2009 SENATE INDUSTRY, BUSINESS AND LABOR

SB 2109

2009 SENATE STANDING COMMITTEE MINUTES

Bill/Resolution No. 2109

Senate Industry, Business and Labor Committee

Check here for Conference Committee

Hearing Date: January 14, 2009

Recorder Job Number: 6969

Committee Clerk Signature

Minutes:

Larry Maslowski, Senior Analyst and Director, Consumer Protection Property and Casualty Division. North Dakota Insurance Department. (Testimony Attached).

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Senator Potter: I don't understand how we allow the use of credit ratings insurance under writing. How does it have anything to do with a persons' ability to drive or the likely hood of them to have an accident.

Larry Maslowski: It is a question that we have a lot in the insurance industry. The institution known as Fair Isaac, developed formulas, they are the ones that do it for the mortgage companies in terms of reading your credit reports and providing credit scores. They developed a similar formula, what is called the insurance score. This is used in the insurance industry. They asked the insurance agency to take about fifty million policy holders. They took this information and they found that they could correlate the insurance scores to people and their frequency and their history loss ratio and loss experiences. So that's the basis on which they approach it.

Chairman Klein: I've sat through these Fair Isaac presentations and it works. The industry was attempting to use it overly zealously and we have curbed it the last few years.

Senate Industry, Business and Labor Committee

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Larry Maslowski: The industry was starting to do this when we had no law in place to

regulate it. So we brought in legislation for the Legislature to consider. We didn't get everything

we would have liked but we thought there should be some rules for the companies. Some

disclosure requirements, some consumer protection built into that. So we came to the

Legislative Body and asked what they wanted us to do with it. So we have the law as a way of

regulating the companies and how they use the scores.

Senator Potter: For the companies to use it without some kind of casual relationship,

between the person with the low credit score and that one with a high credit score. All its doing

is piling on, the guy already has trouble and now we're going to charge him higher premiums

because of the low credit score, without any relationship. How do the companies justify this?

You just can't say its science.

Larry Maslowski: The correlation that I described is the foundation and relationship they are

basing it on.

Senator Potter: I actually have a bill in to make this illegal. The trade secret part of this, why

is it a trade secret at all?

Larry Maslowski: From day one Fair Isaac is the one who developed the formulas. They sell

this service to the insurance industry and from day one they wanted as a business this to be

trade secret. That's what they make their money on.

Continued Discussion.

Chairman Klein: Any one in opposition of 2109?

John Rich, United Transportation Union and Railroad Workers: This is really a

consumer issue. Credit scoring in general, credit scoring does not predict whether or not you're

going to have an accident. Credit scoring really tries to predict whether or not if you have an

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accident you will turn in a claim. And in the end lower income folks don't have a choice

because they don't have enough disposable income just too simply eat the loss. They have to turn it in to the insurance companies and in the end lower income people by and large have

lower insurance scores and have to pay higher rates. So from a consumer stand point it has an

adverse effect on those who can afford it the least.

Chairman Klein: Close hearing on Senate Bill 2109.

2009 SENATE STANDING COMMITTEE MINUTES

Bill/Resolution No. 2109

Senate Industry, Business and Labor Committee

☐ Check here for Conference Committee

Hearing Date: January 14, 2009

Recorder Job Number: 6975

Committee Clerk Signature

Minutes:

Chairman Klein: Let's move back to Senate Bill 2109.

Moved by Senator Potter do pass and Seconded by Senator Wanzek

Roll Call Vote: Yes 7- No 0-Absent 0

Floor Assignment: Senator Klein

Date: _	1/14/09	
Roll	Call Vote #: /	



2009 SENATE STANDING COMMITTEE ROLL CALL VOTES BILL/RESOLUTION NO. 2.109

Senate Industry Rusino		-		Com	mittee
Industry, Busines Check here for Conference C			DOF	_	
Legislative Council Amendment Nur		210	59		
Action Taken Pass		Do Not	Pass		.7,
Motion Made By Senator Pa	He	Se	econded By Senator (N an	rek
Senator	Yes	No	Senator		
Senator Jerry Klein - Chairman	1 1	.,,,	Senator Arthur H. Behm	Yes	No
Senator Terry Wanzek - V.Chair	V		Senator Robert M. Horne		
Senator John M. Andrist	V		Senator Tracy Potter		
Senator George Nodland	V				
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Total (Yes)		No	0		
Absent					
Floor Assignment Senato	or K	lei	r		

If the vote is on an amendment, briefly indicate intent:



REPORT OF STANDING COMMITTEE (410) January 14, 2009 1:05 p.m.

Module No: SR-07-0297 Carrier: Klein Insert LC: Title:

REPORT OF STANDING COMMITTEE

SB 2109: Industry, Business and Labor Committee (Sen. Klein, Chairman) recommends DO PASS (7 YEAS, 0 NAYS, 0 ABSENT AND NOT VOTING). SB 2109 was placed on the Eleventh order on the calendar.

2009 HOUSE INDUSTRY, BUSINESS AND LABOR

SB 2109

2009 HOUSE STANDING COMMITTEE MINUTES

Bill/Resolution No. 2109

House Industry, Business and Labor Committee

☐ Check here for Conference Committee

Hearing Date: March 4, 2009

Recorder Job Number: 10119

Committee Clerk Signature

Chairman Keiser: Opened the hearing on SB 2109 relating to insurance credit scores.

Larry Maslowski~Senior Analyst & Director, Consumer Protection Property & Casualty

Division, North Dakota Insurance Department. See testimony attachment.

Representative N Johnson: Has there been abuse?

Maslowski: Not abuse but inquiries into filing from various sources.

Chairman Keiser: For example, if I as a consumer called up and said "do you know that my insurance company is using my credit score as part of his calibration, you could not answer that question.

Maslowski: I believe we could answer in the affirmative but we can't provide them with trade secret information formulas.

Chairman Keiser: Not with the bill, but under current law, could you answer that question?

Maslowski: Yes.

Representative Ruby: I trying to understand what type of information you are talking about because in your testimony it says that this would allow public access to those portions of the filing that are not specifically related to credit use information and the original bill say any filing relating to credit information is considered trade secrets so, I'm trying to understand what information has financial that is not necessarily credit information.

House Industry, Business and Labor Committee

Bill/Resolution No. 2109

Hearing Date: March 4, 2009

Maslowski: In my example for what you determine filing to be everything that comes in that

one shipment of papers and in many instances companies just don't file their credit information

formulas in that filing. They might pertain to new insurance policy and it might contain new or

revised forms and endorsements that go with that policy. As it is now, it says "any filing", so

the whole filing now being treated as a trade secret, we are wanting to open it up to the public

to get to the other pieces that aren't.

Representative Vigesaa: When we passed that previous law, did that just pertain to new

filings after that law or did it take everybody into that?

Maslowski: I would be our interpretation that effective the day that the law goes into effect, so

just those filing from that point on.

Representative Vigesaa: How many filings were in that time period?

Maslowski: This is a wild stab at it but in the neighborhood of 50 to 100.

Representative Clark: I have a little trouble understanding why a company's pricing policy

shouldn't a trade secret. Once you lay all your information on the table, everybody should

have access to it. Why should that have to happen?

Maslowski: I'm not sure how to respond to that in that was part of the debate when this law

was implemented and prior to us implementing this particular section in code that had no tools,

regulations or credit information. We finally came into legislature and said that we need some

tools and here are some dos and don'ts and disclosure requirements. In that process, one of

the things that the industry wanted was the trade secret. You raise a good question, I guess

the policy cited that we would treat it as a trade secret and we are working within the confines

of the current law.

House Industry, Business and Labor Committee

Bill/Resolution No. 2109

Hearing Date: March 4, 2009

Chairman Keiser: What if you have two different companies, one uses credit scoring and the other doesn't, does the one that doesn't, are they protected because they are not covered

under, is their entire filing protected?

Maslowski: Theirs would be open to public access.

Chairman Keiser: All of it.

Maslowski: All of it.

Chairman Keiser: But if they do use the credit scoring model or something like it, it's all open

except for that month.

Maslowski: (inaudible).

it's ok.

Pat Gordon~State Farm Insurance and represent other members in the insurance in the **industry.** Some of the questions raised good points and we do support this legislation. I have heard some concerns expressed. What industry is biggest fear isn't so much the public or the department looking at these filings. Industries concern is the accusations were being made that this was being used for red lining and unfair practices. In order to prove that it wasn't, ok, let's allow the commissioners to have a look so they can see nothing wrong is going on. Where industries biggest fear is when we start to open up these filing is that our competitors can look. There's been a competition using these computer models. State Farm is developing their own computer model that uses only their own customer base but they have a highly complex model with 70 or more variables that they use in there. The concern with the companies would have is that more the file is open, the easier for someone to go in and look filing and reverse engineer filing. The way they are doing it, as long as long as it accepted, the designated trade secret can be protected, under that umbrella of trade secret protection, then

House Industry, Business and Labor Committee

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Hearing Date: March 4, 2009

Representative Clark: Is the next step then to forbid the use of credit scoring at all in setting

rates. Then everything is wide open for everybody?

Gordon: Yes and that's been happening in some states. There's been bills like that and

(inaudible), because it takes that competition away and make the industry less competitive.

The purpose of putting the insurance industry is the less competitive, the more the ratings go

up so the consumers with good credit lose.

Chairman Keiser: Anyone here is opposition of SB 2109, neutral? Closes the hearing, what

are the wishes of the committee?

Representative Ruby: Moves a Do Pass on SB 2109.

Representative Schneider: Second.

Chairman Keiser: Further discussion?

Representative Ruby: If I have this right in my mind, right now, more information is tied up

because of the existing law and there an unequal exposure in how the rates are set. This is

going to open it up little more to make it more equitable?

Chairman Keiser: That's correct.

Voting roll call was taken on SB 2109 for a Do Pass with 11 ayes, 1 nay, 1 absent with

Representative Vigesaa as the carrier.

Date:	man	<u>4</u>
Roll C	all Vote#	

2009 HOUSE STANDING COMMITTEE ROLL CALL VOTES

BILL/RESOLUTION NO. 2109

House House, Business & Labor				Committee	
☐ Check here for Conference C	ommitte	90			
Legislative Council Amendment Nur	mber	. 			
Action Taken X Do Pass		Do No	ot Pass As Amended	<u> </u>	,,, ,
Motion Made By Boe	<u> </u>	Se	aconded By Schneid	v.	
Representatives	Yes	No	Representatives	Yes	No
Chairman Keiser	7		Representative Amerman	7	
Vice Chairman Kasper			Representative Boe	7	
Representative Clark		7	Representative Gruchalla	7	
Representative N Johnson	7		Representative Schneider	7	
Representative Nottestad	7		Representative Thorpe	7	
Representative Ruby	7			<u> </u>	
Representative Sukut	7				
Representative Vigesaa	7				
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Total (Yes) []		No	·		
Absent \					
Floor Assignment VIQCSOC	<u>a</u>				
ن If the vote is on an amendment, brief		ite inter	nt:		

REPORT OF STANDING COMMITTEE (410) March 4, 2009 10:37 a.m.

Module No: HR-39-4012 Carrier: Vigesaa Insert LC: Title:

REPORT OF STANDING COMMITTEE

SB 2109: Industry, Business and Labor Committee (Rep. Keiser, Chairman) recommends DO PASS (11 YEAS, 1 NAY, 1 ABSENT AND NOT VOTING). SB 2109 was placed on the Fourteenth order on the calendar.

2009 TESTIMONY

SB 2109

SENATE BILL NO. 2109

Presented by: Larry Maslowski

Senior Analyst and Director, Consumer Protection Property

and Casualty Division

North Dakota Insurance Department

Before: Senate Industry, Business and Labor Committee

Senator Jerry Klein, Chairman

Date: January 14, 2009

TESTIMONY

Good morning, Chairman Klein and members of the committee. My name is Larry Maslowski and I am the Senior Analyst and Director of the Consumer Protection Property and Casualty Division of the North Dakota Insurance Department. I appear before you today in support of this bill.

Presently statutes require insurance companies to file the rates, rules and forms that they plan to use in North Dakota with the Insurance Commissioner for approval.

In a previous session the Legislative Assembly enacted a statute (N.D.C.C. ch. 26.1-25.1) directed at the regulation of insurance companies' use of credit information in personal lines insurance.

Section 26.1-25.1-07, as currently written, makes any personal lines insurance filing that includes the use of credit information such as insurance scores (otherwise known as credit scores) and scoring models to be considered a trade secret and not subject to public access. In its present format, the trade secret status would arguably apply to the complete filing including those portions of a filing that did not contain information related to the credit information such as policies, forms and other noncredit-related rules.

For example, if a company wished to file a new or revised automobile insurance program with a new policy, 75 new and revised endorsements, revised rating rules and a revised rating manual, all of this noncredit information would be inaccessible to the public as a part of the filing.

To clarify what we believe to be the original intent of the original legislation, the North Dakota Insurance Department is recommending that the Legislative Assembly amend the current language to clarify that the application of the trade secret status applies only to those portions of the filing that are specifically related to the credit information. This would allow public access to those portions of the filing that are not specifically related to credit use information.

The proposed change would more clearly limit the application of trade status to the following portions of the filing having to do with insurance scores (credit scores): scoring models, scoring processes, and information related to scoring models or processes.

The amended subsection 2 would read as follows:

"Any scoring model, scoring processes, and information related to scoring models or processes filed by or on behalf of an insurer pursuant to subsection 1 is considered a trade secret."

We ask for the committee's favorable decision on this amendment.

Thank you. Are there any questions?