

WORKFORCE SAFETY & INSURANCE

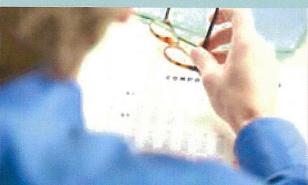
Political Pressures as Reflected in

## Claim Constituency Requests

## Constituency Services Prior to WSI Board of Directors

- Increased number of constituency requests
- Requests were more politically influenced
- These results illustrate the political influence could change claim determinations
- The effects correlate with direct Governor oversight







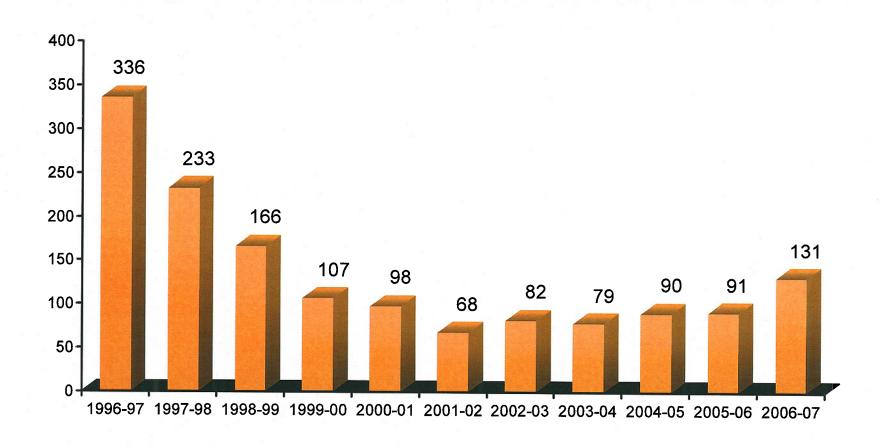
## Constituency Services Post WSI Board of Directors

- Reduction in number of constituency requests
- Requests were less politically influenced
- Current system promotes an independent review of claims issues
- · Determination based on the merits of the claim

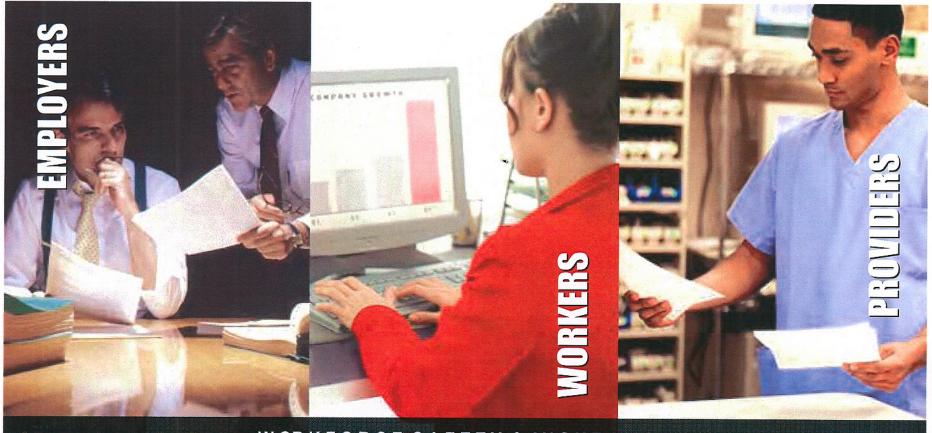


## **WSI Constituency Requests**

At June 30 each year



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Questions?