

NORTH DAKOTA LEGISLATIVE MANAGEMENT

Minutes of the

**INFORMATION TECHNOLOGY COMMITTEE**

Wednesday, January 11, 2012  
 Harvest Room, State Capitol  
 Bismarck, North Dakota

Representative Robin Weisz, Chairman, called the meeting to order at 9:00 a.m.

**Members present:** Representatives Robin Weisz, Randy Boehning, Keith Kempenich, Corey Mock, Gary Paur, Roscoe Streytle; Senators Larry Robinson, Donald Schaible, Margaret Sitte; Chief Information Officer Lisa Feldner

**Members absent:** Senators Joe Miller, Rich Wardner

**Others present:** John Bjornson, Jason J. Steckler; Legislative Council, Bismarck

Representative Jerry Kelsh, member of the Legislative Management, was also in attendance.

See attached [Appendix A](#) for additional persons present.

**It was moved by Senator Robinson, seconded by Representative Kempenich, and carried on a**

**voice vote that the minutes of the August 16, 2011, meeting be approved as distributed.**

**REPORT FROM THE CHIEF  
 INFORMATION OFFICER  
 Information Technology Department -  
 Strategic Business Plan**

Mr. Mike Ressler, Deputy Chief Information Officer, Information Technology Department, distributed a copy of the department's 2011-13 strategic business plan ([Appendix B](#)). He said the department's 2011-13 strategic business plan includes 22 objectives relating to the department's mission to provide leadership and knowledge to assist customers in achieving information technology goals. The following is a summary of the objectives included in the plan:

Business Perspectives	Objectives	Key Performance Indicators
Customer	Meet customer service delivery expectations Provide an "easy to do business with" environment Provide a positive customer experience Build and maintain strong relationships Provide information technology services as needed Provide technology direction	Customers that agree the department is aligned with its mission Customers that agree the department is a trusted business partner Customers that choose the department as their preferred provider of strategic information technology services Customers that agree the department delivers information technology services that meet business needs Customers that agree the department is easy to do business with Customers that are satisfied with their interactions with the department. Incidents and service requests that are quickly acknowledged and completed within estimated timeframes Enterprise architecture future states that are up-to-date Information technology plans created and submitted on time by agencies
Financial	Make cost-effective investments Manage revenue Align rates with customer business needs Manage statewide technology spending	The department's total net assets do not exceed two times the average monthly expenditures. The department's rates for select services are equal to or lower than private sector. The department evaluates information technology spending as a percentage of state spending.

Business Perspectives	Objectives	Key Performance Indicators
Internal processes	Standardize processes and approaches Deliver solutions on schedule and on budget Deliver reliable and available services Capture and follow up on customer feedback Continuous sharing and understanding of business needs Plan for technology change Provide guidance on information technology best practices Deploy enterprise solutions	The statewide network is secure and available to customers anytime and anywhere. Enterprise services are delivered within service level agreements.
Learning and growth	Attract and hire quality people Maintain high employee satisfaction Support employee growth and development Retain talented employees	Time to fill vacant positions is less than 60 days. Employee satisfaction index is 2 or higher (based on a scale of 1 (dissatisfied) to 3 (satisfied)). Controllable employee turnover is less than 6 percent.

In response to a question from Senator Sitte, Mr. Ressler said the department will consider providing more emphasis on citizens in its customer business perspective during the development of the strategic plan for the 2013-15 biennium.

**Information Technology Department - Annual Report**

Mr. Ressler distributed a copy of the department's 2010-11 annual report ([Appendix C](#)) regarding projects, services, plans, and benefits pursuant to North Dakota Century Code Section 54-59-19. He said the department's 2010-11 annual report includes an executive summary, information on the department's divisions, information on the department's performance, and rate comparisons. He said for fiscal year 2011, actual agency spending on

information technology services from the department totaled approximately \$50.7 million, of which approximately 8 percent was for telephone services, 14 percent for network services, 22 percent for software development services, 32 percent for computer hosting services, 23 percent for direct bill back, and 1 percent for other services.

During fiscal year 2011, Mr. Ressler said state agencies completed 14 large information technology projects. Of the 14 projects, he said, 13 projects were completed on or under budget. He said 5 of the 14 projects were completed on schedule, and 7 additional projects were completed within the acceptable 20 percent schedule variance.

Mr. Ressler provided the following update on the department's performance measures:

Performance Measures	Baseline (Previous Years)	Current Status (June 2011)	Target
Acceptable level of total net assets (ratio of total net assets to average monthly expenditures)	2008 - 1.4 2009 - 1.7 2010 - 2.4	1.7	< or = to 2
Percentage of Information Technology Department rates reported in the annual report that are competitive	2008 - 100% 2009 - 100% 2010 - 100%	100%	100%
Total number of customer projects and service requests completed:	2010		
• Service requests	34,247	36,871	N/A
• Incidents	60,835	63,795	N/A
Customer satisfaction indexes (percentages satisfied or very satisfied) related to:	2009 - 2010		
• Value	83.9% - 87.0%	80.4%	92%
• Timeliness	92.2% - 91.6%	87.5%	97%
• Quality	95.3% - 95.7%	94.6%	97%
• Knowledge	96.8% - 95.8%	96.4%	98%
• Professionalism and courtesy	100% - 98.9%	100%	100%
Employee satisfaction index	2008-09 - 2.14 2009-10 - 2.21	2.21	2.0
Controllable employee turnover	2009 - 3.6% 2010 - 5.0%	4.9%	Below 6%
Percentage of service levels met	To be determined	To be determined	100%
Percentage of strategic business plan objectives completed or on schedule	2009 - 61% 2010 - 47%	66%	75%

Mr. Ressler said the department monitors the cost and revenue for each service to ensure that a service is not subsidizing another service. He said the federal government does not allow the department to charge rates that generate revenues in excess of costs; therefore, the department monitors its cash balances

and adjusts rates accordingly. He said the department also monitors other entity's fees for similar services in an effort to maintain quality services at a fair price. The following is a summary of rate comparisons for the services that generate a majority of the department's total revenue:

Service	North Dakota Information Technology Department Rates	South Dakota Bureau of Information and Telecommunications Rates	Montana Information Technology Services Division Rates	Minnesota Office of Enterprise Technology Rates
Central computer central processing unit (CPU rates)	<b>Batch CPU</b> - \$ .74 per second <b>CICS CPU</b> - \$ .74 per second <b>ADABAS CPU</b> - \$ .84 per second <b>TSO CPU</b> - \$ .74 per second	<b>Batch CPU</b> - \$1.38 per second <b>CICS CPU</b> - \$1.38 per second <b>ADABAS CPU</b> - \$1.38 per second <b>TSO CPU</b> - \$1.38 per second	<b>Batch CPU</b> - \$2.96 per second <b>CICS CPU</b> - \$ .84 per second <b>ADABAS CPU</b> - \$1.73 per second <b>TSO CPU</b> - \$3.17 per second	<b>Batch CPU</b> - N/A <b>CICS CPU</b> - N/A <b>ADABAS CPU</b> - N/A <b>TSO CPU</b> - N/A
Network fees	<b>Device fee</b> - \$49 per device per month  <b>Local area network administrative fee</b> - N/A  <b>Access, information, enterprise management fee</b> - N/A  <b>DSL service</b> - Cost plus \$230/5 mb <b>ETS-5 service</b> - \$890 per month	<b>Device fee</b> - \$53 per device per month  <b>Local area network administrative fee</b> - N/A  <b>Access, information, enterprise management fee</b> - \$49 per device per month <b>DSL service</b> - N/A <b>ETS-5 service</b> - N/A	<b>Device fee</b> - \$45.53 per device per month  <b>Local area network administrative fee</b> - \$117.82 per hour <b>Access, information, enterprise management fee</b> - N/A <b>DSL service</b> - \$409.26/1.5 mb <b>ETS-5 service</b> - \$1,743.28 per month	<b>Device fee</b> - \$50 per device per month  <b>Local area network administrative fee</b> - N/A  <b>Access, information, enterprise management fee</b> - \$85 per device per month <b>DSL service</b> - Cost plus 15 percent <b>ETS-5 service</b> - Cost plus \$140 (access) \$150/Mbps (bandwidth)

Telephone Fees	
North Dakota Information Technology Department rates	Telephone line - \$24 per device per month (Voice over Internet Protocol) Speaker and display function - \$5 per month Voice mail (unlimited) - \$5 per month
South Dakota Bureau of Information and Telecommunications rates	Telephone line - \$14 per device per month (analog) Speaker and display function - Actual cost Voice mail (unlimited) - \$6 per month
Montana Information Technology Services Division rates	Telephone line - \$30.76 per device per month (Voice over Internet Protocol) Speaker and display function - Included in fee Voice mail (three-minute limit) - \$7.43 per month Voice mail (additional minutes) - \$8.89 per month
Minnesota Office of Enterprise Technology rates	Telephone line - \$35 per device per month (Voice over Internet Protocol) Speaker and display function - Actual cost Voice mail (unlimited) - \$5 per month

Long Distance	
North Dakota Information Technology Department rates	In state - \$.07 per minute Out of state - \$.07 per minute 800 service - \$.07 per minute
South Dakota Bureau of Information and Telecommunications rates	In state - \$.07 per minute Out of state - \$.08 per minute 800 service - \$.08 per minute
Montana Information Technology Services Division rates	In state - \$.072 per minute Out of state - \$.072 per minute 800 service - \$.084 per minute
Minnesota Department of Administration rates	In state - \$.049 per minute Out of state - \$.07 per minute 800 service - \$.13 per minute

Software Development		
	Location	Billing Rate Per Hour of Service
Information Technology Department	Bismarck, North Dakota	\$67 to \$89
Applied Engineering, Inc.	Bismarck, North Dakota	\$88 to \$102
Eide Bailly LLP	Bismarck, North Dakota	\$90 to \$165
Enterprise Solutions, Inc.	Bismarck, North Dakota	\$90 to \$130
Nexus Innovations	Bismarck, North Dakota	\$94 to \$140
Agency Mabu	Bismarck, North Dakota	\$75 to \$77
Ardent Technologies	Dayton, Ohio	\$55 to \$77
PiOrion Solutions	Piscataway, New Jersey	\$84 to \$128
Compuware	Plymouth, Minnesota	\$80 to \$151
ImageSource	Olympia, Washington	\$174 to \$228

## ELEMENTARY AND SECONDARY EDUCATION INFORMATION TECHNOLOGY INITIATIVES

Mr. Dan Pullen, Director, Educational Technology Council, provided information ([Appendix D](#)) regarding elementary and secondary education information technology initiatives. He said 135 schools and 3,334 students participated in 234 courses through the Interactive Video Network during the fall 2011 semester. He said the Center for Distance Education also provided online courses to 115 schools and 806 students during the fall 2011 semester.

Mr. Pullen said the Educational Technology Council has been awarded a \$392,000 rural utilities service grant from the United States Department of Agriculture Rural Development for replacing 49 video devices in elementary and secondary education classrooms. He said the grant award will be matched with \$255,000 of funding for grants appropriated to the council and \$156,000 of funding appropriated to the Information Technology Department for video upgrades.

In response to a question from Senator Robinson, Mr. Pullen said the grant funds will be used to replace the oldest video equipment in the state. After the video upgrades are complete, he said, all existing elementary and secondary video classrooms will have up-to-date equipment.

Mr. Pullen said all elementary and secondary education schools are required to use the PowerSchool application as their student information system by July 2013. He said EduTech staff is in the process of deploying the application to all schools. He said 23 schools began using the application during the fall 2011 semester, and seven additional schools will begin using the application during the spring 2012 semester. He said the remaining 18 schools will deploy the application during the 2012-13 school year.

Mr. Pullen said the Legislative Assembly in 2011 appropriated \$131,000 from the general fund to the Information Technology Department for connecting 12 kindergarten through grade 6 districts to the statewide information technology network. He said the connections have been completed.

## HIGHER EDUCATION INFORMATION TECHNOLOGY INITIATIVES

Mr. Randall Thursby, Chief Information Officer, North Dakota University System, Fargo, provided

information ([Appendix E](#)) regarding higher education information technology initiatives. He said the North Dakota University System has established a web-based tuition and fee estimator for the 11 higher education institutions. He said the estimator is available at *fees.ndus.edu*. He said the estimator allows users to make cost comparisons among the institutions and view a list of program and course fees at any of the institutions.

Mr. Joshua Riedy, Chief Information Officer, University of North Dakota, Grand Forks, provided comments regarding the status of the joint University System and University of North Dakota information technology building project. He said a project steering committee has been appointed that has representation from higher education institutions, the University System office, and the State Board of Higher Education. He said the committee is meeting on January 11, 2012, to discuss and consider approval of a design for the facility. He said the current design under consideration by the committee includes 35,000 square feet of office space for approximately 130 employees and 5,000 square feet of space for a data center. He said the estimated cost of the current design is \$14 million, which is \$1.5 million more than the \$12.5 million appropriated from the general fund for the project.

In response to a question from Senator Robinson, Mr. Riedy said of the approximately 130 employees to be located at the new facility, approximately 50 percent are University System employees and 50 percent are University of North Dakota employees.

In response to a question from Representative Boehning, Mr. Riedy said the new facility's estimated cost of \$14 million includes the cost of furnishings.

In response to a question from Senator Robinson, Mr. Riedy said if the project steering committee approves the design in the next few weeks, construction on the facility could start in the spring of 2012.

Mr. Riedy said he would provide an update regarding the joint building project at the committee's next meeting.

## HEALTH INFORMATION TECHNOLOGY

Mr. Sheldon Wolf, Director, Health Information Technology Office, Information Technology Department, provided information ([Appendix F](#)) regarding the status of health information technology activities. He said the Information Technology

Department has executed a contract with Axolotl for a statewide health information technology and exchange network. He said the anticipated contract cost is \$3.7 million plus options. He said the contract includes termination clauses for nonperformance and a \$4,000 per day liquidated damage clause.

In response to a question from Senator Sitte, Mr. Wolf said health care data will be stored on equipment of the medical providers and the vendor.

### PROPOSED BILL DRAFT

Mr. John Bjornson, Counsel, Legislative Council, presented a proposed bill draft [[13.0008.01000](#)] to implement the provisions included in Executive Order 2011-20 for all executive branch state agencies, including providing for review of information technology agreements, contracts, and projects. He said the bill draft provides that:

- Before issuing any request for proposals or entering any agreement or contract with a vendor for an information technology project that is estimated to cost \$1 million or more, an executive branch agency, except for institutions under the control of the State Board of Higher Education, is to submit the request for proposals, agreement, or contract for review to an information technology project contract review committee.
- The information technology project contract review committee consists of five members, including three members appointed by the Governor consisting of an assistant Attorney General experienced in reviewing information technology contracts, a procurement specialist from the Information Technology Department, and an information technology project manager from the Information Technology Department; the proposed project's sponsor; and another representative appointed by the head of the agency proposing the project.
- The information technology project contract review committee review, make recommendations, and negotiate each request for proposals, agreement, or contract for an information technology project estimated to cost \$1 million or more. If at least three members of the committee recommend approval of a request for proposals, agreement, or contract, the proposed information technology project must be forwarded to an executive steering committee for review and oversight.
- The director of the Office of Management and Budget convene an executive steering committee for each executive branch information technology project that is estimated to cost \$1 million or more. The executive steering committee for the project consists of the director of the Office of Management and Budget, the Chief Information Officer, the head of the agency contracting for the project, the

project sponsor, and a large project oversight analyst designated by the Chief Information Officer. The executive steering committee reviews all project decisions relating to the project contract, project, budget, and any change in the scope of the project. If a member of the executive steering committee declares any project decision to be a major project decision, no action may be taken on the decision without receiving approval from at least four of the members of the executive steering committee.

- If an executive branch information technology project is estimated to cost \$1 million or more, the primary project manager for the agency conducting the project must hold a project management credential and must have sufficient experience in project management practices as determined by the Chief Information Officer.
- The Governor hold quarterly meetings to review the status of each information technology project that is estimated to cost \$1 million or more.

In response to a question from Representative Paur, the Legislative Council staff said Executive Order 2011-20 applies to all executive branch agencies excluding elected officials and higher education, and the proposed bill draft applies to all executive branch agencies excluding higher education.

Ms. Lisa Feldner, Chief Information Officer, Information Technology Department, provided comments ([Appendix G](#)) regarding Executive Order 2011-20 and the proposed bill draft. She said Executive Order 2011-20 has provided a more transparent exchange of information between agencies which has resulted in better information sharing and collaborative decisionmaking. She said the executive order has resulted in better quality request for proposals and contracts and has allowed agencies to retain a positive, long-term working relationship with contracted vendors. She said the executive order has resulted in increased workload for large project oversight personnel and procurement personnel. As a way to accommodate the additional workload, she said, the department is suggesting the definition of a large information technology project be changed from a project with a total cost of \$250,000 or more to a project with a total cost of \$500,000 or more. In the last two bienniums, she said, there have been few projects with a total cost between \$250,000 and \$500,000, and those projects were completed successfully. She said projects with a total cost of \$500,000 or less would still require project management and project reporting but not project oversight.

In response to a question from Representative Boehning, Ms. Feldner said currently approximately seven to nine projects are subject to Executive Order 2011-20.

Mr. Jim Gienger, President, Enterprise Solutions, Inc., provided comments regarding the proposed bill draft. He said an information technology project with an estimated cost of \$1 million may or may not be a complex project. He suggested that the committee consider revising the bill draft to refer to a minimum project timeline along with a minimum project cost.

Chairman Weisz asked the Legislative Council staff to prepare a bill draft for the committee's consideration which would change the definition of a large information technology project from a project with a total cost of \$250,000 or more to a project with a total cost of \$500,000 or more.

**It was moved by Senator Robinson, seconded by Representative Kempenich, and carried on a roll call vote that the bill draft relating to review of information technology agreements, contacts, and projects be amended to provide that the project manager must hold a project management professional credential and, as amended, be approved and recommended to the Legislative Management.** Representatives Weisz, Boehning, Kempenich, Mock, Paur, and Streyle and Senators Robinson, Schaible, and Sitte voted "aye." No negative votes were cast.

## LARGE INFORMATION TECHNOLOGY PROJECT REPORTING

Mr. Mark Molesworth, Project Manager, Information Technology Department, distributed a copy of the department's most recent quarterly summary status report ([Appendix H](#)) on large information technology projects. He said each calendar quarter the department prepares a large project summary report that summarizes the performance of large information technology projects and submits the report to the Information Technology Committee. He said the cover letter attached to the quarterly summary status report includes:

- Graphic depiction of North Dakota's project success as compared to the CHAOS 2009 report.
- Status summary of projects with a budget in excess of \$5 million.
- Status summary of projects being monitored closely due to budget or schedule variance concerns.

Representative Kempenich suggested the committee receive a presentation from the Highway Patrol regarding the status of the agency's electronic permits project at the committee's next meeting. Chairman Weisz said the presentation will be requested for the committee's next meeting.

The committee recessed for lunch at 12:05 p.m. and reconvened at 1:00 p.m.

## MEDICAID MANAGEMENT INFORMATION SYSTEM REPLACEMENT PROJECT

Mr. Greg Bryant and Mr. Steve Blaine, Affiliated Computer Services (ACS), provided information

([Appendix I](#)) and a demonstration of ACS's health enterprise system being used in New Hampshire and being developed for use in the North Dakota Medicaid program. Mr. Bryant said the health enterprise system is ACS's next-generation suite of applications and data analytics that support Medicaid administration for provider management, member management, claims processing, pharmacy programs, third-party liability, managed care, eligibility, and waivers. He said North Dakota's implementation of the health enterprise system is scheduled to be completed in June 2013.

Ms. Jennifer Witham, Director, Information Technology Services, Department of Human Services, provided information ([Appendix J](#)) regarding the status of the department's Medicaid management information system (MMIS) replacement project. She said the ACS health enterprise system recently has met several significant milestones. She said the department's independent validation and verification contractor has conducted assessments on the system, and the results have been positive. She said ACS has had a significant reduction in the number of defects in the health enterprise base code from 744 defects in August 2011 to 36 defects in January 2012. She provided the following project funding summary through November 2011:

Description	Budget	Spent Through November 2011	Remaining
General fund	\$5,117,427	\$2,806,586	\$2,310,841
Federal funds	55,218,418	36,776,530	18,441,888
Other funds	2,193,526	2,193,526	0
<b>Total</b>	<b>\$62,529,371</b>	<b>\$41,776,642</b>	<b>\$20,752,729</b>

In response to a question from Senator Robinson, Ms. Witham said the department's Medicaid claims in suspense range from 20,000 to 25,000. She said a majority of claims have been in suspense for less than seven days.

In response to a question from Representative Kempenich, Ms. Witham said the department anticipates beginning to enroll providers in the new MMIS in January 2013 and anticipates fully transitioning from the legacy MMIS to the new system on June 28, 2013.

## LARGE INFORMATION TECHNOLOGY PROJECT REPORTING Department of Public Instruction - E-Transcripts Project

Mr. Steve Snow, Director, Management Information Systems, Department of Public Instruction, provided a project startup report ([Appendix K](#)) for the department's e-transcripts project. He said the purpose of the project is to implement an electronic transcript system to improve communication between kindergarten through grade 12 schools and postsecondary institutions to

better serve students. He said the estimated cost of the project is \$502,000, and the project is anticipated to be completed in June 2013.

In response to a question from Representative Streyle, Mr. Snow said a postsecondary institution would have access to a student's data only if approved by the student.

#### **Legislative Council - Legislative Enterprise System North Dakota (LEGEND) Project**

Mr. Jason J. Steckler, Administrative Services Division Director, Legislative Council, provided a project closeout report ([Appendix L](#)) for the LEGEND project. He said the purpose of the project was to replace legislative applications. He said the project was completed in 28 months, 4 months longer than the baseline schedule of 24 months. He said the project was completed under budget with actual expenditures of \$5,474,497 compared to the project budget of \$5,752,497.

In response to a question from Representative Weisz, Mr. Steckler said there are a few small legislative applications remaining on the mainframe. He said it is anticipated that those applications will be removed during the 2011-12 interim.

#### **Attorney General's Office - State Crime Laboratory Information Management System Project**

Mr. Thomas L. Trenbeath, Deputy Attorney General, provided a project closeout report ([Appendix M](#)) for the State Crime Laboratory information management system project. He said the purpose of the project was to implement a State Crime Laboratory management system to manage cases, monitor and process evidence, and maintain records. He said the project was completed in 18 months, the same number of months as scheduled. He said the project was completed under budget with actual expenditures of \$589,541 compared to the project budget of \$700,000.

#### **Secretary of State's Office - Data Processing System Project**

Mr. Alvin A. Jaeger, Secretary of State, provided information ([Appendix N](#)) regarding the status of the agency's data processing system project. In 2008, he said, the agency entered into a contract for \$1.9 million with a vendor to replace the agency's legacy mainframe and AS-400-based applications to support the agency's Uniform Commercial Code and licensing and registration processes. During the summer of 2010, he said, the vendor informed the agency that the project could not be completed without having additional funding beyond the contracted rate. Therefore, he said, project activity was suspended. He said the Legislative Assembly in 2011 appropriated \$3.5 million from the general fund to the agency to complete the project under the

direction of the Information Technology Department. He said the previous contract has been nullified. He said the Information Technology Department is in the process of preparing an analysis of the project's estimated cost along with a project schedule.

In response to a question from Representative Weisz, Mr. Justin Data, Project Manager, Information Technology Department, said the original project contract of \$1.9 million included project implementation costs of \$700,000 and \$1.2 million of maintenance and support after implementation.

#### **Workforce Safety and Insurance - Information Technology Transformation Project**

Mr. Bryan Klipfel, Executive Director and CEO, Workforce Safety and Insurance, provided information ([Appendix O](#)) regarding the status of the agency's information technology transformation project. He said the agency is in the process of replacing its existing core business applications with a commercial, off-the-shelf integrated software solution. He said the project has experienced schedule delays due to difficulties completing technical specifications and corresponding custom development. He said the production implementation dates have been revised to January 2012 for the claims system and September 2012 for the policy system. He said the agency does not anticipate the claims system to be completed on schedule. If the claims system is not implemented by January 31, 2012, he said, Aon eSolutions--the project vendor--will forfeit \$115,000 of a payment that is scheduled for that time. If not implemented by February 28, 2012, he said, another \$115,000 of planned payments will be forfeited. He said for each following month of the claims system not being completed, Aon eSolutions will forfeit \$25,000 until the claims system is implemented. He said the delay in the claims implementation has an effect on development and implementation of the policy system. He said a likely implementation date for the policy system is February 2013.

Mr. Klipfel said the estimated cost of the information technology transformation project remains at \$17.8 million, which consists of the \$14 million originally appropriated for the project, \$3 million of additional funding appropriated by the Legislative Assembly in 2011 for the project, and \$800,000 of internal reallocations. He said the agency has negotiated \$912,000 in free maintenance and support from Aon eSolutions over a two-year period following the implementation dates.

Chairman Weisz requested Workforce Safety and Insurance to provide information regarding the status of the Information Technology transformation project, including information on scheduled and additional payments to Aon eSolutions and other vendors at the committee's next meeting.

### **State Department of Health - Disease Surveillance and Management System Project**

Mr. Kirby Kruger, Director, Division of Disease Control, State Department of Health, provided information ([Appendix P](#)) regarding the status of the department's disease surveillance management system project. He said the department's disease surveillance management system became operational January 1, 2010, with all but four of the components functioning. He said the department has recently finalized and accepted the remaining components. He said the department is in the process of completing its project closeout report.

### **State Department of Health - North Dakota Immunization Information System Enhanced Interoperability Project**

Mr. Kruger provided information ([Appendix Q](#)) regarding the status of the department's North Dakota immunization information system enhanced interoperability project. He said the project is currently under budget but behind schedule. He said the primary reason for the schedule variance is the project's inability to create a stable integration with pilot provider--Altru. He said the department has implemented project improvements and scope additions which will improve the sustainability of the project. He said the department is in the process of replanning the project with more realistic timelines.

### **Department of Emergency Services - Statewide Seamless Base Map Project**

Mr. Mike Lynk, Director, Division of State Radio, Department of Emergency Services, provided information ([Appendix R](#)) regarding the status of the department's statewide seamless base map project. He said the project includes configuration of a statewide base map and the 911 addressing layer.

He said the department has contracted with the Department of Transportation to capture flight images and is using temporary staff to create the images and digitize the center lines to complete the map. He said the department is in the process of negotiating a contract with a vendor for the 911 addressing layer. He said the project is currently behind schedule due to the inability to hire temporary staff to conduct the processing, problems caused by severe weather conditions, and emergency road construction. He said the department will complete a project replan and establish a revised project schedule once the 911 addressing contract is finalized.

### **OTHER**

Senator Robinson suggested that representatives of Aon eSolutions be asked to present information to an interim legislative committee and representatives of the Information Technology Department regarding the status of the information technology transformation project and to explain the project delays.

Chairman Weisz said the next meeting of the committee will be in March or April 2012.

No further business appearing, Chairman Weisz adjourned the meeting at 3:52 p.m.

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Roxanne Woeste  
Assistant Legislative Budget Analyst and Auditor

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Allen H. Knudson  
Legislative Budget Analyst and Auditor

ATTACH:18