COMMISSIONER
DOUG GOEHRING



ndda@nd.gov www.agdepartment.com

NORTH DAKOTA DEPARTMENT OF AGRICULTURE

STATE CAPITOL 600 E BOULEVARD AVE DEPT 602 BISMARCK ND 58505-0020

Testimony of Kenneth S. Junkert, Administrative Services Director North Dakota Department of Agriculture Status of Contract Relating to Wildlife Services Legislative Audit and Fiscal Review Committee, Roughrider Room 4:25 p.m., March 27, 2012

Chairman Ruby and members of the Legislative Audit and Fiscal Review Committee, I am Ken Junkert, the Administrative Services Division Director for the North Dakota Department of Agriculture (Department). Pursuant to a request by Chairman Ruby, on behalf of the Legislative Audit and Fiscal Review Committee, I am here today to provide a status report regarding the Department's contract with the United States Department of Agriculture Animal and Plant Health Inspection Service Wildlife Services (WS).

The Department consulted with the North Dakota Attorney General's Office, the North Dakota State Auditor's Office, the North Dakota Game and Fish Department, and the Office of Management and Budget in preparation of the service contract for 2011-2013 biennium. The contract was executed on January 20, 2012.

In order to ensure more accountability and efficiency of service delivery, the Department included the following new provisions in the contract:

* 1. The State has never required WS to provide services based on a priority rating system.

The new contract requires WS to classify each service request with a priority rating of 1, 2, or 3. A "1," or High, priority involves either an imminent threat to human health and safety or to natural resources, or a high economic impact to individual interests. A "2," or Medium, priority involves an emerging threat to human health and safety or to natural resources, or a medium economic impact to individual interests. A "3," or Low, priority involves no threat to human health and safety or to natural resources, but involves low or no economic impact to individual interests. WS is required to provide service to all "1" or High rated requests for services before directing state funded responses to requests rated as "2" or "3."

- 2. The previous contract reimbursed WS for salaries for a specific number of wildlife field specialists and a pilot. WS misinterpreted the previous contract to mean that the state was responsible for all of the WS field staff salaries and benefits. The new contract requires WS to bill for services. Reimbursable service expenses will be limited and proportionate to salaries and benefits and operating costs for the time WS personnel conduct allowable services. The state makes no dedication to support WS personnel at any specific staffing level.
- 3. The previous contract provided compensation based on the state fiscal year. The new contract establishes a maximum reimbursement per quarter. This very important contract provision will ensure that funding is available to provide services for the entire 24-month period of the 2011-2013 biennium.
- 4. The previous contract required annual reporting. In order to ensure more frequent accountability, WS is required to submit quarterly reports. More frequent reporting provides the state with the ability to make contract adjustments to best match the needs in

the field to the available budget resources. The quarterly reports will include the following:

- a. Number of individuals assisted.
- b. Description of individual issue and/or resource losses.
- c. Number of services completed by priority ranking.
- d. Number and species of animals taken by method.
- e. Estimate of financial damages individuals suffered due to wildlife damage.
- f. Detailed report of services covered by federal funds and other funding sources.
- 5. The previous contract didn't include any Department of Agriculture audit provisions.
 The new contract indicates that all records relevant to the contract are subject to examination by the agriculture commissioner or the commissioner's designee and the North Dakota state auditor or the auditor's designee. The Department anticipates conducting annual audits.
- 6. The previous contract did not include any customer service survey provisions. The Department is consulting with the North Dakota Agriculture Statistics Service to plan and conduct a customer satisfaction survey. This survey will be an invaluable tool in gauging agriculture producers' and other service users' satisfaction with WS service delivery.

Chairman Ruby and members of the Legislative Audit and Fiscal Review Committee, the Department feels that the changes to the new WS contract will demonstrate more accountability and efficiency. I would be happy to answer any questions you may have regarding the Department's contract with WS.