## Suggested WSI Changes

- Require fraud unit to follow up on employers who fail to file claims or mislead employees, WSI, or doctors.
- 2. Reform Office of Independent Review "independence".
- (3.) WSI make decision of medically necessary and approve payment simultaneously.
- 4. Publish Policy and Procedures manual similar to other insurance companies.
- 5. Choice on "independent medical exams".
- 6. Require WSI to provide complete and objective medical information and records to other medical experts.
- 7. Publish all safety grants and criteria.
- 8. Allow injured workers to use email and fax.
- 9. Claims analysts should not make determination about benefits without peer review.
- →10. Injured workers receive same standard of care as provided by physicians to non-workers comp patients.
  - 11! Full disclosure of personal and business relationships between medical providers.
  - 12. Require WSI to abide by specified and reasonable timetables to do the following: issue decisions, review claims, issue checks to injured workers and medical providers consistent with insurance industry standards.
  - 13. Provide a cost of living increase for disability payments.

Commercial/Rick/Suggested WSI Changes