CHAPTER 61-04-07 PHARMACY PATIENT'S BILL OF RIGHTS

Section 61-04-07-01 Pharmacy Patient's Bill of Rights

61-04-07-01. Pharmacy patient's bill of rights.

North Dakota pharmacies and pharmacists shall provide pharmaceutical care so that the patient has the following rights:

- 1. To professional care provided in a competent and timely manner in accordance with accepted standards of pharmacy practice.
- 2. To be treated with dignity, consistent with professional standards, regardless of manner of payment, race, sex, age, nationality, religion, disability, or other discriminatory factors.
- 3. To pharmaceutical care decisions made in the patient's best interest in cooperation with the patient's physician.
- 4. To have the pharmacist serve as one of the patient's advocates for appropriate drug therapy and to make reasonable efforts to recommend alternative choices in cooperation with the patient's physician.
- 5. To have the patient's pharmaceutical records maintained in an accurate and confidential manner and used routinely to maximize the patient's pharmaceutical care.
- 6. To receive health care information and to review the patient's records upon request.
- 7. To receive patient counseling, using the methods appropriate to the patient's physical, psychosocial, and intellectual status.
- 8. To have the patient's prescriptions dispensed and pharmacy services provided at a pharmacy of the patient's choice in an atmosphere that allows for confidential communication.
- 9. To have the patient's drug therapy monitored for safety and efficacy and to make reasonable efforts to detect and prevent drug allergies, adverse reactions, or contraindications.
- 10. To monitor the patient's compliance and proper drug use and to institute remedial interventions when necessary.
- 11. To have the pharmacy patient's bill of rights posted in a prominent place within the pharmacy readily visible to the patient.

History: Effective July 1, 1996. **General Authority:** NDCC 28-32-02, 43-15-10(12)(14)(18) **Law Implemented:** NDCC 28-32-03