

WSI's Overall Information Technology Initiative

(Information Technology Update Justification)

- Project Overview
 - Replace WSI's core business applications with a COTS, integrated system
- Project Benefit
 - Achieve a 4% reduction in annual claims costs (\$3.4M annually)
 - Lower total cost of ownership expected
 - Provide 24/7 Web access to information
 - More automation of tasks and streamlined business processes

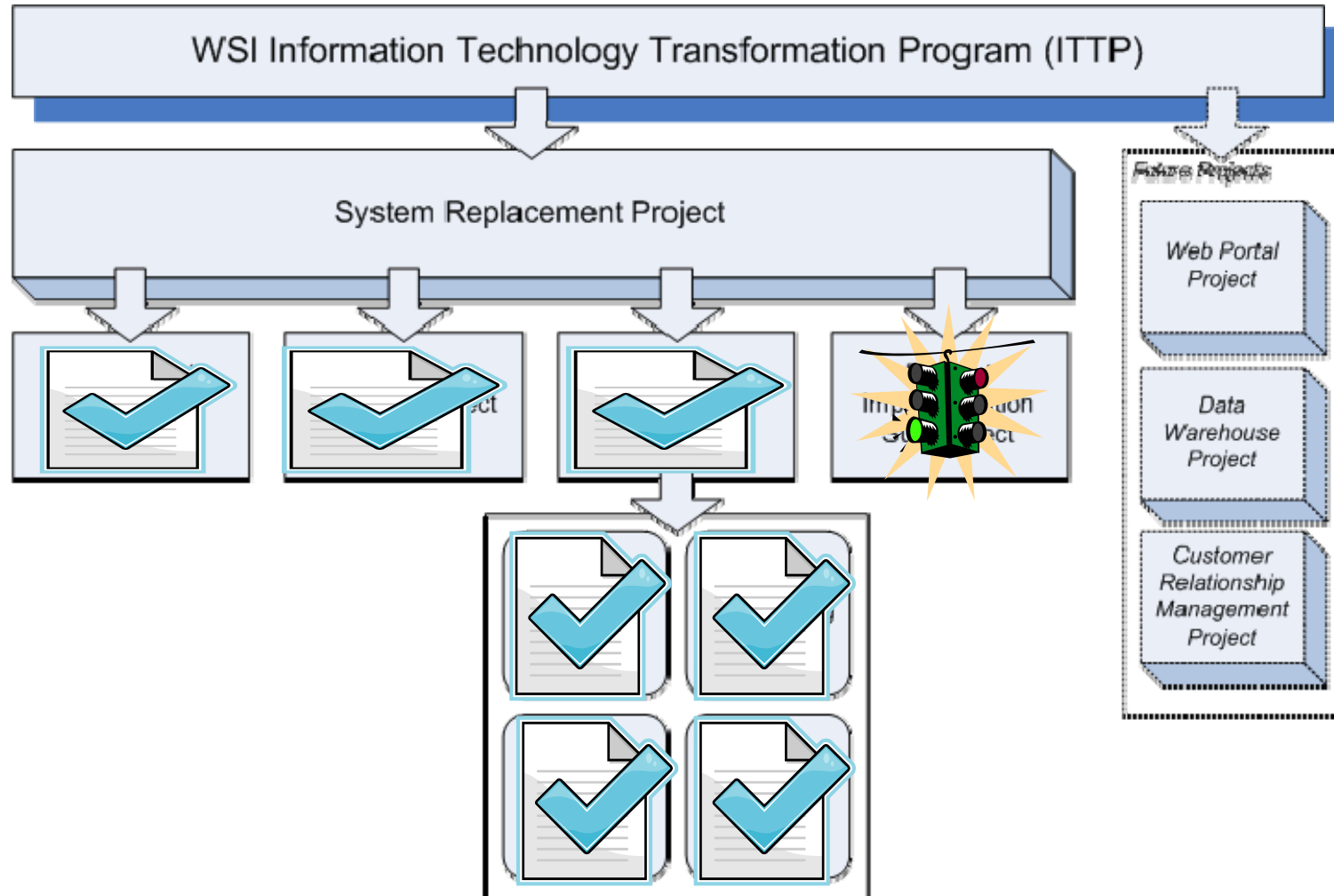
WSI's Overall Information Technology Initiative

(Information Technology Update Justification)

- Impact of delay
 - Gartner Group's study of WSI found:
 - Problems with bug-fix and enhancement backlogs;
 - Data integrity issues put WSI at risk;
 - Current system requires a number of costly enhancements;
 - Software platforms are unsupported or incompatible.
- Summary
 - A COTS system will allow WSI to reduce claims and system costs and provide streamlined services.

WSI's Overall Information Technology Initiative

(Information Technology Transformation Project Overview)



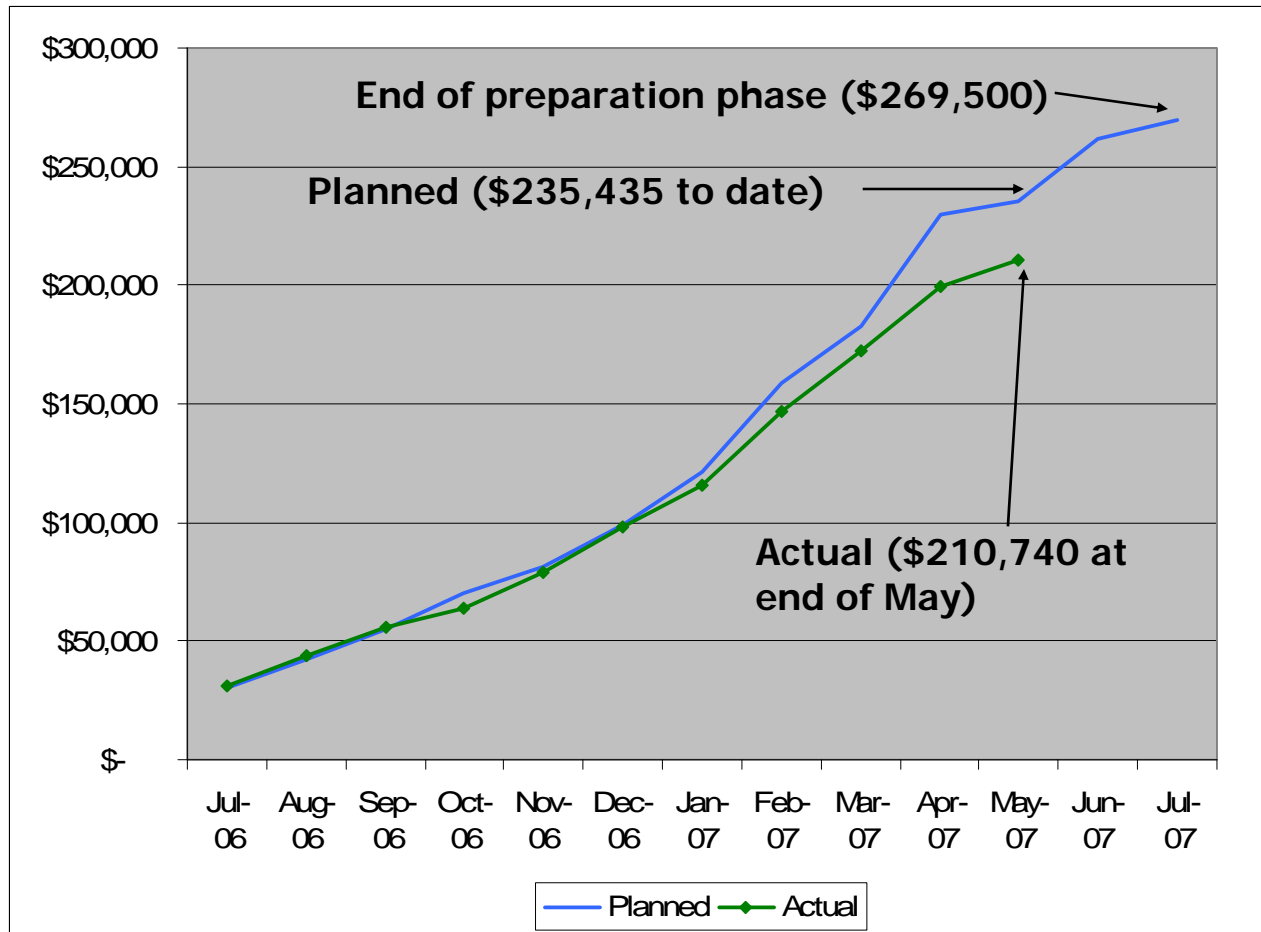
WSI's Overall Information Technology Initiative

(Preparation Phase Original Budget)

Item	Cost
Consulting and Vendor Survey	\$20,000
ITD Project Management	\$64,825
ESI Project Management	\$83,500
Service-Oriented Architecture Consulting	\$75,000
Data Cleansing Tool	\$50,000
Training	\$25,000
Travel (RFP-related off-site fund visits)	\$20,000
Administrative	\$2,675
Total	\$341,000

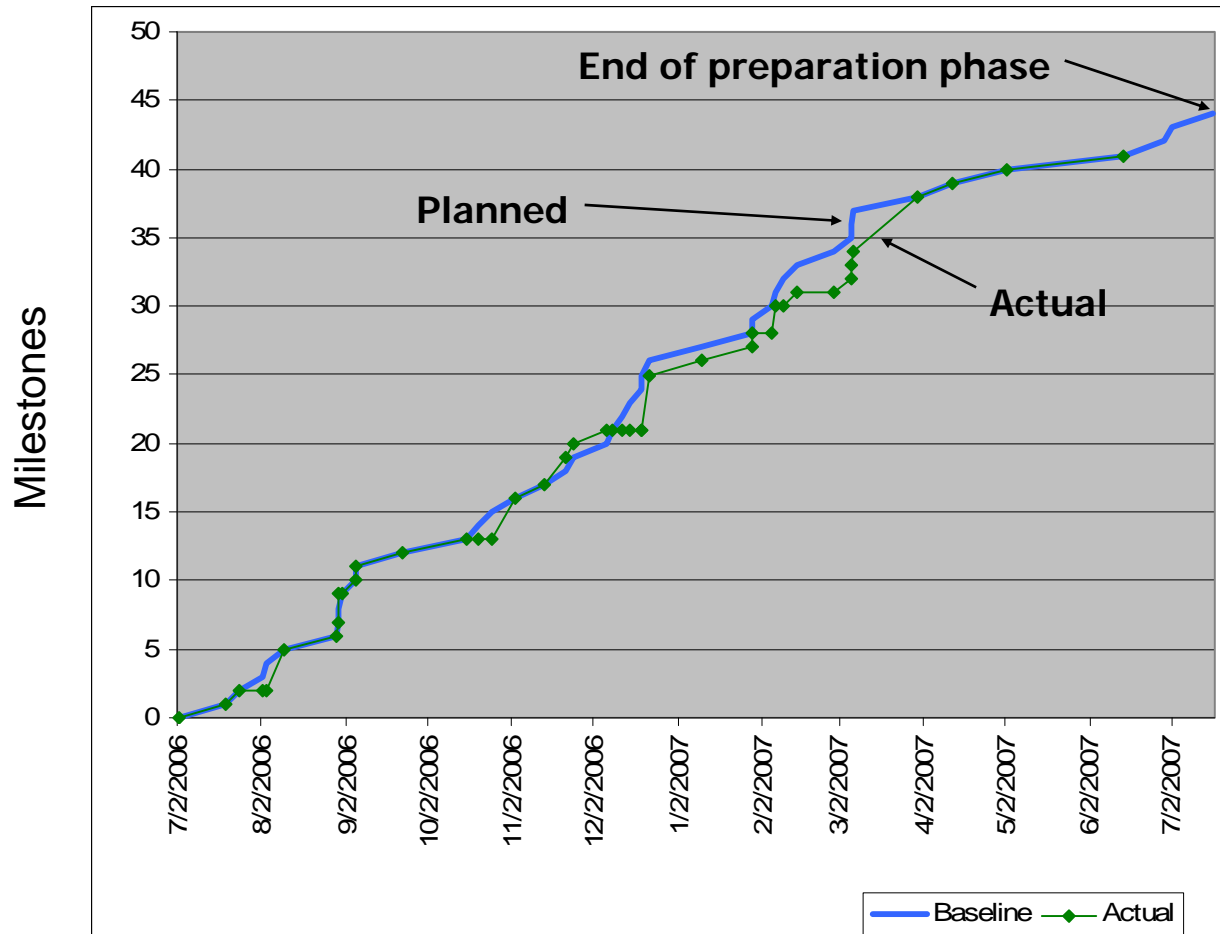
WSI's Overall Information Technology Initiative

(Preparation Phase Status Report: Cost)



WSI's Overall Information Technology Initiative

(Preparation Phase Status Report: Schedule)



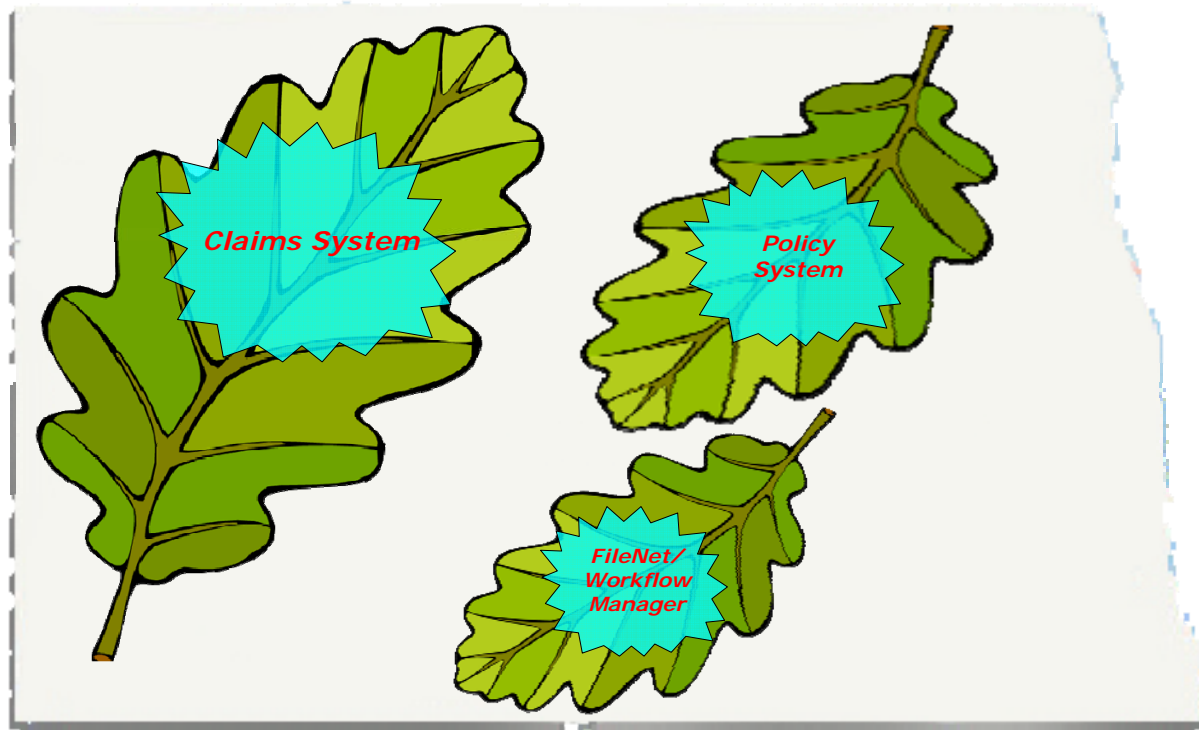
WSI's Overall Information Technology Initiative

1. **Goals:** Increase customer service, ensure reliability, and provide industry best practices
2. **Process:** Coordinated plan, vendor project integration, high level of employee involvement
3. **Scope:** The map of North Dakota represents the entirety of WSI's IT initiative.



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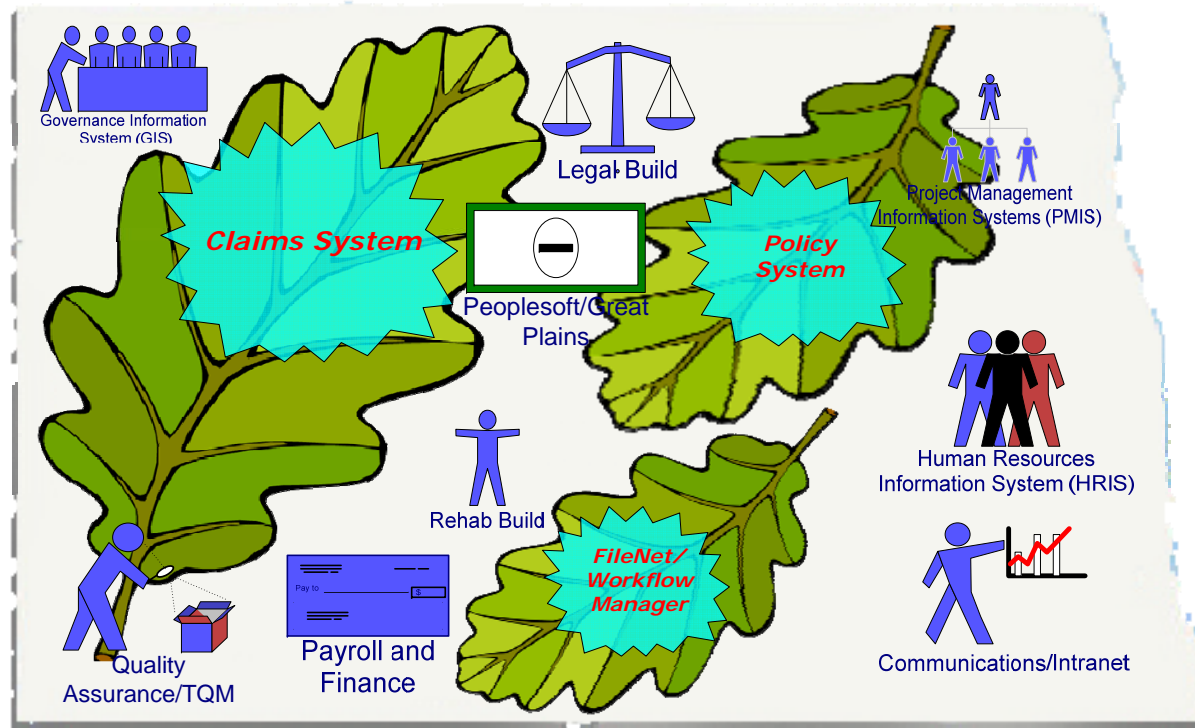
(The System Replacement Vendor)



- Valley Oak has been selected to replace WSI's core IT systems (Claims, Policy, Workflow Manager, etc...)
- Many gaps remain...

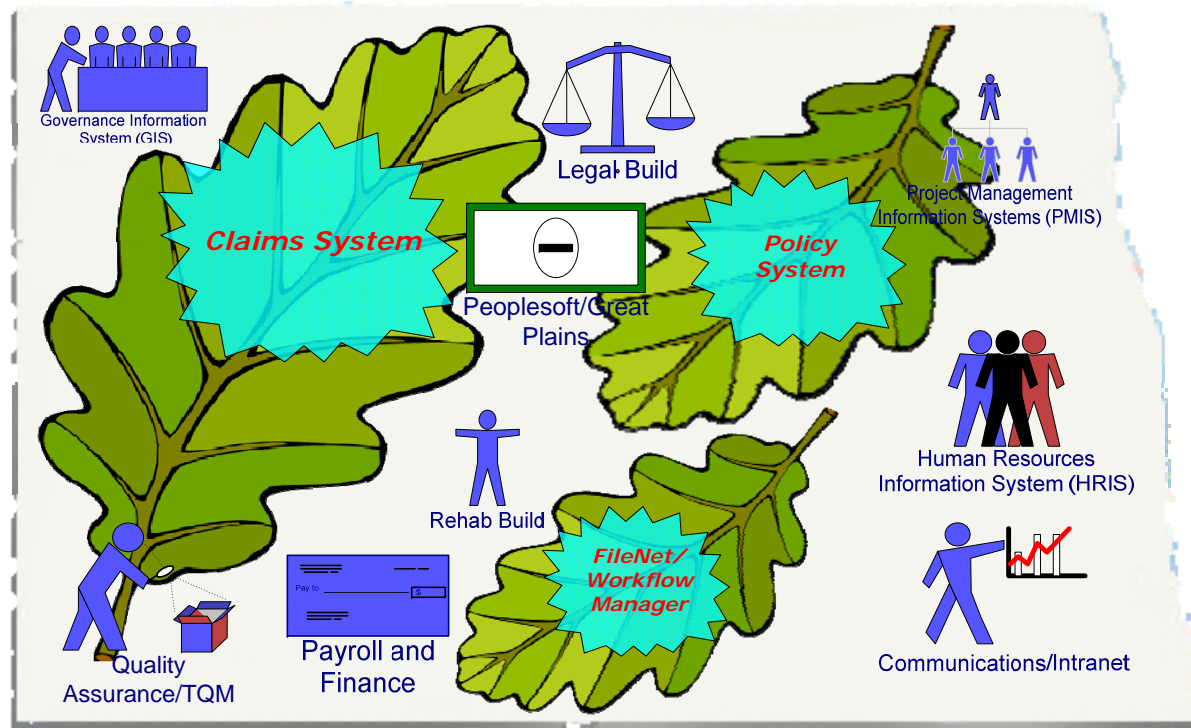
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(The Project Integration Vendor)



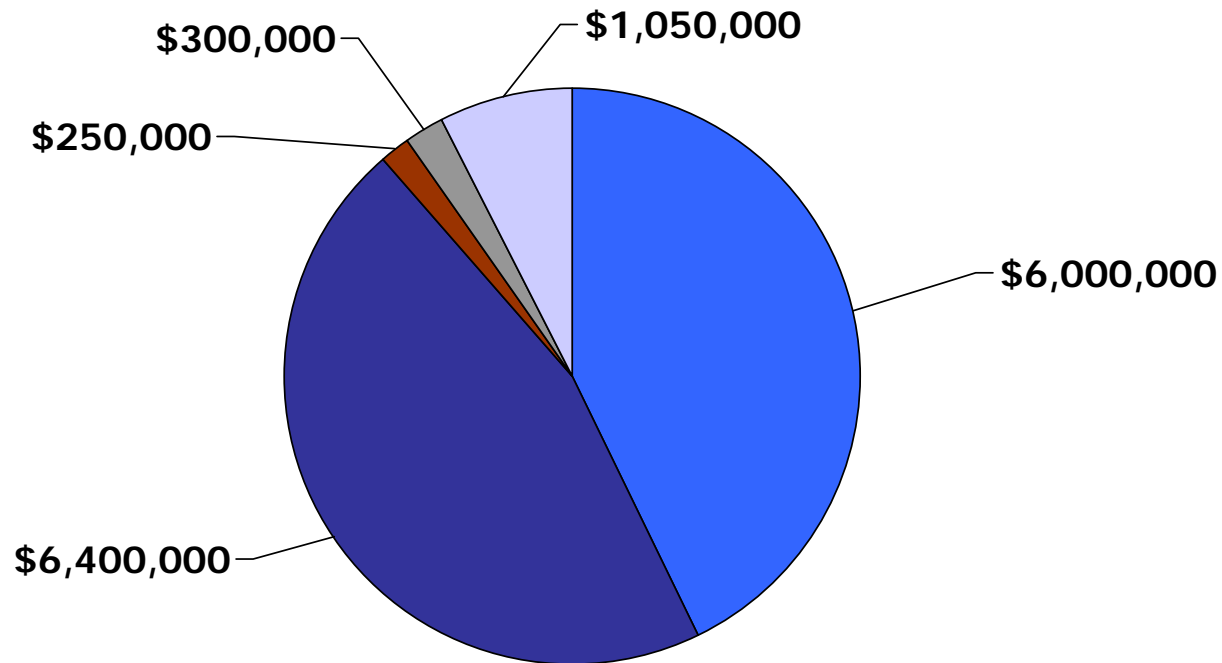
- What is a Project Integration Vendor?
- In June of 2007, WSI issued an “intent to award” to Deloitte for Integration Services.

WSI's Overall Information Technology Initiative (WSI Employees)



- WSI's Employees serve as the critical link to the IT effort.
 - Subject-Matter Expertise
 - Technical Expertise
 - Facility and Logistical Resources
 - Project Management
 - Communication to Stakeholders

WSI's Overall Information Technology Initiative (FY08-09 Appropriation Breakdown)

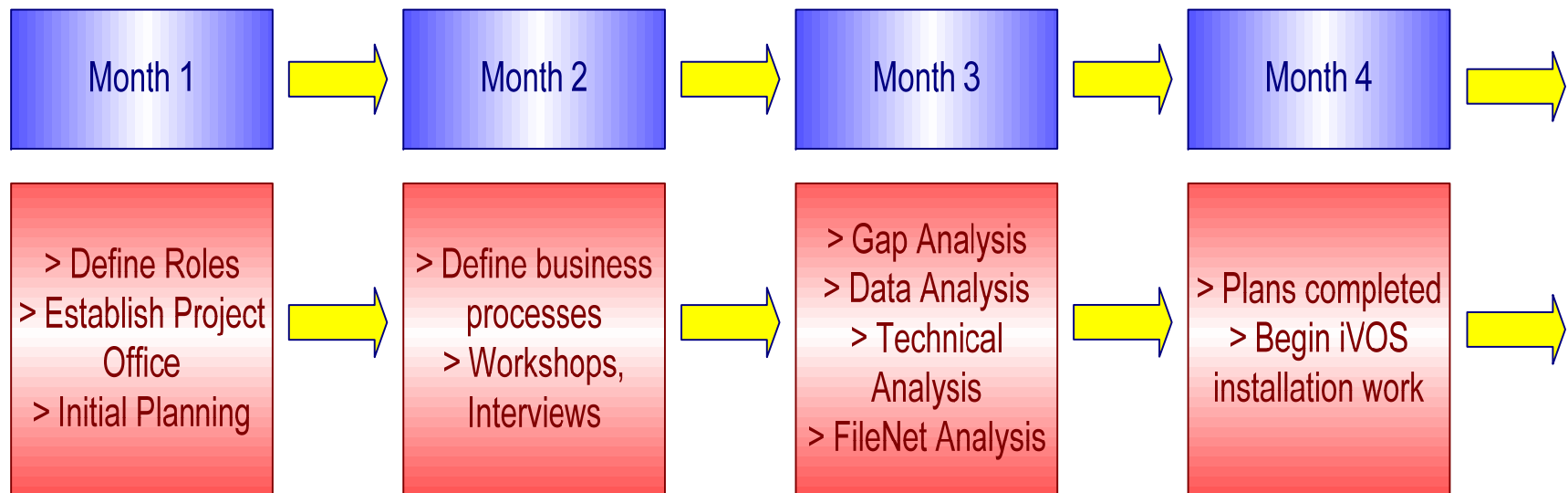


- Software Solution (Valley Oak - iVOS)
- Product Integration Services (Deloitte)
- Project Oversight (ITD)
- Hosting Fees
- Contingency

WSI's Overall Information Technology Initiative

(What's Next?)

An ***EXAMPLE*** timeline of what might occur to get the implementation phase going:



Actual timelines will vary and will contain much more detail than most people will ever want to see. Actual work and timelines will be determined by WSI, VOS, and Deloitte.