

**Information Technology Services**

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John Hoeven, Governor  
Carol K. Olson, Executive Director

To: Members of the Legislative Information Technology Committee  
From: Jennifer Witham, Information Technology Services Director  
Department of Human Services  
Date: July 23, 2010  
RE: Medicaid Systems Project

On April 19, 2010 ACS announced another delay in the delivery of the Medicaid Management Information System (MMIS) and Pharmacy Point of Sale Systems (POS). On June 22, 2010, Tom Burlin, Executive Vice President and Chief Operating Officer – Government Operations for ACS presented testimony to the Budget Section of the North Dakota interim legislature. In his testimony, Mr. Burlin provided the reasons for the continued delay in the base Enterprise product, the impact this would have on the North Dakota project and to ensure ACS's committed to the project's success.

On June 28, 2010 the Department of Human Services (DHS) accepted ACS's revised detailed work plan with a projected go-live date of June 1, 2012. DHS is in the process of accepting the aligned work plans from Thomson-Reuters, SysTest Labs, and ITD. Once all revised work plans are received, DHS will update the integrated work plan. It is anticipated that in the next quarter's reporting period the re-based project would no longer be in schedule variance.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Witham", is written over a horizontal line.

Jennifer Witham  
Information Technology Services Director