



ND ONE CALL

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PROPOSED EXCAVATION

- Look for Signs or Markers
- White Line



PLANNING YOUR EXCAVATION

Plan your work
Size of Your Locate



WHO REQUESTS THE LOCATE?

Whoever Does the Excavation



LOCATE REQUEST OPTIONS

Call - 811 or 800-795-0555

Fax

ITIC



TYPE OF REQUEST

Routine

Emergency

Request to Meet



CUSTOMER OWNED FACILITIES

Power Lines
Sewer & Water
Propane



TICKET QUESTIONS

Location
Marking Instructions



LIST OF FACILITY OWNERS



SEQUENCE AFTER REQUEST

48 Hours
Positive Response
Review List of Operators



EXCAVATION

Hand Dig Zone
Markings
Protect the Facilities



DAMAGE TO FACILITIES

Notify Operator
Call 911 if necessary



FINES AND PENALTIES

Complaints
Public Service Commission
Amounts



CENTER HOURS

Operation



FUNDING

\$1.25
15C from every ticket
TV, Radio, Billboards & Magazines



INCOMING CALLS

2010 - 126,070
2011 - 158,314
First Half of 2012 - 89,464
62% increase



OUTGOING CALLS

2010 - 651,818
2011 - 848,766
First Half of 2012 - 486,204
62% increase!



HOW CALLS PROCESSED

2011
29% - ITIC
65% - Phoned In
6% - Fax

2012
40% - ITIC
54% - Phoned In
6% - Fax



PERCENTAGE OF CALLS

Contractors - 73%
Operator - 16%
Other - 11%



TYPE OF TICKETS

Routine - 69%
Updates - 27%
Emergencies - 4%



INJURIES AND DEATHS

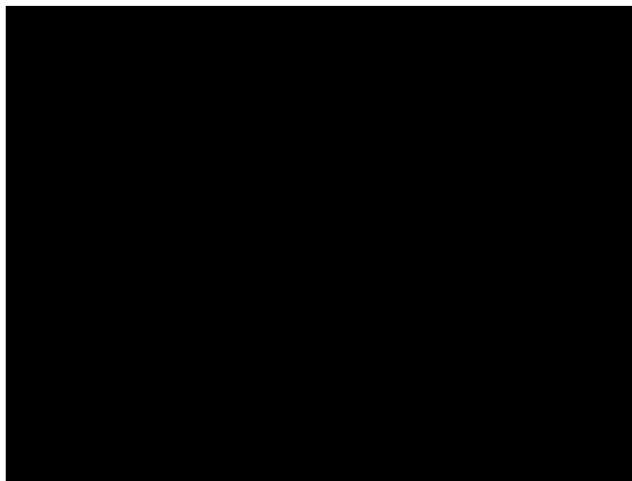
2010
2011







VIDEO





THANK YOU

QUESTIONS?