NORTH DAKOTA
UNIVERSITY SYSTEM

System Information Technology Services

Legislative Higher Education Committee September 26, 2012

Key Issues and Needs

System Information Technology Services

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Key Issues

- A robust high speed data communications network is vital for the State and the North Dakota University System

- In the 2007 Legislative Session the University System was granted authority to manage and regulate information technology planning and services for institutions under its control. (NDCC 15-10-44)

Key Issues

- System Information Technology Services is funded as an entity.

- Microsoft Campus agreement ($43 per FTE)

- Collaboration Software

- Consolidate email and establish system wide authentication

Key Issues

- Ensure Institutions have adequate Bandwidth

- ConnectND, Student, Finance, HR, parking, housing

- Library System and Databases

- Mobile Applications

- Lecture and Content Capture

Key Issues

- Two-way video support/HD

- Help Desk Services 24x7x365

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Current Challenges

- Planning and funding of the Joint IT Facility

- Merging core technology service areas at UND into SITS

- Hardware and Software maintenance charges

- Continuing efforts to improve the quality and accuracy of data.

Key Needs

- Funding support to cover inflationary increase in operations associated primarily with hardware and software maintenance.

- Support for new operational costs associated with the Joint IT facility.

- Data Analysts for Policy Analysis

QUESTIONS?