

**Judicial Process Committee**  
**Representative Shirley Meyer, Chairman**  
**December 14, 2009**

Chairman Meyer and members of the Judicial Process Committee, I am Tim Sauter, Director of Badlands Human Service Center (BHSC) and West Central Human Service Center (WCHSC) for the Department of Human Services (DHS). I am submitting this testimony to provide you an overview of the services provided by BHSC to the people in southwest North Dakota.

**Badlands Human Service Center**

Badlands Human Service Center (BHSC) serves the people of Adams, Billings, Bowman, Dunn, Golden Valley, Hettinger, Slope, and Stark counties.

**Overview of Services**

- Badlands is one of eight Regional Human Service Centers that provides community based services to help individuals and families with concerns including family and relationship issues, mental health, addiction, disabilities, and other needs. (see attached brochure)
- BHSC is the primary provider of human services in the eight county service area.

**Caseload/Customer Base**

- Badlands served 1,891 individuals (1,342 adults and 548 children) in SFY 2009.
- Additionally, 288 individuals received vocational rehabilitation services.

- 93% of adults receiving services and 91% of the parents whose children receive services, report satisfaction with those services.
- 95% of clients receiving vocational rehabilitation services report satisfaction.

### **Service Trends/Challenges**

- Clients continue to present with complex problems including persons with more than one diagnosis and persons who abuse multiple drugs.
- There has been an increase in referrals to the North Dakota State Hospital (NDSH) from the BHSC, due to the closing of the psychiatric unit at St. Joseph's Hospital.
- There has been an increase in mental health crisis calls to the BHSC.
- More people are receiving medical detoxification services through our contract with St. Joseph's Hospital.
- Transportation is a challenge for individuals needing inpatient services at the NDSH or other facilities.
- The number of referrals from the Department of Corrections and Rehabilitation has increased; this now comprises 50% or more of individuals in adult addiction programs in this region.
- Almost 100% of adolescents receiving addiction services are referred from Juvenile Court or the Department of Juvenile Services.
- There is a need for long term residential services for persons with chronic addictions and for persons with severe and persistent mental illness in the region.
- Recruitment continues to be difficult for staff with advanced credentials.

## **Accomplishments**

- BHSC, along with the other Regional Human Service Centers, has implemented evidence-based practice models.
- We increased the number of residential beds available to adults with mental illness and for those who have substance abuse problems from 9 to 16.
- We successfully contracted with an independent psychiatrist and a telemedicine provider.
- We initiated contracts with the medical centers in Bismarck to provide psychiatric stabilization of indigent clients from Region VIII.
- BHSC in partnership with other providers implemented an addiction counselor training consortium.
- In July 2007, a Mental Health Coalition was formed to address mental health crisis needs in the Region. Members include BHSC, St. Joseph's Hospital, law enforcement, states attorneys, County Social Services, Southwest Multi County Correction Center, Juvenile Court, Dickinson Area Ambulance, and others.
- To meet the need of rural areas, we have enhanced our outreach services in Adams, Bowman, Hettinger and Golden Valley counties.

This concludes my testimony for Badlands Human Service Center. I would be happy to answer any questions you may have.



## Contact Us

300 13th Ave W, Suite 1  
Dickinson, ND 58601  
(701) 227-7500

### Driving directions to the center:

The center is located on the west side of Dickinson State University. Turn north off Villard Street onto 13th Ave West. Turn east onto Pulver Place. The office is located in Pulver Hall, the six story high rise.

Toll Free: 1-888-227-7525  
TTY: (701) 227-7574  
FAX: (701) 227-7575

CRISIS CALLS:  
(701) 227-7500  
(8am - 5pm Weekdays)  
(701) 290-5719  
(Evenings and Weekends)  
CRISIS TOLL-FREE:  
1-866-491-2472  
(24 Hours)

# Badlands Human Service Center

## Services

300 13th Ave W, Suite 1  
Dickinson, ND 58601  
(701) 227-7500

*Serving residents of Adams, Billings,  
Bowman, Dunn, Golden Valley, Hettinger,  
Slope and Stark counties.*



## Mission Statement

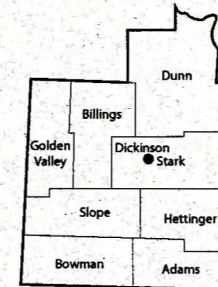
Our mission is to provide quality, efficient and effective human services, which improve the lives of people.

## Purpose of the Organization

Badlands Human Service Center is one of eight regional human service centers within the North Dakota Department of Human Services. The Center provides a wide range of human services to residents living in the service area.

## Service Area

Serving the North Dakota Region VIII Counties of Adams, Billings, Bowman, Dunn, Golden Valley, Hettinger, Slope and Stark.



## Regional Intervention Service

The Center provides crisis and emergency, emotional and behavioral health services. The Center is also responsible for screening all requests for admissions to the North Dakota State Hospital and for admissions to the Human Service Center.

Clients in crisis may be seen on a walk-in basis, or they may call.

## Acute Outpatient Services

Services available to children, youth, adults, and families include:

- Assessment
- Individual Therapy
- Family Therapy
- Group Therapy
- Domestic Violence Treatment Program
- Sexual Abuse Treatment Program
- Intensive Family Therapy

## Partnership Program

This program is available to children who have a serious emotional disorder. The Partnerships Program uses the wraparound process to coordinate and provide services for children with a serious emotional disorder and their families. Services include:

- Care Coordination
- Case Aide
- Respite Care
- Flexible Funding

## County Social Service Program Supervision

Center staff supervise, monitor and provide technical assistance for programs such as:

- Foster Care for Children
- Licensing of:
  - Family Foster Care
  - Residential Child Care Facilities
  - Child Care Providers
- Child Protection Services
- Family Preservation Services
- Wrap Around/Safety – Permanency Fund



## Aging Services

The Regional Aging Services Program is a focal point for accessing services for older persons in Region VIII:

- Administration and Monitoring of Older Americans Act Funded Programs
  - Nutrition Services: Senior Center and Home Delivered Meals
  - Outreach
  - Health Maintenance Services
- Vulnerable Adult Protection Services
  - (Receive reports regarding abuse, neglect/self-neglect, or exploitation of a "vulnerable adult")
- Advocacy, Education, Training, Information and Referral, and Licensing of Adult Foster Care Providers
- Family Caregiver Support Services
- Long Term Care Ombudsman (receive, investigate and resolve complaints affecting residents of long term care facilities)

## Developmental Disabilities Services

- Program Management Services
  - Assessment
  - Individual Service Planning
  - Service Coordination
  - Monitoring and Review
- Regional Planning and Program Administration
- Family Subsidy and Self Direction Supports
- Residential Services, Day Programs, and Family Support Services contracted through licensed developmental disabilities providers

## Rehabilitation Consulting and Services

Assists individuals with disabilities to improve their employment opportunities and assists businesses in solving disability issues.

- Evaluations: Determine Abilities, Interests and Skills
- Vocational Guidance and Counseling: Setting Vocational Goals
- Accommodations: Improve Vocational Success
- Training: Learn Skills
- Job Search Skills: Resume Development and Interviewing Strategies
- Assistive Technology: Accessibility and Work Site Evaluations
- Older Blind Services: Enable People 55 and Older to Remain Independent Despite Vision Loss

Phone: (701) 227-7600  
1-888-227-7525 (toll free)  
(701) 227-7620 (TTY)  
(701) 227-7618 (Fax)

## Psychiatric/Psychological Services

- Psychiatric Consultation
- Psychiatric Medication Review
- Psychological Consultation
- Psychological Evaluation
- Psychological/Behavioral Intervention

## Extended Care and Treatment

Community-based services for individuals with a serious mental illness (SMI) include:

- SMI Case Management Services
- SMI Homeless Case Management Services
- Psychiatric Nursing Services
- Aftercare Services
- SMI Supported Employment and Extended Services
- Community-Based Residential Services
- Case Aide Services
- Adult Psychosocial Rehabilitation Center (contracted)

## Adult Addiction Treatment Services

- Alcohol/Drug Evaluations
- Family Programming
- Low Intensive Evening Program
- Day Treatment Program
- Aftercare Groups
- Individual Therapy
- Residential Services
- Crisis Residential
- Social Setting Detox
- Acupuncture (contracted)

Treatment will be prioritized in the following order:

- 1) Pregnant injecting drug users
- 2) Other pregnant substance abusers
- 3) Other injecting drug users
- 4) All others

## To Access Services:

Persons wishing to schedule an initial appointment for services should call 701-227-7500 or toll free 1-888-227-7525. Our admissions worker will answer your questions and schedule an appointment with the staff member best able to help you.

## Cost

Fees are reasonable and based on income and number of dependents. No one is refused services because of inability to pay. There is no charge for vocational rehabilitation or developmental disabilities case management services.

## Confidentiality

All treatment and contacts are confidential. Treatment records are maintained according to state and federal requirements.

## Non-Discrimination Statement

The North Dakota Department of Human Services makes available all services and assistance without regard to race, color, national origin, religion, age, sex, political beliefs, or if otherwise qualified, based on age or handicap. The Department affirms this policy in accordance with Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1975, and the North Dakota Human Rights Act. Badlands Human Service Center is an equal opportunity employer.