

## **Office of Independent Review**

Workers' Adviser Program	Office of Administrative Review	Dispute Resolution Service
Dispute Management Office	Dispute Management Unit	Administrative Appeal Office
Appeals Management Department	Dispute Resolution Unit	Claims Liaison Office
Benefit Evaluation Service	Compensation Review Unit	Administrative Review Division
Alternative Dispute Resolution Unit	Mediation Division	Internal Review Division

## **Advocate**

Adviser	Liaison	Delegate
Dispute Resolution Specialist	Administrative Review Specialist	Claim Professional
Benefit Evaluator	Review Agent	Resolution Associate
Ombudsman	Resolution Broker	Administrative Reviewer
Review specialist	Negotiator	Resolution Administrator
Intermediary	Review Officer	Conciliator
Review expert	Mediator	Ambassador
Principal	Representative	Facilitator
Dispute Management Coordinator		