## 2023 HOUSE HUMAN SERVICES

HB 1476

# **2023 HOUSE STANDING COMMITTEE MINUTES**

## **Human Services Committee**

Pioneer Room, State Capitol

HB 1476 2/7/2023

Relating to a moratorium on contract nursing services.

Chairman Weisz called the meeting to order at 2:50 PM, roll call was taken:

**All Members are Present:** Chairman Robin Weisz, Vice Chairman Matthew Ruby, Reps. Karen A. Anderson, Mike Beltz, Clayton Fegley, Kathy Frelich, Dawson Holle, Dwight Kiefert, Carrie McLeod, Todd Porter, Brandon Prichard, Karen M. Rohr, Jayme Davis, and Gretchen Dobervich.

## **Discussion Topics:**

- Contract (Traveling) Nursing Costs
- Wage Caps
- Staffing Shortages

**Representative Mitskog-** Introduces HB 1476 and proposed amendment. (Testimony #19626, #19624 and # 19621)

Shelly Peterson- President of the North Dakota Long Term Care Association- Testifies in opposition to HB 1476 (Testimony #19307)

**Tim BlasI- North Dakota Hospital Association-** Testifies in opposition (Testimony #19397)

Chairman Weisz- Closes the hearing for HB 1476 at 3:26 PM

Phillip Jacobs, Committee Clerk by Risa Berube

## **2023 HOUSE STANDING COMMITTEE MINUTES**

## **Human Services Committee**

Pioneer Room, State Capitol

HB 1476 2/13/2023

Relating to a moratorium on contract nursing services.

Chairman Weisz called the meeting to order at 5:19 PM.

**All Members are Present:** Chairman Robin Weisz, Vice Chairman Matthew Ruby, Reps. Karen A. Anderson, Mike Beltz, Clayton Fegley, Kathy Frelich, Dawson Holle, Dwight Kiefert, Carrie McLeod, Todd Porter, Brandon Prichard, Karen M. Rohr, Jayme Davis, and Gretchen Dobervich.

#### **Discussion Topics:**

- Committee work
- Amendment

Chairman Weisz- called for a discussion on HB 1476.

Vice Chairman Ruby moved to adopt amendment to HB 1476, (23.1030.02002).

Seconded by Rep. Anderson.

Motion carries by voice vote.

Rep. Beltz moved do pass as amended on HB 1476.

Seconded by Rep. Dobervich.

Committee discussion

Roll Call Vote:

Representatives	Vote
Representative Robin Weisz	Y
Representative Matthew Ruby	Y
Representative Karen A. Anderson	Y
Representative Mike Beltz	Y
Representative Jayme Davis	Y
Representative Gretchen Dobervich	Y
Representative Clayton Fegley	Y
Representative Kathy Frelich	Y
Representative Dawson Holle	N
Representative Dwight Kiefert	Y

House Human Services Committee HB 1476 2/13/2023 Page 2

Y
Y
N
N

Motion carries 11-3-0.

Carried by Rep. Beltz.

Chairman Weisz- Closes the hearing for HB 1476 at 5:23 PM.

Phillip Jacobs, Committee Clerk by Risa Berube

23.1030.02002 Title.03000 Prepared by the Legislative Council staff for Representative Mitskog February 6, 2023

## PROPOSED AMENDMENTS TO HOUSE BILL NO. 1476

Page 1, line 1, after "A BILL" replace the remainder of the bill with "for an Act to provide for a legislative management study of contract nursing agencies.

### BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

SECTION 1. LEGISLATIVE MANAGEMENT STUDY - CONTRACT NURSING AGENCIES. During the 2023-24 interim, the legislative management shall consider studying the impact of entities that receive Medicaid and Medicaid expansion funding utilizing contract nursing agencies. The legislative management shall report its findings and recommendations, together with any legislation required to implement the recommendations, to the sixty-ninth legislative assembly."

Renumber accordingly

Page No.

#### **REPORT OF STANDING COMMITTEE**

- HB 1476: Human Services Committee (Rep. Weisz, Chairman) recommends AMENDMENTS AS FOLLOWS and when so amended, recommends DO PASS (11 YEAS, 3 NAYS, 0 ABSENT AND NOT VOTING). HB 1476 was placed on the Sixth order on the calendar.
- Page 1, line 1, after "A BILL" replace the remainder of the bill with "for an Act to provide for a legislative management study of contract nursing agencies.

#### BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

#### **SECTION 1. LEGISLATIVE MANAGEMENT STUDY - CONTRACT NURSING AGENCIES.** During the 2023-24 interim, the legislative management shall consider studying the impact of entities that receive Medicaid and Medicaid expansion funding utilizing contract nursing agencies. The legislative management shall report its findings and recommendations, together with any legislation required to implement the recommendations, to the sixty-ninth legislative assembly."

Renumber accordingly

## **2023 SENATE HUMAN SERVICES**

HB 1476

# 2023 SENATE STANDING COMMITTEE MINUTES

## **Human Services Committee**

Fort Lincoln Room, State Capitol

HB 1476 3/13/2023

Relating to a legislative management study of contract nursing agencies.

10:38 AM Madam Chair Lee called the hearing to order. Senators Lee, Cleary, Clemens, K. Roers, Weston, and Hogan were present.

#### **Discussion Topics:**

- Medicare expansion
- Medicaid expansion
- Contracted nursing costs
- Federal level cap
- Price gouging
- Study

10:38 AM **Representative Mitskog** introduced SB 1476 and testified in favor. #24364.

10:46 **Tim BlasI, President, North Dakota Hospital Association**, testified in favor, #23969

10:47 AM **Tim Blasi** handed out testimony from **Shelly Peterson**, **President North Dakota Long Term Care Association**. #23808.

10:53 AM Madam Chair Lee adjourned the hearing.

Patricia Lahr, Committee Clerk

# 2023 SENATE STANDING COMMITTEE MINUTES

## **Human Services Committee**

Fort Lincoln Room, State Capitol

HB 1476 3/21/2023

Relating to a legislative management study of contract nursing agencies.

2:53 PM Madam Chair Lee called the meeting to order. Senators Lee, Clemens, K. Roers, Weston, and Hogan are present. Senator Cleary was absent.

#### **Discussion Topics:**

- Contracted nursing costs
- Study

#### Senator Hogan moved DO PASS.

Senator Clemens seconded the motion.

Roll call vote.

Senators	Vote
Senator Judy Lee	Ν
Senator Sean Cleary	AB
Senator David A. Clemens	Y
Senator Kathy Hogan	Y
Senator Kristin Roers	Ν
Senator Kent Weston	Y

The motion passed 3-2-1.

Senator Hogan will carry HB 1476.

2:57 PM Madam Chair Lee adjourned the meeting.

Patricia Lahr, Committee Clerk

#### **REPORT OF STANDING COMMITTEE**

HB 1476, as engrossed: Human Services Committee (Sen. Lee, Chairman) recommends DO PASS (3 YEAS, 2 NAYS, 1 ABSENT AND NOT VOTING). Engrossed HB 1476 was placed on the Fourteenth order on the calendar. This bill does not affect workforce development. TESTIMONY

HB 1476

# Testimony on HB 1476 House Human Services Committee February 7, 2023

Good morning, Chairman Weisz and members of the House Human Services. My name is Shelly Peterson, President of the North Dakota Long Term Care Association. We represent 192 assisted living, basic care, and skilled nursing facilities in North Dakota. I am here to testify in opposition to HB 1476. We appreciate the efforts of Representatives Mitskog and Kreidt to shed light on the issue of contract nursing, but the approach outlined in HB 1476 will further harm, not help, nursing facilities in North Dakota.

The bill as written states, "If a provider that accepts reimbursement for medical assistance services under this chapter uses contract nursing services, the maximum hours of contract nursing services in a month may not exceed the monthly average hours of contract nursing services the provider used in calendar year 2021." Today, all skilled nursing facilities accept reimbursement for medical assistance, so all are affected by HB 1476.

Please look at the chart on Contract Nursing in North Dakota. Today we have 77 licensed nursing facilities and in 2022, 91% or 70 facilities used contract nursing services. Of those 70 licensed nursing facilities, all of them, with the exception of 5 facilities, spent more dollars and hours on contract nursing in 2022 compared to 2021. As you see in the chart, \$28.8 million was spent on contract nursing in 2021 and that escalated to a total spend in 2022 of \$63.8 million.

The bill does not say what the penalty would be if you exceed your total hours from 2021 to 2022, we assume the total hours/dollars exceeded in 2022 would be disallowed in the Medicaid cost report. What happens in 2023 or 2024, does the same limitation apply, you can't exceed the hours used in 2021? This is a penalty directed at nursing facilities and potentially a disallowance of \$35 million dollars. How would that money be recaptured from nursing facilities?

We turn to contract nursing when we don't have staff to care for residents. How can we care for residents if we don't have sufficient staff and we've already exceeded our 2021 usage of contract staff? Over 50% of nursing facilities stopped admissions last year because they didn't have sufficient staff. Nursing facilities lost 15.3% of their staff during the pandemic and this exodus has not yet stopped. (Appendix B)

I have two other handouts, the RN average/hourly wage/salary for all 50 states and the travel nurses' pay in each state as reported by Vivian Health, a national healthcare hiring marketplace. I've highlighted North Dakota in both handouts and show the findings below:

North Dakota RN Average Wages Hourly \$34.23 Annual Wage: \$71,200

North Dakota RN Travel Wages\*Average Weekly Pay in Dec 2022\$3,338Average Weekly Pay in Jan 2023\$3,227

\*Converting the Jan 2023 weekly wage to an hourly wage is \$80.67 per hour.

Besides the higher travel wage per hour, they also receive lodging/travel/meals stipends.

I've also attached the maximum hourly allowed charges Minnesota sets for travel nurses for January 1, 2023 through December 31, 2023. Minnesota is one of the few states that has set a maximum charge for travel staffing working nursing facilities.

This concludes my testimony and urge a Do Not Pass and would be happy to answer any questions.

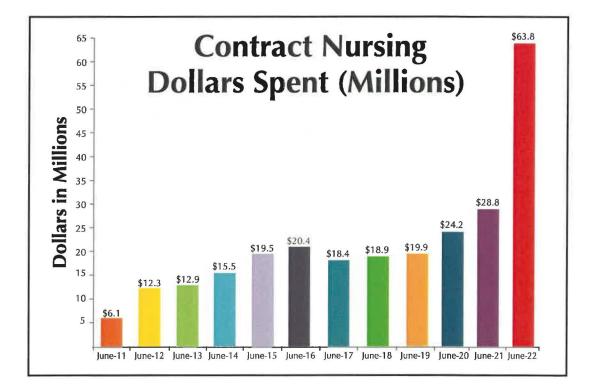
Shelly Peterson, President North Dakota Long Term Care Association 1900 North 11<sup>th</sup> Street Bismarck, ND 58501 (701) 222-0660

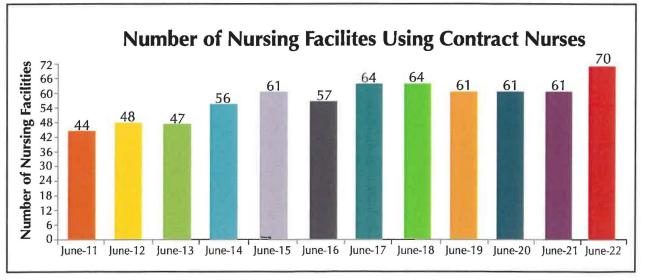


# Contract Nursing In Nursing Facilites

2011-2022

When facilities face staffing shortages, one option is to use contract staff to provide daily resident care. In the past year, contract nursing costs has more than doubled from the previous 12 months.





North Dakota Long Term Care Association

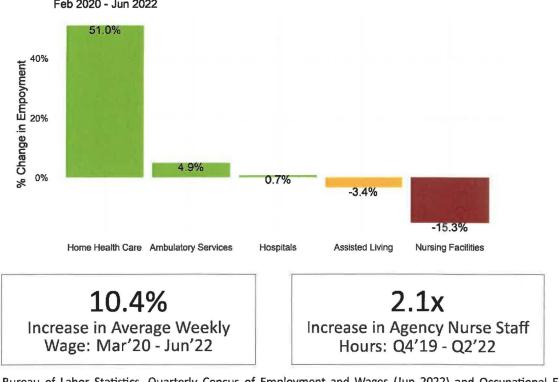
# **Skilled Nursing Jobs Report**

## **Skilled Nursing Workforce**



#### Impact of COVID

While some health care industries have reached or surpassed pre-pandemic staffing levels, long term care facilities are still experiencing substantial job losses alongside rising wage costs and increasing agency staff use.



Percent Change in Employment by Health Care Sector Feb 2020 - Jun 2022

Sources: Bureau of Labor Statistics, Quarterly Census of Employment and Wages (Jun 2022) and Occupational Employment and Wage Statistics (May 2021) for NAICS Industries 623 and 6231. CMS Payroll Based Journal (2019-2022)



# RN average hourly wage, salary for all 50 states

Registered nurses in the U.S. make an average of \$82,750 annually and have a mean hourly wage of \$39.78, though these figures vary greatly by state.

Below are the average mean hourly wages and salaries for nurses in all 50 states, based on May 2021 BLS <u>data</u>, the most recent data available, and listed in alphabetical order.

Median annual household income is based on data from the U.S. Census Bureau 2021 American Community Survey, <u>compiled and reported</u> by Kaiser Family Foundation.

#### Alabama

Hourly: \$29.77

Annual wage: \$61,920

Median annual household income: \$53,913

#### Alaska

Hourly: \$46.74

Annual wage: \$97,230

Median annual household income: \$77,845

#### Arizona

Hourly: \$39.23

Annual wage: \$81,600

Median annual household income: \$69,056

#### Arkansas

Hourly: \$31.64

Annual wage: \$65,810

Median annual household income: \$52,528

#### California

Hourly: \$59.62

Annual wage: \$124,000

Median annual household income: \$84,907

## Colorado

Hourly: \$38.78

Annual wage: \$80,670

Median annual household income: \$82,254

#### Connecticut

Hourly: \$42.56

Annual wage: \$88,530

Median annual household income: \$83,771

#### Delaware

Hourly: \$37.39

Annual wage: \$77,760

Median annual household income: \$71,091

#### Florida

Hourly: \$34.62

Annual wage: \$72,000

Median annual household income: \$63,062

Georgia

Hourly: \$36.24

Annual wage: \$75,380

Median annual household income: \$66,559

#### Hawaii

Hourly: \$51.22

Annual wage: \$106,530

Median annual household income: \$84,857

#### Idaho

Hourly: \$35.41

Annual wage: \$73,640

Median annual household income: \$66,474

#### Illinois

Hourly: \$37.63

Annual wage: \$78,260

## Median annual household income: \$72,205

#### Indiana

Hourly: \$33.12

Annual wage: \$68,890

Median annual household income: \$62,743

#### Iowa

Hourly: \$31.25

Annual wage: \$64,990

Median annual household income: \$65,600

#### Kansas

Hourly: \$32

Annual wage: \$66,560

Median annual household income: \$64,124

#### Kentucky

Hourly: \$32

Annual wage: \$66,560

Median annual household income: \$55,573

#### Louisiana

Hourly: \$33.84

Annual wage: \$70,380

Median annual household income: \$52,087

#### Maine

Hourly: \$35.40

Annual wage: \$73,630

Median annual household income: \$64,767

#### Maryland

Hourly: \$39.74

Annual wage: \$82,660

Median annual household income: \$90,203

## Massachusetts

Hourly: \$46.46

Annual wage: \$96,630

Median annual household income: \$89,645

## Michigan

Hourly: \$36.51

Annual wage: \$75,930

Median annual household income: \$63,498

## Minnesota

Hourly: \$40.40

Annual wage: \$84,030

Median annual household income: \$7,720

## Mississippi

Hourly: \$30.35

Annual wage: \$63,130

Median annual household income: \$48,716

## Missouri

Hourly: \$32.59

Annual wage: \$67,790

Median annual household income: \$61,847

## Montana

Hourly: \$35.39

Annual wage: \$73,610

Median annual household income: \$63,249

Nebraska

Hourly: \$33.58

Annual wage: \$69,850

Median annual household income: \$66,817

Nevada

Hourly: \$42.69

4,

Annual wage: \$88,800

Median annual household income: \$66,274

#### **New Hampshire**

Hourly: \$37.63

Annual wage: \$78,270

Median annual household income: \$88,465

#### **New Jersey**

Hourly: \$43.12

Annual wage: \$89,690

Median annual household income: \$89,296

#### **New Mexico**

Hourly: \$37.31

Annual wage: \$77,590

Median annual household income: \$53,992

#### **New York**

Hourly: \$44.86

Annual wage: \$93,320

Median annual household income: \$74,314

#### North Carolina

Hourly: \$34.23

Annual wage: \$71,200

Median annual household income: \$61,972

## North Dakota

Hourly: \$34.23

Annual wage: \$71,200

Median annual household income: \$66,519

Ohio

Hourly: \$34.44

Annual wage: \$71,640

Median annual household income: \$62,262

#### Oklahoma

Hourly: \$32.78

Annual wage: \$68,180

Median annual household income: \$55,826

#### Oregon

Hourly: \$47.42

Annual wage: \$98,630

Median annual household income: \$71,562

#### Pennsylvania

Hourly: \$36.54

Annual wage: \$76,000

Median annual household income: \$68,957

#### **Rhode Island**

Hourly: \$40.99

Annual wage: \$85,270

Median annual household income: \$74,008

#### **South Carolina**

Hourly: \$ 33.45

Annual wage: \$69,580

Median annual household income: \$59,318

#### South Dakota

Hourly: \$29.11

Annual wage: \$60,540

Median annual household income: \$66,143

#### Tennessee

Hourly: \$32.06

Annual wage: \$66,680

### Median annual household income: \$59,695

#### Texas

Hourly: \$38.04

Annual wage: \$79,120

Median annual household income: \$66,963

#### Utah

Hourly: \$34.99

Annual wage: \$72,790

Median annual household income: \$79,449

#### Vermont

Hourly: \$36.13

Annual wage: \$75,160

Median annual household income: \$72,431

#### Virginia

Hourly: \$36.87

Annual wage: \$76,680

Median annual household income: \$80,963

#### Washington

Hourly: \$45.84

Annual wage: \$95,350

Median annual household income: \$84,247

#### West Virginia

Hourly: \$32.52

Annual wage: \$67,640

Median annual household income: \$51,248

#### Wisconsin

Hourly: \$36.95

Annual wage: \$76,850

Median annual household income: \$67,125

## Wyoming

Hourly: \$35.16

Annual wage: \$73,130

Median annual household income: \$65,204

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https://www.beckershospitalreview.com/compensation-issues/rn-average-hourly-wage-salary-for-all-50-states.html

# Travel nurses' pay in each state: A month-overmonth comparison

Average weekly travel nurse pay in January in the U.S. varied across states compared to the month prior, according to a report shared with *Becker's* from Vivian Health, a national healthcare hiring marketplace.

As of Feb. 1, there were 571,044 active RN travel jobs on the Vivian Health platform nationwide in the last seven days.

Here is a state-by-state breakdown of average weekly travel nurse pay (January compared to December), per the Vivian report:

#### Alabama

December: \$2,595

January: \$2,529

## Alaska

December: \$3,401

January: \$3,276

## Arizona

December: \$3,140

January: \$3,029

## Arkansas

December: \$2,929

January: \$2,921

## California

December: \$4,013

January: \$3,859

## Colorado

December: \$2,953

January: \$2,925

## Connecticut

December: \$3,366

January: \$3,367

### Delaware

December: \$3,019

January: \$3,233

## Florida

December: \$2,486

January: \$2,429

## Georgia

December: \$2,732

January: \$2,640

#### Hawaii

December: \$3,037

January: \$2,848

#### Idaho

December: \$2,951

January: \$2,824

## Illinois

December: \$3,201

January: \$3,147

#### Indiana

December: \$3,105

January: \$2,987

## Iowa

December: \$3,269

January: \$2,982

### Kansas

December: \$2,714

January: \$2,679

## Kentucky

December: \$2,950

January: \$2,807

#### Louisiana

December: \$2,660

January: \$2,536

## Maine

December: \$3,350

January: \$3,296

## Maryland

December: \$3,301

January: \$3,086

## Massachusetts

December: \$3,522

January: \$3,467

## Michigan

December: \$3,000

January: \$2,794

### Minnesota

December: \$3,530

January: \$3,378

### Mississippi

December: \$2,515

January: \$2,604

## Missouri

December: \$3,075

January: \$2,879

## Montana

December: \$2,700

January: \$2,689

## Nebraska

December: \$3,224

January: \$3,087

#### Nevada

December: \$3,229

January: \$3,117

## **New Hampshire**

December: \$3,243

January: \$3,285

## **New Jersey**

December: \$3,646

January: \$3,496

## New Mexico

December: \$3,109

January: \$2,915

## **New York**

December: \$3,523

January: \$3,459

## North Carolina

December: \$2,872

January: \$2,695

## North Dakota

December: \$3,338

## January: \$3,227

## Ohio

December: \$3,057

January: \$3,047

## Oklahoma

December: \$2,645

January: \$2,530

#### Oregon

December: \$3,504

January: \$3,400

## Pennsylvania

December: \$3,359

January: \$3,281

## **Rhode Island**

December: \$3,273

January: \$3,115

#### South Carolina

December: \$2,860

January: \$2,798

#### South Dakota

December: \$3,354

January: \$3,104

#### Tennessee

December: \$2,588

January: \$2,550

### Texas

December: \$2,608

January: \$2,567

#### Utah

December: \$2,802

January: \$2,856

## Vermont

December: \$3,223

January: \$3,116

## Virginia

December: \$3,081

January: \$2,994

## Washington

December: \$3,490

January: \$3,362

#### **District of Columbia**

December: \$3,568

January: \$3,600

#### West Virginia

December: \$3,109

January: \$2,947

#### Wisconsin

December: \$3,172

January: \$3,097

#### Wyoming

December: \$3,176

January: \$3,197

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https://www.beckershospitalreview.com/compensation-issues/travel-nurses-pay-in-each-state-a-month-over-month-comparisonfebruary2.html

## DEPARTMENT OF HUMAN SERVICES

# SNSA Maximum Charges For Nursing Facilities Effective January 1, 2023

Published January 2023

	llowed Hourly Charges 23 - December 31, 2023		/ed Holiday Hourly Charge )23 - December 31, 2023
RN	\$67.02	RN	\$115.28
LPN	\$54.87	LPN	\$96.57
CNA	\$37.43	CNA	\$65.12
ТМА	\$39.86	ТМА	\$72.14
Statewide Maximum A	lowed Hourly Charges 22 - December 31, 2022		red Holiday Hourly Charge 122 - December 31, 2022
Statewide Maximum A	lowed Hourly Charges		red Holiday Hourly Charges 22 - December 31, 2022 \$107.25
Statewide Maximum Al	lowed Hourly Charges 22 - December 31, 2022	Effective January 1, 20	22 - December 31, 2022
Statewide Maximum Al Effective January 1, 20 RN	lowed Hourly Charges 22 - December 31, 2022 \$62.36	Effective January 1, 20 RN	<b>22 - December 31, 2022</b> \$107.25



2023 House Bill 1476 House Human Services Committee Representative Robin Weisz, Chairman February 7, 2023

Chairman Weisz and members of the House Human Services Committee, I am Tim Blasl, President of the North Dakota Hospital Association (NDHA). I testify in opposition to House Bill 1476 and ask that you give the bill a **Do Not Pass** recommendation unless it can be amended as described below.

We appreciate the intent of the bill sponsor to raise awareness of the high cost of contract nursing services. The number one challenge facing hospitals has been workforce and the lack of nurses is acute in both the rural and urban areas. It was problematic even before the COVID-19 pandemic and became so critical during that time that travel nurses had to be used to meet the rising demand. Urban hospital wages increased \$382 million since 2019, mainly due to contract labor. The escalating cost of contracted nursing staff and the upward pressure it puts on wages is not sustainable, but capping the number of contract nursing hours that a health care provider is allowed will only make the problem worse.

To give an idea of how big the challenge is, NDHA conducted a nursing survey last summer. It showed there were 1,326 nurse openings throughout the state. Hospitals contracted with staffing agencies for another 717 nurses. If hospitals could not have relied on contract nursing services to fill those gaps, how would they have taken proper care of patients? If a hospital cannot contract for services when they cannot find a nurse to hire, how would they continue to provide essential health care services in their communities?

There have been reports of staffing agencies inflating prices and monopolizing the nursing workforce, potentially leading to several troubling consequences for providers, patients, and taxpayers, including inflated prices for care, further nursing shortages, and continued strain on the entire health care system. We could possibly support the bill with amendments, such as a study to give everyone a better understanding of the business and payment practices of nurse staffing agencies and how such extreme prices negatively affect

patients and hospitals. We support solutions that would prevent conduct that takes advantage of these difficult circumstances to increase contract agency profits at the expense of patients and the hospitals that treat them.

Making it harder for hospitals to maintain the clinical staff needed to care for patients – such as by capping the number of contract labor hours a health care provider can use as this bill would do – means patients may not get the care they need, drives up the cost of health care for everyone and only makes the nurse shortage worse. Unless amended to address these concerns, NDHA requests that you give the bill a **DO NOT PASS** recommendation. Thank you.

Respectfully Submitted,

Tim Blasl, President North Dakota Hospital Association 23.1030.02002 Title. Prepared by the Legislative Council staff for Representative Mitskog February 6, 2023

#### PROPOSED AMENDMENTS TO HOUSE BILL NO. 1476

Page 1, line 1, after "A BILL" replace the remainder of the bill with "for an Act to provide for a legislative management study of contract nursing agencies.

#### BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:

SECTION 1. LEGISLATIVE MANAGEMENT STUDY - CONTRACT NURSING AGENCIES. During the 2023-24 interim, the legislative management shall consider studying the impact of entities that receive Medicaid and Medicaid expansion funding utilizing contract nursing agencies. The legislative management shall report its findings and recommendations, together with any legislation required to implement the recommendations, to the sixty-ninth legislative assembly."

Renumber accordingly

#### House Human Services Committee February 7, 2023 HB 1476

#### Chairman Weisz, committee members:

Good afternoon, I am Rep. Alisa Mitskog-District 25. HB 1476 is a bill that proposes to put a moratorium on contracted nursing services for entities that accept Medicaid and Medicaid Expansion.

#### Background

I learned about the issue of contract nursing costs during my first session on the House Appropriations Committee 2 years ago. Since that time, I have watched the costs escalate to the point that some facilities are facing a questionable future. Taxpayer dollars are subsidizing these costs. I understand the labor shortage facing nursing homes and hospitals and their staffing requirements. My intention of this bill is not to harm long term care facilities or hospitals that currently employ travel nurses and CNAs and but rather, I want to make you and the legislature aware of the runaway costs surrounding the use of these nursing agencies. The trajectory is unsustainable. The costs associated with using contract nursing services have significantly increased in 2021 and 2022.

#### **Costs Associated with Contracted Nursing Services**

North Dakota long term care facilities:

Fiscal year 2021	28.8 million in contracted labor
Fiscal year 2022	63.8 million in contracted labor

On a local level, St. Gerard's in Hankinson,

Fiscal year 2021	\$300,869	(7089 hours of contracted labor)
Fiscal year 2022	\$827, 513	(14,163 hours of contracted labor)

Another rural nursing home shared their contracted nursing costs:

2020	agency	CNA	\$368,000
2021	agency	CNA	\$592,460

7/1/22-12/31/22 CNA \$505,478.00 \$36,000 agency nurses.

The ND Veteran's Home		
Jan 1, 2020 – June 30, 2020	\$71,765.79	
Jan 1, 2021 – Dec 31, 2021	\$103,563.42	
Jan 1, 2022 – Dec 31, 2022	\$309,784.38	
AWM 2019 - 2020 Rates	<u>2021 – 2022 Rates</u>	
RN \$56.35 - \$60.54	\$110.00 - \$200.00	
C.N.A. \$34.33 - \$40.59	\$59.85 - \$108.85	
Nela Rate on Oct 2021	Rate change on April 8, 2022	Rate change requested
Sept 2022		
RN \$53.00	RN \$59.90	RN \$80.00
LPN \$42.50	LPN \$52.50	LPN \$70.00
C.N.A. \$32.00	C.N.A. \$42.50	C.N.A. \$60.00

An analysis by the American Hospital Association projected the cost of labor to be **57 billion higher in 2022 with 29 billion due to contract labor expenses**.

These numbers demonstrate that we need better clarity and transparency on the costs. How much is the agency paying their CNAs and nurses? Why the significant increase in the rate nursing homes were billed in 2021 and 2022? What are the profit margins?

14 other states as of last fall have moved forward legislation addressing this issue. Minnesota has had a cap on rates that nursing agencies can charge facilities for the past 20 years and according to a long term hospital and nursing home administrator in a rural Minnesota community, the caps have worked well in reining in costs.

In June 2022, U.S. Sen. Cramer introduced the Travel Nursing Agency Transparency Study Act, a bill that would require the Government Accountability Office to conduct a study on the effects hiring agencies have had across the health care industry during the Covid-19 pandemic. The bill proposes to look into the business and payment practices of staffing agencies, including potential price gouging and taking of excessive profits. It also proposes to look at the difference between how much agencies charged health care institutions and how much they paid contracted nurses. No action has occurred on this legislation. Therefore, as a state, I believe we need to do our due diligence looking into this issue.

In conclusion, I recognize the challenges that long term care facilities and hospitals are facing with the labor shortage and their required staffing requirements. But the ongoing reliance and costs associated with the use of contracted nursing agencies has to be addressed. The path we are on is not economically sustainable. I realize that putting forth a moratorium could be a challenge for nursing homes and hospitals so I would like to offer an amendment that proposes to study the issue.

### Congress of the United States Washington, DC 20515

November 15, 2021

Mr. Jeffrey Zients COVID-19 Response Team Coordinator The White House 1600 Pennsylvania Ave., NW Washington, D.C. 20500

Dear Mr. Zients:

As you know, the most recent surge in COVID-19 cases put tremendous strain on the entire health care system, particularly the supply of desperately needed hospital staff. Providers across the country reported extreme physical and mental burnout, and in September 2021 alone, health care employment fell by 17,500. COVID-19 has affected every state and every corner of the nation, and cases are still rising in some areas. The persistent strain of the pandemic on health care providers has required many hospitals to rely on nurse-staffing agencies to supply urgently needed staff to care for the increasing number of patients.

We are writing to inquire about the extreme prices being reported for nurse staffing agencies from hospitals in our states, and the concern that certain staffing agencies may be taking advantage of these difficult circumstances to increase their profits at the expense of patients and the hospitals that treat them. We have received anecdotal reports that the nurse staffing agencies are vastly inflating price, by two, three or more times pre-pandemic rates, and then taking 40% or more of the amount being charged to the hospitals for themselves in profits. We have heard the amounts charged to hospitals rose precipitously when the most recent wave of the COVID-19 crisis swept the nation and the agencies seemingly seized the opportunity to increase their bottom line. But this is not the first time the agencies have engaged in this sort of conduct. As the first wave of COVID-19 swept the nation in 2020, they similarly inflated their prices to hospitals. Hospitals have no choice but to pay these exorbitant rates because of the dire workforce needs facing hospitals around the country.

This model is unsustainable for many health systems. As the pandemic continues and we enter flu season, we request you enlist one or more of the federal agencies with competition and consumer protection authority to investigate this conduct to determine:

- Is this activity the product of anticompetitive activity?
- What is the ownership structure of these staffing agencies and is there evidence of price collusion or other anti-competitive pricing patterns?
- Does this activity violate consumer protection laws?
- Are these increased rates translating to higher pay for contract nurses?
- What impact have these price increases had on rural and underserved areas?
- Have nurse staffing agencies increased their own percentage of profit during the COVID-19 pandemic? If so, by how much?

- How much of the COVID-19 relief funds are directly or indirectly going to pay these contracts?
- How may the 100% cost share for FEMA reimbursement be contributing to the ability of the staffing agencies to extract higher payment?

We urge you to ensure that this matter gets the attention from the federal government it merits to protect patients in dire need of life saving health care treatment and prevent conduct that is exacerbating the shortage of nurses and continuing to strain our health care system. We look forward to your response.

Sincerely,

Mark Kelly United States Senator

Don's Matsur

Doris Matsui Member of Congress

Bill Cassidy, M.D.

Bill Cassidy, M.D. United States Senator

W.B.MIU

David B. McKinley P.E. Member of Congress

## Testimony on HB 1476 Senate Human Services Committee March 13, 2023

Good morning, Chairman Lee and members of the Senate Human Services. My name is Shelly Peterson, President of the North Dakota Long Term Care Association. We represent 192 assisted living, basic care, and skilled nursing facilities in North Dakota. I am here to testify in support of HB 1476. We appreciate the efforts of Representatives Mitskog and Kreidt to shed light on the issue of contract nursing. The House amended the bill and turned it into a study and we are supportive of a study.

I will share some information on contract nursing in North Dakota and also what is occurring in other states surrounding the issue of contract nursing.

We turn to contract nursing when we don't have staff to care for residents. How can we care for residents if we don't have sufficient staff and we've already exceeded our 2021 usage of contract staff? Over 50% of nursing facilities stopped admissions last year because they didn't have sufficient staff. Nursing facilities lost 15.3% of their staff during the pandemic and this exodus has not yet stopped. (Appendix B)

I have a few handouts. The first one is a history on our dollars spent on contract nursing and the number of nursing facilities using contract nursing. The second handout is the skilled nursing facility jobs report. The third handout is the RN average/hourly wage/salary for all 50 states and the travel nurses' pay in each state as reported by Vivian Health, a national healthcare hiring marketplace. I've highlighted North Dakota in both handouts and show the findings below:

North Dakota RN Average Wages Hourly \$34.23 Annual Wage: \$71,200

North Dakota RN Travel Wages*	
Average Weekly Pay in Dec 2022	\$3,338
Average Weekly Pay in Jan 2023	\$3,227

\*Converting the Jan 2023 weekly wage to an hourly wage is \$80.67 per hour.

Besides the higher travel wage per hour, they also receive lodging/travel/meals stipends.

I've also attached the maximum hourly allowed charges Minnesota sets for travel nurses for January 1, 2023 through December 31, 2023. Minnesota is one of the few states that has set a maximum charge for travel staffing working nursing facilities.

The final handout is a summary and link of proposed legislation in other states, newly enacted laws and regulations and existing laws and regulations related to contact nursing in other states.

This concludes my testimony and I would be happy to answer any questions.

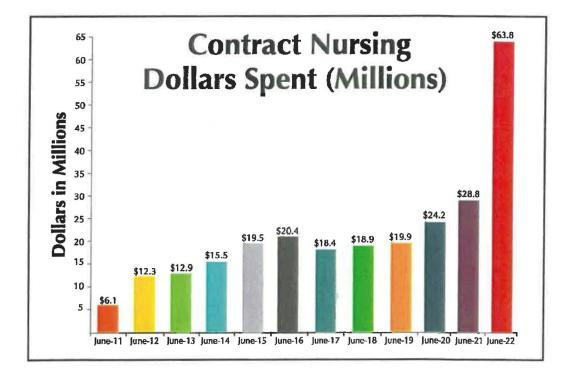
Shelly Peterson, President North Dakota Long Term Care Association 1900 North 11<sup>th</sup> Street Bismarck, ND 58501 (701) 222-0660

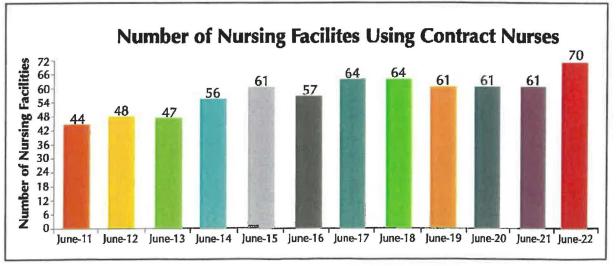


# **Nursing Facilities**

## Contract Nursing In Nursing Facilites

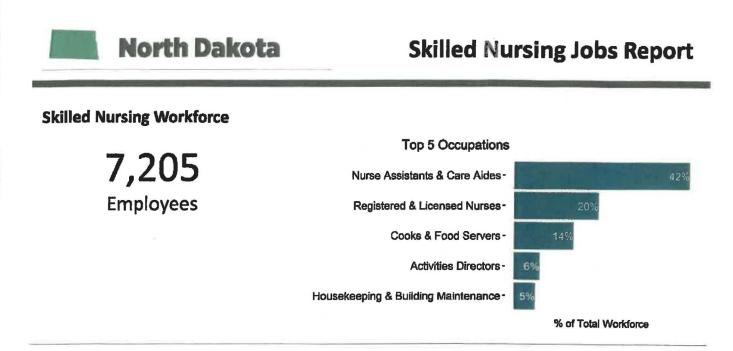
When facilities face staffing shortages, one option is to use contract staff to provide daily resident care. In the past year, contract nursing costs has more than doubled from the previous 12 months.





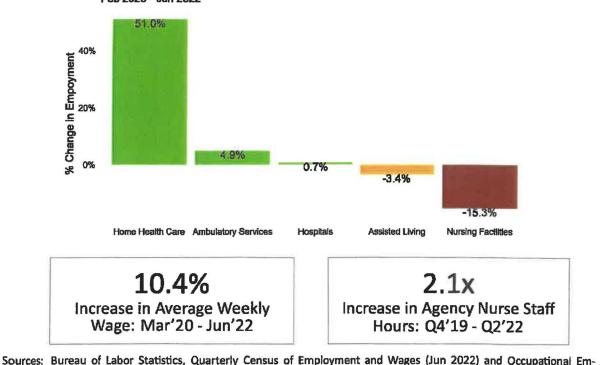
North Dakota Long Term Care Association

01/04/23



#### Impact of COVID

While some health care industries have reached or surpassed pre-pandemic staffing levels, long term care facilities are still experiencing substantial job losses alongside rising wage costs and increasing agency staff use.



Percent Change in Employment by Health Care Sector Feb 2020 - Jun 2022

ployment and Wage Statistics (May 2021) for NAICS Industries 623 and 6231. CMS Payroll Based Journal (2019-2022)





## RN average hourly wage, salary for all 50 states

Registered nurses in the U.S. make an average of \$82,750 annually and have a mean hourly wage of \$39.78, though these figures vary greatly by state.

Below are the average mean hourly wages and salaries for nurses in all 50 states, based on May 2021 BLS data, the most recent data available, and listed in alphabetical order.

Median annual household income is based on data from the U.S. Census Bureau 2021 American Community Survey, <u>compiled and reported</u> by Kaiser Family Foundation.

#### Alabama

Hourly: \$29.77

Annual wage: \$61,920

Median annual household income: \$53,913

#### Alaska

Hourly: \$46.74

Annual wage: \$97,230

Median annual household income: \$77,845

#### Arizona

Hourly: \$39.23

Annual wage: \$81,600

Median annual household income: \$69,056

#### Arkansas

Hourly: \$31.64

Annual wage: \$65,810

Median annual household income: \$52,528

#### California

Hourly: \$59.62

Annual wage: \$124,000

Median annual household income: \$84,907

Colorado

Hourly: \$38.78

Annual wage: \$80,670

Median annual household income: \$82,254

Connecticut

Hourly: \$42.56

Annual wage: \$88,530

Median annual household income: \$83,771

#### Delaware

Hourly: \$37.39

Annual wage: \$77,760

Median annual household income: \$71,091

#### Florida

Hourly: \$34.62

Annual wage: \$72,000

Median annual household income: \$63,062

Georgia

Hourly: \$36.24

Annual wage: \$75,380

Median annual household income: \$66,559

Hawaii

Hourly: \$51.22

Annual wage: \$106,530

Median annual household income: \$84,857

#### Idaho

Hourly: \$35.41

Annual wage: \$73,640

Median annual household income: \$66,474

#### Illinois

Hourly: \$37.63

Annual wage: \$78,260

Median annual household income: \$72,205

#### Indiana

Hourly: \$33.12

Annual wage: \$68,890

Median annual household income: \$62,743

Iowa

Hourly: \$31.25

Annual wage: \$64,990

Median annual household income: \$65,600

Kansas

Hourly: \$32

Annual wage: \$66,560

Median annual household income: \$64,124

Kentucky

Hourly: \$32

Annual wage: \$66,560

Median annual household income: \$55,573

Louisiana

Hourly: \$33.84

Annual wage: \$70,380

Median annual household income: \$52,087

#### Maine

Hourly: \$35.40

Annual wage: \$73,630

Median annual household income: \$64,767

Maryland

Hourly: \$39.74

Annual wage: \$82,660

Median annual household income: \$90,203

#### Massachusetts

۰.

Hourly: \$46.46

Annual wage: \$96,630

Median annual household income: \$89,645

Michigan

Hourly: \$36.51

Annual wage: \$75,930

Median annual household income: \$63,498

Minnesota

Hourly: \$40.40

Annual wage: \$84,030

Median annual household income: \$7,720

#### Mississippi

Hourly: \$30.35

Annual wage: \$63,130

Median annual household income: \$48,716

Missouri

Hourly: \$32.59

Annual wage: \$67,790

Median annual household income: \$61,847

Montana

Hourly: \$35.39

Annual wage: \$73,610

Median annual household income: \$63,249

Nebraska

Hourly: \$33.58

Annual wage: \$69,850

Median annual household income: \$66,817

Nevada

Hourly: \$42.69

•

Annual wage: \$88,800

Median annual household income: \$66,274

**New Hampshire** 

Hourly: \$37.63

Annual wage: \$78,270

Median annual household income: \$88,465

#### **New Jersey**

Hourly: \$43.12

Annual wage: \$89,690

Median annual household income: \$89,296

#### **New Mexico**

Hourly: \$37.31

Annual wage: \$77,590

Median annual household income: \$53,992

**New York** 

Hourly: \$44.86

Annual wage: \$93,320

Median annual household income: \$74,314

North Carolina

Hourly: \$34.23

Annual wage: \$71,200

Median annual household income: \$61,972

North Dakota

Hourly: \$34.23

Annual wage: \$71,200

Median annual household income: \$66,519

Ohio

Hourly: \$34.44

Annual wage: \$71,640

Median annual household income: \$62,262

Oklahoma

Hourly: \$32.78

Annual wage: \$68,180

Median annual household income: \$55,826

#### Oregon

Hourly: \$47.42

Annual wage: \$98,630

Median annual household income: \$71,562

#### Pennsylvania

Hourly: \$36.54

Annual wage: \$76,000

Median annual household income: \$68,957

#### **Rhode Island**

Hourly: \$40.99

Annual wage: \$85,270

Median annual household income: \$74,008

#### South Carolina

Hourly: \$ 33.45

Annual wage: \$69,580

Median annual household income: \$59,318

#### **South Dakota**

Hourly: \$29.11

Annual wage: \$60,540

Median annual household income: \$66,143

#### Tennessee

Hourly: \$32.06

Annual wage: \$66,680

Median annual household income: \$59,695

#### Texas

Hourly: \$38.04

Annual wage: \$79,120

Median annual household income: \$66,963

#### Utah

Hourly: \$34.99

Annual wage: \$72,790

Median annual household income: \$79,449

#### Vermont

Hourly: \$36.13

Annual wage: \$75,160

Median annual household income: \$72,431

#### Virginia

Hourly: \$36.87

Annual wage: \$76,680

Median annual household income: \$80,963

#### Washington

Hourly: \$45.84

Annual wage: \$95,350

Median annual household income: \$84,247

#### West Virginia

Hourly: \$32.52

Annual wage: \$67,640

Median annual household income: \$51,248

#### Wisconsin

Hourly: \$36.95

Annual wage: \$76,850

Median annual household income: \$67,125

#### Wyoming

Hourly: \$35.16

Annual wage: \$73,130

Median annual household income: \$65,204

Subscribe to the following topics: nursecompensationregistered nurse Latest articles on Compensation Issues: <u>Travel nurses' pay in each state: A month-over-month comparison</u> 10 states with the largest decreases to travel nurse pay

North Carolina hospital launches on-demand pay for workers

https://www.beckershospitalreview.com/compensation-issues/rn-average-hourly-wage-salary-for-all-50-states.html

## Travel nurses' pay in each state: A month-overmonth comparison

Average weekly travel nurse pay in January in the U.S. varied across states compared to the month prior, according to a report shared with *Becker's* from Vivian Health, a national healthcare hiring marketplace.

As of Feb. 1, there were 571,044 active RN travel jobs on the Vivian Health platform nationwide in the last seven days.

Here is a state-by-state breakdown of average weekly travel nurse pay (January compared to December), per the Vivian report:

#### Alabama

December: \$2,595

January: \$2,529

#### Alaska

December: \$3,401

January: \$3,276

#### Arizona

December: \$3,140

January: \$3,029

#### Arkansas

December: \$2,929

January: \$2,921

#### California

December: \$4,013

January: \$3,859

#### Colorado

December: \$2,953

January: \$2,925

#### Connecticut

December: \$3,366

January: \$3,367

#### Delaware

December: \$3,019

January: \$3,233

#### Florida

December: \$2,486

January: \$2,429

#### Georgia

December: \$2,732

January: \$2,640

#### Hawaii

December: \$3,037

January: \$2,848

#### Idaho

December: \$2,951

January: \$2,824

#### Illinois

December: \$3,201

-

January: \$3,147

#### Indiana

December: \$3,105

January: \$2,987

#### Iowa

December: \$3,269

January: \$2,982

#### Kansas

December: \$2,714

January: \$2,679

#### Kentucky

December: \$2,950

January: \$2,807

#### Louisiana

December: \$2,660

January: \$2,536

#### Maine

December: \$3,350

January: \$3,296

#### Maryland

December: \$3,301

January: \$3,086

#### Massachusetts

December: \$3,522

January: \$3,467

#### Michigan

December: \$3,000

January: \$2,794

#### Minnesota

December: \$3,530

January: \$3,378

#### Mississippi

December: \$2,515

January: \$2,604

#### Missouri

December: \$3,075

January: \$2,879

#### Montana

December: \$2,700

January: \$2,689

#### Nebraska

December: \$3,224

January: \$3,087

#### Nevada

December: \$3,229

January: \$3,117

#### New Hampshire

December: \$3,243

January: \$3,285

#### **New Jersey**

December: \$3,646

January: \$3,496

#### **New Mexico**

December: \$3,109

January: \$2,915

#### **New York**

December: \$3,523

January: \$3,459

#### North Carolina

December: \$2,872

January: \$2,695

#### North Dakota

December: \$3,338

January: \$3,227

#### Ohio

December: \$3,057

January: \$3,047

#### Oklahoma

December: \$2,645

January: \$2,530

#### Oregon

December: \$3,504

January: \$3,400

#### Pennsylvania

December: \$3,359

January: \$3,281

#### **Rhode Island**

December: \$3,273

January: \$3,115

#### South Carolina

December: \$2,860

January: \$2,798

#### **South Dakota**

December: \$3,354

January: \$3,104

#### Tennessee

December: \$2,588

January: \$2,550

#### Texas

December: \$2,608

January: \$2,567

#### Utah

December: \$2,802

January: \$2,856

#### Vermont

December: \$3,223

January: \$3,116

Virginia

December: \$3,081

January: \$2,994

#### Washington

December: \$3,490

January: \$3,362

#### **District of Columbia**

December: \$3,568

January: \$3,600

#### West Virginia

December: \$3,109

January: \$2,947

#### Wisconsin

December: \$3,172

January: \$3,097

#### Wyoming

December: \$3,176

January: \$3,197

Subscribe to the following topics: paymonth Latest articles on Compensation Issues: <u>RN average hourly wage, salary for all 50 states</u> <u>10 states with the largest decreases to travel nurse pay</u> <u>North Carolina hospital launches on-demand pay for workers</u>

https://www.beckershospitalreview.com/compensation-issues/travel-nurses-pay-in-each-state-a-month-over-month-comparisonfebruary2.html



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## SNSA Maximum Charges For Nursing Facilities Effective January 1, 2023 Published January 2023

Statewide Maximum Allowed Hourly Charges Effective January 1, 2023 - December 31, 2023			ved Holiday Hourly Charges 023 - December 31, 2023	
R	N	\$67.02	RN	\$115.28
	N	\$54.87	LPN	\$96.57
CN	A	\$37.43	CNA	\$65.12
TM	A	\$39.86	TMA	\$72.14

	Statewide Maximum Allowed Hourly Charges Effective January 1, 2022 - December 31, 2022				
RN	\$62.36	R			
LPN	\$50.75	LPI			
CNA	\$34.10	CN			
ТМА	\$36.57	ТМ			

Statewide Maximum Allowed Holiday Hourly Charges	
Effective January 1, 2022 - December 31, 2022	

\$107.25
\$89.31
\$59.33
\$66.20

## **PROPOSED STATE LEGISLATION:**

## <u>Kansas</u>

House Bill 2524: Requiring the secretary for aging and disability services to regulate supplemental nursing services agencies in the state of Kansas.

- Bill Page: <u>http://www.kslegislature.org/li/b2021\_22/measures/hb2524/</u>
- Bill Text: http://www.kslegislature.org/li/b2021 22/measures/documents/hb2524 00 0000.pdf

## Kentucky

House Bill 282: Create new sections of KRS Chapter 216 to define and establish registration of health care services agencies.

- Bill Page: https://apps.legislature.ky.gov/record/22rs/hb282.html
- Bill Text: <u>https://apps.legislature.ky.gov/recorddocuments/bill/22RS/hb282/orig\_bill.pdf</u>

## <u>Ohio</u>

Draft Bill Text: <u>https://www.ahcancal.org/Workspaces/ashcae/Documents/I 134 2083-2.pdf</u>

## Oregon

- Senate Bill 1549: <u>https://olis.oregonlegislature.gov/liz/2022R1/Downloads/MeasureDocument/SB1549/Enrolled</u>
- Bill Summary: <a href="https://olis.oregonlegislature.gov/liz/2022R1/Downloads/MeasureAnalysisDocument/64137">https://olis.oregonlegislature.gov/liz/2022R1/Downloads/MeasureAnalysisDocument/64137</a>

## <u>Wisconsin</u>

Draft Bill Text: <a href="https://www.ahcancal.org/Workspaces/ashcae/Documents/WI%20draft.pdf">https://www.ahcancal.org/Workspaces/ashcae/Documents/WI%20draft.pdf</a>

## **NEWLY ENACTED LAWS AND REGULATIONS**

## <u>Colorado</u>

Governor Polis has signed Senate Bill 22-210: <u>https://leg.colorado.gov/bills/sb22-210</u>

## **Connecticut**

Bill passed and signed into law:

https://www.cga.ct.gov/2022/ACT/PA/PDF/2022PA-00057-R00HB-05313-PA.PDF

## Illinois

Passed HB4666 and it has been signed into law. Final bill did not include caps rather removed conversion/placement fees, brought transparency to contracts with state and healthcare providers, guaranteed 100% of reported wages were given to the employee, removed the ability for non-compete clauses between agencies and nurses, updated liability requirements, included an attestation detailing number of contracted shifts vs. missed shifts, established a system to report complaints against an agency, prohibited recruiting potential employees on the premises of a health care facility, and created a page on the Department of Labor's website that providers can look at to see the average wage agencies are charging for Licensed Nurses and CNAs based on county.

• Bill Number <u>HB4666</u> and now <u>PA 102-0946</u>

## <u>lowa</u>

Bill passed and signed into law.

House File 2521: <u>https://www.legis.iowa.gov/legislation/BillBook?ba=HF2521&ga=89</u>

Summary of Staffing Agency Statutes, Regulations, and Legislation

### **Louisiana**

Bill passed and signed into law.

https://legis.la.gov/legis/ViewDocument.aspx?d=1289785

## **Missouri**

• Missouri Governor signed staffing agency legislation that can be found on pages 65 to 72 here: <u>https://www.senate.mo.gov/22info/pdf-bill/tat/SB710.pdf</u>, and will go into effect in August of 2022.

## **Pennsylvania**

HB 2293 was signed by Governor on 11/13/2022

• The new law requires registration of and establishes operating requirements for health care staffing agencies.

## **Tennessee**

Tennessee passed SB2463/HB2347, which was enacted into law as <u>Public Chapter 1118</u>. The legislation does not regulate staffing agencies, but directs the Tennessee Comptroller of the Treasury, in conjunction with our Medicaid agency and Health Department to produce a study examining the use of temporary staffing agencies in long-term care facilities. It requires that the study examine the effects that costs of temporary staffing have upon the Medicaid program and upon assisted-care living facilities, and practices that may improve the quality of long-term care for residents while reducing costs to the Medicaid program.

Public Chapter 1118: <u>https://publications.tnsosfiles.com/acts/112/pub/pc1118.pdf</u>

## **EXISTING LAWS AND REGULATIONS:**

### **Massachusetts**

General Laws: Part I - Title XVI-Chapter 111 - Section 72Y: Nursing pool registrations

General Laws: Part I – Title XVII-Chapter 118E - Section 13D: Duties of ratemaking authority; criteria for establishing rates

Regulations: 105 CMR: DEPARTMENT OF PUBLIC HEALTH

105 CMR 157.000: The Registration and Operation of Temporary Nursing Service Agencies

### **Minnesota**

### SUPPLEMENTAL NURSING SERVICES AGENCY

- <u>144A.70</u> Registration of Supplemental Nursing Services Agencies.
- <u>144A.71</u> Supplemental Nursing Services Agency Registration.
- <u>144A.72</u> Registration Requirements; Penalties.
- <u>144A.73</u> Complaint System.
- <u>144A.74</u> Maximum Charges.

Supplemental Nursing Services Agency Registration Page: https://www.health.state.mn.us/facilities/regulation/snsa/index.html



2023 House Bill 1476 Senate Human Services Committee Senator Judy Lee, Chairman March 13, 2023

Chairman Lee and members of the Senate Human Services Committee, I am Tim Blasl, President of the North Dakota Hospital Association (NDHA). I testify in support of engrossed House Bill 1476 and ask that you give the bill a **Do Pass** recommendation.

Hospitals appreciate the intent of the bill sponsor to raise awareness of the high cost of contract nursing services and we support the bill as amended by the House.

The number one challenge facing hospitals has been workforce and the lack of nurses is acute in both the rural and urban areas. It was problematic even before the COVID-19 pandemic and became so critical during that time that travel nurses had to be used to meet the rising demand. Urban hospital wages in North Dakota increased \$382 million since 2019, mainly due to contract labor. The escalating cost of contracted nursing staff and the upward pressure it puts on wages is not sustainable.

To give an idea of how big the challenge is, NDHA conducted a nursing survey last summer. It showed there were 1,326 nurse openings throughout the state. Hospitals contracted with staffing agencies for another 717 nurses. Hospitals had to rely on contract nursing services to fill those gaps so they could continue to provide essential health care services in their communities during the pandemic. Hospitals continue to need contract services due to the shortage of nurses.

There have been reports of nurse staffing agencies inflating prices and monopolizing the nursing workforce, potentially leading to several troubling consequences for providers, patients, and taxpayers, including inflated prices for care, further nursing shortages, and continued strain on the entire health care system. We support the engrossed bill's consideration of a study to give everyone a better understanding of the business and payment practices of nurse staffing agencies and how such extreme prices negatively affect

patients and hospitals. We support solutions that would prevent conduct that takes advantage of these difficult circumstances to increase contract agency profits at the expense of patients and the hospitals that treat them.

NDHA requests that you give the bill a **DO PASS** recommendation. Thank you.

Respectfully Submitted,

Tim Blasl, President North Dakota Hospital Association

#24364



## North Dakota House of Representatives

STATE CAPITOL 600 EAST BOULEVARD BISMARCK, ND 58505-0360



Representative Alisa Mitskog District 25 1001 Second Avenue North Wahpeton, ND 58075-4309 amitskog@nd.gov

Senate Human Services Committee March/**3**2023 HB 1476

#### Chairman Lee, committee members:

Good Morning, I am Rep. Alisa Mitskog-District 25. HB 1476 is a bill that proposes to study the impact of contract nursing agencies on entities that receive Medicaid and Medicaid expansion.

#### Background

I learned about the issue of contract nursing costs during my first session on the House Appropriations mmittee 2 years ago. Since that time, I have watched the costs escalate to the point that some facilities are ing a questionable future. Taxpayer dollars are subsidizing these costs. I understand the labor shortage facing nursing homes and hospitals and their staffing requirements. My intention of this bill is not to harm long term care facilities or hospitals that currently employ travel nurses and CNAs and but rather, I want to make you and the legislature aware of the runaway costs surrounding the use of these nursing agencies. The trajectory is unsustainable. The costs associated with using contract nursing services have significantly increased in 2021 and 2022.

#### **Costs Associated with Contracted Nursing Services**

North Dakota Long Term Care Facilities:

2021: **28.8 million** in contracted labor 2022: **63.8 million** in contracted labor

On a local level, St. Gerard's in Hankinson,

2021: \$300,869 (7089 hours of contracted labor) 2022: \$827, 513 (14,163 hours of contracted labor)

other rural nursing home shared their contracted nursing costs:

2020: agency CNAs\$368,0002021 agency CNAs\$592,4607/1/2022-12/31/2022:CNA\$505,478.00\$36,000 nurses.



#### The ND Veteran's Home

20	\$71,765.79	
$\smile$		
2021	\$103,563.42	

2022 **\$309,784.38** 

Agency rates: <u>AWM 2019 – 2020 Rates</u> RN \$56.35 - \$60.54 C.N.A. \$34.33 - \$40.59

 Nela Rate on Oct 2021

 RN
 \$53.00

 LPN
 \$42.50

 C.N.A.
 \$32.00

<u>2021 – 2022 Rates</u> \$110.00 - \$200.00 \$59.85 - \$108.85

Rate change on April 8, 2022RN\$59.90LPN\$52.50C.N.A.\$42.50

 Rate change requested Sept 2022

 RN
 \$80.00

 LPN
 \$70.00

 C.N.A.
 \$60.00

An analysis by the American Hospital Association projected the cost of labor to be 57 billion higher in 2022 with 29 billion due to contract labor expenses.

These numbers have made me realize that we need better clarity and transparency on the costs. w much is the agency paying their CNAs and nurses? Why the significant increase in the rate nursing homes were billed in 2021 and 2022? What are the profit margins?

14 other states as of last fall have moved forward legislation addressing this issue. Minnesota has had a cap on rates that nursing agencies can charge facilities for the past 20 years and according to a long term hospital and nursing home administrator in a rural Minnesota community, the caps have worked well in reining in costs. In June 2022, U.S. Sen. Cramer introduced the Travel Nursing Agency Transparency Study Act, a bill that would require the Government Accountability Office to conduct a study on the effects hiring agencies have had across the health care industry during the Covid-19 pandemic. The bill proposes to look into the business and payment practices of staffing agencies, including potential price gouging and taking of excessive profits. Specifically, GAO's investigation will look at the difference between how much agencies charged health care institutions and how much they paid contracted nurses. No formal action has occurred on this legislation. As a state, I believe we need to do our due diligence looking into this issue.

In conclusion, I recognize the challenges that long term care facilities and hospitals are facing with the labor shortage and their required staffing requirements. But the ongoing reliance and costs associated with the use of contracted nursing agencies has to be addressed. The path we are on is of economically sustainable. I realize that putting forth a moratorium could be a challenge for rsing homes and hospitals so I would like to offer an amendment that proposes to study the issue. With the goal of bringing transparency to the issue of the costs.

## Congress of the United States Washington, DC 20515

November 15, 2021

Mr. Jeffrey Zients COVID-19 Response Team Coordinator The White House 1600 Pennsylvania Ave., NW Washington, D.C. 20500

Dear Mr. Zients:

As you know, the most recent surge in COVID-19 cases put tremendous strain on the entire health care system, particularly the supply of desperately needed hospital staff. Providers across the country reported extreme physical and mental burnout, and in September 2021 alone, health care employment fell by 17,500. COVID-19 has affected every state and every corner of the nation, and cases are still rising in some areas. The persistent strain of the pandemic on health care providers has required many hospitals to rely on nurse-staffing agencies to supply urgently needed staff to care for the increasing number of patients.

We are writing to inquire about the extreme prices being reported for nurse staffing agencies from hospitals in our states, and the concern that certain staffing agencies may be taking advantage of these difficult circumstances to increase their profits at the expense of patients and the hospitals that treat them. We have received anecdotal reports that the nurse staffing agencies are vastly inflating price, by two, three or more times pre-pandemic rates, and then taking 40% or more of the amount being charged to the hospitals for themselves in profits. We have heard the amounts charged to hospitals rose precipitously when the most recent wave of the COVID-19 crisis swept the nation and the agencies seemingly seized the opportunity to increase their bottom line. But this is not the first time the agencies have engaged in this sort of conduct. As the first wave of COVID-19 swept the nation in 2020, they similarly inflated their prices to hospitals. Hospitals have no choice but to pay these exorbitant rates because of the dire workforce needs facing hospitals around the country.

This model is unsustainable for many health systems. As the pandemic continues and we enter flu season, we request you enlist one or more of the federal agencies with competition and consumer protection authority to investigate this conduct to determine:

- Is this activity the product of anticompetitive activity?
- What is the ownership structure of these staffing agencies and is there evidence of price collusion or other anti-competitive pricing patterns?
- Does this activity violate consumer protection laws?
- Are these increased rates translating to higher pay for contract nurses?
- What impact have these price increases had on rural and underserved areas?
- Have nurse staffing agencies increased their own percentage of profit during the COVID-19 pandemic? If so, by how much?

- How much of the COVID-19 relief funds are directly or indirectly going to pay these contracts?
- How may the 100% cost share for FEMA reimbursement be contributing to the ability of the staffing agencies to extract higher payment?

We urge you to ensure that this matter gets the attention from the federal government it merits to protect patients in dire need of life saving health care treatment and prevent conduct that is exacerbating the shortage of nurses and continuing to strain our health care system. We look forward to your response.

Sincerely,

Mark Kelly United States Senator

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Doris Matsui Member of Congress

Bill Cassidy, M.D.

Bill Cassidy, M.D. United States Senator

W.B.MIC

David B. McKinley P.E. Member of Congress