Testimony before the Interim Legislative Information Technology Committee Presented by: Bryan Klipfel Workforce Safety & Insurance

Thursday, October 14, 2010

My name is Bryan Klipfel and I am Director of Workforce Safety & Insurance (WSI). I am here to provide an update on the progress of Advanced Information Management (AIM), WSI's computer system replacement project.

- Originally budgeted for \$14 million.
- Renegotiated contract this past summer and agreed to increase Aon contract by \$2.7 million.
- Latest estimated cost to complete the project is \$17.8 million.
- Cost could still vary. Some costs could increase, but we are looking for cost savings too.
- We have adjusted our strategy to make project successful.
- Even though the project started off as a highly customized project we are moving towards a much more COTS like project. The benefit of the COTS approach is that we receive improvements and added features as our vendor finds or develops them. A great example is Mitchell Bill Review which Aon recently added as a business partner. They will attach that to their current system which they are providing to us and the new Mitchell features will add no additional cost to WSI.
- Key development has been hiring of Cathie Forsch with reputation for on time/under cost IT project management.
- Current status We are deep into implementation of claims side and are now implementing policy side.
- Scheduled time line is January 2012 for Claims and September 2012 for Policy.
- We feel the project is in an upward slope and headed to a successful completion.