expand the use of technology for motor vehicle registration by using the Internet or telephone renewals.

The committee reviewed the estimated cost of establishing each of the pilot projects. The committee learned, based on the estimates made by the counties and the Department of Transportation, startup costs of each pilot site would range from between \$5,500 to \$30,000. The committee learned the counties of McKenzle, Bowman, and Emmons were interested in becoming pilot sites and that the counties involved in the pilot projects would pay the startup costs.

#### Other Committee Considerations

The committee received information on other states that have implemented a telecommuting program including Minnesota, Arizona, Colorado, California, and the province of Saskatchewan. The committee learned these states' and province's programs are designed to encourage employees to telecommute. Benefits of the, telecommuting programs include reduced traffic congestion, reduced need for central office space, an expanded, employee recruiting base, and improved employee productivity and morale. As part of its study, the committee conducted tours of the Job Service North Dakota state office building and the Workers Compensation Bureau building.

The committee reviewed statistics on the state employee suggestion incentive program (North Dakota, Century Code (NDCC) Section 54-06-24). The program provides a one-time incentive payment to a state employee who submits a recommendation or proposal to reduce expenditures that is approved and implemented. An employee is entitled to receive a one-time payment of 20 percent of any annual savings realized up to a maximum of \$2,000 for the first 12 months of implemenation. Since the inception of the program in 1995, a lotal of \$7,808 has been paid as incentives to state employees. The estimated annual savings as a result of implementing the cost-reduction measures is \$142,000.

#### **Recommendations**

The committee recommends House Bill No. 1035 to establish a state employee telecommuting incentive program. The bill allows a state agency head to submit a proposal to the Suggestion Incentive Committee, established under NDCC Section 54-06-24 to locate a current state employee or a new employee away from a central office setting. If approved by the Suggestion Incentive Committee and implemented by the state agency, the state agency head will prepare a report after a 12-month period, comparing the actual costs relating to the telecommuting program for the period to the estimated cost if the program would not have been implemented. Based on the cost-savings report approved by the Suggestion incentive Committee, the state agency head will be entitled to receive 10 percent of any savings Identified in the report up to a maximum of \$2,000, the state employee located away from a central office setting will be entitled to receive 20 percent of any savings up to a maximum of \$2,000, and the state agency may utilize 20 percent of the savings for one-time technology or buipment purchases or capital improvements.

The committee recommends Senate Bill No. 2026 to agencies to address the feasibility of telecommuting by selected employees, including positions that are suitable for telecommuting, travel and space needs, and information technology needs for supporting telecommuting.

The committee recommends Senate Bill No. 2027 to provide for a motor vehicle branch office pilot project. The bill provides that the Department of Transportation establish a pilot project office at three sites within three ounties to administer motor vehicle registration borams similar to other branch offices of the departint by July 1, 2001. The pilot project branch offices and addition to other branch offices and will be opertion addition to other branch offices and will be opertably the treasurer in the county where the pilot port office is located. The pilot project is effective addition to consider monitoring and evaluating the addition to addition to project when a solution the project during the addition to consider monitoring and evaluating the addition to addition the project during the addition to addition to project interim.

#### PRIVATIZATION STUDY

Section 2 of Senate Bill No. 2411 directed the Legis-Council to study privatizing and contracting for Council by state agencies.

#### **Privatization - Definition and Methods**

Although there are many definitions of privatization, generally privatization is the involvement of the private sector in providing services or facilities usually provided by the public sector. The committee reviewed a report on privatization in the states. The committee learned the major privatization methods include:

- 1. Contracting with the private sector to provide services.
- 2. Operating public facilities by the private sector.
- 3. Selling certain government assets to the private sector.

Other methods of privatization include grants and subsidies, leases, public and private partnerships, and vouchers.

The committee learned agencies most involved in privatization are transportation, administration and general services, corrections, higher education, and social services-related agencies. Agencies less involved in privatization are education, labor, public safety, and treasury-related agencies.

#### **Privatization Activities**

The committee reviewed privatization activities of state agencies for the 1999-2001 blennium. The committee learned for the 1999-2001 blennium, state agencies estimate contracting for \$1.4 billion of privatized services, \$218 million of which is from the general fund. The \$1.4 billion is 29 percent of the total statewide appropriations for the 1999-2001 blennium of \$4.8 billion. Major privatization contracts include;

Agency/Service	General Fund	Total Funds
Retirement and Investment Office Investment management services	, runa	\$23,200,000
Public Employees Retirement System Health insurance plan		\$160,800,000
State Department of Health Women, infants, and children food costs		\$18,226,930
Department of Human Services Aging community-based services	<b>\$</b> 9,479,212	\$21,495,103
Child care services	\$3,675,262	\$16,579,896
Child welfare services	\$16,898,424	\$72,180,303
Foster care eligibility determination	\$542,921	\$10,740,449
Medicaid services (excluding nursing homes services)	\$70,474,142	\$281,920,967
Nursing home services	\$75,067,879	\$252,358,444
Vocational rehabilitation rervices	\$2,705,328	\$10,280,731
Department of Transportation Construction activities		\$365,000,000
Roadway surface repair	·····	\$15,250,000

#### **Potential Services to Privatize**

The committee reviewed information provided by state agencies regarding potential services agencies could privatize. The committee inarned many program services provided by state agencies could be privatized; however, the costs of the services, if privatized, are

### 54-06-24. State employee suggestion incentive program.

1. There is established a suggestion incentive program for state employees. All persons employed by the state are eligible to participate in the program except state agency heads, administrators, or any supervisors considered at the management level by the state agency head.

2. A state employee may submit a recommendation or proposal to reduce expenditures within the employee's agency to a suggestion incentive committee. The suggestion incentive committee shall administer the employee suggestion incentive program created under this section and review all recommendations or proposals for reduction of expenditures. The suggestion incentive committee may consider whether the recommendation or proposal to reduce expenditures within the employee's agency applies to any other state agency. The suggestion incentive committee shall notify the office of management and budget of any recommendation that affects an agency other than the employing agency. The governor shall appoint five state agency heads to the suggestion incentive committee for four-year staggered terms to commence on August first in the year of appointment and to continue until the successors are appointed.

3. a. The suggestion incentive committee shall consider legitimate savings reductions in expenditures made possible within the employing state agency and any other state agency.

b. The suggestion incentive committee shall determine if:

(1) The recommendation or proposal has been previously submitted and rejected.

(2) The recommendation or proposal is beyond the reasonable expectations of job performance for the employee who made the suggestion.

(3) Implementation of the recommendation or proposal is desirable and feasible.

(4) Implementation of the recommendation or proposal will continue to provide the quality of the services presently provided by the employing state agency and any other state agency affected by the recommendation or proposal.

c. The suggestion incentive committee shall submit to the state agency head of the employee submitting the recommendation or proposal any recommendation and proposal the committee approves.

4. The state agency head shall review and determine whether a recommendation or proposal approved by the suggestion incentive committee is capable of implementation. The state agency head shall make the final decision on acceptance or rejection of a recommendation or proposal.

5. A state employee who submits a recommendation or proposal to reduce expenditures that is approved by the suggestion incentive committee and approved for implementation by the state agency head is entitled to receive twenty percent of any savings realized up to a maximum of two thousand dollars. The savings must relate directly to the employee's proposed change. The suggestion incentive must be computed on the actual savings for a twelve-month period, the period to run from the time that the proposed change is instituted. An employee is entitled to the suggestion incentive payment at the end of the twelve-month period in a lump sum from funds of the employing state agency. Any payments to an employee under this program are in addition to the employee's regular salary. Employees who qualify for the suggestion incentive are entitled to an award for the first year's savings only and not for any subsequent years.

6. On July first of each year a state agency that makes a suggestion incentive payment in the preceding twelve months shall submit a report to the office of management and budget describing the implemented recommendation or proposal. On September first of each year, the office of management and budget shall provide to all state agencies a report describing the



recommendations and proposals to reduce expenditures implemented by state agencies.

Source: S.L. 1993, ch. 512, § 1; 1999, ch. 447, § 1.

Effective Date: The 1999 amendment of this section by section 1 of chapter 447, S.L. 1999 became effective August 1, 1999.

The act which enacted this section became effective April 9, 1993.

## 1999-2000 BUDGET COMMITTEE ON GOVERNMENT SERVICES -TELECOMMUTING CONSIDERATIONS

Pursuant to 1999 Senate Concurrent Resolution No. 4006, the interim Budget Committee on Government Services studied state agency office space needs to determine the feasibility and desirability of transferring state agencies or state employees to rural areas. The committee, as part of this study, considered the option of telecommuting by state employees.

## STATE AGENCY SPACE UTILIZATION

The committee reviewed each state agency's office locations, number of FTE positions at each location, types of jobs performed at each location, and the agency's dependence on technology. Most state agency FTE positions are located in the following counties:

County	Number of Agencies	Number of FTE Positions
Burleigh	57	4,135
Grand Forks	17	2,573
Cass	28	1,943
Stutsman	13	823
Ward	21	737
Walsh	8	518
Stark	18	430
Richland	10	385
Ramsey	15	370
Williams	16	245
Barnes	9	230
Traill	3	133
Morton	7	111

Appendix A contains a map showing the number of agencies and FTEs located in each county of North Dakota.

## JOB LOCATION COST COMPARISON

The committee reviewed the estimated costs of locating an employee in an urban part of Nonh Dakota compared to a rural part of the state. North Dakota State University conducted a study comparing costs of a five-employee office and a 10-employee office at The cost various locations in North Dakota. comparison includes the Bismarck metropolitan service area (MCA), which includes Burleigh and Morton Countles, and locations in the far west, west contral, east central, and far east sections of North Dakota. The far east section excludes Cass and Grand Forks Counties. The schedule below presents the projected total annual expenses and annual savings relative to the Bismarck MSA for a fiveemployee office.

Location	Total Expenses	Savings Relative to Bismarck MSA
Bismarck MSA	\$140,658	\$0
Far west	\$134,454	\$6,204
West central	\$115,788	\$24,870
East central	\$114,696	\$25,962
Far east	\$117,407	\$23,251

The schedule below presents the projected total annual expenses and annual savings relative to the Bismarck MSA for a 10-employee office.

Location	Total Expenses	Savings Relative to Bismarck MSA
Bismarck MSA	\$266,191	\$0
Far west	\$259,163	\$7,028
West central	\$220,733	\$45,458
East central	\$217,080	\$49,111
Far east	\$220,958	\$45,233

## INFORMATION TECHNOLOGY CONSIDERATIONS

The committee reviewed the options that technology provides for locating employees away from a central office setting. All counties, to some extent, are connected to the state's wide area network. Telephone services through the Information Technology Department are available anywhere in the state. Senate Bill No. 2043, approved by the 1999 Legislative Assembly, provides for the expansion and enhancement of the Information Technology Department's wide area network. Once the enhanced statewide network is implemented, the broad band network will allow for data, video, and possibly voice to be transmitted over the same network, which will allow for video conferencing by state agencies. Technology is available to support virtually any function of an agency to be performed offsite.

### **EXAMPLES OF TELECOMMUTING**

The committee reviewed examples of state employees telecommuting or state agencies contracting for services in rural areas. The Department of Human Services electronic benefits transfer coordinator works from an office in the Bottineau County Courthouse (the employee had previously been located in the State Capitol). The department began this arrangement in order to retain a valued employee. The department obtained office space in the Bottineau County Courthouse, and with e-mail, faxes, and telephones, communication has not been a problem. The committee learned the employee



travels to Bismarck two or three days per month, and the arrangement is working well.

The Information Technology Department contracts with a private firm for computer programming services involving five programmers in Watford City. The committee received additional information on the technology developments in Watford City and McKenzie County. This development has resulted from a partnership between the school district, county, and city. The entities shared the cost of installing a wireless system that provides high-speed technology services to the area. The committee learned the community has been successful in attracting a number of private companies relying on technology, including Cross Consulting, the company under contract with the information Technology Department.

The committee toured the technology development areas in Watford City, including the high school, Cross Consulting, and the county courthouse.

#### BUDGET REQUEST FORMS - AGENCY TELECOMMUTING ANALYSIS

The Budget Section, at its December 1999 meeting, approved a motion asking the Office of Management and Budget to provide information in the executive budget on each agency's analysis of the feasibility of locating new FTE positions, new programs, or new capital construction away from the agency's central office setting.

The committee reviewed the telecommuting analysis form developed by the Office of Management and Budget that state agencies completed as part of their 2001-03 blennium budget request. The form will be completed by state agencies requesting new positions; vacant positions that are pending reclassification; positions that will be relocated due to construction, purchase, or lease of new office space; and positions that will be assigned to new programs. The form requests information on the title and grade level of the new position, salary range, a description of the position's job tasks, and comparisons of costs and benefits of locating the position within a central office setting compared to away from a central office setting of the agency. Appendix B includes the Office of Management and Budget summary of the forms submitted and examples of completed forms for select state agencies.

#### COUNTY GOVERNMENT SPACE

The committee received information on efficiencies that may result from providing state government services at county courthouses utilizing county staff. Counties have an availability of office space and a willingness to cooperate in providing state services. The office space is generally well-equipped and handicapped-accessible. All county courthouses have computer access to the North Dakota Information Network, generally good telephone systems, and ample parking. Most counties already provide office space to state, federal, and private entities, and many counties would be willing to either reduce rent or charge no rent.

#### OTHER COMMITTEE CONSIDERATIONS

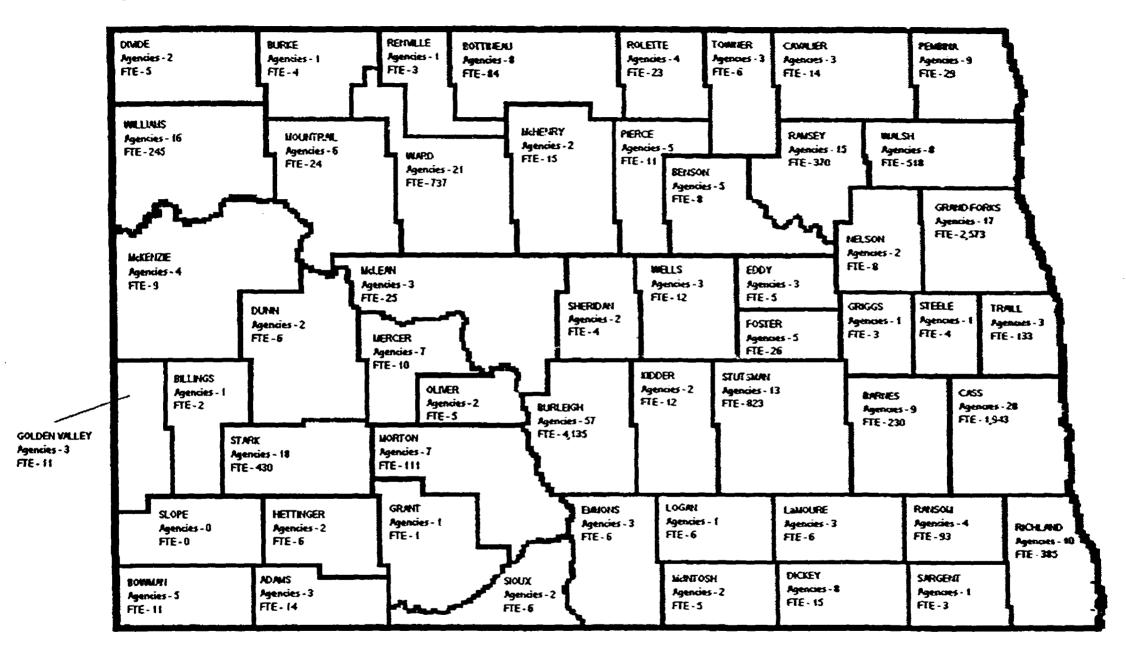
The committee received information on other states that have implemented a telecommuting program, including Minnesota, Arizona, Colorado, California, and the province of Saskatchewan. These states' and the province's programs are designed to encourage employees to telecommute. Benefits of the telecommuting programs include reduced traffic congestion, reduced need for central office space, an expanded employee recruiting base, and improved employee productivity and morale.

#### RECOMMENDATIONS

The committee recommended House Bill No. 1035 to establish a state employee telecommuting incentive program. The bill allows a state agency head to submit a proposal to the Suggestion Incentive Committee, established under North Dakota Century Code Section 54-06-24 to locate a current state employee or a new employee away from a central office setting. If approved by the Suggestion Incentive Committee and implemented by the slate agency, the state agency head will prepare a report after a 12-month period, comparing the actual costs relating to the telecommuting program for the period to the estimated cost if the program would not have been implemented. Based on the cost-savings report approved by the Suggestion Incentive Committee, the state agency head will be entitled to receive 10 percent of any savings identified in the report up to a maximum of \$2,000, the state employee located away from a central office setting will be entitled to receive 20 percent of any savings up to a maximum of \$2,000, and the state agency may utilize 20 percent of the savings for one-time technology or equipment purchases or capital improvements.

The committee also recommended Senate Bill No. 2026 to require information technology plans prepared by state agencies to address the feasibility of telecommuting by selected employees, including positions that are suitable for telecommuting, travel and space needs, and information technology needs for supporting telecommuting.

ATTACH:2





## 2001-2003 AGENCY TELECOMMUTE ANALYSIS FORM SUMMARY

## Biennium: 2001-2003

Date: 11/15/2000 Time: 07:25:46

				2001 - 200				2001 -	· · · -		
		Numl	per of Pa	sitions Req	uested by Ap Assigned	gency	Position I Central	Locations Su Tele-	ibmitted b	y Agency	2001-2003
Agency		New	Vacant	Relocated		Total	Office	commute	Either	Total	Executive Recommendation
238	ND State College of Science	3.00		·····	···· ··· ··· ··· ··· ··· ··· ··· ··· ·	3.00		3.00		3.00	
239	Dickinson State University	2.00				2.00	2.00			2.00	
240	Mayville State University	1.50				1.50	1.50			1.50	
241	Minot State University	1.00				1.00	1.00			1.90	
242	Valley City State University	3.00				3.00	3.00			3.00	
243	MSUniversity - Bottineau	0.76				0.76	0.76			0.76	
244	ND Forest Service	1.00				1.00	1.00			1.90	
250	State Library					0.00				00.0	
252	School for the Deaf					0.00				0.00	
253	School for the Blind	2.00				2.00		2.00		2.00	
270	Voc & Technical Education					0.00				0.00	
301	State Department of Health	8.00				8.00	5.00	3.00		8.00	8.00
313	Veterans Home	3.80				3.80	3.80			3.80	2.40
316	Indian Affairs Commission					0.00				0.00	
321	Veterans Affairs					0.00				0.00	
324	Children's Services					0.00				0.00	
325	Human Services	72.00	9.00	)		81.00	80.50	0.50		81.90	17.05
360	Prot and Advocacy Project					0.00				0.00	
380	Job Service North Dakota	3.00		42.00	)	45.00	45.00			45.00	
401	Insurance Commissioner					0.00				0.00	
405	Industrial Commission	2.00				2.00	2.00			2.00	
406	Labor Commissioner	1.00				1.00	1.00			1.00	1.00
408	Public Service Commission					0.00				0.00	
412	Aeronautics Commission					0.00	1			0.00	
413	Bank and Financial	1.00	)			1.00	1.00	ļ		1.60	1.00

## 2001-2003 AGENCY TELECOMMUTE ANALYSIS FORM SUMMARY

Date: 11/15/2000 Time: 07:25:46

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### Biennium: 2001-2003

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		Numl	er of Po	sitions Req	uested by Ag Assigned	gency	Position I Central	.ocations Su T <del>ele-</del>	buitted by	Agency	2001-2003 Executive
Agency		New	Vacant	Relocated	New Prog	Total	Office	commute	Either	Total	Recommendation
414	Securities Commissioner					0.00				0.00	
471	Bank of North Dakota					0.30				0.09	
473	Housing Finance Agency	5.00				5.00	5.00			5.00	5.00
475	Mill and Elevator Association					0.00				0.00	
485	Workers Compensation	4.00				4.00	4.00			4.00	
504	Highway Patrol					0.00	[			0.00	
506	State Radio Communications					0.00				0.00	
512	Emergency Management					0.00				0.00	
530	Corrections & Rehabilitation	131.30		ł		132.30	121.10	11.20		132.30	66.00
540	Adjutant General	3.00				3.00	3.00			3.00	3.00
601	Econ Develop and Finance	15.00				15.00	15.00			15.00	7.00
602	Department of Agriculture					0.00				0.00	
616	State Seed Department					0.00				6.00	
627	Upper Great Plains Transp	4.25				4.25	4.25			4.25	4.25
628	Branch Research Centers	2.80				2.80	2.50	0.30		2.80	
630	NDSU Extension Service	3.00				3.00		3.00		3.00	
638	Northern Crops Institute					0.00				0.00	
640	NDSU Main Research	4.20				4.20	2.20	1.00	1.00	4.20	
649	Agronomy Seed Farm					0.00	1			0.00	
665	North Dakota State Fair					0.00				0.60	
701	State Historical Society	2.00				2.00	2.00			2.00	2.00
709	Council on the Arts					0.00				0.90	
720	Game and Fish Department	5.00				5.00	1.00	4.00		5.00	
740	Deartment of Tourism					0.00	1			0.90	

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#### TELECOMMUTE ANALYSIS FORM OFFICE OF MANAGEMENT AND BUDGET/FISCAL MANAGEMENT 5FN 52462 104-20001

It is form is to be completed for requested new positions, for requested vacant positions that are pending reclassification, for positions that will a relocated due to the construction, purchase or lease of new office space, and for positions that will be assigned to new programs. For unliar and/or related positions, the adency may elect to grown these positions and complete one form per grown.

" .ii	nilar and/or related positions, the agency n			form per group.	
	Number of Positions Requested:	New: 1.00	Vacant Pending Reclassification:	Relocated:	Assigned to New Programs.
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	eition(s) Grade Level:	***	Salary Range:	From:	To:
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	Funding Source of	Position(s):	General Percent:	Federal Percent:	Special Percent: 100.00%
Ŵ	If Position(s) Continue into the 03-05 Bien	nlum?	And an and it for a fight in the left of the second of the second s	in an	an dine innernation die ander die gescher in 1993 aus die die s
	Yes No Provide a description of the requisted p	osition(s) includ	ing specific job tasks and percent of	time spent at eac	h task. II.e., information
10	handling, data processing, report review is position will be responsible for establish mat for the education sessions; coordinati state to conduct the education sessions.	, conduct busin Ing an investme	ess by phone, face to face communi nt education program for PERS mem	cation) bers, The duties	would involve developing the
to i gini Loc	Discuss the benefits and assets required increased labor pool, job opportunities for essets required: office space, furniture, is a significant portion of the duties for the located in the central office. Removing provide a job opportunity for a rural area. ating this position outside of the central of work, travel costs to central office, and so lic access would not be required.	r rural areas, in equipment, tech is position would this limitation of flice would req	creased employee morale, advantage hnology, security) id be travelling throughout the state, could assist in recruitment and provid juire office furniture, telephone, com	e in recruitment ar it would not be r te access to an in puter equipment,	nd retention of employees; ecessary for this employee creased labor pool. It could connection to the state
3,	Document below the estimated costs ner specific location has been identified, use estimating space costs in an urban settin	\$5.58 per squa			
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	CENTRAI	. OFFICE	TELECOMMUTE SETTING		
	START-UP	RECURRING	START-UP	RECURRING	
Salary & Fringe		\$73,645.00	na an ann an an an an ann an ann ann an	\$73,645 00	
perating		6,732.00	2,500.00	15,032	
Equipment	4,500.00	nage and an and a subserver set of a star of the star of the set of	4,500.00	annan ny serieny a sa ny sana any sana any sana any sana any sa	
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TOTAL	\$4,500.00	\$80,377.00	\$7,000.00	\$88,677.00	
Oeneral Funds			· · · · · · · · · · · · · · · · · · ·		
Federal Funds				nan sensen an	
Special Funds	\$4,500.00	\$80,377.00	\$7,000.00	\$88,677.00	

Agency is to maintain, and have available upon request, supporting documentation detailing the above cost estimates.

5. Is space currently available to house the position(s) at the central office? No 3. How, and in what amount, is the position(s) Central Office Setting: Telecommute Setting: Amount: requested in the Agency Budget Request: § Discuss: The funding included in the budget could facilitate a central office setting or a telecommute setting, except for the additional travel of \$10,800 required for the telecommute.	(
No 3. How, and in what amount, is the position(s) requested in the Agency Budget Request: Discuss: The funding included in the budget could facilitato a central office setting or a telecommute setting, except for the additional travel	(
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## **TELECOMMUTE ANALYSIS FORM** OFFICE OF MANAGEMENT AND BUDGET/FISCAL MANAGEMENT

form is to be completed for requested new positions, for requested vacant positions that are pending reclassification, for positions that will "... relocated due to the construction, purchase or lease of new office space, and for positions that will be assigned to new programs. For pimilar and/or related positions, the suppoy may elect to group these positions and complete one form per group.

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Number of Positions Requested:	New: 2	Vacant Pending Reclassification: 0	Relocated: O	Assigned to New Programs: 0				
Position(s) Class Title: Vision Outreach Specialist (The Proposed Clas	s At This Time	))						
Position(s) Grade Level: 11	Salary Range:	From: \$2,203.00	10: \$3,671.00					
Funding Source of P	osition(s):	General Percenti	Federal Percent:	Special Percent: 100.00%				
Will Position(s) Continue into the 03-05 Blennium?								
<ol> <li>Provide a description of the requested por handling, data processing, report review.</li> </ol>				task. (i.e., information				
These two positions will be located in western that are school-age as well as adults. The maj There will be some report writing required as v	North Dakota	and will provide technology training, ime will be spent by providing face t	/service to blind ar o face and telepho	ne support to these clients.				
Discuss the benefits and assets required in increased labor pool, job opportunities for assets required: office space, furniture, a The benefits for locating these positions in the reducing travel time to obtain necessary training are two staff people that provide technology to technology skills would be to have the training staff that provide this training are both based is with clients in 2-3 hour time spans and returning Assets Required: Office space would be require would also be minimal office furniture and com approximately \$11,000 for the two offices. A	rural areas, in- quipment, tech ig, it would al aining and the is given in 2-3 n Grand Forks ng baok to Gra ed, which wo puter equipme	areased employee morale, advantage hnology, security) of the state would allow NDSB to pro- lao increase the amount of training th are both located in Grand Forks. T 3 hours time spans rather than a who they must travel to the western part and Forks is not a productive use of e uid be approximately \$7,200 for the ant which would need to be provided	in recruitment en ovide increased ac lat could be provid the most most dor ole day. Since the of the state to pr imployee time or d blennium for both . It is estimated ti	d retention of employees; cess to services by led because currently there aducive way to learn a only people we have on ovide training and meeting operating costs. positions combined. There hat these costs would be				
<ol> <li>Document below the estimated costs neck specific location has been identified, use a estimating space costs in an urban setting</li> </ol>	5.58 per squa	the position(s) in a central office set are foot for satimating space costs in	ting and in a telec a rural setting an	ommute satting (unless a d \$8.74 per square foot for				
The estimated costs have been discussed in qu of technology in the western part of the states	estion two. T so it is really a	The justification for these two position mute point to discuss locating them	ns is to have emp In the central offi	loyee coverage for the area ice setting.				
The information below is based on 1st year for	start-up and 2	2nd year of the blannium for recurrin	g.					

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	CENTRA	L OFFICE	TELECOMMUTE SETTING		
	S'TART-UP	RECURRING	START-UP	RECURRING	
Salary & Fringe		· · · · · · · · · · · · · · · · · · ·	\$70,407.00	\$70,407.00	
Operating			2,668 00	1,51000	
Equipment			8,000 00	********	
Capital Improvements			feydiand i ynangenegnaet gwrafer yr yfri draf yn yf abein draffad y	naghrige ann a'r al allen gene a an ar gygreg a reigine - nar eashige glenering e	
TOTAL		**************************************	\$81,075.00	\$71,925.00	
General Funds			997777777 997779777	ang kanang kang dipang di ang kang ang kang kang kang kang kang k	
Federal Funds	an a			******	
Special Funds			\$81,075.00	\$71,925.00	

Agency is to meintain, and have evailable upon request, supporting documentation detailing the above cost estimates.

requested positions(s).	he monine at some bergt active	butions, if any, evailable to assi	at magneng trie eoove
There is none available. It is planned that these position	ons, at least in the first bienni	um, will be funded with genera	l tund dollars,
is space currently available to house the positioni	a) at the central office?		<u># \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$</u>
nere would be space to locate in Grand Forks, howev		the positions is to have better d	overage on the western
nere would be space to locate in Grand Forks, howev		the positions is to have better c	loverage on the western
nere would be space to locate in Grand Forks, howev		the positions is to have better c	loverage on the western
here would be space to locate in Grand Forks, howev		the positions is to have better c	loverage on the western
here would be space to locate in Grand Forks, howev art of the state.		Telecommute Setting:	Amount:
here would be space to locate in Grand Forks, howev art of the state. How, and in what amount, is the position(s) requested in the Agency Budget Request:	ver, the reason for requesting t		
here would be space to locate in Grand Forks, howev art of the state. How, and in what amount, is the position(s) requested in the Agency Budget Request:	ver, the reason for requesting t	Telecommute Setting:	Amount:
here would be space to locate in Grand Forks, howev art of the state. How, and in what amount, is the position(s) requested in the Agency Budget Request: liscuss:	ver, the reason for requesting t Central Office Setting:	Telecommute Setting: 2.00	Amount:
	ver, the reason for requesting t Central Office Setting:	Telecommute Setting: 2.00	Amount:
hare would be space to locate in Grand Forks, howev art of the state. How, and in what amount, is the position(s) requested in the Agency Budget Request: iscuss;	ver, the reason for requesting t Central Office Setting:	Telecommute Setting: 2.00	Amount:

# TELECOMMUTE ANALYSIS FORM

OFFICE OF MANAGEMENT AND BUDGET/FISCAL MANAGEMENT

nia form its to be completed for requested new positions, for requested vacant positions that are pending reclassification, for positions that will be elocated due to the construction, purchase or lease of new office space, and for positions that will be assigned to new programs. For similar and/or related positions, the agency may elect to group these positions and complete one form per aroup.

related positions, the agency may elect to group	mese position			
Numbor of Positions Requested:	New: 3	Vacant Pending Reclassification:	Relocated.	Assigned to New Programs:
Position(s) Class Title: Environmental Scientist II	<b>A 499797 - 1997 4999</b> 10 <del>- 1997 1997 1997 1997 1997 1997 1997 199</del>	ê diş artışında Bernel Bern		an a
Position(s) Grede Level:			From:	The second se
11		Salary Range:	\$2,203.00	To:
ومنابعها محمد المحالفة محمد المكافلة أنزرا لا بتكلمه في يكتموه ترجيني ويتقصما أحد والتاريخ والمحمو فالمواد والمتألفة		General Percent:	Federal Percent	\$3,671.00 Bpecial Percent:
Funding Source of P		40.00%	60.00%	
Will Position(s) Continue into the 03-05 Blennium				
<ol> <li>Provides a description of the requested positi data processing, report review, conduct but</li> </ol>	tion(s) including siness by phone	) specific job tasks and percent of time a, face to face communication)	spent at each tas	k. (i.e., Information handling,
Each scientist will be located in a watershed are	a. They will be:	• 		
<ol> <li>Collecting water quality samples (20%)</li> <li>Conducting nublic meetings (5%)</li> <li>Face to face meetings (30%)</li> <li>Data management (10%)</li> <li>Report writing (25%)</li> <li>Conduct Lusiness by phone (10%)</li> </ol>				
· •				
Increased labor pool, job opportunities for run required: office space, furniture, equipmen The benefits: for locating in the watershed area an local conditions. A remote location will require la not be shared with other staff. Additional equipm central office.	it, technology, s re improved put irger office spec	security) blic contact with local watershed lando se as common areas such as meeting	wners, reduced tr rooms, equipmen	avel time and knowledge of t storage and restrooms would
<ol> <li>Document below the estimated costs necession for the been identified, use \$5.58 per statements</li> </ol>	sary to fund the	position(s) in a central office setting a	and in a telecomm	ute setting (unless a specific puere foot for estimating
space crosts in an urban setting):			<b>9</b> and 4011 t bot o	
Start-up and rocurring costs for this program will i shared in a crentral office situation, such as office			tional equipment i	necessary that is normally





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· · · · ·	CENTRAL OFFICE		TELECOMMUTE SETTING	
	START-UP	RECURRING	START-UP	RECURRING
'ary & Fringo		\$236,657.00		\$236,657.00
perating		102,000.00		102,000.00
aquipment	57,000.00		60,000.00	
Capital Improvements				and the second standard and any second standard and any second standard and a second standard standard standard
TOTAL	\$57,000.00	\$338,657.00	\$60,000.00	\$338,657.00
General Funds	\$22,800.00	\$135,462.00	\$24,000.00	\$135,462.00
Federal Funds	\$34,200.00	\$203,195.00	\$36,000.00	\$203,195.00
Special Funds				

Agency is to maintain, and have available upon request, supporting documentation detailing the above cost estimates.

positions(s).	ed in-kind or third party contribution		·····•	
iona.				
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	John the sentent office f			<u> </u>
is space currently available to house the position	ia) at me central onice?			
D.				
		•		
How, and in what amount, is the position(s) requested in the Agency Budget Request:	Central Office Setting:	Telecommute Satting: 398,657.00	Amount: \$398	,657.00
requested in the Agency Budget Request:	Central Office Setting:	Telecommute Setting: 398,657.00		,657.00
requested in the Agency Budget Request: scuce:		398,657.00	\$398	
requested in the Agency Budget Request: scure: le proposed positions are included in our optional ad		398,657.00	\$398	
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requested in the Agency Budget Request: scute: e proposed positions are included in our optional ad		398,657.00	\$398	
requested in the Agency Budget Request: scute: e proposed positions are included in our optional ad		398,657.00	\$398	
requested in the Agency Budget Request: scuce: ie proposed positions are included in our optional ad		398,657.00	\$398	
How, and in what amount, is the position(s) requested in the Agency Budget Request: scuss: ne proposed positions are included in our optional ad ir office in Blamarck.		398,657.00	\$398	
requested in the Agency Budget Request: scure: he proposed positions are included in our optional ad		398,657.00	\$398	
requested in the Agency Budget Request: scure: le proposed positions are included in our optional ad		398,657.00	\$398	
requested in the Agency Budget Request: scuce: he proposed positions are included in our optional ad		398,657.00	\$398	

Testimony for HB 1035

Aaron Krauter State Senator District 35

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Chairman Krebsbach and member of the Senate Oovernment and Veterans Affairs Committee. For the record my name is Aaron Krauter, State Senator from District 35.

HB 1035 is in front of you as a product of the interim Budget Committee on Government Services.

Currently, North Dakota has a state employee suggestion incentive program, NDCC 54-06-24 ( as per attached) which gives incentive to state employees to find better way to perform their job and in result having a financial saving to the state.

HB 1035 takes that incentive concept and now includes tele-commuting. As we invest millions of state general fund dollars in technology and broad band service, we as a state must lead by example. But often times bucaracracy stands in the way. By establishing the incentive program the carrot is out there.

Subsection 1 in the he bill sets up the proposal processes so the telecom mute is away from the central office setting within the agency. The proposal must include the finical comparisons.

Subsection 2 defines the process of evaluation of the proposal.

Subsection 3 defines the incentives as such:

State agency head is eligible to receive 10% of savings not exceed \$2000 State employee is eligible to receive 20% of the saving not to exceed \$2000 State agency is eligible to receive 20% of saving for one time technology related items.

This not only gives the state employee the incentive by the department and the agency head to be supportive of the tele-commuting concept.

The interim committee also studied state agency space utilization and compared many of the cost related. These are also attached.

## HB 1035 TESTIMONY SENATE GOVERNMENT AND VETERANS AFFAIRS COMMITTEE BY: MIKE J. RESSLER, DIRECTOR INFORMATION TECHNOLOGY DEPARTMENT (ITD) MARCH 1, 2001

Madam Chair, and members of the committee, my name is Mike Ressler and I am the Director of Operations at ITD.

ITD supports this bill. Currently we have two employees telecommuting, one in Minot and one in Carson. We rent office space in the Minot Job Services building and in the Grant County Courthouse. This arrangement works well with the right people. In our case, the two individuals are programmers and they work three days away and two days in Bismarck.

This was arranged not because it was cheaper to house them in these communities, but it was our only chance for keeping these very talented people. Both live in these communities and after years of service with our department, they decided to find employment in their local community. It is important to remember that the savings may not solely be in the space rent paid. The investment we have made in these individuals would have been lost if they would have left our employment.

With the successful deployment of the state wide area network, we now have this option in place. High speed access can be obtained in 177 state facilities in 64 communities.

With regards to the incentive package in this bill, ITD is motivated to explore these accommodations for reasons outside of the incentives. However, if this encourages other agencies to explore telecommuting, we support that as well.

This concludes my testimony and I would be happy to answer any questions you may have.

Thank you for your consideration.