

2011 SENATE HUMAN SERVICES

SB 2240

2011 SENATE STANDING COMMITTEE MINUTES

Senate Human Services Committee
Red River Room, State Capitol

SB 2240
1-26-2011
Job Number 13490

☐ Conference Committee

Committee Clerk Signature

M. Moulton

Explanation or reason for introduction of bill/resolution:

To provide for a study and the development of a plan by the department of human services for restructuring the human services delivery system in the state.

Minutes:

Attachments

Senator Judy Lee opened the hearing on SB 2240.

Senator Tim Mathern introduced SB 2240. Attachment #1

Senator Dick Dever pointed out that the bill says "shall study and develop a plan". He wondered if that suggests the result of the study is a foregone conclusion and if it gives the department the latitude to decide which plan to develop.

Senator Tim Mathern replied that he had no plan in mind. This permits the department to come forth with any plan. However, within the parameters of this plan two features are designated. 1. There's only one unit that's delivering those local services. 2. The local counties have control of how that local service is organized.

It's flexible and it permits the legislature to look at a plan after some study verses developing the plan for the department.

Senator Spencer Berry asked if this idea came from another state.

Senator Tim Mathern said that other states have such arrangements.

Senator Gerald Uglem asked if a non interested contractor should be the one to conduct the study.

Senator Tim Mathern responded that was why he put in the local administered aspect. The other part was that the committee could address that concern.

Rep. Alon Wieland, District 13, testified in support of SB 2240. He liked the idea of doing the study and hoped it would take a look at doing things more economically. By thinking outside the box it may be able to be done much more efficiently.

Senator Spencer Berry asked what his reasons were for signing on.

Rep. Wieland said the overall picture of the continuing rise of costs. ND is different because of all the rural areas that may or may not be receiving some of the delivery. There may be some overlapping of services that could be reduced. He hoped that whoever does the study will not limit the thinking and will think outside the box.

Senator Judy Lee asked if he thought there was value in having an outside consultant.

Rep. Wieland assumed that, since there was a fiscal note, some sort of outsourcing would be used.

Senator Judy Lee pointed out that part of the fiscal note was noted to contract with an outside entity for completion of the study.

Rep. Kathy Hogan, District 21, testified in support. She pointed out that this issue has been in the legislature for years and she talked about the history of establishing the Dept. of Human Services.

The last time a major study of the whole public sect of human service delivery system was done was in 1997. She felt it was a good thing to look at. There are some core principles that are needed – access to service at the local level, cost effectiveness, and local flexibility.

There was no opposing testimony.

Carol Olson, Dept. of Human Services, said she did not have any negative comments about a study. That's how you find out if what you are doing is good. However, if it's going to start out on neutral ground, the bill itself doesn't start out that way. She pointed out a couple of things she hoped the committee would look at. The word "must" means you have to do it this way. She explained that ND has a state supervised county administered system. The state has responsibility to supervise the programs as they are administrated in the counties. They are usually hooked up to federal regulations and standards.

She talked about the SWAP legislation which was the answer at the time.

She pointed out that there was a House bill that was also talking about a study.

Senator Tim Mathern wanted her comments on the bigger picture and what will be happening in the next decade with the federal picture.

Ms. Olson explained her concerns.

Senator Judy Lee asked if it was correct that during her years as Executive Director she had changed the way the administration works.

Ms. Olson replied that was correct and explained changes that had been made.

With no further testimony the hearing on SB 2240 was closed.

2011 SENATE STANDING COMMITTEE MINUTES

Senate Human Services Committee
Red River Room, State Capitol

SB 2240
1-31-2011
Job Number 13746

☐ Conference Committee

Committee Clerk Signature



Explanation or reason for introduction of bill/resolution:

Minutes:

Senator Judy Lee opened discussion on SB 2240.

There was discussion on taking out the word "must" and using the word "may" instead. The fiscal note was discussed and it was felt that the figure was too much but the committee had no basis on what figure to change it too. They felt it was better addressed in Appropriations.

The word "shall" on line five was discussed. It is appropriate if asking the department to do it.

Pre-determined outcomes were addressed.

Senator Tim Mathern moved to amend. Change "must" to "may" on lines 6, 9, & 11.

Seconded by **Senator Spencer Berry**.

Roll call vote 5-0-0. **Amendment adopted.**

Senator Dick Dever moved a Do Pass as Amended and Rerefer to Appropriation.

Seconded by **Senator Spencer Berry**.

Roll call vote 5-0-0. **Motion carried.**

Carrier is **Senator Tim Mathern**.

2011 SENATE STANDING COMMITTEE MINUTES

Senate Human Services Committee
Red River Room, State Capitol

SB 2240
2-7-2011
Job Number 14112

☐ Conference Committee

Committee Clerk Signature *RAMMUSON*

Explanation or reason for introduction of bill/resolution:

Minutes:

Attachments

Senator Judy Lee opened SB 2240 for committee work.

Senator Tim Mathern explained amendments requested of Carol Olson. Essentially it would take out the direction to look at changing a three layered human service system to a two layered system. It would take out the requirement that there be a local entity controlled by the local government. Attachment #2

Senator Gerald Uglem moved to **reconsider their previous actions on SB 2240.**

Seconded by **Senator Spencer Berry.**

Motion carried on a voice vote.

Senator Judy Lee felt it was a valid discussion whether or not they wished to have them work towards a defined goal or to have it be more open in its approach.

Senator Spencer Berry moved to adopt the amendments as proposed (.03001)

Seconded by **Senator Dick Dever.**

Discussion followed – removing the requirement for the development of a plan and considering the implications of federal regulations on the whole process.

Roll call vote 5-0-0. **Amendments adopted.**

Senator Spencer Berry moved a **Do Pass as Amended and rerefer to Appropriations.**

Seconded by **Senator Gerald Uglem.**

Roll call vote 5-0-0. **Motion carried.** Carrier is **Senator Judy Lee.**

FISCAL NOTE
Requested by Legislative Council
02/10/2011

Amendment to: SB 2240

1A. State fiscal effect: *Identify the state fiscal effect and the fiscal effect on agency appropriations compared to funding levels and appropriations anticipated under current law.*

	2009-2011 Biennium		2011-2013 Biennium		2013-2015 Biennium	
	General Fund	Other Funds	General Fund	Other Funds	General Fund	Other Funds
Revenues				\$99,434		
Expenditures			\$350,566	\$99,434		
Appropriations			\$350,566	\$99,434		

1B. County, city, and school district fiscal effect: *Identify the fiscal effect on the appropriate political subdivision.*

2009-2011 Biennium			2011-2013 Biennium			2013-2015 Biennium		
Counties	Cities	School Districts	Counties	Cities	School Districts	Counties	Cities	School Districts

2A. Bill and fiscal impact summary: *Provide a brief summary of the measure, including description of the provisions having fiscal impact (limited to 300 characters).*

This Bill requires the Department of Human Services to study the human services delivery system in the state of North Dakota.

B. Fiscal impact sections: *Identify and provide a brief description of the sections of the measure which have fiscal impact. Include any assumptions and comments relevant to the analysis.*

Section 1 of this bill requires the Department of Human Services to study the human services delivery system in the state. The study must consider all all requirements by federal agencies, under federal law, regulations, program state plans and program waivers for the administration of and receipt of payment under federal programs.

The Department is to present its findings to legislative management before June 1, 2012.

The Department does not have the resources to complete this study and would need to contract with an outside entity.

3. State fiscal effect detail: *For information shown under state fiscal effect in 1A, please:*

A. Revenues: *Explain the revenue amounts. Provide detail, when appropriate, for each revenue type and fund affected and any amounts included in the executive budget.*

The other funds revenues are a result of the Department being able to access additional federal funding to pay for a portion of the study.

B. Expenditures: *Explain the expenditure amounts. Provide detail, when appropriate, for each agency, line item, and fund affected and the number of FTE positions affected.*

The cost of contracting with an outside entity to conduct such a study is estimated to be between \$400,000 and \$500,000 due to the extensive nature and complexity of the study.

C. Appropriations: *Explain the appropriation amounts. Provide detail, when appropriate, for each agency and fund affected. Explain the relationship between the amounts shown for expenditures and appropriations. Indicate whether the appropriation is also included in the executive budget or relates to a continuing appropriation.*

The Department would need an appropriation increase of \$450,000 of which \$350,566 is general fund for the 2011-2013 biennium.

Name:	Brenda M. Weisz	Agency:	DHS
Phone Number:	328-2397	Date Prepared:	02/10/2011

FISCAL NOTE

Requested by Legislative Council
01/18/2011

Bill/Resolution No.: SB 2240

1A. State fiscal effect: *Identify the state fiscal effect and the fiscal effect on agency appropriations compared to funding levels and appropriations anticipated under current law.*

	2009-2011 Biennium		2011-2013 Biennium		2013-2015 Biennium	
	General Fund	Other Funds	General Fund	Other Funds	General Fund	Other Funds
Revenues				\$60,158		
Expenditures			\$389,842	\$60,158		
Appropriations			\$389,842	\$60,158		

1B. County, city, and school district fiscal effect: *Identify the fiscal effect on the appropriate political subdivision.*

2009-2011 Biennium			2011-2013 Biennium			2013-2015 Biennium		
Counties	Cities	School Districts	Counties	Cities	School Districts	Counties	Cities	School Districts

2A. Bill and fiscal impact summary: *Provide a brief summary of the measure, including description of the provisions having fiscal impact (limited to 300 characters).*

This Bill requires the Department of Human Services to study and develop a plan for restructuring the human services delivery system in the state.

B. Fiscal impact sections: *Identify and provide a brief description of the sections of the measure which have fiscal impact. Include any assumptions and comments relevant to the analysis.*

Section 1 of the Bill requires the Department of Human Services to complete a study and develop a plan for restructuring the human services delivery system in North Dakota to include the creation of administrative units to deliver all economic assistance and therapeutic social services programs and services that are currently being provided or authorized to be provided by counties and regional human service centers. The Units must have a direct relationship with the Department and must be locally administered. The Department is to present its findings, a proposed plan and any legislative changes necessary to implement that plan to the legislative management before June 1, 2012.

The Department of Human Services does not have the resources to complete this study and would need to contract with an outside entity for the completion of the study.

3. State fiscal effect detail: *For information shown under state fiscal effect in 1A, please:*

A. Revenues: *Explain the revenue amounts. Provide detail, when appropriate, for each revenue type and fund affected and any amounts included in the executive budget.*

The other funds revenues are a result of the Department being able to access additional federal funding to pay for a portion of the study.

B. Expenditures: *Explain the expenditure amounts. Provide detail, when appropriate, for each agency, line item, and fund affected and the number of FTE positions affected.*

The cost of contracting with an outside entity to conduct such a study is estimated to be between \$400,000 and \$500,000 due to the extensive nature and complexity of the study.

C. Appropriations: *Explain the appropriation amounts. Provide detail, when appropriate, for each agency and fund affected. Explain the relationship between the amounts shown for expenditures and appropriations. Indicate whether the appropriation is also included in the executive budget or relates to a continuing appropriation.*

The Department would need an appropriation increase of \$450,000 of which \$389,842 is general fund for the 2011-2013 biennium.

Name:	Brenda M. Weisz	Agency:	DHS
Phone Number:	328-2397	Date Prepared:	01/21/2011

11.0316.03002
Title.04000

Adopted by the Human Services Committee

January 31, 2011

PROPOSED AMENDMENTS TO SENATE BILL NO. 2240

Page 1, line 6, replace "must" with "may"

Page 1, line 9, replace "must" with "may"

Page 1, line 11, replace "must" with "may"

Renumber accordingly

Date: 1-31-2011

Roll Call Vote # 1

2011 SENATE STANDING COMMITTEE ROLL CALL VOTES

BILL/RESOLUTION NO. 2240

Senate **HUMAN SERVICES**

Committee

☐ Check here for Conference Committee

Legislative Council Amendment Number Change "must" to "may"

Action Taken: ☐ Do Pass ☐ Do Not Pass ☐ Amended ☒ Adopt Amendment
☐ Rerefer to Appropriations ☐ Reconsider

Motion Made By Sen. Mathern Seconded By Sen. Berry

Senators	Yes	No	Senators	Yes	No
Sen. Judy Lee, Chairman	✓		Sen. Tim Mathern	✓	
Sen. Dick Dever	✓				
Sen. Gerald Uglem, V. Chair	✓				
Sen. Spencer Berry	✓				

Total (Yes) 5 No 0

Absent 0

Floor Assignment _____

If the vote is on an amendment, briefly indicate intent:

Date: 1-31-2011

Roll Call Vote # 2

2011 SENATE STANDING COMMITTEE ROLL CALL VOTES

BILL/RESOLUTION NO. 2240

Senate HUMAN SERVICES

Committee

☐ Check here for Conference Committee

Legislative Council Amendment Number _____

Action Taken: ☒ Do Pass ☐ Do Not Pass ☒ Amended ☐ Adopt Amendment
☒ Rerefer to Appropriations ☐ Reconsider

Motion Made By Sen. Dever Seconded By Sen. Berry

Senators	Yes	No	Senators	Yes	No
Sen. Judy Lee, Chairman	✓		Sen. Tim Mathern	✓	
Sen. Dick Dever	✓				
Sen. Gerald Uglem, V. Chair	✓				
Sen. Spencer Berry	✓				

Total (Yes) 5 No 0

Absent 0

Floor Assignment Sen. Mathern

If the vote is on an amendment, briefly indicate intent:

Reconsidered

January 27, 2011

2

PROPOSED AMENDMENTS TO SENATE BILL NO. 2240

Page 1, line 1, remove "and the development of a plan"

Page 1, line 2, replace "for restructuring" with "of"

Page 1, line 5, remove "and develop a plan for restructuring"

Page 1, line 6, remove "The plan must provide for the creation of"

Page 1, remove lines 7 through 10

Page 1, line 11, replace "the state and must be locally administered." with "The study must consider the requirements imposed on the department of human services by federal agencies under federal law, federal regulations, program state plans, and program waivers for the administration of and receipt of payment under federal programs."

Page 1, line 12, remove ", the proposed plan, and any legislative changes necessary to implement that plan"

Renumber accordingly

Date: 2-7-2011

Roll Call Vote # 1

2011 SENATE STANDING COMMITTEE ROLL CALL VOTES

BILL/RESOLUTION NO. 2240

Senate HUMAN SERVICES

Committee

☐ Check here for Conference Committee

Legislative Council Amendment Number 03001 (Attachment #2)

Action Taken: ☐ Do Pass ☐ Do Not Pass ☐ Amended ☒ Adopt Amendment

☐ Rerefer to Appropriations ☐ Reconsider

Motion Made By Sen. Berry Seconded By Sen. Dever

Senators	Yes	No	Senators	Yes	No
Sen. Judy Lee, Chairman	✓		Sen. Tim Mathern	✓	
Sen. Dick Dever	✓				
Sen. Gerald Uglem, V. Chair	✓				
Sen. Spencer Berry	✓				


Total (Yes) 5 No 0

Absent 0

Floor Assignment _____

If the vote is on an amendment, briefly indicate intent:

February 7, 2011


2-7-11

PROPOSED AMENDMENTS TO SENATE BILL NO. 2240

Page 1, line 1, remove "and the development of a plan"

Page 1, line 2, replace "for restructuring" with "of"

Page 1, line 5, remove "and develop a plan for restructuring"

Page 1, line 6, remove "The plan must provide for the creation of"

Page 1, remove lines 7 through 10

Page 1, line 11, replace "the state and must be locally administered." with "The study must consider the requirements imposed on the department of human services by federal agencies under federal law, federal regulations, program state plans, and program waivers for the administration of and receipt of payment under federal programs."

Page 1, line 12, remove ", the proposed plan, and any legislative changes necessary to implement that plan"

Renumber accordingly

Date: 2-7-2011Roll Call Vote # 2

2011 SENATE STANDING COMMITTEE ROLL CALL VOTES

BILL/RESOLUTION NO. 2240Senate HUMAN SERVICES

Committee

☐ Check here for Conference CommitteeLegislative Council Amendment Number 11.0316.03002 Title 04000Action Taken: ☒ Do Pass ☐ Do Not Pass ☒ Amended ☐ Adopt Amendment☒ Rerefer to Appropriations ☐ ReconsiderMotion Made By Sen. Berry Seconded By Sen. Uglem

Senators	Yes	No	Senators	Yes	No
Sen. Judy Lee, Chairman	✓		Sen. Tim Mathern	✓	
Sen. Dick Dever	✓				
Sen. Gerald Uglem, V. Chair	✓				
Sen. Spencer Berry	✓				

Total (Yes) 5 No 0Absent 0Floor Assignment Sen. J. Lee

If the vote is on an amendment, briefly indicate intent:

REPORT OF STANDING COMMITTEE

SB 2240: Human Services Committee (Sen. J. Lee, Chairman) recommends AMENDMENTS AS FOLLOWS and when so amended, recommends **DO PASS** and **BE REREFERRED** to the **Appropriations Committee** (5 YEAS, 0 NAYS, 0 ABSENT AND NOT VOTING). SB 2240 was placed on the Sixth order on the calendar.

Page 1, line 1, remove "and the development of a plan"

Page 1, line 2, replace "for restructuring" with "of"

Page 1, line 5, remove "and develop a plan for restructuring"

Page 1, line 6, remove "The plan must provide for the creation of"

Page 1, remove lines 7 through 10

Page 1, line 11, replace "the state and must be locally administered." with "The study must consider the requirements imposed on the department of human services by federal agencies under federal law, federal regulations, program state plans, and program waivers for the administration of and receipt of payment under federal programs."

Page 1, line 12, remove ", the proposed plan, and any legislative changes necessary to implement that plan"

Renumber accordingly

2011 SENATE APPROPRIATIONS

SB 2240

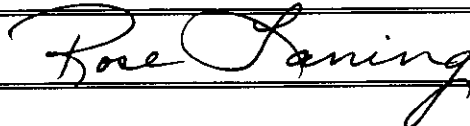
2011 SENATE STANDING COMMITTEE MINUTES

Senate Appropriations Committee Harvest Room, State Capitol

SB 2240
February 10, 2011
Job # 14309

☐ Conference Committee

Committee Clerk Signature



Explanation or reason for introduction of bill/resolution:

A bill to provide for a study and development plan by the department of human services for restructuring the human services delivery system in the state.

Minutes:

See attached testimony #1.

Chairman Holmberg called the committee hearing to order on SB 2240.
Roxanne Woeste - Legislative Council; Joe Morrisette - OMB

Chairman Holmberg said the committee should focus on the fiscal impact of the bill.

Senator Tim Mathern, State Senator, District 11
Testimony attached - # 1

This bill came out of the Human Services Committee with a Do Pass unanimous vote. Essentially the bill, as it came to the committee, suggested they look at the structure of the Human Service Delivery system. He understood the challenge before the appropriation committee as the needs continue to arise and we're faced with a situation where the possibility of federal assistance may level off or may in fact decrease. This bill is basically looking at what can we do as a state to try to address structural issues which might address some of the overhead costs, but also might simplify how services are delivered.

This bill calls for the study of the Human Service Delivery system, originally, wherein the three-layered system we have state, human service centers, and counties be collapsed into a 2 layer system and the material in the testimony that I handed out is just an example of how counties have already been working together towards delivering services when they don't have the resources, whether it be money or personnel to do everything on their own. They are starting already to combine to deliver services and a study could look at using those collections of counties as also a way to deliver the services that are now delivered in Human Service Centers. We need to look for ways to be more efficient and to deliver services to our citizens in a manner that is not complicated. The study of the Human Service Delivery system is what you have before you. The appropriation came from the Department of Human Services in the range of \$400,000. The Department of Human Services also suggested the wording for the study so the bill that you have before you is as amended by the Human Service Committee which makes it much broader. Your Human Service Committee felt that this study could be

done at a dollar amount that would be less, but we didn't want to get into the detail of that – leaving that up to you and the department may have some comments in that regard also. He would be glad to address any questions.

Chairman Holmberg said the subcommittee would be **Senators Fischer, Kilzer, Erbele and Warner**.

Senator Kilzer: I noticed in the last version, the .0400 that says "shall study" which mandates the study as compared to "shall consider studying". Did any versions of the bill prior to the last one have those words or was it all "must or "shall study"?

Senator Mathern said it was all "must study". The House sponsors of the bill were concerned about that. All of the people in his committee were looking at a potentially dire future and we need to prepare ourselves for that in different ways of delivering service.

Chairman Holmberg said the subcommittee will find that this is a policy decision telling the department, if we're going to have this study, that they shall do it. Sometimes committee members remember that usually in a study which is legislative management oriented, we have in the language "the legislative management committee shall consider studying....", but this is mandating the department to do the study. Not saying "here is \$400,000, you may study this if you want which would be the alternative on this language and the subcommittee will look at that.

Chairman Holmberg closed the hearing on SB 2240.

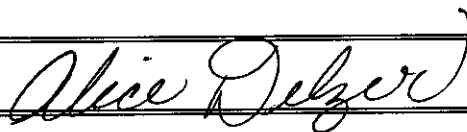
2011 SENATE STANDING COMMITTEE MINUTES

Senate Appropriations Committee Harvest Room, State Capitol

SB 2240
02-17-2011
Job # 14672 (Meter 21.16)

☐ Conference Committee

Committee Clerk Signature



Explanation or reason for introduction of bill/resolution:

A SUBCOMMITTEE HEARING ON SB 2012 (SEVERAL BILLS WERE DISCUSSED AND ACTION TAKEN BY THE SUBCOMMITTEE)

Minutes:

You may make reference to "attached testimony."

Senator Fischer, Chairman opened the subcommittee hearing on the Department of Human Services. Senator Kilzer, Senator Erbele, Senator Warner were also present. Lori Laschkewitsch, OMB and Roxanne Woeste, Legislative Council were also present.

Senator Kilzer states he would like to go through the nine "stand alone" bills.

The bills that this subcommittee is assigned are: 2029, 2043, 2163, 2212, 2240, 2264, 2298, 2334, 2357.

Senator Fischer states that SB 2240 requires that the DHS to study and develop a plan for restructuring the Human Services Delivery System.

Senator Kilzer states that on his notes Senator Krebsbach was going to have some amendments to lower the appropriation.

Roxanne Woeste states that if I am looking at SB 2240 correctly, the first engrossment, there is no appropriation in the bill. It is strictly is a study requirement. There is a fiscal note attached to the bill but there is currently no appropriation in the bill.

Senator Kilzer states that there was originally for \$389,000.

Roxanne Woeste states that SB 2240 does not have an appropriation in the bill. There is a fiscal note attached to the bill of approximately \$450,000 and \$350,000, which is from the general fund but there is no appropriation in the bill.

Senator Erbele makes a motion for DO NOT PASS. Seconded by Senator Kilzer.

Roll call vote is 4/yes. Motion carried.

2011 SENATE STANDING COMMITTEE MINUTES

Senate Appropriations Committee
Harvest Room, State Capitol

SB 2240
February 17, 2011
Job # 14705 (Meter starting at 87:32)

☐ Conference Committee

Committee Clerk Signature

Rose Loring

Explanation or reason for introduction of bill/resolution:

A committee vote on SB 2240 on the human services delivery system in the state.

Minutes:

You may make reference to "attached testimony."

Chairman Holmberg opened the hearing on SB 2240.

Senator Fischer moved Do Not Pass on SB 2240.

Senator Bowman seconded.

A Roll Call vote was taken. Yea: 11 Nay: 2 Absent: 0

Senator Fischer will carry the bill.

Date: 2-17-11
Roll Call Vote # 1

2011 SENATE STANDING COMMITTEE ROLL CALL VOTES
BILL/RESOLUTION NO. 2240

Senate Senate Appropriations Committee

☐ Check here for Conference Committee

Legislative Council Amendment Number _____

Action Taken: ☐ Do Pass ☒ Do Not Pass ☐ Amended ☐ Adopt Amendment

☐ Rerefer to Appropriations ☐ Reconsider

Motion Made By Fischer Seconded By Bowman

Senators	Yes	No	Senators	Yes	No
Chairman Holmberg	✓		Senator Warner	✓	
Senator Bowman	✓		Senator O'Connell		✓
Senator Grindberg	✓		Senator Robinson		✓
Senator Christmann	✓				
Senator Wardner	✓				
Senator Kilzer	✓				
Senator Fischer	✓				
Senator Krebsbach	✓				
Senator Erbele	✓				
Senator Wanzek	✓				

Total (Yes) 11 No 2

Absent 0

Floor Assignment Fischer

If the vote is on an amendment, briefly indicate intent:

REPORT OF STANDING COMMITTEE

SB 2240, as engrossed: Appropriations Committee (Sen. Holmberg, Chairman)
recommends **DO NOT PASS** (11 YEAS, 2 NAYS, 0 ABSENT AND NOT VOTING).
Engrossed SB 2240 was placed on the Eleventh order on the calendar.

2011 TESTIMONY

SB 2240

Senate Human Services Committee

January 26, 2011

Senator Tim Mathern

Madame Chairman Lee and Members of the Human Service Committee

My name is Tim Mathern. I am the Senator from District 11 in Fargo and I am here to introduce SB 2240. **Passage of this bill will direct the Department of Human Services to study and develop a plan for restructuring the human services delivery system in North Dakota.**

1. The plan must provide for the creation of administrative units that are authorized to deliver all the services that are now being provided or authorized to be provided by social services offices of the counties and regional human service centers.
2. The administrative units must have a direct relationship with the department of human services in administering federal programs in the state and must be locally administered.
3. The department shall present its findings, the proposed plan, and any legislative changes necessary to implement that plan to Legislative Management by 6.01.12.

Attached to my testimony please see a compilation of county maps (A) which describe in pictorial form what relationships have been forged between various counties for various services. You see that all 53 counties are not providing all of the required services as an independent body. This can be for a number of reasons; sound business/professional choices, staff availability, too little funding, are but a few examples.

Also attached find another overlay of public services, a listing of 8 human service centers (B) and a list of services(C) most of them provide.

There are many other services provided by the state directly through the Department of Human Services, various state institutions, and many private entities.

However the focus of this bill is on the public system of delivery through the state, regional, and county levels of public services.

I believe it is time we consider a human service delivery plan that takes our three tiered system and makes it a two tiered system. I believe all of the services we deliver are important and each system is doing the best it can. The services are delivered by professionals we can all be proud of.

The costs of services are growing beyond what support there is in our country for continuing to increase our funding. What do we do when the needs increase in this environment? One thing we can do is look at how we are providing such services; can we save some money and reduce complications in our structure? Has technology changed enough where many services can be delivered in different arrangements? Can clients go to one administrative unit to receive all of the services they need? This bill asks the department to look at these and other questions and make some recommendations. I understand this will take some time and money to figure out and as such this bill does not direct change, it asks for a plan.

Some have asked me if this bill directs the elimination of the regional human service centers or the county social service offices. It does not, though it does ask us to develop a plan which combines these units of service in some manner. I think the map you saw earlier and the list of regional offices suggests we are already going down this road. I think it is time we act strategically and purposefully toward a streamlined system of public services applicable to our future environment and resources.

I am happy to address any questions you have. I informed the department of my intentions of this bill and they may have some comments also.

Thank you for your time and consideration. I hope that we as a policy committee work on this further and make changes that reflect all of our ideas. I ask you to give this bill a Do Pass recommendation.



Regional Human Service Centers

May 14, 2010

The N.D. Department of Human Services' eight regional human service centers provide an array of community-based services, either directly or through contracts with providers. Services include: aging services, vocational rehabilitation, mental health services, developmental disability services, addiction treatment, vulnerable adult protective services, crisis and outreach services, and other human services.

They are the access point for State Hospital admissions. Human service center employees also provide direction and oversight for services offered through county social service offices and other providers. **Crisis lines are answered 24 hours per day, seven days a week.**

Contact Information	
West Central Human Service Center - Bismarck 1237 W Divide Ave Suite 5 Bismarck, ND 58501-1208 <i>Counties served for human service programs: Burleigh, Emmons, Grant, Kidder, McLean, Mercer, Morton, Oliver, Sheridan, and Sioux.</i>	701-328-8888 Toll Free: 1-888-328-2662 Fax: 701-328-8900 TTY: 1-800-366-6888 (Relay ND) Crisis Line: 701-328-8899 OR Toll Free 1-888-328-2112 E-mail: dhswhsc@nd.gov
Outreach Office 1101 Third Ave NW, Beulah, ND 58523	701-873-2399 / 1-888-616-1441 Fax: 701-873-2939
Lake Region Human Service Center - Devils Lake 200 Hwy 2 SW, Devils Lake, ND 58301 <i>Counties served for human service programs: Benson, Cavalier, Eddy, Ramsey, Rolette, and Towner.</i>	701-665-2200 / Toll Free: 888-607-8610 Fax: 701-665-2300 TTY: 701-665-2211 Crisis Line: 701-662-5050 E-mail: dhslrhsc@nd.gov
Outreach Office - Rolla 113 Main Ave. East, Rolla, ND 58367-0088	701-477-8272 Fax: 477-8281
Badlands Human Service Center - Dickinson 300 13 th Ave W, Suite 1, Dickinson, ND 58601 <i>Counties served for human service programs: Adams, Billings, Bowman, Dunn, Golden Valley, Hettinger, Slope, and Stark.</i>	701-227-7500 Fax: 701-227-7575 Toll Free: 1-888-227-7525 Crisis Line: 866-491-2472 OR 701-290-5719 TTY: 701-227-7574 E-mail: dhsblhsc@nd.gov
Southeast Human Service Center - Fargo 2624 9th Ave South, Fargo, ND 58103-2350 <i>Counties served for human service programs: Cass, Ransom, Richland, Sargent, Steele and Traill. Day care licensing services are provided to Barnes, Cass, Dickey, Eddy, Foster, Griggs, LaMoure, Logan, Ransom, Richland, Sargent, Steele, Traill, and Wells.</i>	701-298-4500 Fax: 701-298-4400 TTY: 701-298-4450 Toll Free: 1-888-342-4900 Crisis Line: 701-298-4500 Suicide Prevention: 1-800-273-TALK (8255) E-mail: dhssehsc@nd.gov
Northeast Human Service Center - Grand Forks 151 S 4th St Suite 401, Grand Forks, ND 58201-4735 <i>Counties served for human service programs: Grand Forks, Nelson, Pembina, and Walsh.</i>	701-795-3000 Fax: 701-795-3050 TTY: 1-800-366-6889 Crisis Line: 701-775-0525 or -0526 OR 1-800-845-3731 E-mail: dhsnehsc@nd.gov
Outreach Office 5th & School Road, Grafton, ND 58237	701-352-4334 Toll Free: 888-845-2215

Other Department Statewide Resources OVER →

Regional Human Service Center Contact Information Continued	
South Central Human Service Center - Jamestown 520 3rd St NW, Box 2055, Jamestown, ND 58402 <i>Counties served for human service programs: Barnes, Dickey, Foster, Griggs, LaMoure, Logan, McIntosh, Stutsman, and Wells.</i>	701-253-6300 Fax: 701-253-6400 TTY: 701-253-6414 Crisis Line: 701-253-6304 Toll Free: 1-800-260-1310 E-mail: dhssschsc@nd.gov
North Central Human Service Center - Minot 1015 S. Broadway, Suite 18, Minot, ND 58701 <i>Counties served for human service programs: Bottineau, Burke, McHenry, Mountrail, Pierce, Renville and Ward.</i>	701-857-8500 Fax 701-857-8555 TTY: 701-857-8666 Crisis Line: 701-857-8500 OR Toll Free 1-888-470-6968 E-mail: dhsnchsc@nd.gov
Northwest Human Service Center - Williston 316 2nd Ave W, PO Box 1266, Williston, ND 58802-1266 <i>Counties served for human service programs: Divide, McKenzie, and Williams.</i>	701-774-4600 Fax: 701-774-4620 Toll Free (ND only): 1-800-231-7724 Crisis Line: 701-572-9111 TTY: 701-774-4692 E-mail: dhsnwhsc@nd.gov

Other ND Department of Human Services Statewide Resources:

- **North Dakota Aging and Disability Resource LINK** – Provides help locating long-term services and providers. Nationwide Toll Free: **1-800-451-8693**
Web site: www.carechoice.nd.gov, E-mail: carechoice@nd.gov
- **North Dakota Long Term Care Ombudsman** – Educates people about the rights of long term care facility residents, responds to requests for information, and receives, investigates, mediates, and responds to concerns and complaints about long term care facility services. Local (Bismarck) **701-328-4617** or Toll Free: **1-800-451-8693**
Web site: www.nd.gov/dhs/services/adultsaging/ombudsman, E-mail: jehrhardt@nd.gov
- **Child Health Coverage Programs** – Provide help accessing health coverage through Medicaid, Healthy Steps-children's health insurance plan, and the Caring Program.
Toll Free: **1-877-KIDSNOW** OR **1-877-543-7669**
- **Child Support Enforcement** – Provides up-to-date payment information 24-hours per day, seven days per week. Customer service is available Mondays 8 a.m. -7 p.m. and Tuesdays-Fridays 8 a.m.- 5 p.m. Services include establishing paternity, establishing child support and medical support orders, modifying and enforcing court orders, and receiving and distributing payments. Local (Bismarck) **701-328-5440** or Toll Free: **1-800-231-4255**
Web site: www.childsupportnd.com, E-mail: centralofficecse@nd.gov
- **County Social Service Offices** – Are the access points to apply for public assistance programs and provide social work services related to child welfare, and aging and vulnerable adult services. Contact Information: <http://www.nd.gov/dhs/locations/countysocialserv/>

North Dakota Department of Human Services
 600 E Boulevard Ave, Dept. 325, Bismarck, ND 58505-0250
 701-328-2310 or Toll Free: 1-800-472-2622
 Fax: 701-328-2359 – TTY: 800-366-6889
 Web site: www.nd.gov/dhs, E-mail: dhseo@nd.gov

C

**SUMMARY OF CORE SERVICES
DEPARTMENT OF HUMAN SERVICES
REGIONAL HUMAN SERVICE CENTERS**

Aging Services:

- Aging Services Administration
- Vulnerable Adult Protective Services
- Long-Term Care Ombudsman Program
- Adult Family Foster Care Licensure

Developmental Disabilities

- Case Management
- Day Supports (Southeast)
- Extended Services (Northwest and Badlands)
- Infant Development (Northwest, Northeast, Southeast, South Central)

Vocational Rehabilitation

- Assessment for eligibility and rehabilitation needs
- Counseling and Guidance
- Information and Referral
- Job related services
- Vision Services
- Supported Employment Services (Badlands and Northwest)
- Rehabilitation Technology Services (Badlands and West Central)
- Business Services including ADA Consultation and Assessment

Child Welfare Services

- Program Supervision – Regional Reps and Child Care Licensing Specialists
- Parental Capacity Evaluation
- Foster Parent Support Services
- Acute/Clinical Services as deemed clinically appropriate

Children's Mental Health

- Level I Criteria
 - Care Coordination
 - Acute/Clinical Services as deemed appropriate
- Level II Criteria
 - Care Coordination
 - Case Aide Services
 - Crisis Residential/Safe beds
 - Flexible funding
 - Acute Clinical Services as deemed appropriate

Serious Mental Illness (Extended Care Coordination)

- Care Coordination
- Case Aide Services
- Needs-based array of residential services
- Community Support Services
- Medical Management
- Acute/Clinical Services as deemed clinically appropriate

Acute Clinical Services

- Core Populations:
 - Self Harm/Suicide
 - Child Abuse and Neglect
 - Foster Care/ Subsidized Adoption
 - Acute Psychiatric
- Services
 - Psychological evaluation and testing
 - Psychiatric evaluation
 - Clinical evaluation
 - Individual Therapy
 - Group Therapy
 - Family Therapy
 - Clinical Case Management
 - Medication Management
 - Crisis Residential
 - Short Term Hospital
 - Lab and Clinical Screening

Substance Abuse Services

- Care Coordination/Case Aide
- Evaluation
- Social and Medical Detoxification Services
- Needs based array of primary treatment services
 - Low intensity outpatient
 - Intensive outpatient
 - Day treatment
- Needs validated residential services
- Medication/Medical monitoring/Management

Crisis/Emergency Response Services

- 24-hour a day/7-days a week crisis call response from a designated, trained Center employee
- Regional Intervention Services
 - Screening
 - Gatekeeping/referral

Note: Funding varies depending upon the service and the financial status of the client for a combination of federal funding sources, general funds, and third party collections including private pay and insurance.

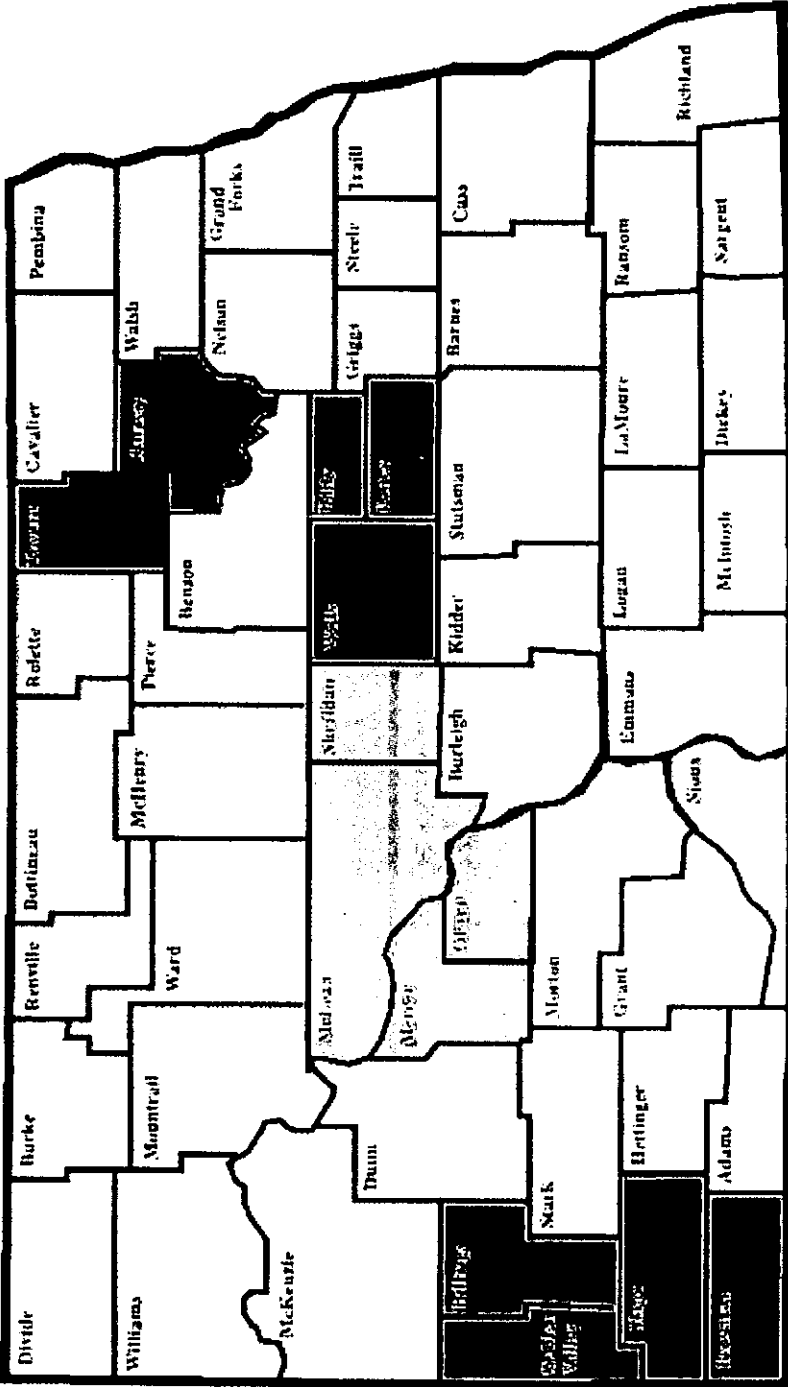
2010 County Social Service Maps

Presented to Senate Human Service Committee, Senator Judy Lee, Chairman

By Senator Tim Mathern

January 26, 2011

Economic Assistance-Foster Care Eligibility and IV-E Determination

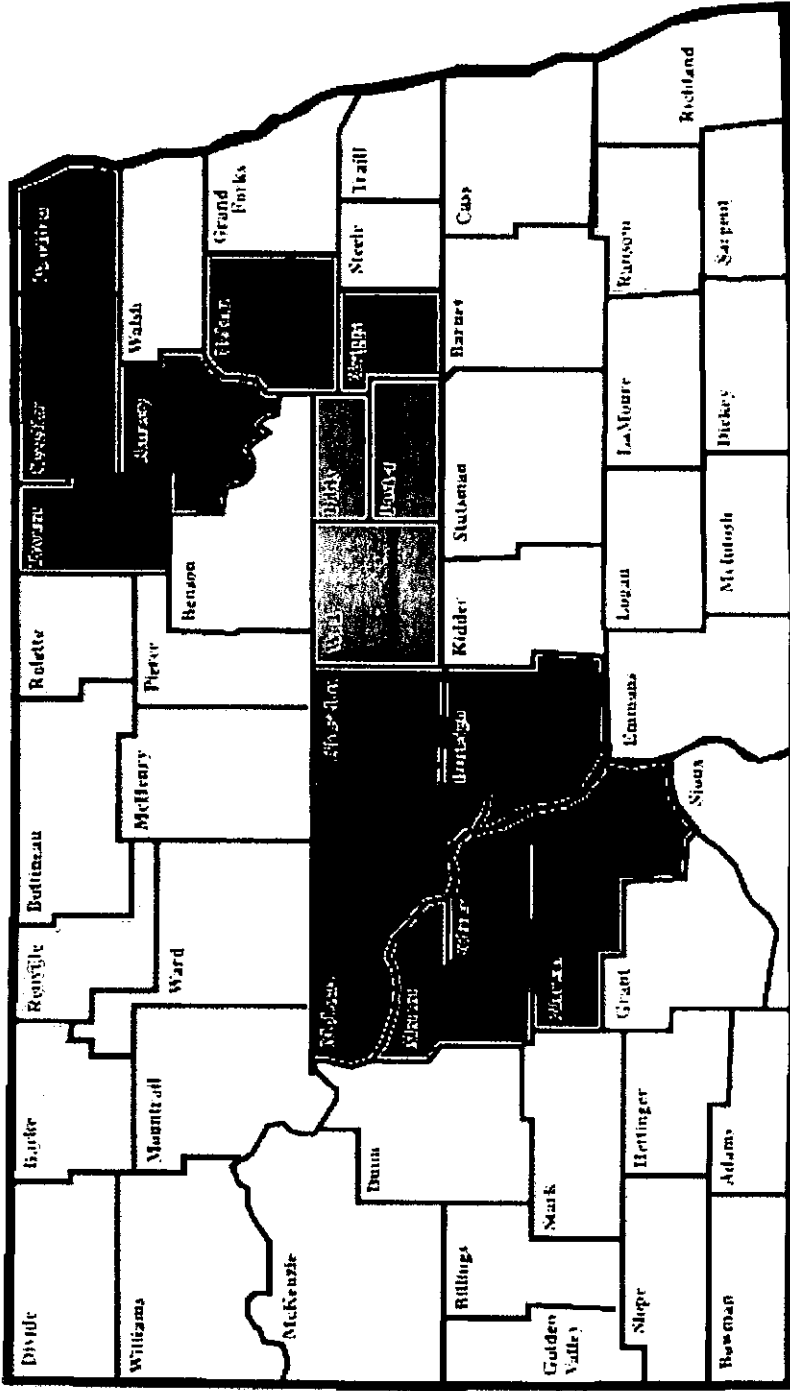


-Rollette County Social Service Board does the IVE determination and payments for IVE foster children and provides IVE training to the Turtle Mountain Tribe.

-So does Sioux County and Benson, McKenzie, Mercer, McLean and Dunn

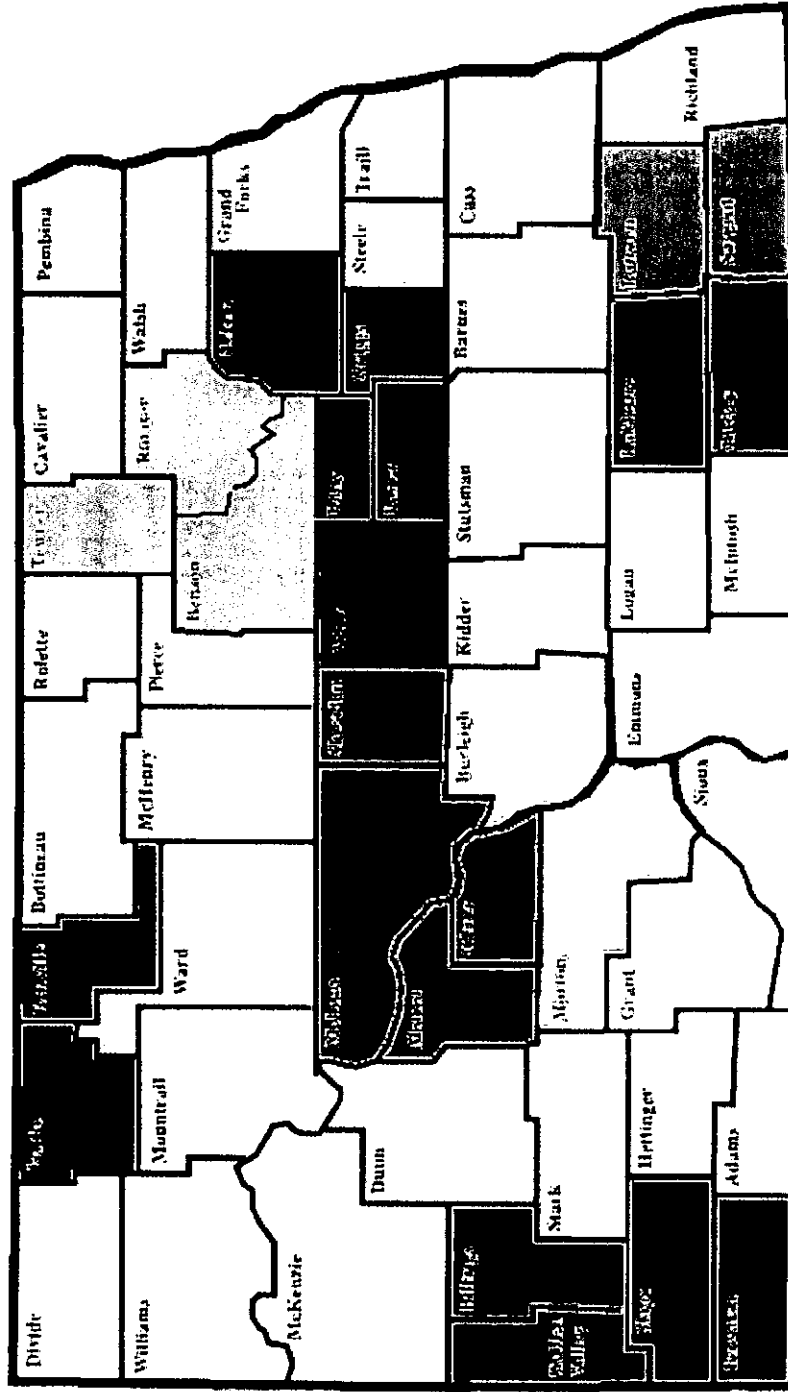
- Cavlier and Pembina contract for FF supervision with private provider.
- Williams contract for FF supervision with private contract.
- Burleigh/Morton contract agreement.

Shared Family Social Worker



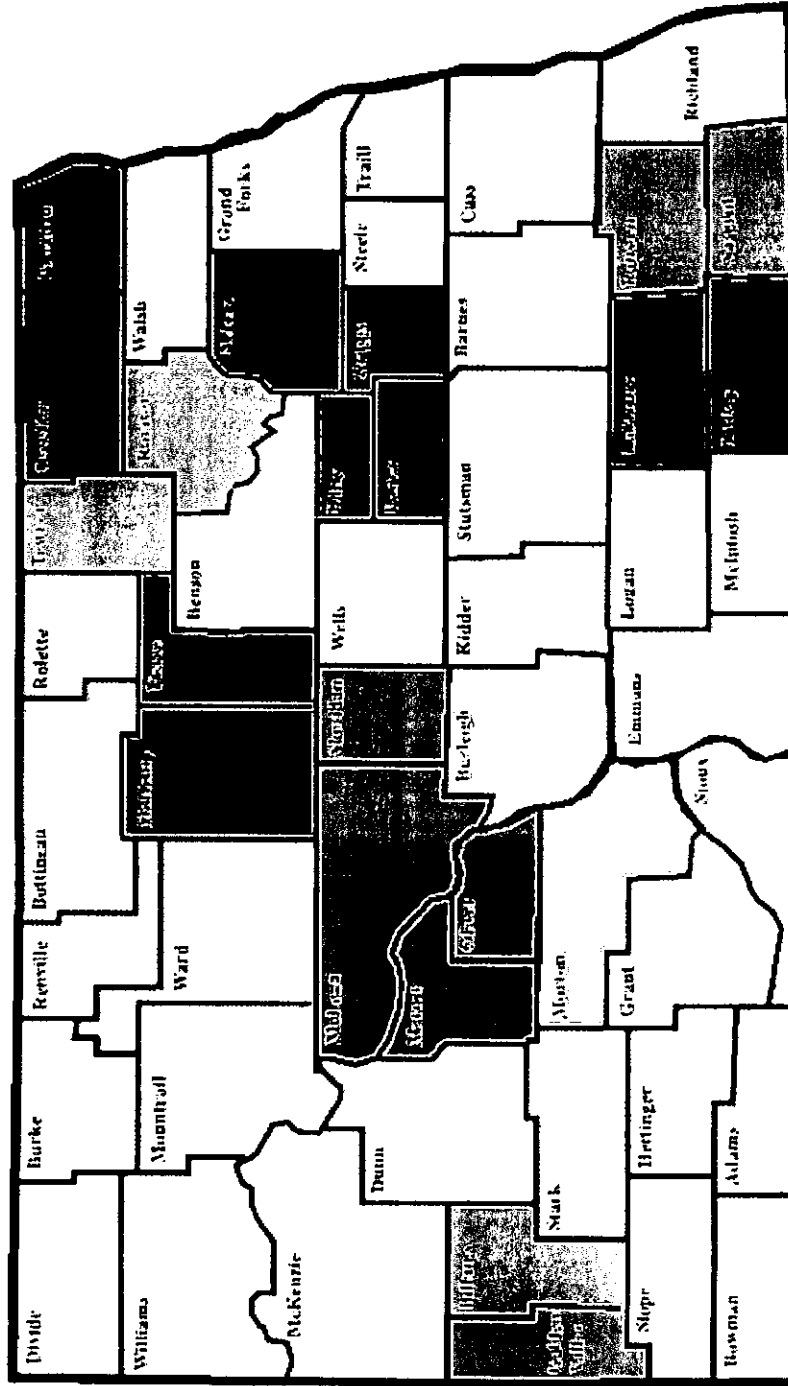
- Burleigh hosts Morton County
- Ransom/Sargent-cost is shared between counties.

Adult & Family Foster Care Studies



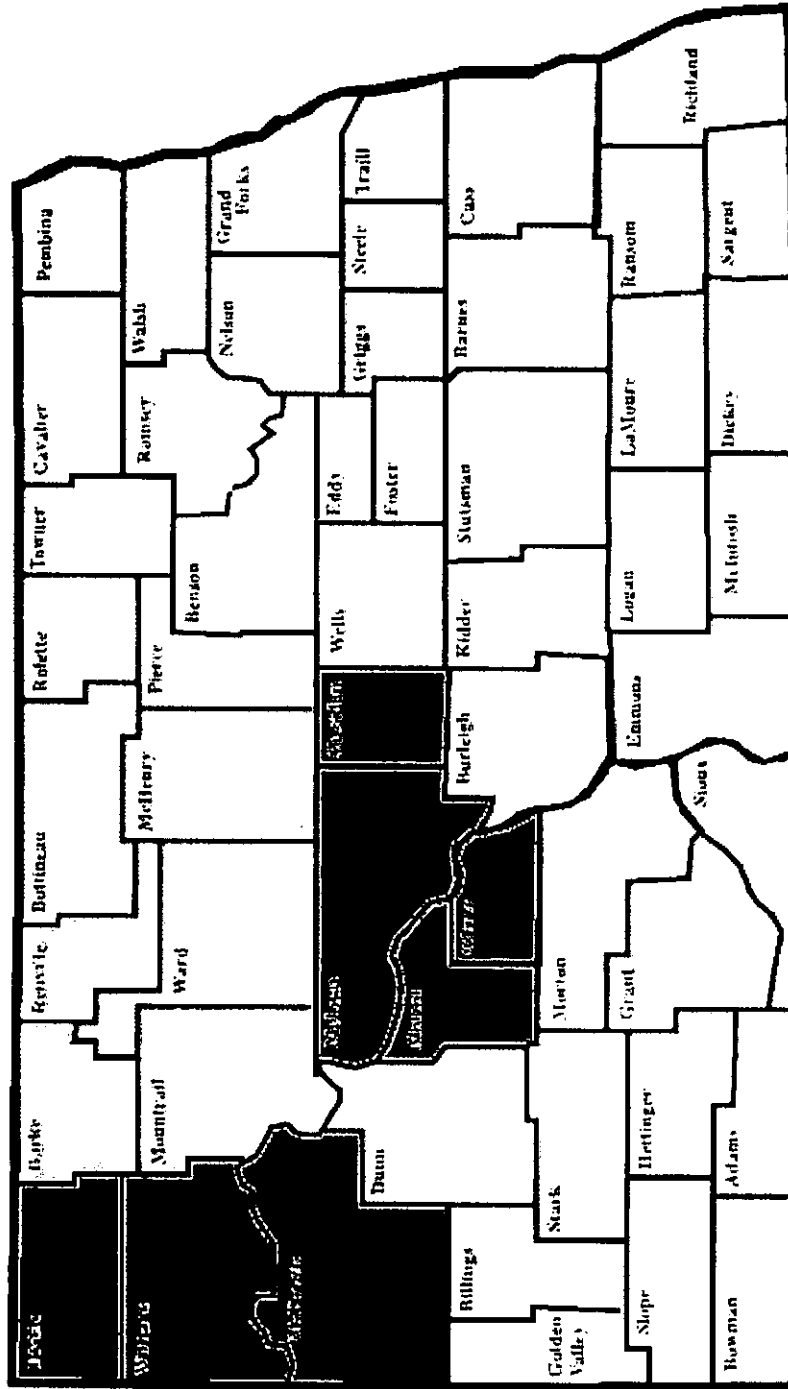
Burleigh hosts Morton: Foster Care Services (Family Foster Care Only)

Shared Parent Aide Services



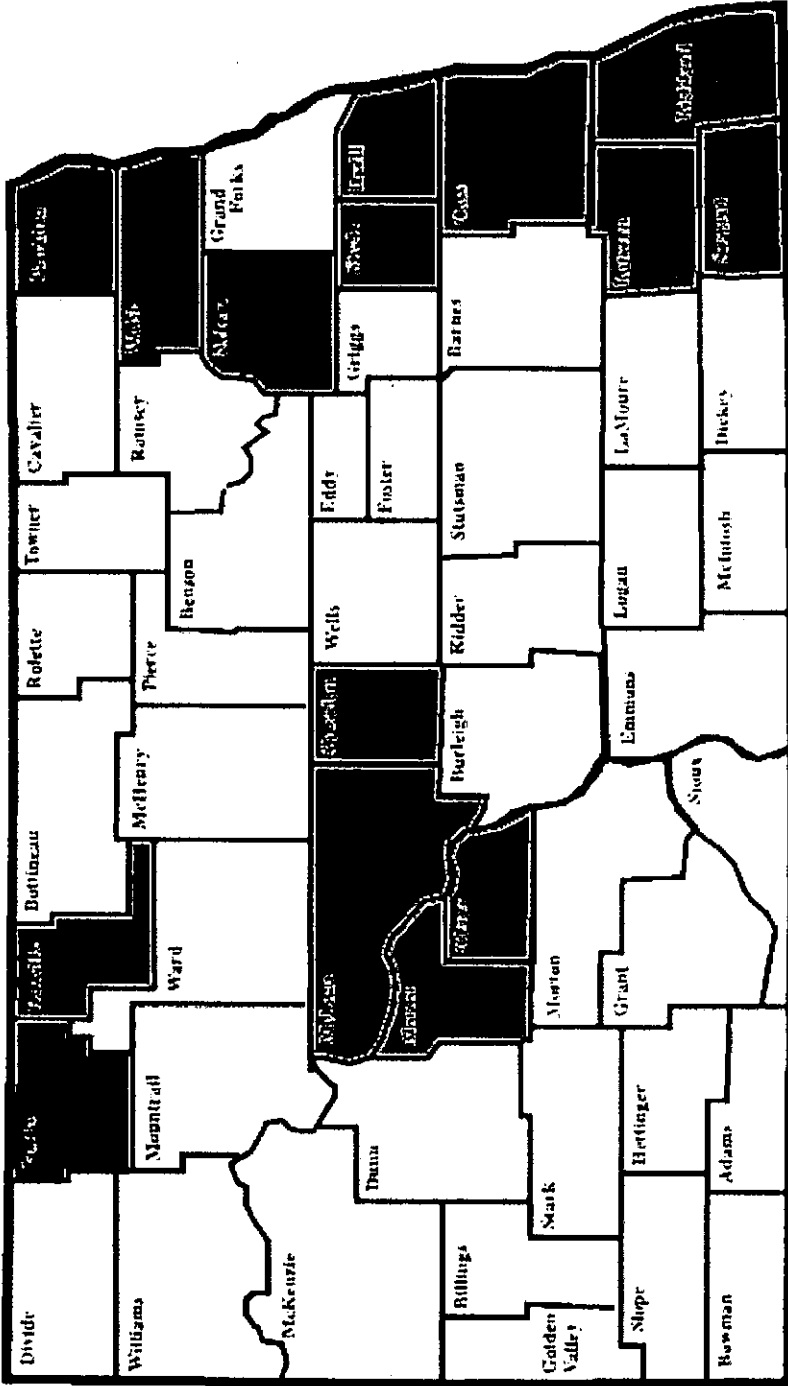
-Nelson County-worker is 1/2 time PA and 1/2 time Family Support Worker for Healthy Families Region IV. Burleigh is host to Morton. Renville; purchases from Bottineau County. Hettinger; contract with Stark and Grant County. Lamoure and Dickey share Parent Aide worker 50% each. Pierce/McHenry-share Parent Aide Staff.

Respite Child Care



Williams County hosts for Divide and McKenzie

Shared Adult Protective Services



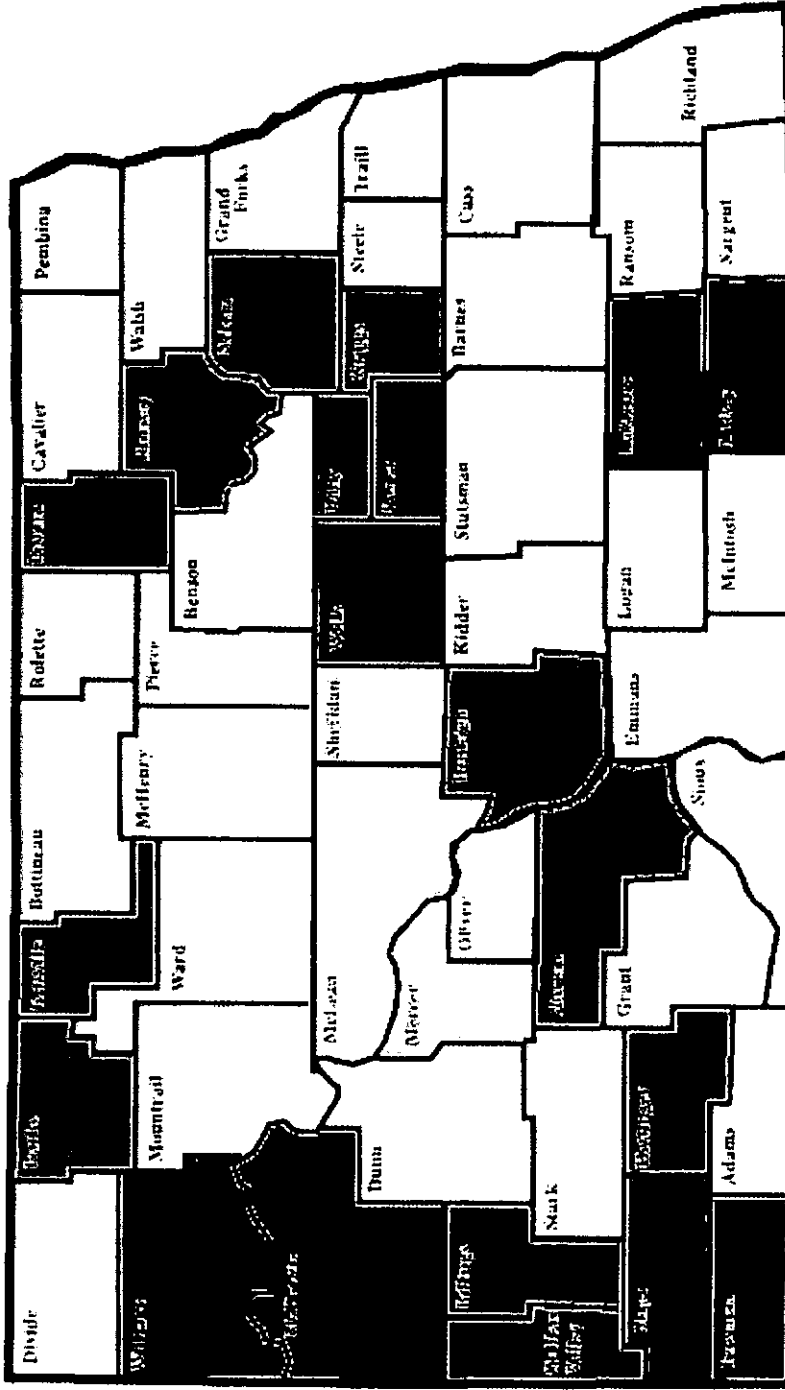
-Grand Forks County has a contract to provide this for the NE Region	
-Cass County has a contract to provide this for the SE Region	

-Grand Forks County has a contract to provide this for the NE Region	
-Cass County has a contract to provide this for the SE Region	

Dickey and LaMoure share SW II 50%

[illegible]

**Shared Early Childhood Care Specialist
Child Care Licensor Shared Administration & Funding**

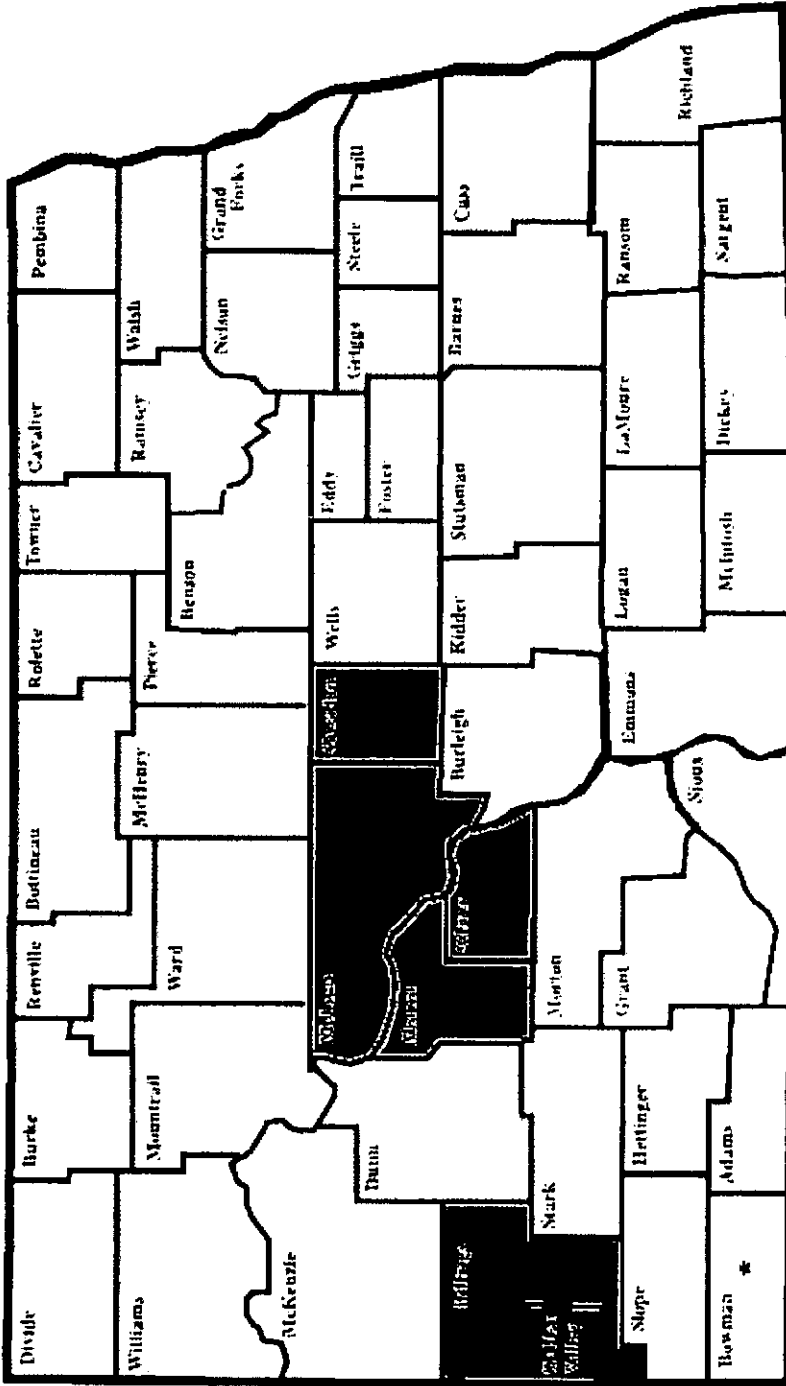


A detailed map of the Nebraska Territory, showing county boundaries and names. The map is oriented with North at the top. Major rivers like the Missouri, Platte, and Republican are shown. County names include Dodge, Kearney, Lincoln, and many others. The map is labeled 'NEBRASKA' in the center.

- Clinics hosted within region at host county expense

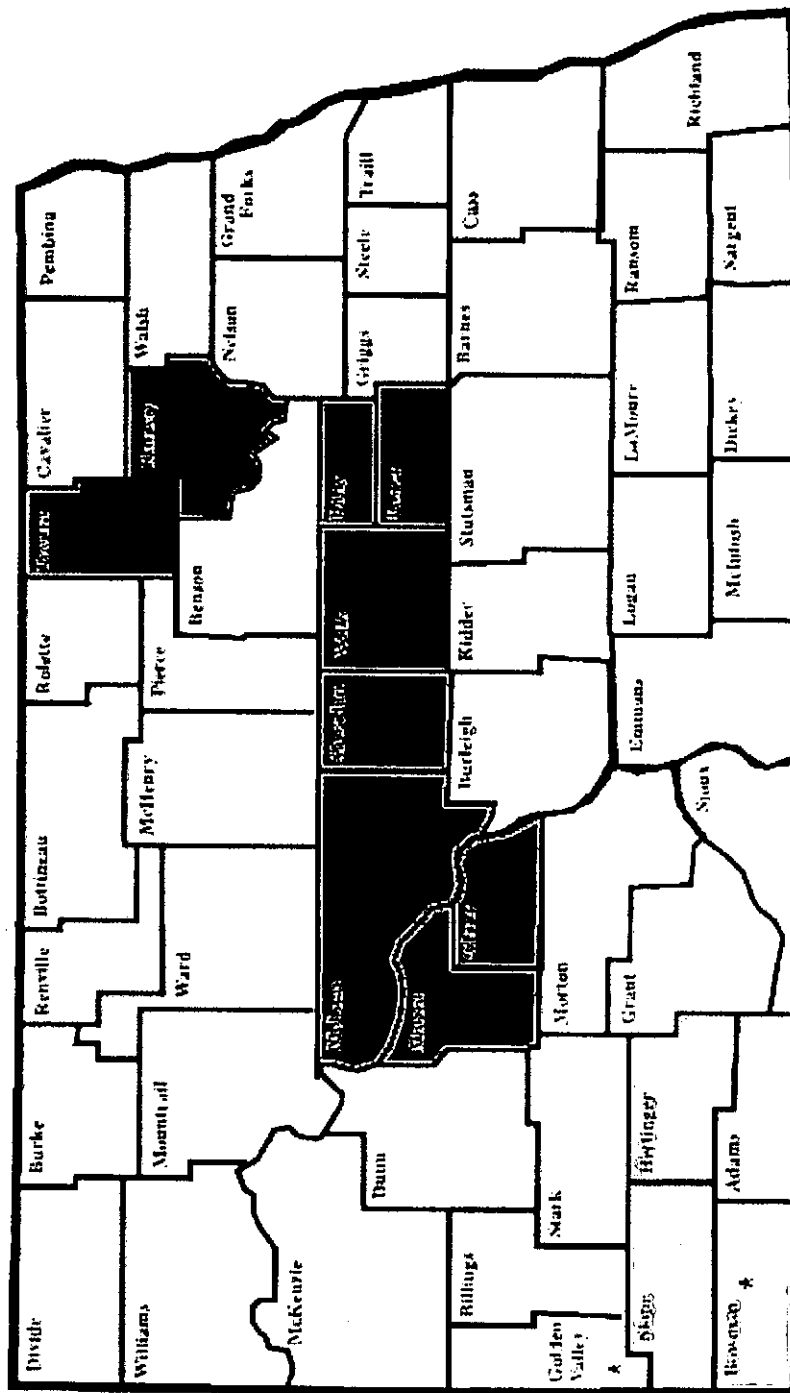
* Denotes Host Counties CSSB

Single Delivery Point Shared Operation



- Counties that deliver services from a single site. Denotes Host Counties CSSB: *
- Bowman/Slope-shared board.
- Golden Valley/Billings- multi-county unit/ board.
- Dakota Central has office in each of the 4 counties.

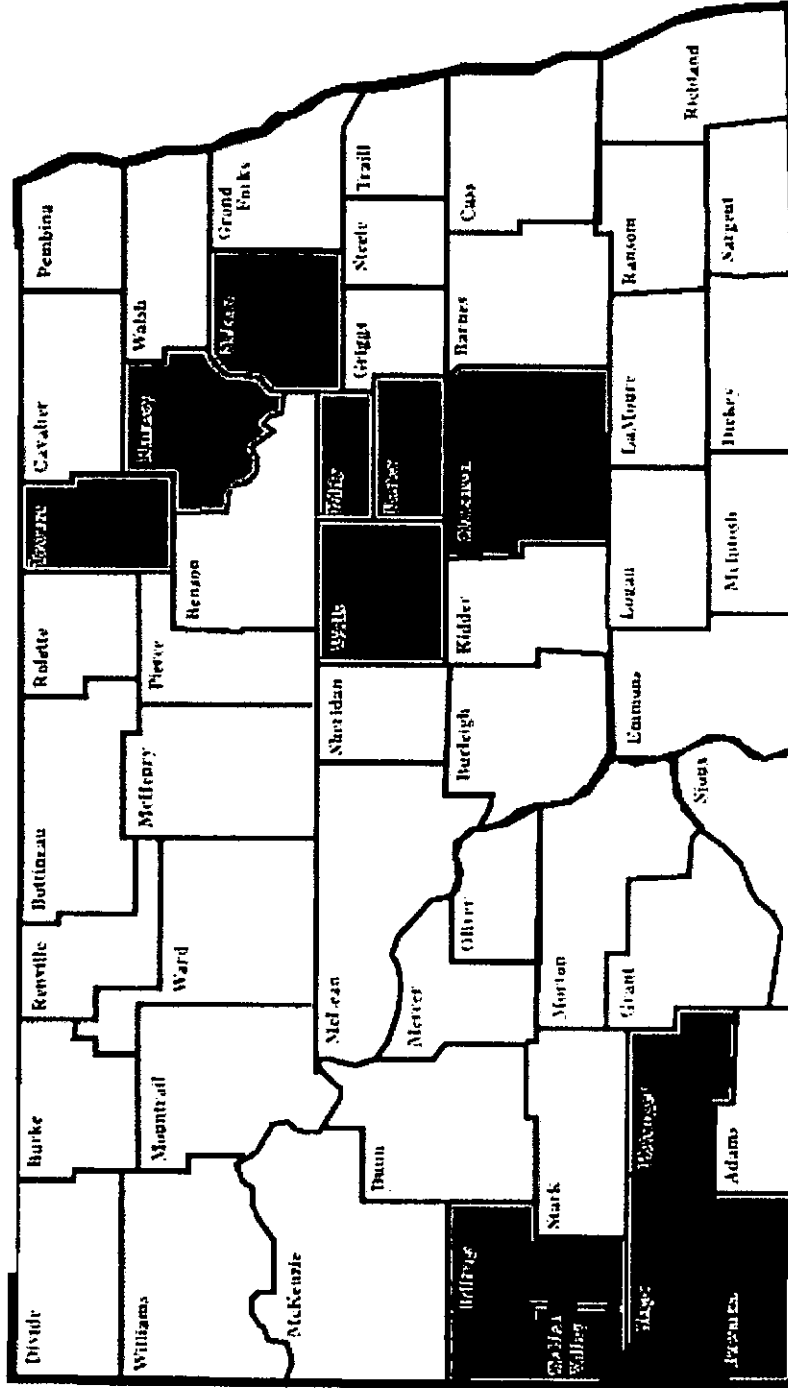
Economic Assistance- Long Term Care & Basic Care Program Service



* Denotes Host County

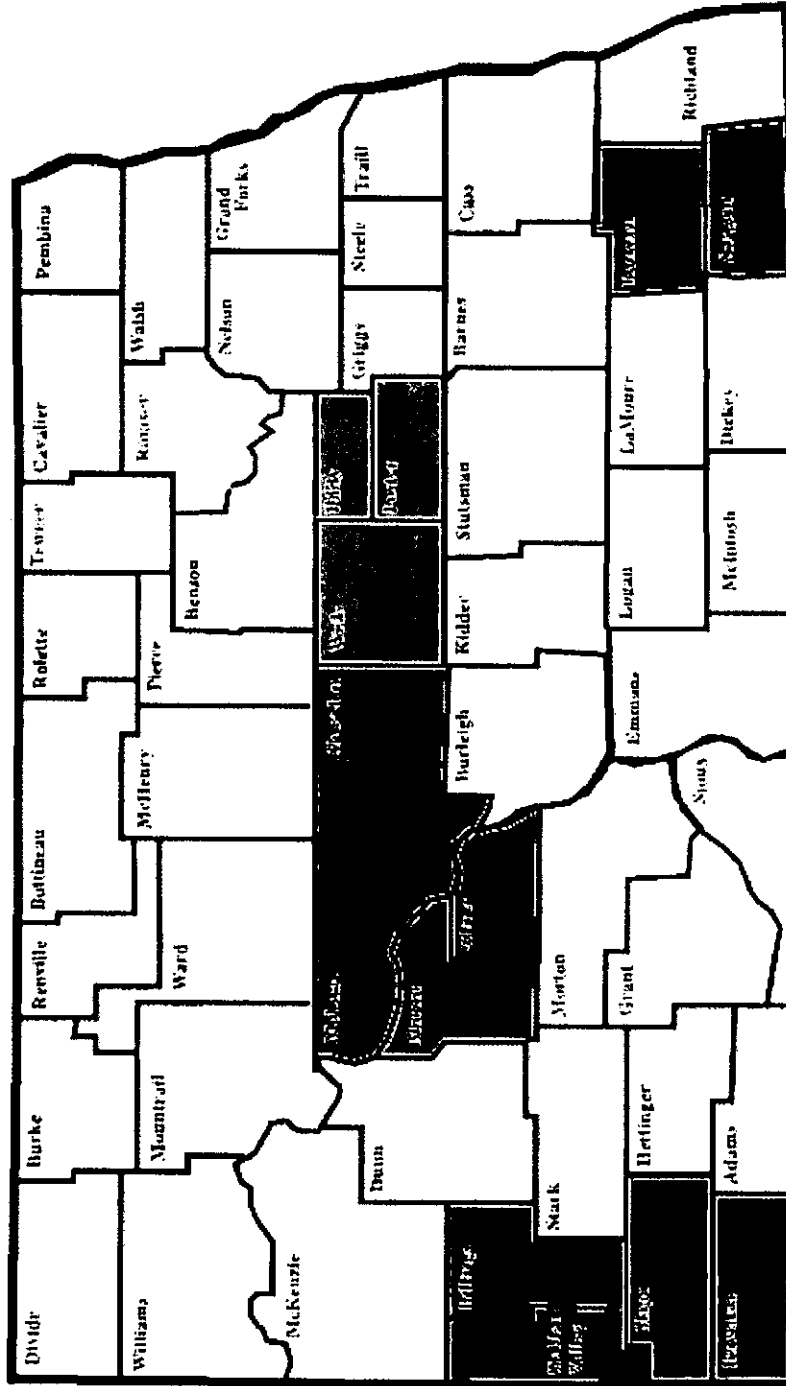
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Economic Assistance-TANF Program Service



Lamoure county provides TANF to Logan when necessary.

Economic Assistance-Shared Supervision and Staff: Formal/Informal Arrangements

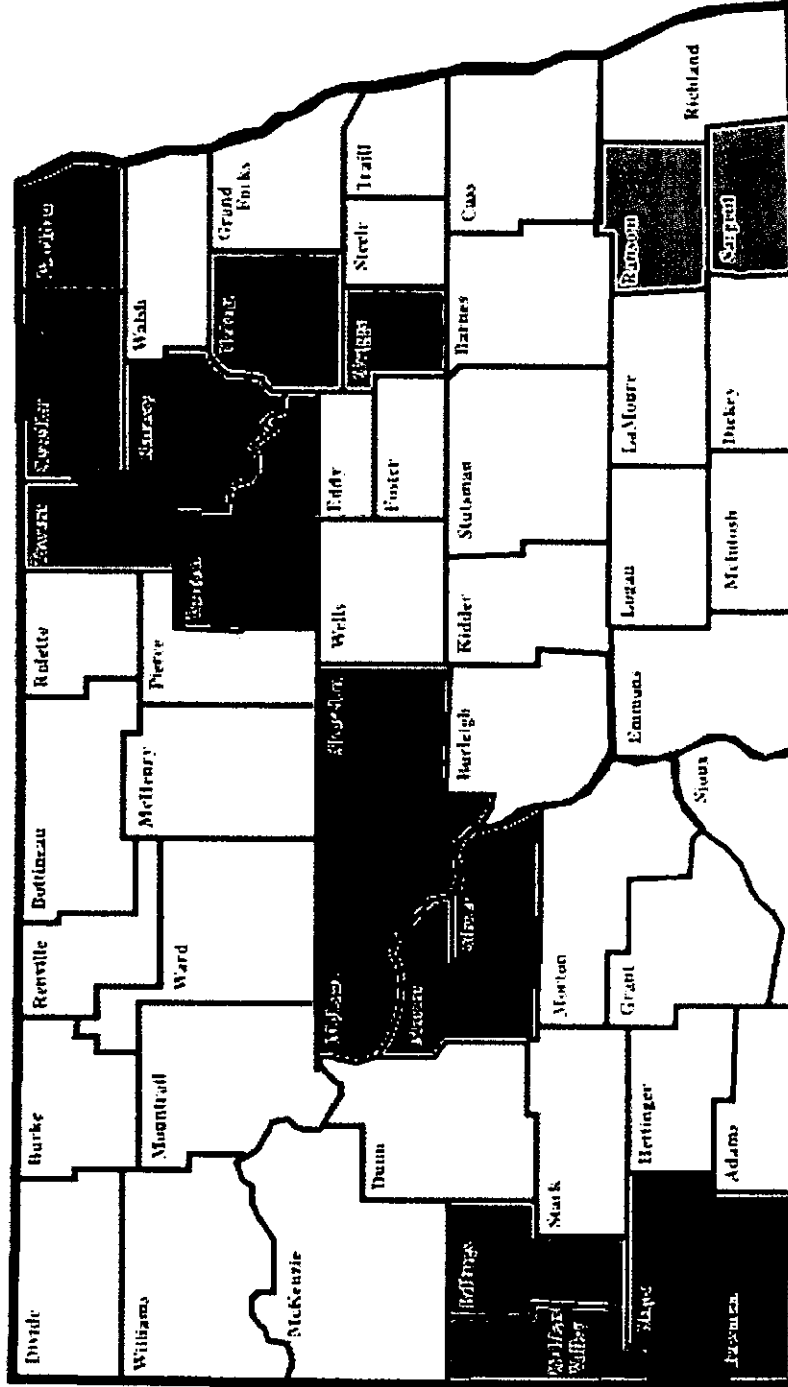


- Wells, Eddy, Foster-Formal arrangement
- Ransom/Sargeant-Informal arrangement to provide staff when there are shortage due to illness, etc.
- Mercer County HSPA III is EA Supervisor for McClean, Oliver and Sheridan.
- Ramsey supervises Towner County

Map of North Dakota showing county boundaries and names. The map is oriented with North at the top. Counties labeled include: Divide, Williams, Burke, McHenry, Ward, Grand Forks, Pembina, Cavalier, Towner, Renville, Bottineau, Rolette, Pierce, Hennepin, Nelson, Walsh, Grant, Stark, Hettinger, Adams, Logan, Emmons, Richland, Sargent, and others. The Missouri River is shown flowing along the western border. The Red River is shown flowing along the northern border. The Black Hills are shown in the south-central part of the state. The map is titled 'Map of North Dakota' at the top.

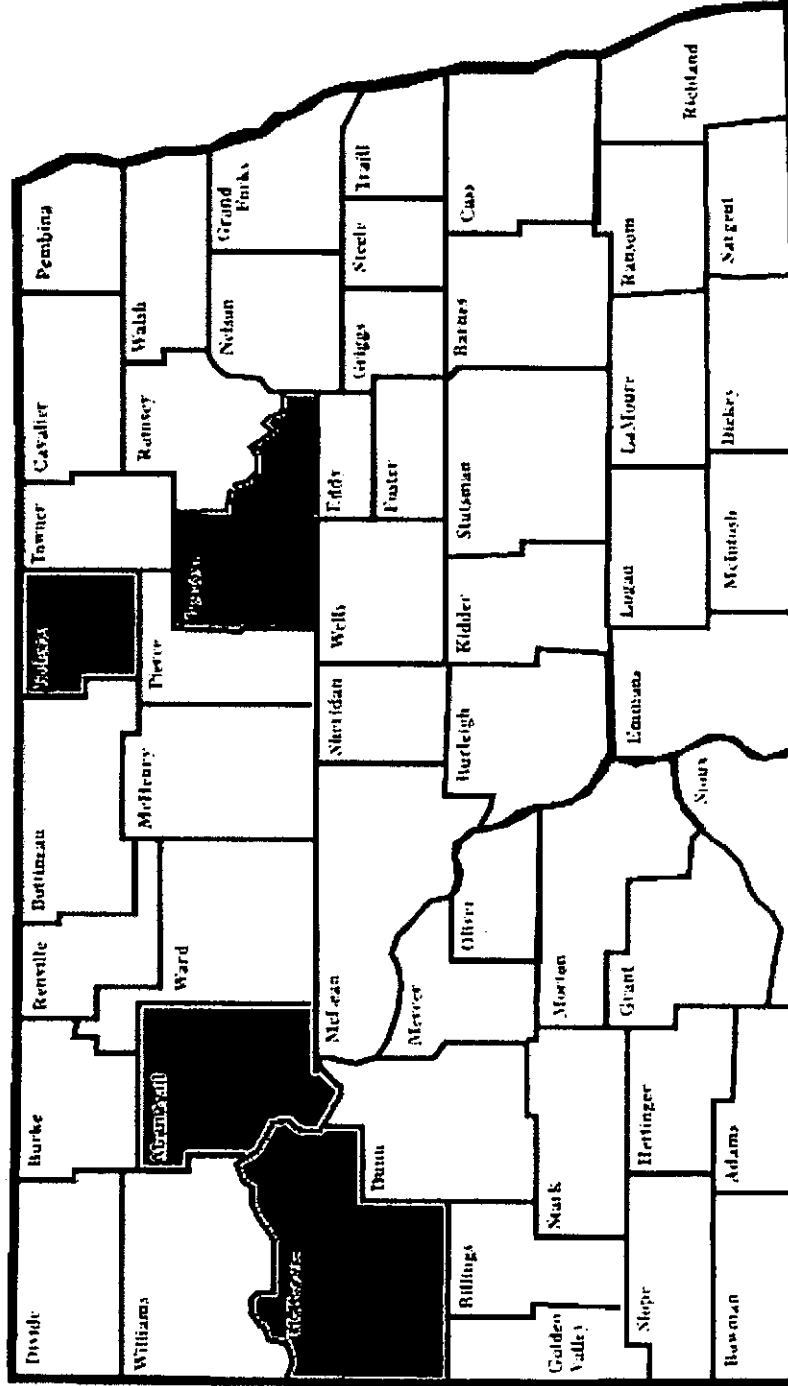
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Inter County Social Services Board Arrangements



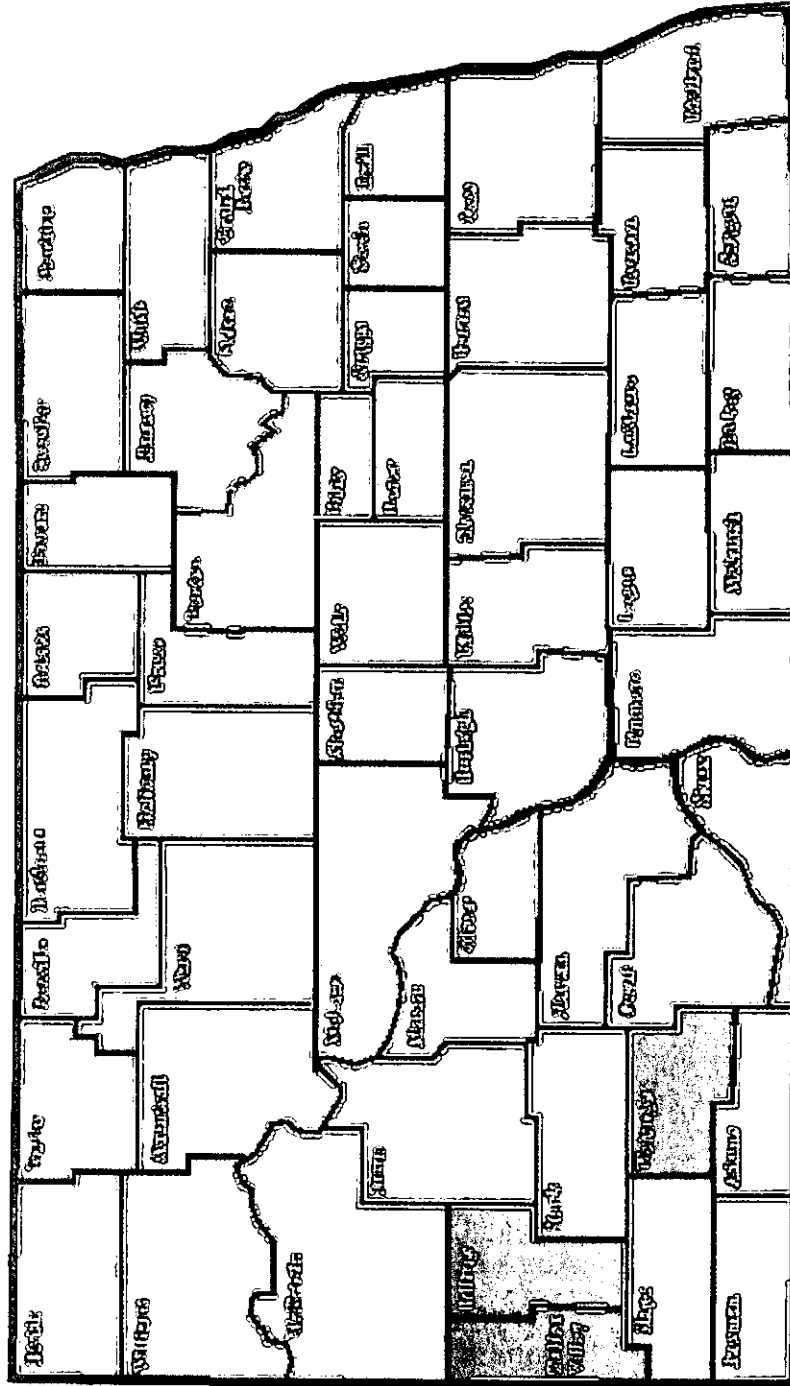
- Bowman/Slope have a Multi County Board.
- Eddy/Foster/Wells each have had their own CSSB. The three boards meet once yearly as an Inter-County Board.
- McLean/Mercer/Sheridan/Oliver each have their own CSSB. The four boards along with their county commission meet together once yearly.
- Ransom and Sargent meet annually to review the Joint Powers Agreement for the shared director.
- Ramsey, Benson, Towner CSS appoints a Tri County Board that meets semi annually.
- Pembina & Cavalier County have their CSSB. The two boards along with the States Attorney's meet once yearly as an Inter-county Board.

**Counties that provide outreach workers to other
offices in their county.**



- Mountrail provides outreach in New Town.
- Roosevelt provides EA outreach to Dunseith.
- Benson- provides full service EA 4 days a week to Fort Totten.

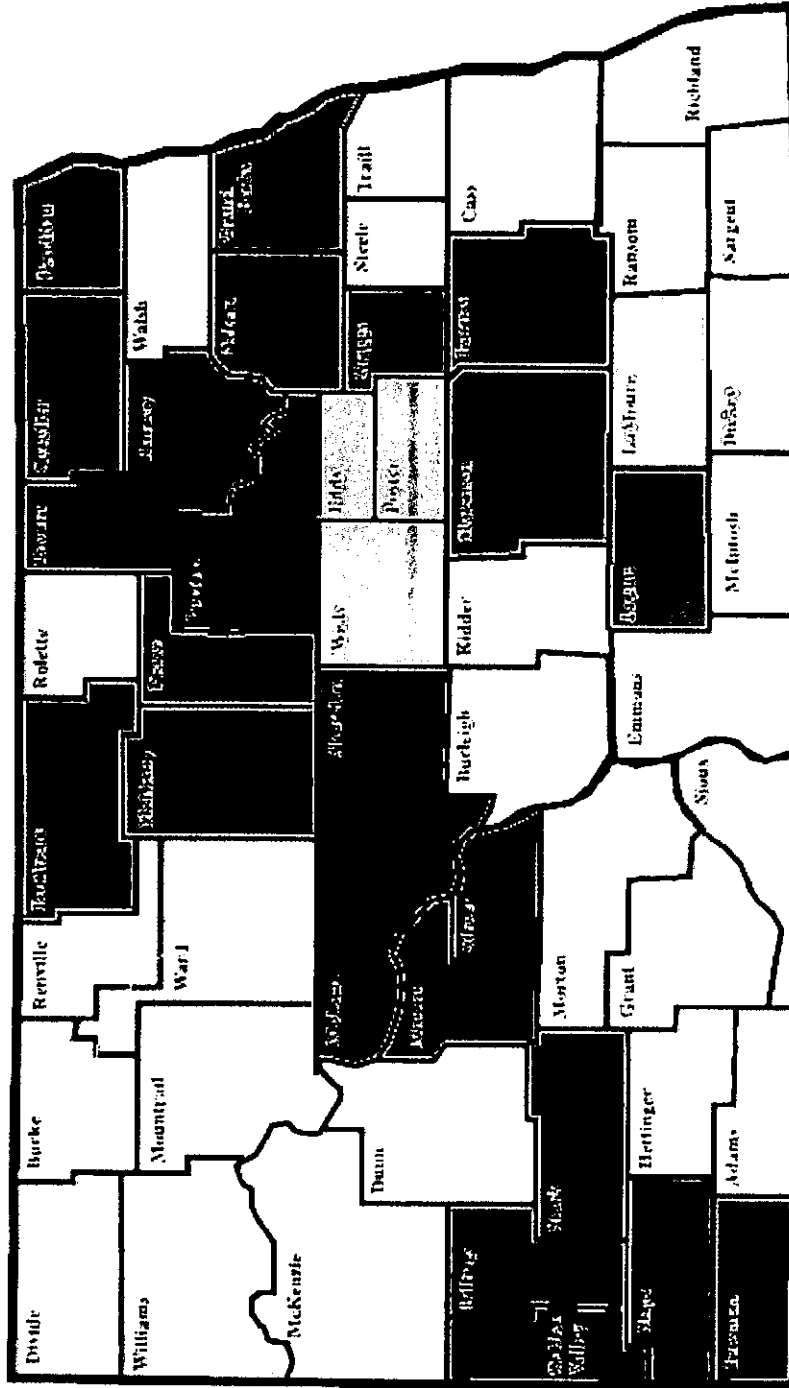
Foster Care Recruitment



- All regions except Devils Lake Region participate in Foster Care Recruitment efforts.
- Lake Region Counties have developed their own recruitment effort.

[illegible]

Shared CPS and CA/N Arrangements



- Burleigh County is the host county for a multi-county CPS project covering Kidder, Grant, Sioux and Burleigh.

PROPOSED AMENDMENTS TO SENATE BILL NO. 2240

Page 1, line 1, remove "and the development of a plan"

Page 1, line 2, replace "for restructuring" with "of"

Page 1, line 5, remove "and develop a plan for restructuring"

Page 1, line 6, remove "The plan must provide for the creation of"

Page 1, remove lines 7 through 10

Page 1, line 11, replace "the state and must be locally administered." with "The study must consider the requirements imposed on the department of human services by federal agencies under federal law, federal regulations, program state plans, and program waivers for the administration of and receipt of payment under federal programs."

Page 1, line 12, remove ", the proposed plan, and any legislative changes necessary to implement that plan"

Renumber accordingly

Senate Human Services Committee
January 26, 2011
Senator Tim Mathern

Madame Chairman Lee and Members of the Human Service Committee

My name is Tim Mathern. I am the Senator from District 11 in Fargo and I am here to introduce SB 2240. **Passage of this bill will direct the Department of Human Services to study and develop a plan for restructuring the human services delivery system in North Dakota.**

1. The plan must provide for the creation of administrative units that are authorized to deliver all the services that are now being provided or authorized to be provided by social services offices of the counties and regional human service centers.
2. The administrative units must have a direct relationship with the department of human services in administering federal programs in the state and must be locally administered.
3. The department shall present its findings, the proposed plan, and any legislative changes necessary to implement that plan to Legislative Management by 6.01.12.

Attached to my testimony please see a compilation of county maps (A) which describe in pictorial form what relationships have been forged between various counties for various services. You see that all 53 counties are not providing all of the required services as an independent body. This can be for a number of reasons; sound business/professional choices, staff availability, too little funding, are but a few examples.

Also attached find another overlay of public services, a listing of 8 human service centers (B) and a list of services(C) most of them provide.

There are many other services provided by the state directly through the Department of Human Services, various state institutions, and many private entities.

However the focus of this bill is on the public system of delivery through the state, regional, and county levels of public services.

I believe it is time we consider a human service delivery plan that takes our three tiered system and makes it a two tiered system. I believe all of the services we deliver are important and each system is doing the best it can. The services are delivered by professionals we can all be proud of.

The costs of services are growing beyond what support there is in our country for continuing to increase our funding. What do we do when the needs increase in this environment? One thing we can do is look at how we are providing such services; can we save some money and reduce complications in our structure? Has technology changed enough where many services can be delivered in different arrangements? Can clients go to one administrative unit to receive all of the services they need? This bill asks the department to look at these and other questions and make some recommendations. I understand this will take some time and money to figure out and as such this bill does not direct change, it asks for a plan.

Some have asked me if this bill directs the elimination of the regional human service centers or the county social service offices. It does not, though it does ask us to develop a plan which combines these units of service in some manner. I think the map you saw earlier and the list of regional offices suggests we are already going down this road. I think it is time we act strategically and purposefully toward a streamlined system of public services applicable to our future environment and resources.

I am happy to address any questions you have. I informed the department of my intentions of this bill and they may have some comments also.

Thank you for your time and consideration. I hope that we as a policy committee work on this further and make changes that reflect all of our ideas. I ask you to give this bill a Do Pass recommendation.

2010 County Social Service Maps

Presented to Senate Human Service Committee, Senator Judy Lee, Chairman

By Senator Tim Mathern

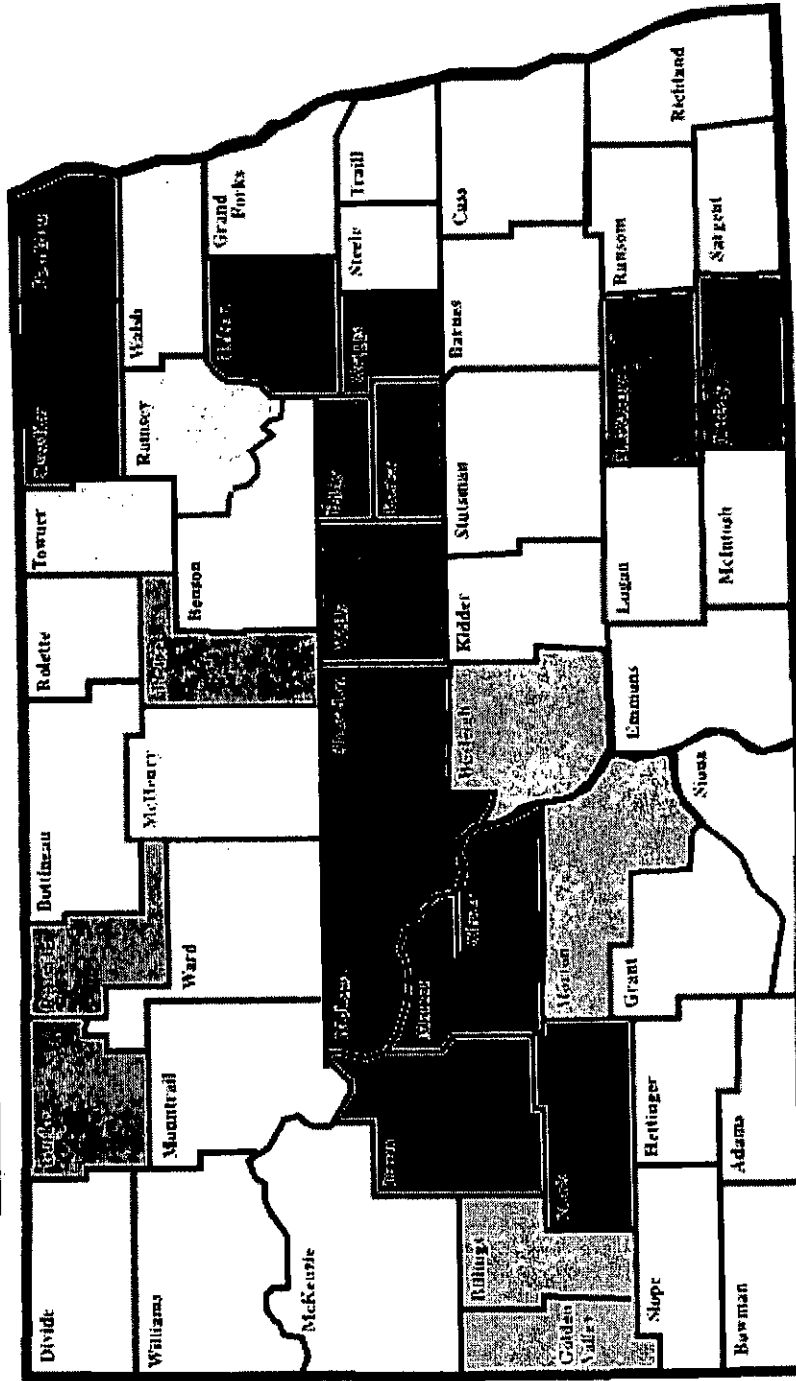
January 26, 2011

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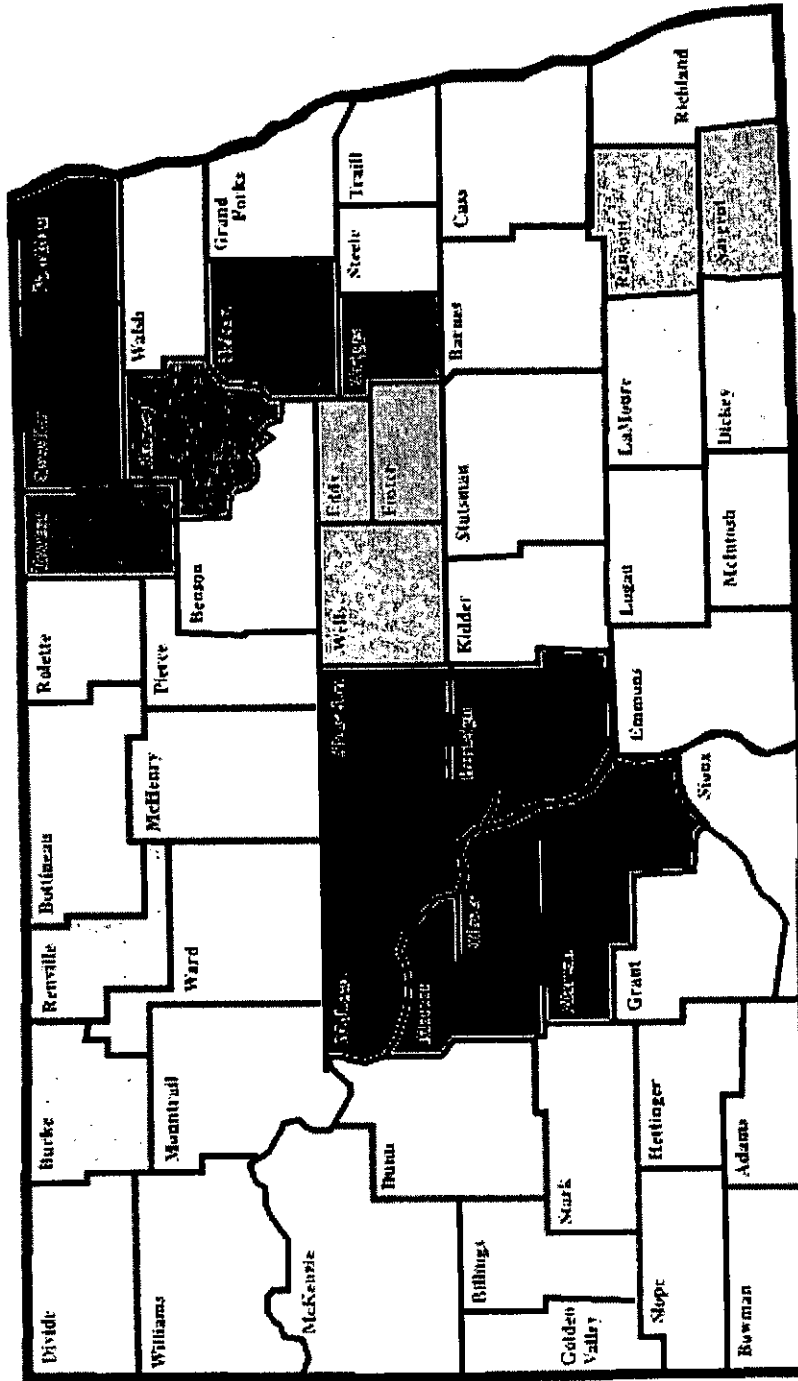
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Family Focused Supervision and/or Child Welfare Supervision



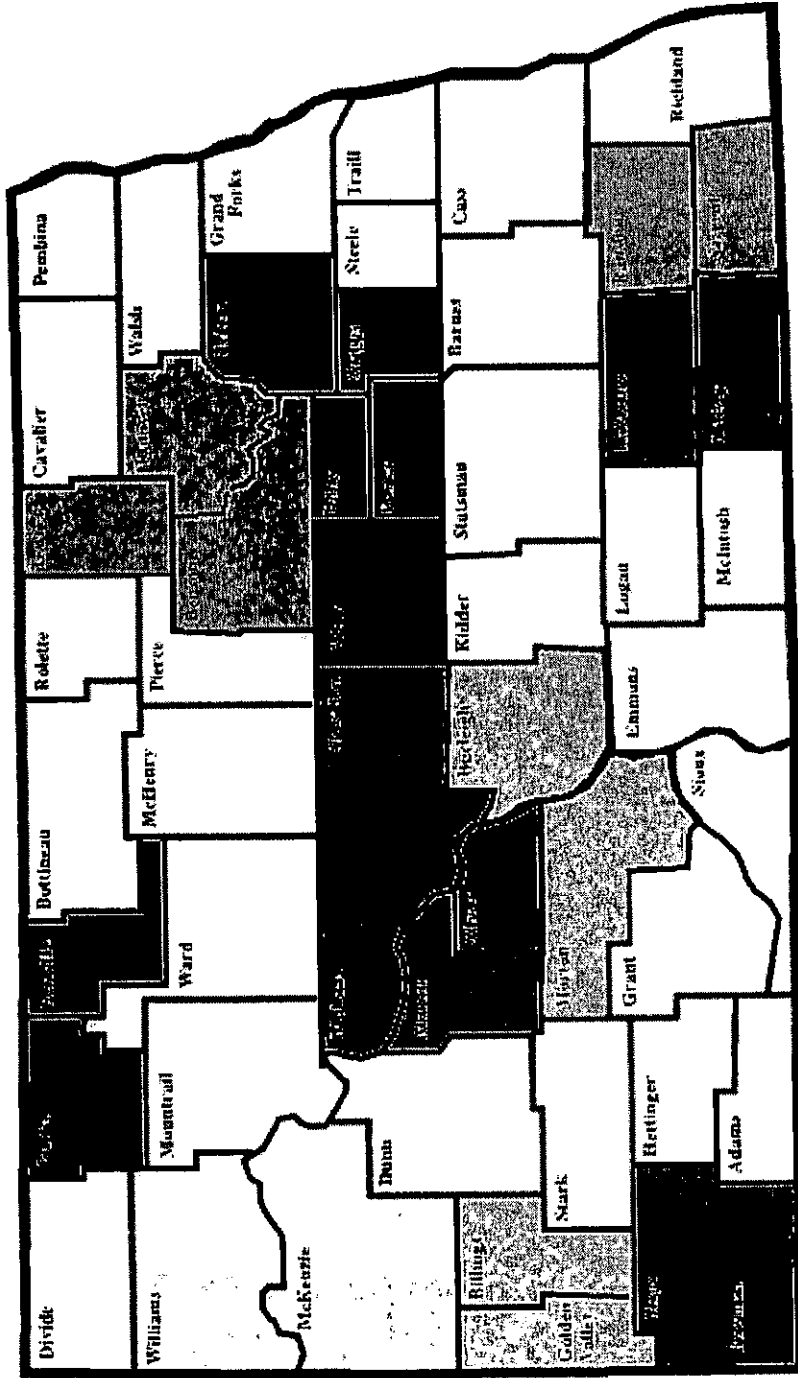
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Shared Family Social Worker



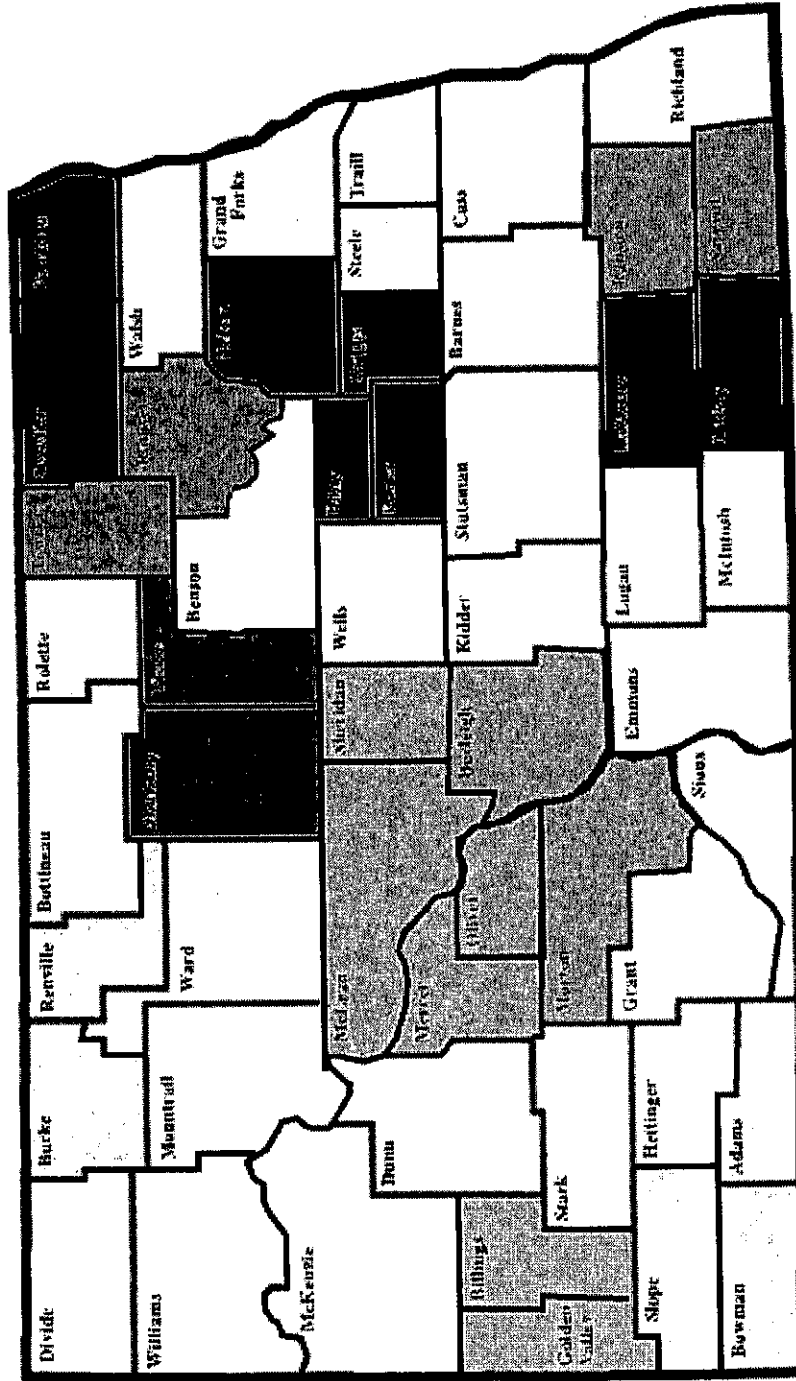
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Adult & Family Foster Care Studies



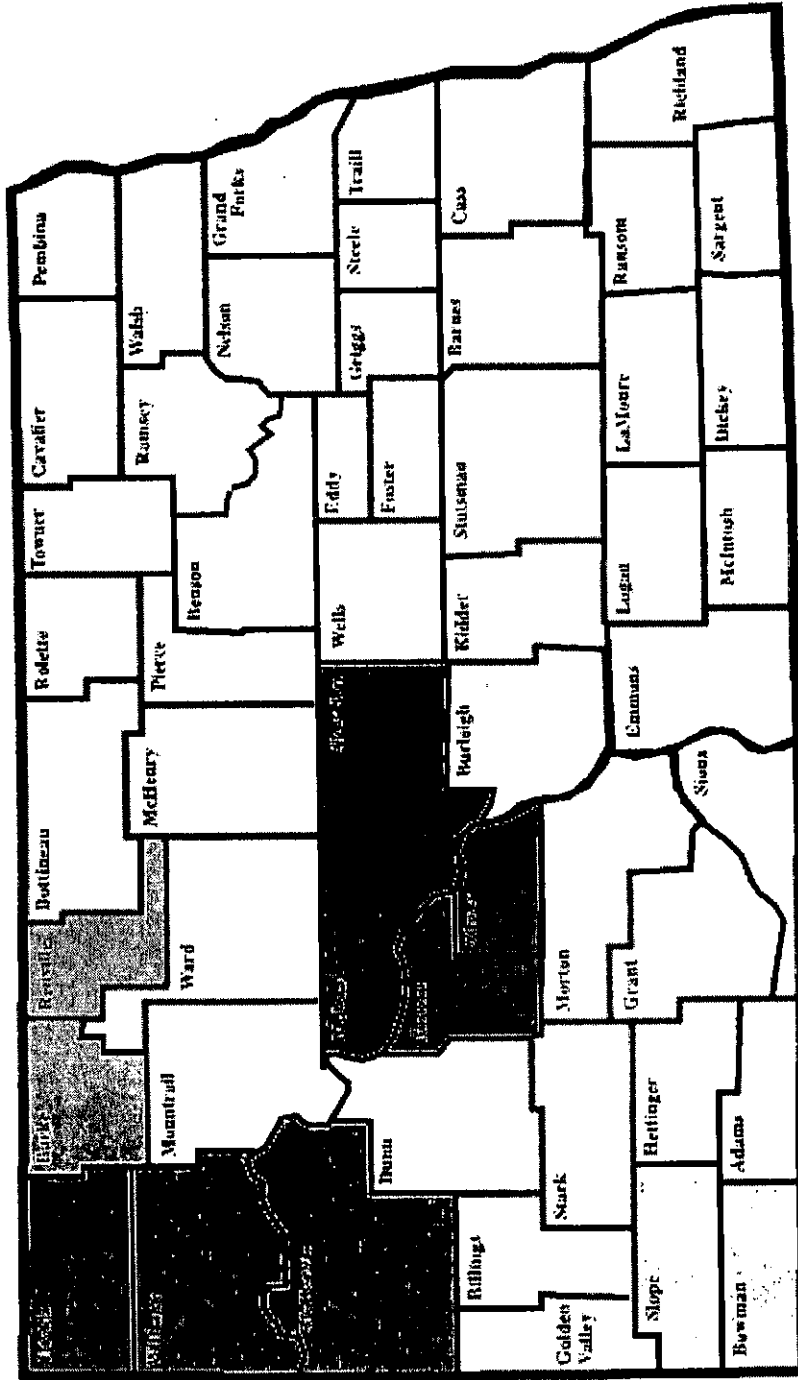
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Shared Parent Aide Services



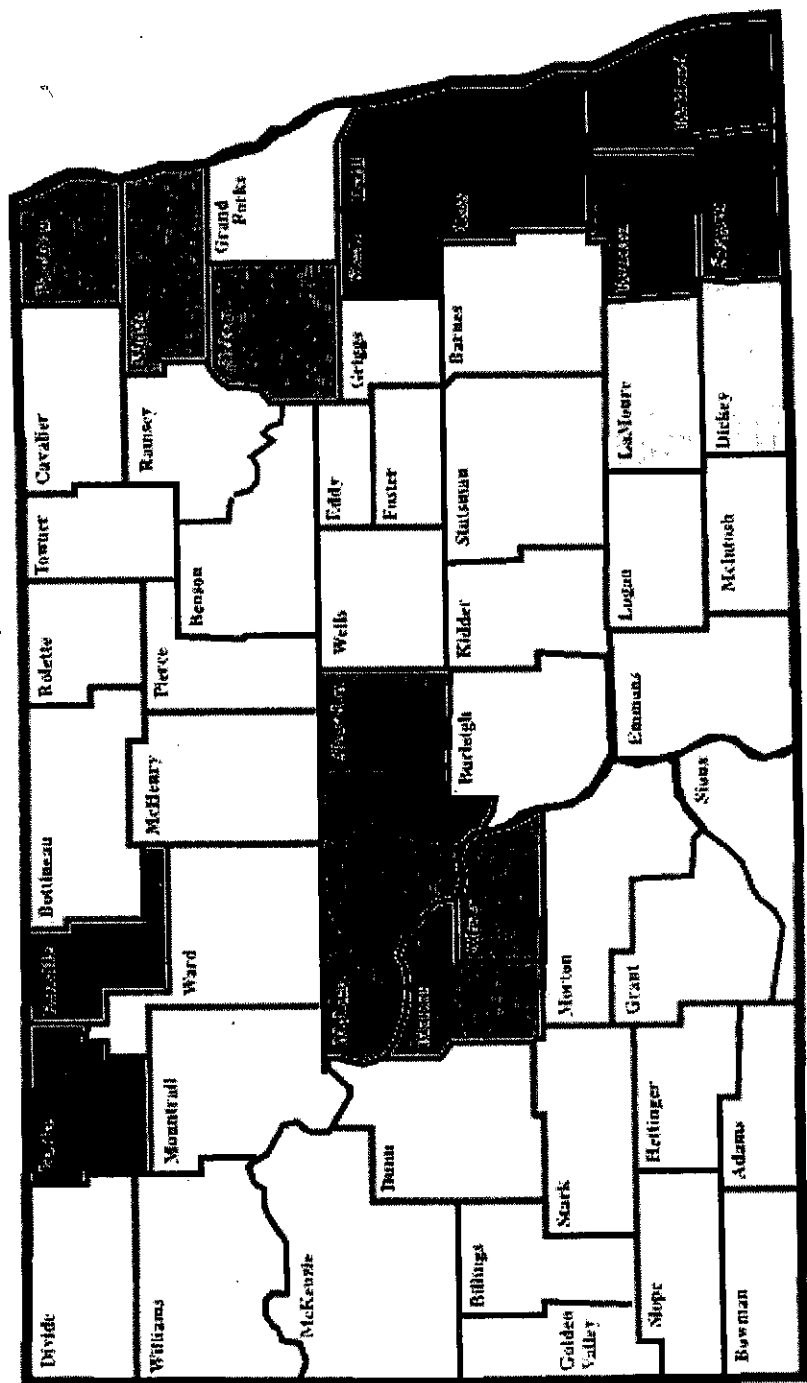
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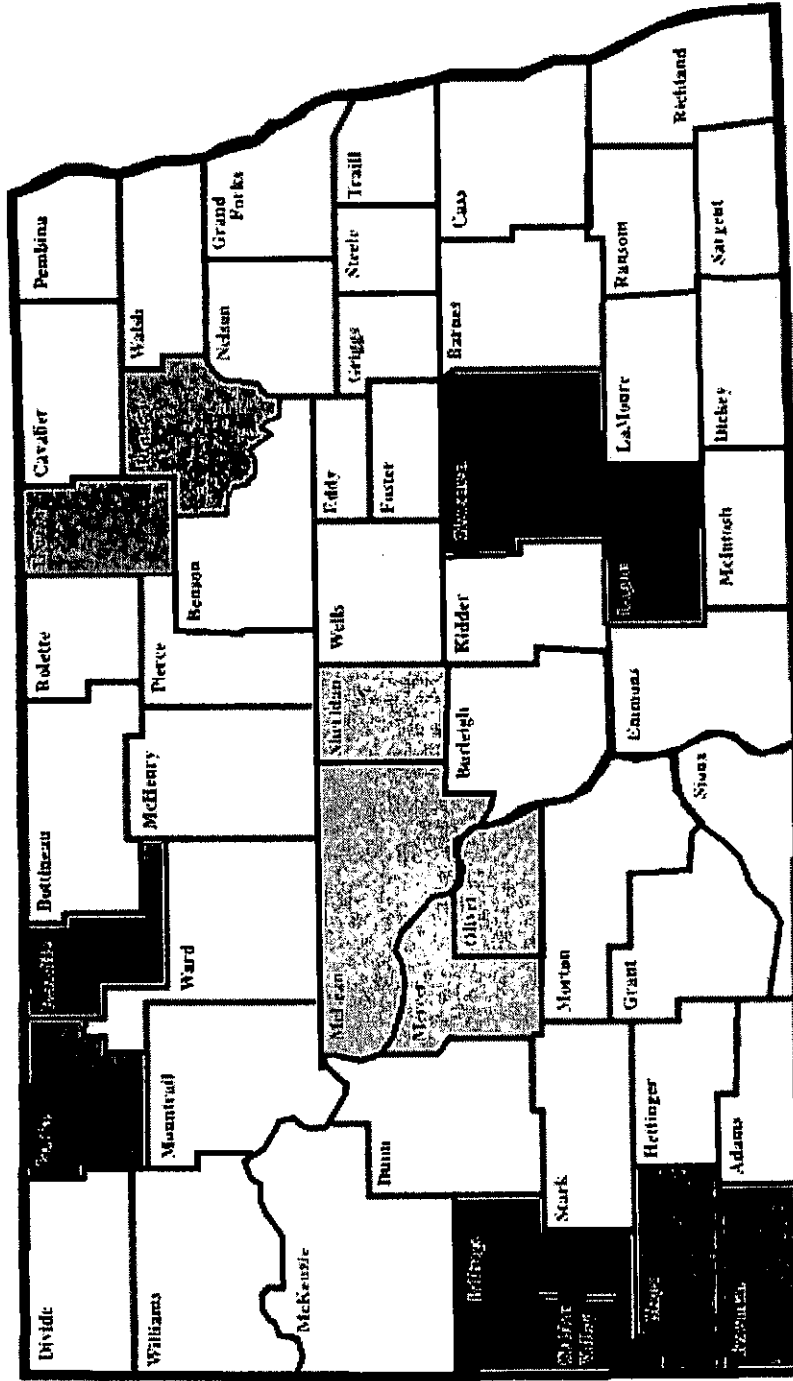


- Grand Forks County has a contract to provide this for the NE Region
- Cass County has a contract to provide this for the SE Region

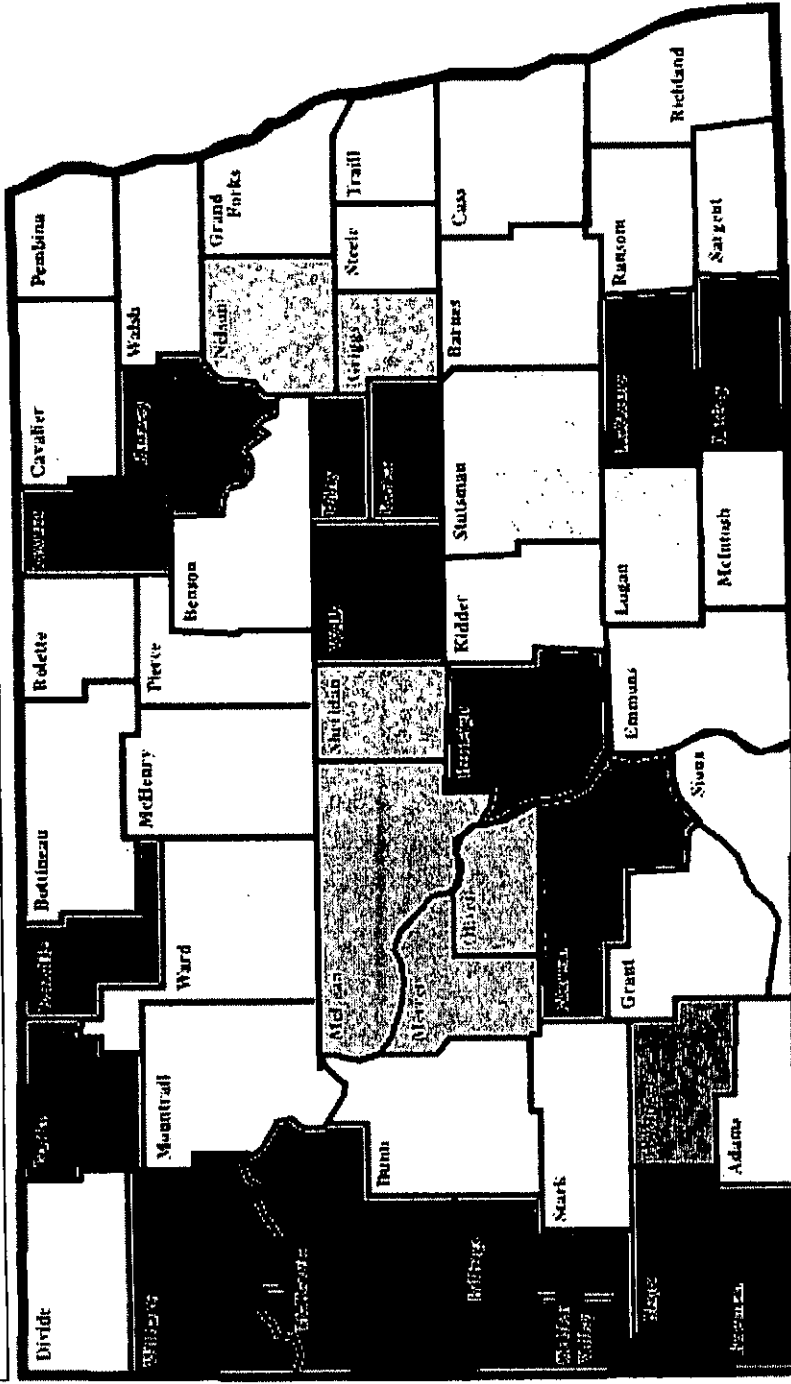
A detailed map of the 100th meridian in North Dakota, showing county boundaries and names. The map is oriented with North at the top. The counties shown are: Divide, Williams, McKenzie, Deuel, Morton, Stark, Hettinger, Bowman, Adams, Grant, Sully, Steele, Traill, Cass, Barnes, Sully, Dickinson, Logan, LaMoore, Sargent, and McPherson. The map also shows the locations of the cities of Bismarck, Grand Forks, and Minot. The map is a black and white line drawing with county names in bold capital letters.

Dickey and LaMoure share SW II 50%

North Dakota Health Tracks



Shared Early Childhood Care Specialist Child Care Licensor Shared Administration & Funding

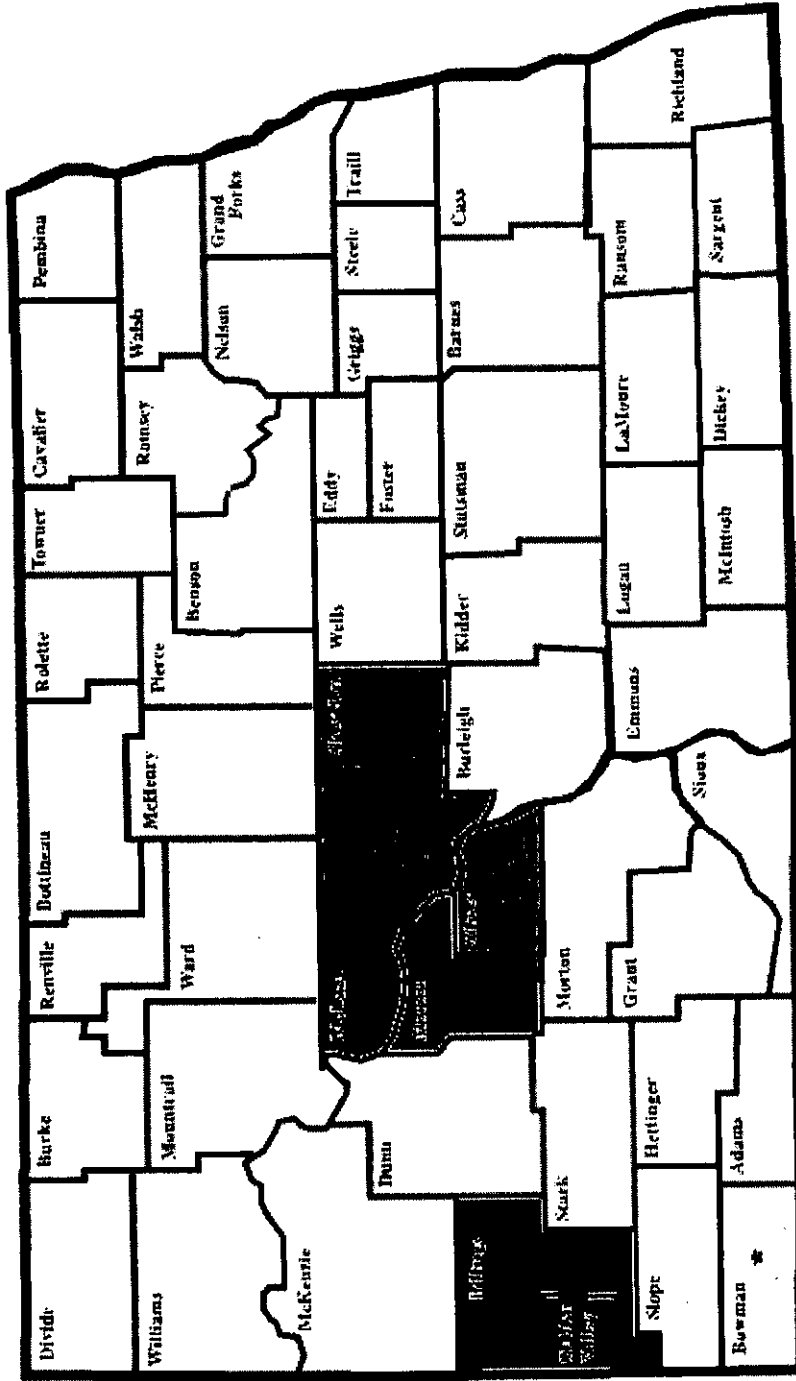


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Single Delivery Point Shared Operation



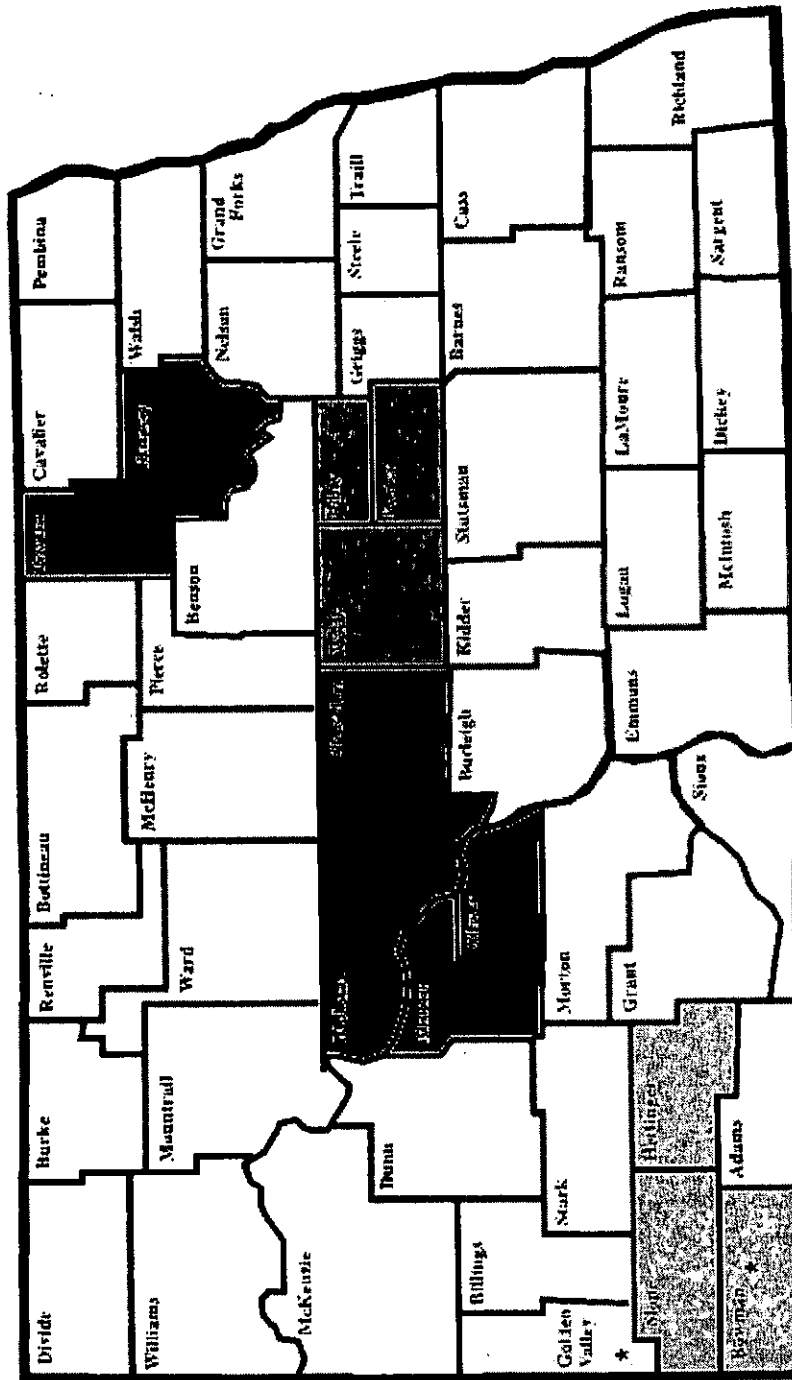
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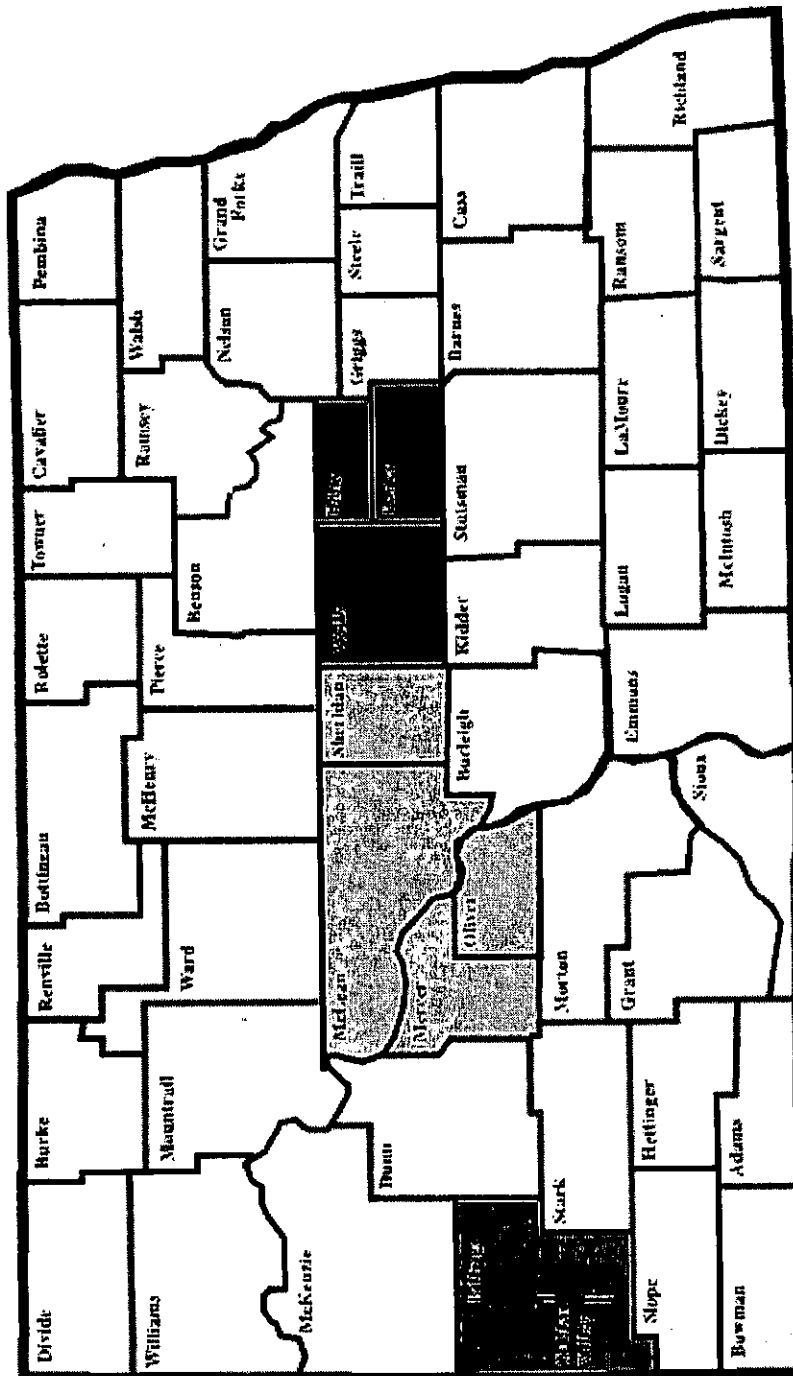
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Economic Assistance- Long Term Care & Basic Care Program Service



* Denotes Host County

Economic Assistance- Child Care Assistance

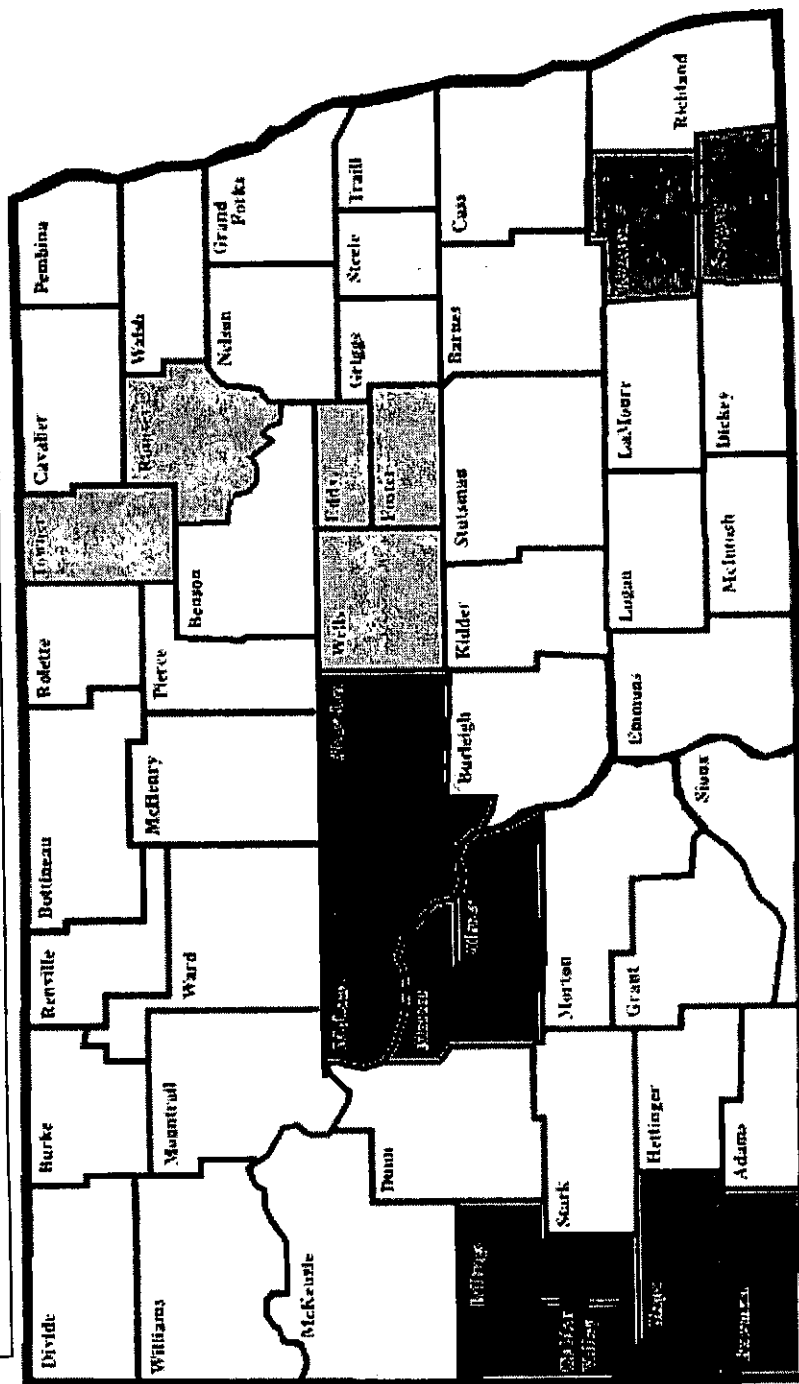


A map of North Dakota showing its 53 counties. The counties are labeled with their names: Divide, Williams, McKendree, Traill, Morton, Grant, Adams, Burke, Mountrail, Ward, McLean, Mercer, Oliver, Burleigh, Sheridan, Cass, Barnes, Richland, Bottineau, McHenry, Pierce, Benson, Grand Forks, Steele, Traill, Cavalier, Wabasha, Teton, Blaine, and others. The map is oriented with North at the top.

Lamoure county provides TANF to Logan when necessary.

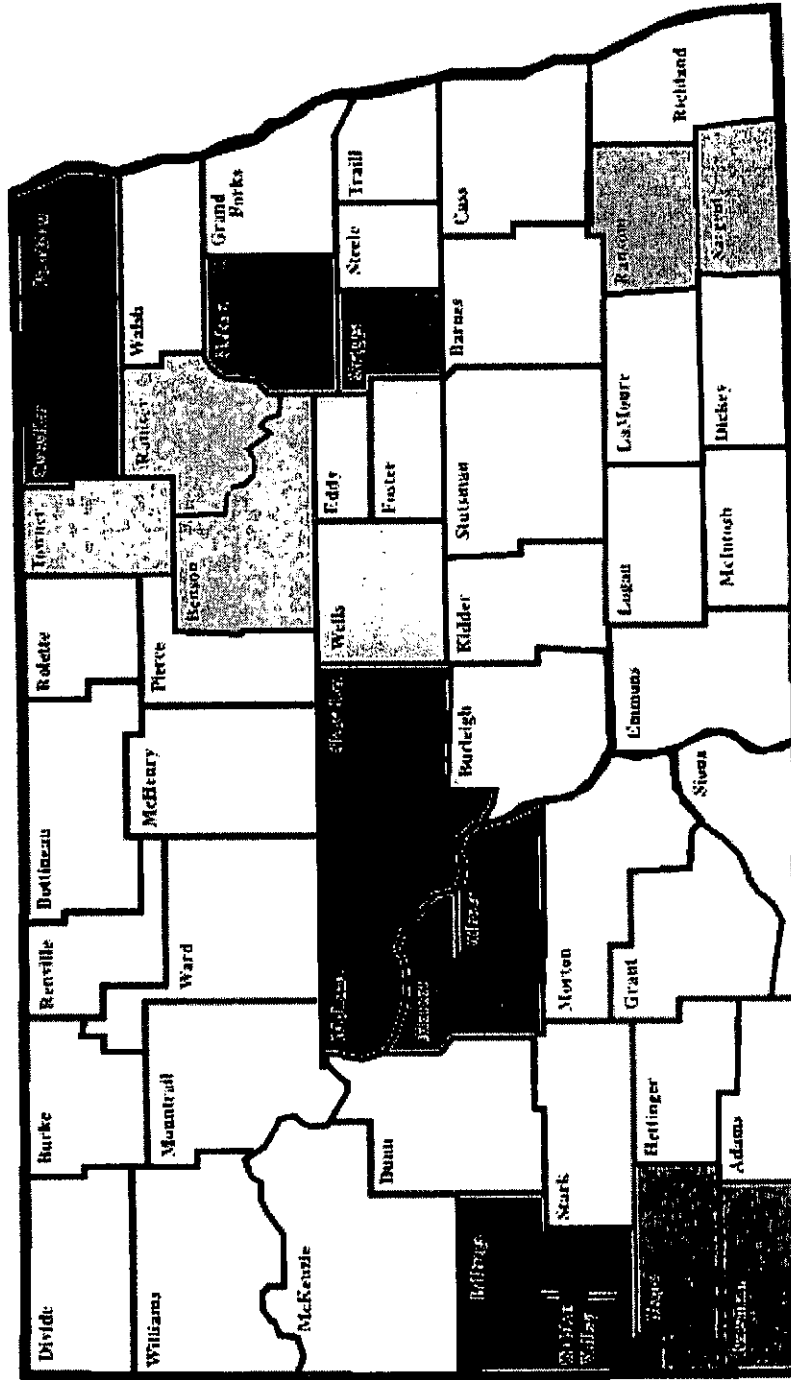
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Economic Assistance-Shared Supervision and Staff: Formal/Informal Arrangements



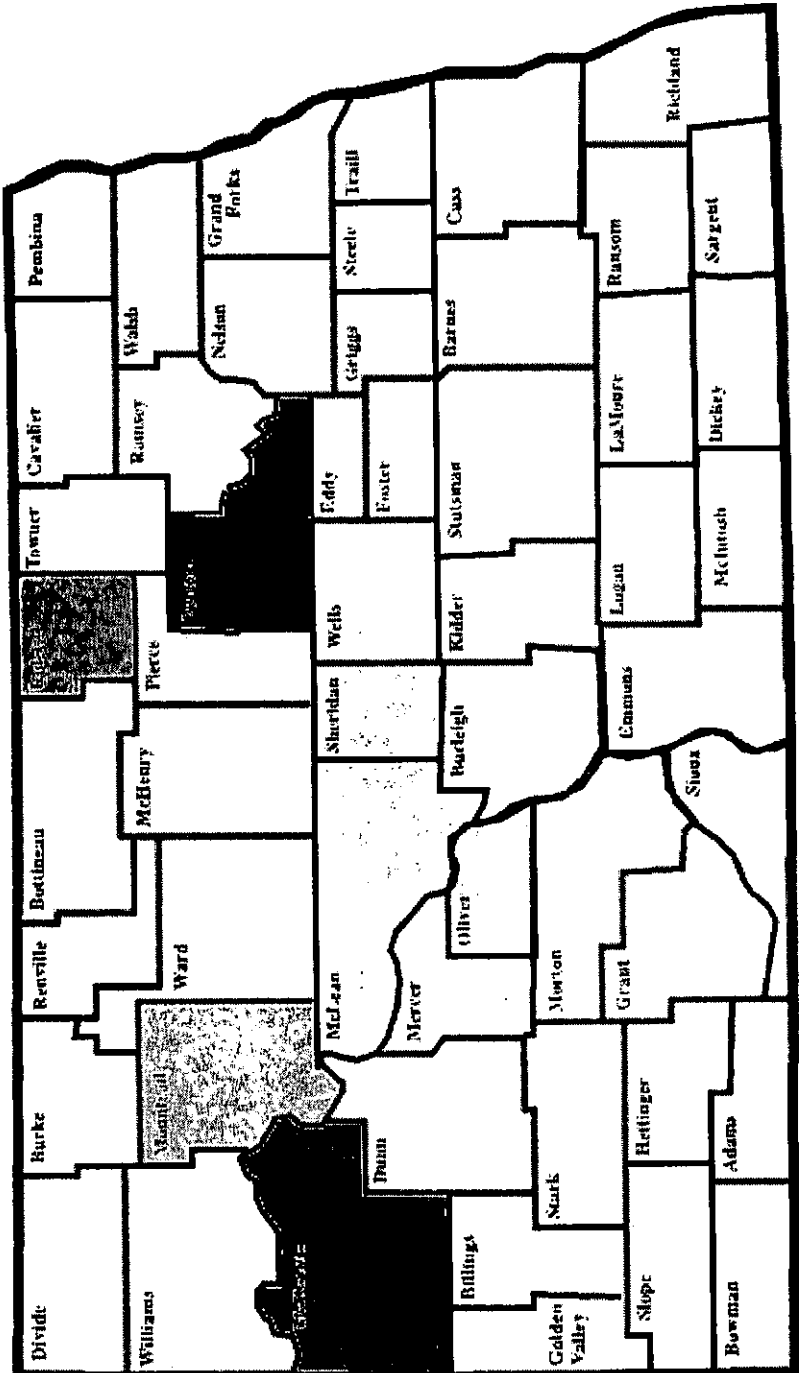
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Inter County Social Services Board Arrangements



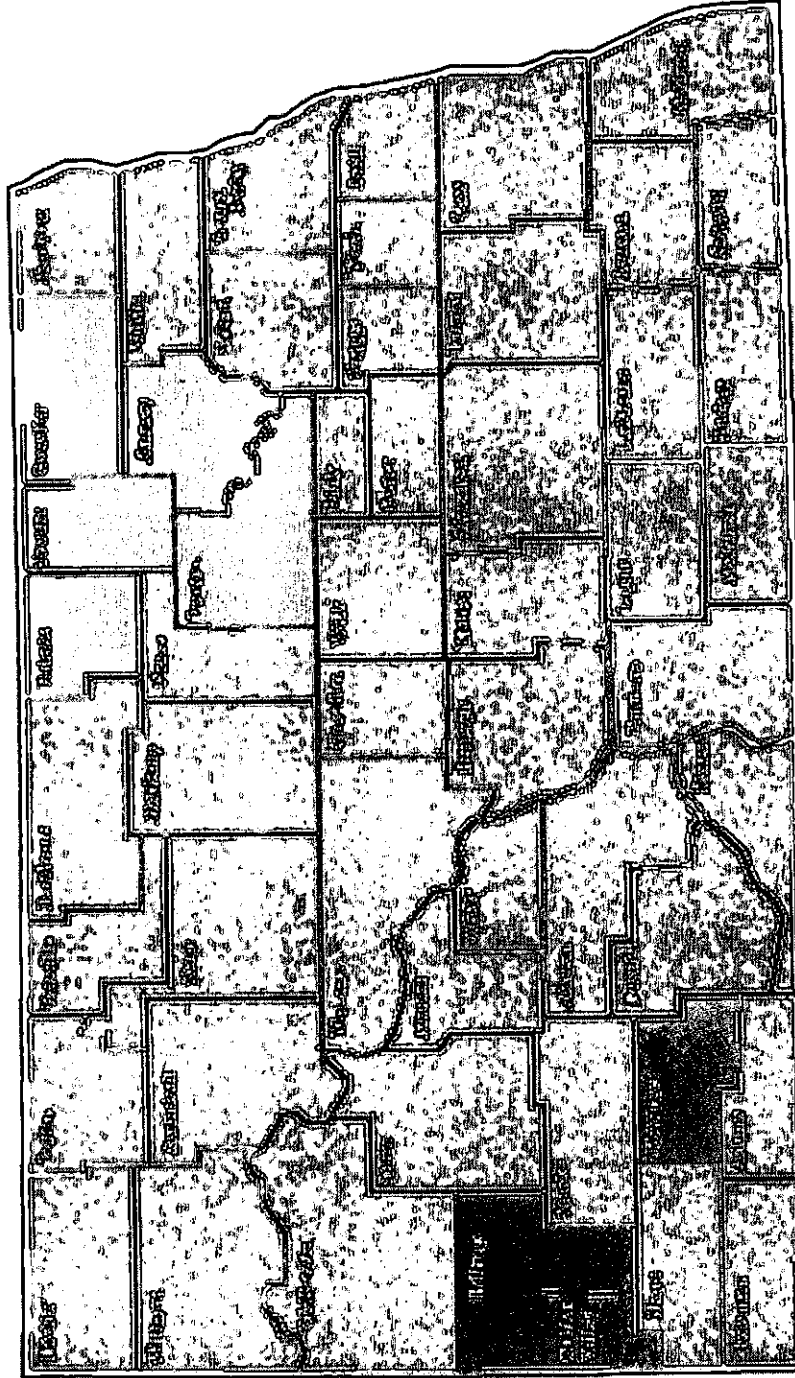
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Counties that provide outreach workers to other offices in their county.



- Mountrail provides outreach in New Town.
- Rölette provides EA outreach to Dunseith.
- Benson- provides full service EA 4 days a week to Fort Totten.

Foster Care Recruitment

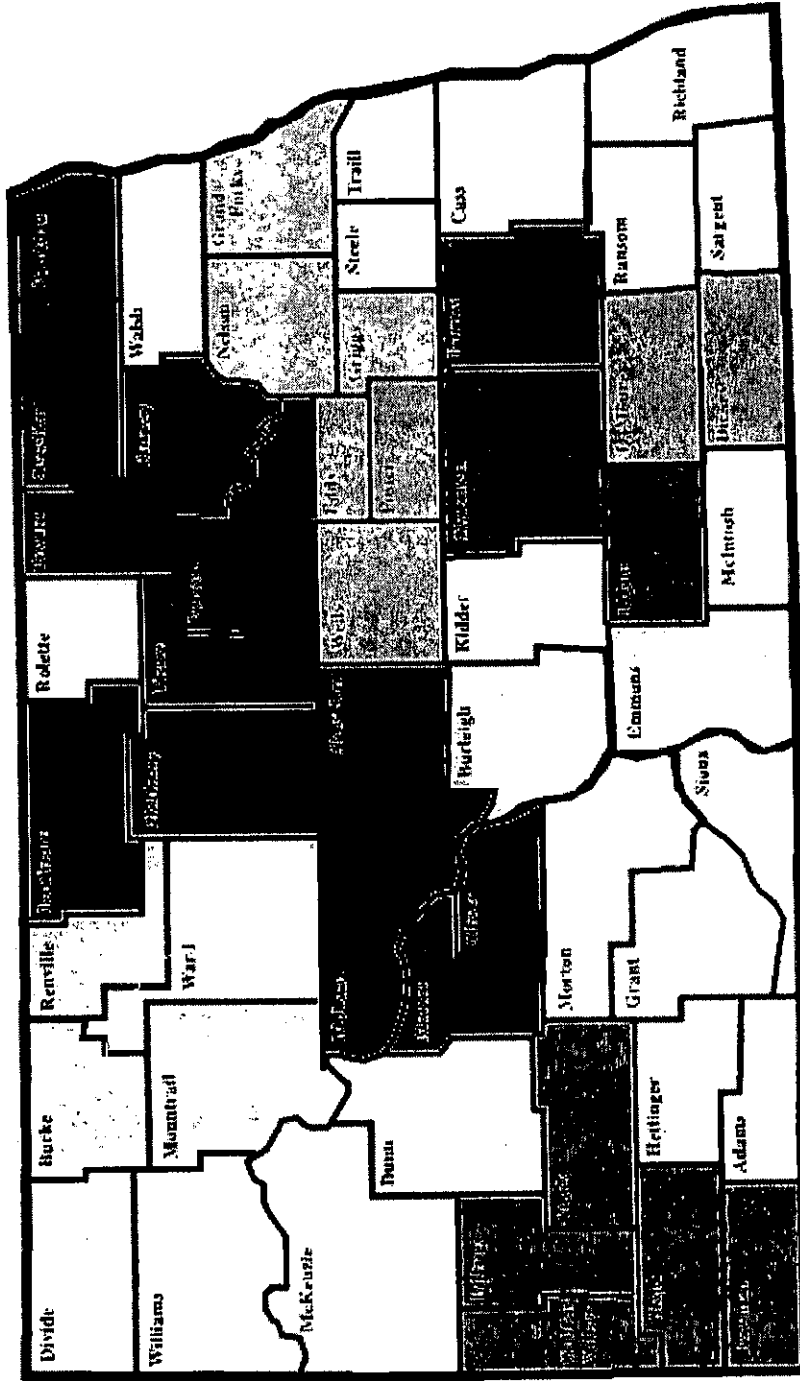


- All regions except Devils Lake Region participate in Foster Care Recruitment efforts.
- Lake Region Counties have developed their own recruitment effort.

The map displays the following wards and areas:

- Divide
- Mountair
- Ward
- Bottineau
- Bolette
- Tower
- Wash
- Grand Forks
- Nelson
- Steele
- Traill
- Cuss
- Barnes
- Stultsman
- Kidder
- Burleigh
- Morton
- Grant
- Hottinger
- Adams
- Golden Valley
- Billings
- Mark
- St. Louis
- Richland

Shared CPS and CAN Arrangements



- Burleigh County is the host county for a multi-county CPS project covering Kidder, Grant, Sioux and Burleigh.