

**2021 Engrossed House Bill No. 1021**  
**Testimony before the Senate Appropriations Committee**

**Presented by:**  
**Bryan Klipfel, WSI Director**  
**Workforce Safety & Insurance**  
**March 8, 2021**

Mr. Chairman and Members of the Committee:

Good morning. My name is Bryan Klipfel, Director of Workforce Safety & Insurance (WSI). I am here today to provide testimony on Engrossed House Bill 1021, WSI's Appropriation bill. On behalf of WSI, I would like to thank the Chairman and the Committee for providing the agency the opportunity to testify today.

My testimony today will be brief. We have provided you with PowerPoint slides. I will reference various slides that will assist in providing you an overall picture of WSI. The slides should provide you in-depth information for each area of discussion.

WSI is a special fund agency funded solely by employer premiums, which provide for the payment of medical and wage loss benefits as well as administrative expenses. WSI receives no General Fund dollars (**slide 2**).

**WSI Today – Strategic Plan – Vision (where we are going & why the budget requested)**

I started with WSI in 2009, shortly after an initiated measure placed the agency back under the Governor (**slide 3**). I have worked hard to provide strategic leadership, improve the culture and climate within the agency, and to efficiently manage its' resources. First, we initiated a **Strategic Plan (slides 4-5)**.

We implemented the Balanced Scorecard Strategy – a tool that would allow WSI to set and achieve goals.

As outlined on **slide 5**, we identified four major focus areas, or **Strategic Perspectives**. It is called Balanced Scorecard because you concentrate on the four legs of the stool.

1. Customer - Improve customer experience and workforce safety and health.

2. Finance – Ensure resources are secure and utilized efficiently.
3. Internal Process – Improve communications and business operations.
4. Learning & Growth – Improve the agency culture, climate, and employee development.

One important addition to our Strategic Journey was the addition of the servant leadership philosophy. Basically, to lead is to serve. We, as leaders, are responsible for serving and developing those with whom we work. We at WSI have a noble profession of "Caring for Injured Workers.

An initial enhancement of our Strategic Journey was adopting a WSI Philosophy to create a healthy organization.

1. Build a cohesive leadership team
2. Create clarity – core purpose; values; strategic anchors; business definition
3. Over-communicate clarity
4. Reinforce clarity

The Strategic Journey was then further enhanced by adopting Crucial Conversations.

**WSI's Core Purpose** is "**To care for injured workers**". That is why WSI exists. North Dakota is known as a state that provides good benefits to injured workers, and good payments to medical providers. **Slides 6-7** provide additional information and insight into how this was accomplished.

WSI offers the lowest premium rates in the nation and still provides good benefits. **Slides 8-12** illustrate how WSI benefits compare with other states.

Throughout history, the North Dakota Legislature has worked closely with WSI to develop legislation to help ensure this purpose is fulfilled. **Slides 13-17** provide a listing of past benefit / service enhancement legislation.

**Performance Measures** were identified to measure our success on **Slides 18-22**.

## WSI Performance Metrics

Performance Indicators	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Injured Worker Satisfaction Survey	4.11	4.06	3.99	4.13	4.15	4.18
Employer Satisfaction Survey	4.27	4.31	4.41	4.42	4.32	4.37
Claims Filed/100 Covered Workers	5.69	4.97	4.91	4.90	4.86	4.54
Wage-loss Claims Filed/100 Covered Workers	0.73	0.57	0.58	0.60	0.59	0.62
Average Annual Premium Rate Adjustment	1.3%	4.8%	-2.5%	-7.9%	-6.8%	-7.1%
Investment Returns	3.27%	3.58%	8.29%	5.34%	6.87%	6.00%
Net Position (Fund Surplus) millions	\$454.8	\$466.1	\$608.8	\$681.1	\$770.4	\$906.0
Available Surplus Ratio	38.9%	39.8%	52.9%	61.9%	68.0%	85.5%
Premium Dividends (millions)	\$92.8	\$123.2	\$117.9	\$105.1	\$106.5	\$103.0
WSI Employee Turnover	9.3%	5.1%	3.5%	6.7%	6.9%	5.1%

## WSI 2021-2023 Appropriation Request

### Staffing

WSI accommodated the increased workloads during the peak boom years by increasing the number of temporary employees. As of June 30, 2015, WSI had the equivalent of 32 temporary employees. As workloads decreased, this number has been reduced to 5 in FY 2020, a reduction of 83% (**slide 23**).

### Appropriation

Below is the bill outlining WSI's appropriation for the 2021-23 biennium (**slide 24**).

21.0280.02000

**FIRST ENGROSSMENT**

Sixty-seventh  
Legislative Assembly  
of North Dakota

**ENGROSSED HOUSE BILL NO. 1021**

Introduced by

Appropriations Committee

1 A BILL for an Act to provide an appropriation for defraying the expenses of workforce safety and  
2 insurance; and to provide for a report.

3 **BE IT ENACTED BY THE LEGISLATIVE ASSEMBLY OF NORTH DAKOTA:**

4       **SECTION 1. APPROPRIATION.** The funds provided in this section, or so much of the funds  
5 as may be necessary, are appropriated from special funds derived from the workforce safety  
6 and insurance fund in the state treasury, not otherwise appropriated, to workforce safety and  
7 insurance, for the biennium beginning July 1, 2021, and ending June 30, 2023.

		Adjustments or		
		<u>Base Level</u>	<u>Enhancements</u>	<u>Appropriation</u>
10	Workforce safety and insurance operations	\$60,887,842	\$12,271,810	\$73,159,652
12	Total special funds	\$60,887,842	\$12,271,810	\$73,159,652
13	Full-time equivalent positions	260.14	0.00	260.14

14       **SECTION 2. ONE-TIME FUNDING - EFFECT ON BASE BUDGET - REPORT TO**  
15 **SIXTY-EIGHTH LEGISLATIVE ASSEMBLY.** The following amounts reflect the one-time funding  
16 items approved by the sixty-sixth legislative assembly for the 2019-21 biennium and the  
17 one-time funding items included in the appropriation in section 1 of this Act:

	<u>One-Time Funding Description</u>	<u>2019-21</u>	<u>2021-23</u>
19	Claims and policy system replacement project	\$7,010,000	\$7,500,000
20	MyWSI extranet enhancement project	850,000	3,050,000
21	Building upgrades	0	<u>514,000</u>
22	Total special funds	\$7,860,000	\$11,064,000

23       The 2021-23 biennium one-time funding amounts are not a part of the entity's base budget  
24 for the 2023-25 biennium. Workforce safety and insurance shall report to the appropriations

Sixty-seventh  
Legislative Assembly

- 1 committees of the sixty-eighth legislative assembly on the use of this one-time funding for the
- 2 biennium beginning July 1, 2021, and ending June 30, 2023.

The appropriation for WSI includes (**slides 25-27**):

- \$7.5 million in one-time funding for the continuation of the development of the claims and policy system (CAPS).
- \$3.05 million in one-time funding for the continuation of the myWSI extranet enhancement project.
- \$514,000 in one-time funding for building improvements.
- \$32,057 to cover the increased cost of software licenses for Office 365.

The Governor recommended special fund agencies reprioritize 5% of their appropriation to strategically reinvest in high-impact areas. WSI was able to reprioritize \$1.1 million within the operating budget to put towards additional resource support to assist with various strategic initiatives. This was accomplished by reducing costs in travel, supplies, and IT contractual services.

WSI is financially stable, provides excellent service, and is overall functioning very well. The FY2020 financial audit conducted by Eide Bailly noted no material weaknesses, no significant compliance findings, and no prior year findings to update (**slide 28**). The WIS's budget for 2021-23 would result in a total biennial base budget increase of 2.0% from the prior biennium, and an overall budget increase, including one-time funding items, of 6.4% from the prior biennium.

We firmly believe the technology initiatives outlined above will only serve to make us better in the services that we provide.

### **COVID-19**

As a result of the COVID-19 pandemic, Executive Orders 2020-12, 12.1, and 12.2 were issued (**slide 29**). 92% of the accepted claims were for healthcare workers with the balance primarily for first responders.

WSI received \$1,018,052 from the CARES Act funding (**slides 30-31**). \$3,184 was used for telecommuting expenses and the remaining \$1,014,868 was used to cover costs associated with claims filed under the Executive Orders. All money was spent prior to December 31, 2020.

WSI assisted the Department of Commerce with their Medical Expense Assistance Program (MEAP) for healthcare workers and first responders (**slide 32**).

Some WSI staff also assisted Job Service with handling the large number of unemployment claims that they were receiving.

In closing, thank you for your time today and your consideration of WSI's biennial appropriation. At this time, I would be glad to answer any questions that you may have.



NORTH  
**Dakota** Be Legendary.<sup>TM</sup>

# Great State of North Dakota

---

## Senate Appropriations Committee

---



Bryan Klipfel | Director  
March 8, 2021

# WSI

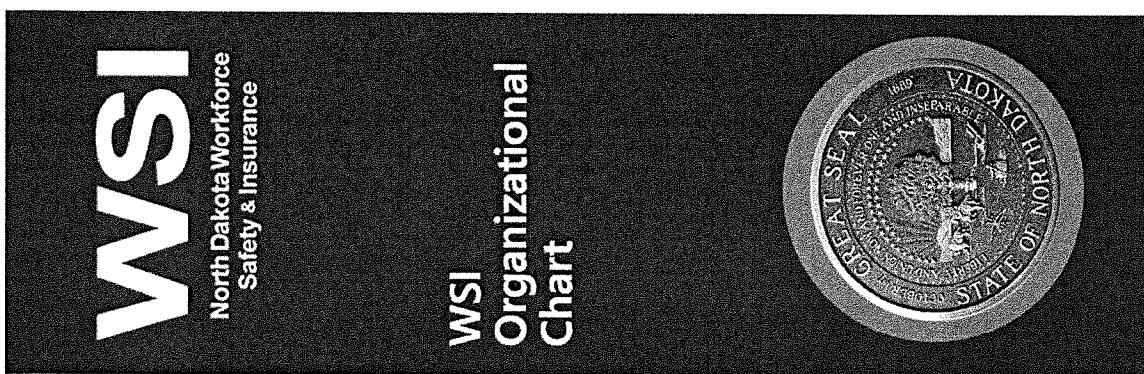
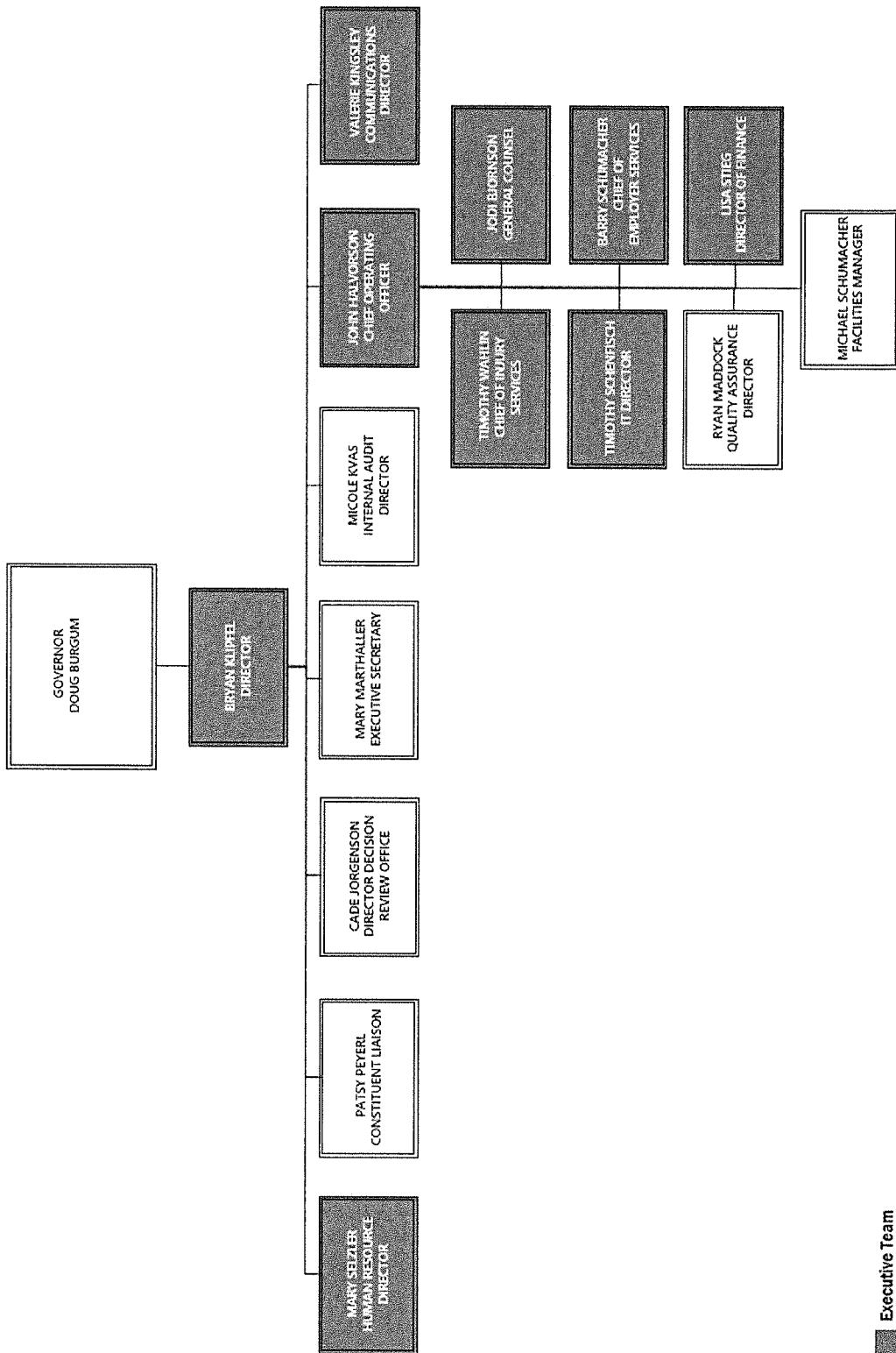
North Dakota Workforce  
Safety & Insurance

## Who We Are



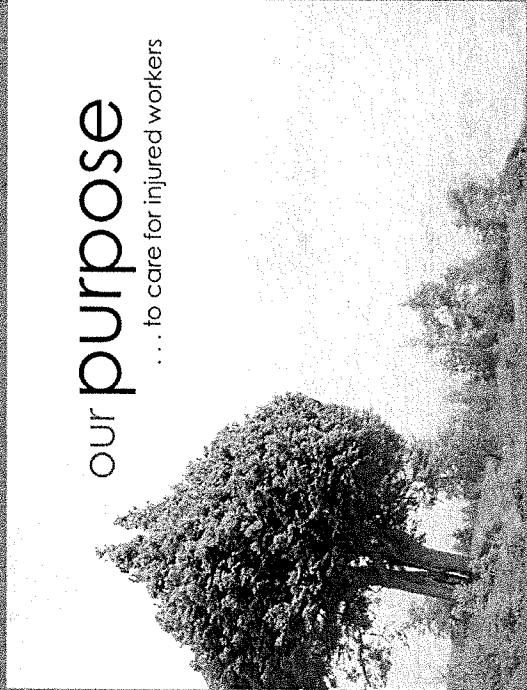
WSI is an exclusive, employer-financed, no-fault insurance state fund covering workplace injuries and deaths (NDCC Title 65). WSI is a special fund agency and receives no general fund dollars.

## About Us



## our purpose

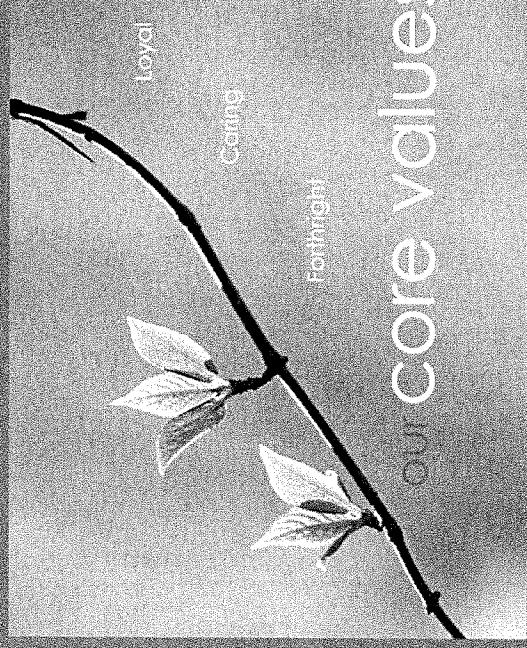
... to care for injured workers



# WSSI

North Dakota Workforce  
Safety & Insurance

## Strategic Direction



## our strategy

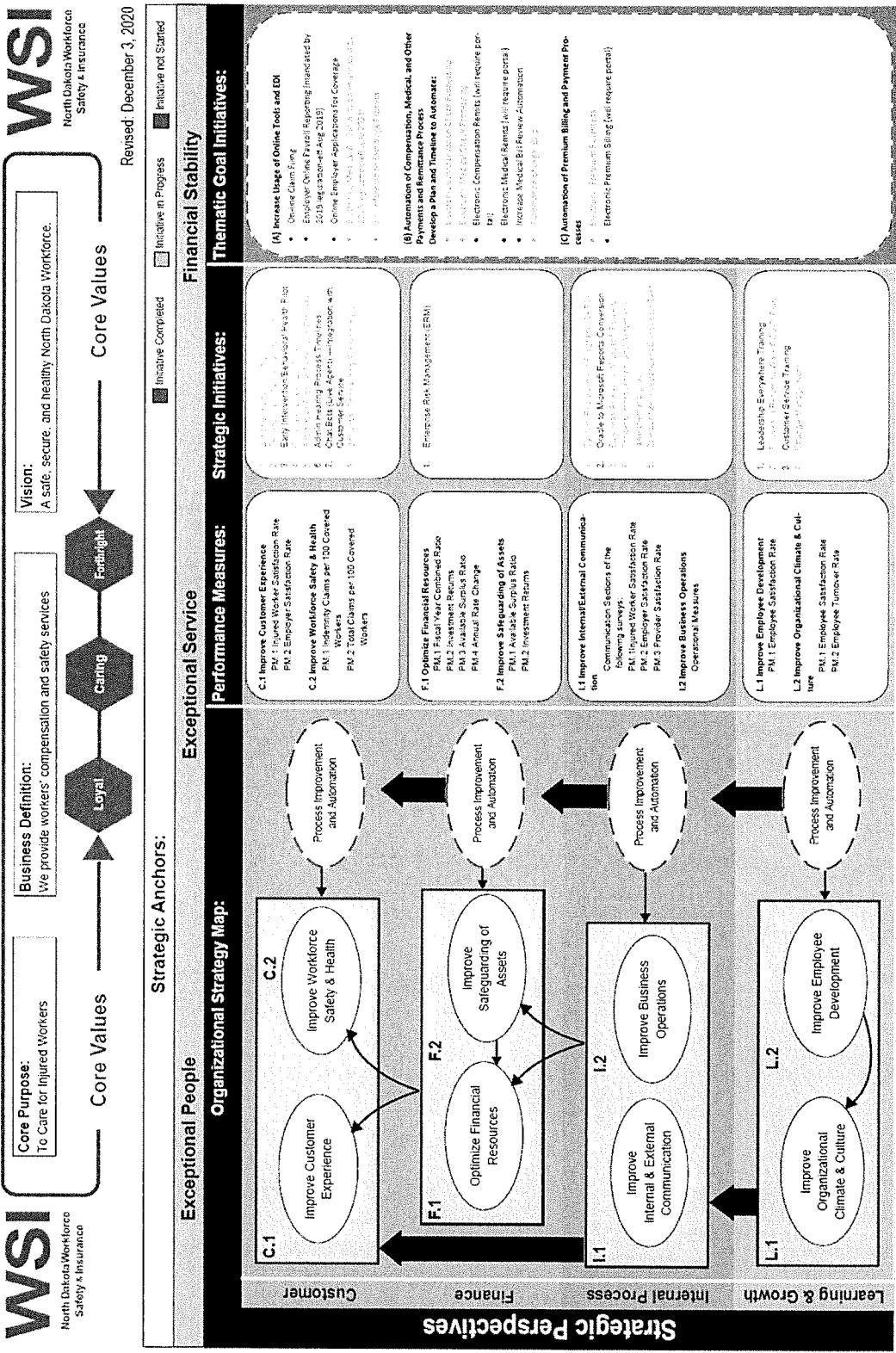
- ✓ Exceptional People
- ✓ Exceptional Service
- ✓ Financial Stability

## our business

We provide workers' compensation  
and safety services



# 2020 N.D. Workforce Safety & Insurance—Strategic Management System





North Dakota Workforce  
Safety & Insurance

## Strategic Highlights



- Top 10 places to work in Bismarck/Mandan (Bismarck-Mandan Young Professionals Network – 2017)
  - One of three entities to receive the United Way Live United Award (Other recipients were Scheels and First International Bank & Trust - 2017)
  - Servant Leadership Philosophy – We exist to serve others
- 
- Benefits set by statute including medical, wage-loss, impairment, and death
  - Benefits compare quite favorably to other jurisdictions
- 
- Lowest premiums in the country (2018 Oregon Premium Study)
  - Premiums were reduced for the 5<sup>th</sup> consecutive year with an average 8% reduction for the 2020-2021 policy year
- 
- Fair payment for medical and hospital services
  - Ensures injured employee access to quality healthcare
- 
- Investment returns averaged 6.0% over the past 5 years and contributed to additional surplus growth
  - Exceeding statutory surplus requirements requires dividends
  - Total dividends issued in 15 out of the last 16 years have amounted to nearly \$1.5 billion



North Dakota Workforce  
Safety & Insurance

## Strategic Highlights



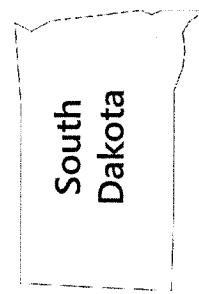
<b>Safety Focus</b>	<ul style="list-style-type: none"><li>Premium discounts to employers who utilize WSI Safety Programs (\$27 Million – FY 2020)</li><li>Safety grants available to employers and industry associations</li><li>Injury rates fell for the 8<sup>th</sup> consecutive year with a rate of 4.54 claims filed/100 covered workers in FY 2020</li></ul>
<b>Administratively Efficient</b>	<ul style="list-style-type: none"><li>WSI's administrative expense ratio is 16%. Industry expense ratios average approximately 25%</li></ul>
<b>Few Disputes and Low Litigation</b>	<ul style="list-style-type: none"><li>Only 0.7% of decisions issued proceed to an administrative court hearing</li></ul>
<b>Medical Cost Containment</b>	<ul style="list-style-type: none"><li>Medical and hospital fee schedules</li><li>Utilization review</li><li>Medical bill review</li></ul>
<b>Return-to-Work Programs</b>	<ul style="list-style-type: none"><li>Evidence-based treatment guidelines</li><li>Triage of complex claims</li><li>Pharmacy Formulary</li></ul>
<b>Good Service and Overall Customer Satisfaction</b>	<ul style="list-style-type: none"><li>Time-loss claims account for approximately 14% of total claims in North Dakota compared to 20% in other jurisdictions</li><li>Independently conducted injured employee and employer satisfaction surveys and consistently rank in the "high" satisfaction category</li></ul>

## Per 2018 Oregon Study:

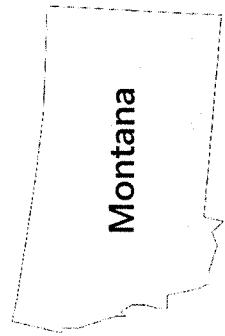
Neighbor state's rates compared to  
North Dakota (before any dividends)



**2.0X**  
Higher



**2.1X**  
Higher



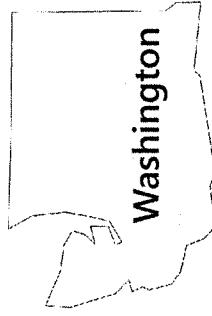
**2.5X**  
Higher

## Monopolistic States:

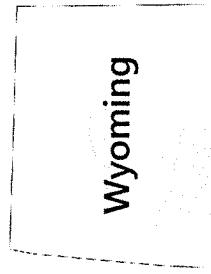
State's rates compared to  
North Dakota (before any dividends)



**1.7X**  
Higher



**2.3X**  
Higher



**2.3X**  
Higher

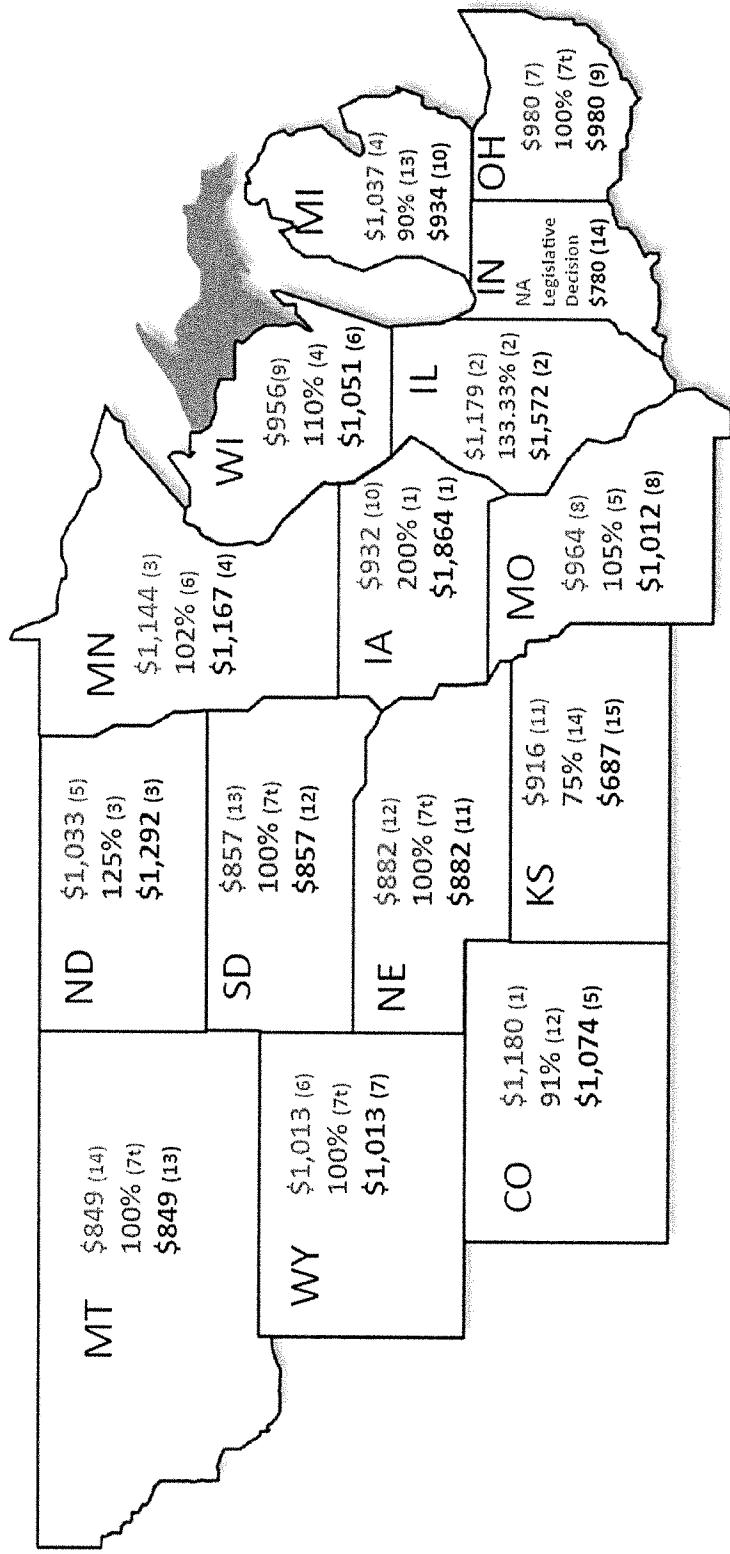
**WSI**

North Dakota Workforce  
Safety & Insurance

Premium  
Index  
Comparison



## Midwest States: State's Average Weekly Wage, Maximum Benefit Rates and Maximum Weekly Benefit Amounts 2020—2021



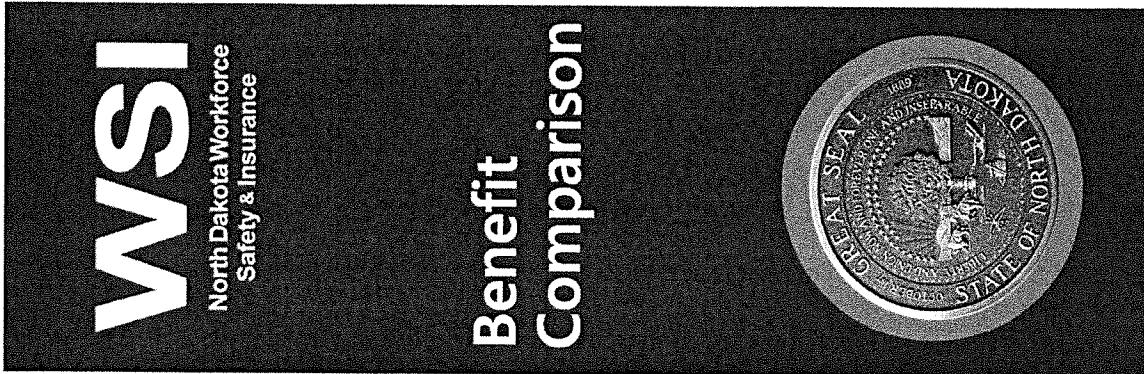
SAWW (WY uses State's Avg Monthly Wage—calculated quarterly—3rd qtr 2020 shown)

Max. Weekly Benefit Rate

Max. Weekly Benefit Amount

<sup>~</sup>Information in Parenthesis = State Rank (#1—highest to #15—lowest)

<sup>~</sup>Information Source: State Workers' Compensation Websites

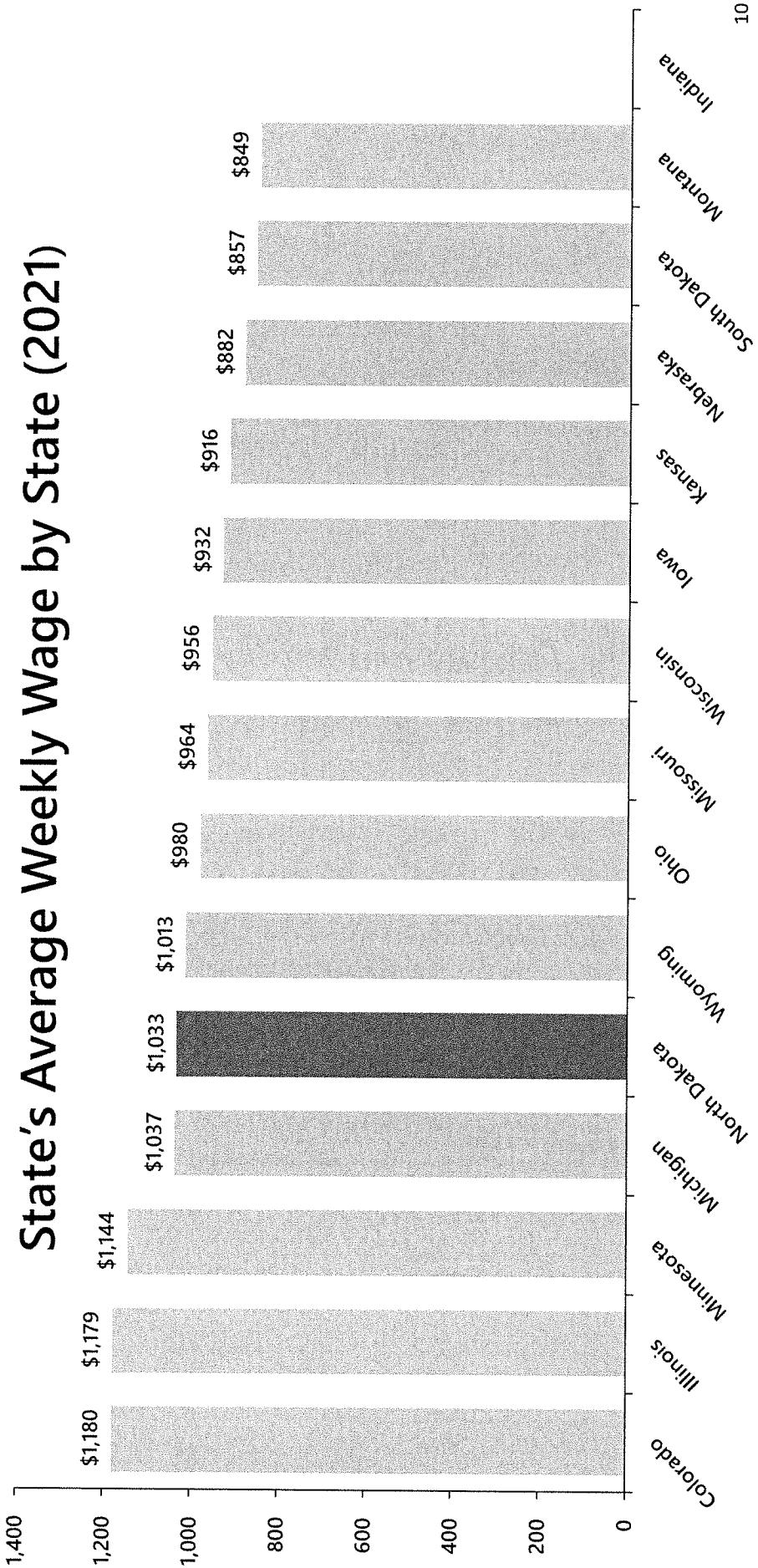




**WSI**  
North Dakota Workforce  
Safety & Insurance

## Benefit Comparison

## State's Average Weekly Wage by State (2021)



## Benefit Comparison

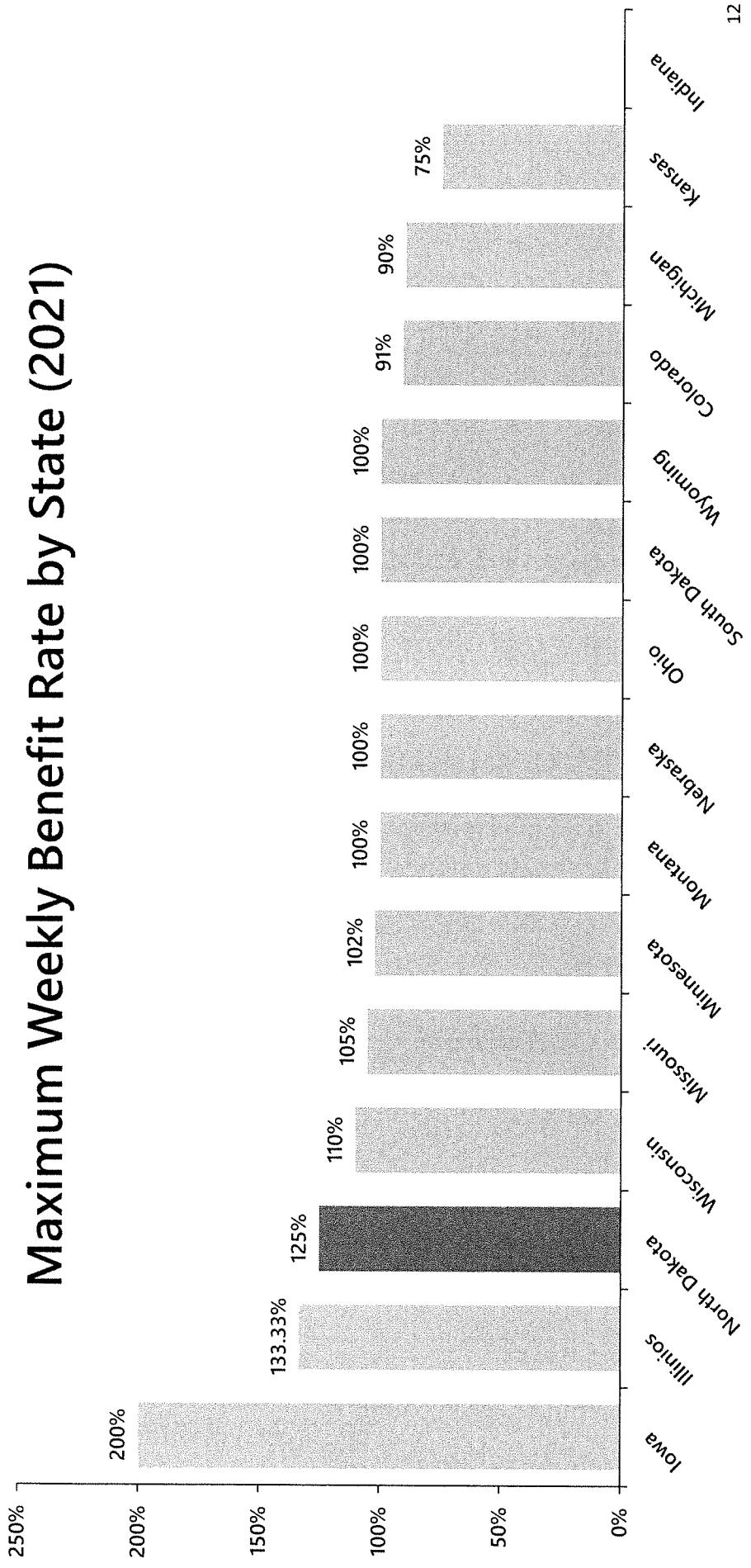


**Maximum Weekly Benefit Amount by State (2021)**



## Benefit Comparison

### Maximum Weekly Benefit Rate by State (2021)





# WSI Historical Workers Compensation Benefit & Service Enhancement Legislation



## 2019 Legislation

Required employer payroll reporting to be done electronically (HB 1072)

Requires healthcare providers to submit medical bills and documentation electronically no later than July 1, 2021 (HB 1073)

## 2017 Legislation

Provides for payments of an injured worker's attorney fees and costs at the level in which they prevailed regardless of whether the organization ultimately prevails (SB 2048)

Establishes a civil penalty in the amount of \$5,000 for an employer who willfully makes a false statement attempting to preclude an injured worker from securing benefits (SB 2094)

## 2015 Legislation

Expanded eligibility for the scholarship fund to include children up through age twenty-six (HB 1102)

Expanded the eligibility of children that can utilize the educational revolving loan fund (HB 1102)

## 2013 Legislation

Provided for a study of the preferred provider program (HB 1051)

Strengthened notification requirements for employers participating in the preferred provider program (HB 1052)

Increased benefits for National Guard members who are injured while serving on state active duty (HB 1080)

Expanded definition of law enforcement officer to include peace officers with the North Dakota Parks Department (SB 2134)  
Increased vehicle and vehicle adaptation allowance from \$100,000 to \$150,000 (SB 2178)

## Historical Workers Compensation Benefit & Service Enhancement Legislation – cont'd



### 2011 Legislation

- Established a vocational rehabilitation grant program (HB 1050)
- Provided up to two years of benefits for workers injured within two years of their presumed retirement date (HB 1051)
- Reduced the threshold for percentage of whole-body impairment to qualify for a PPI award (HB 1055)
- Increased permanent partial impairment awards (multipliers) for the lower impairment levels (HB 1055)
- Expanded eligibility for the scholarship program (SB 2114)
- Increased the annual cap that the organization can award in scholarships from \$300,000 to \$500,000 (SB 2114)
- Increased the maximum scholarship amount payable per applicant from \$4,000 per year to \$10,000 per year (SB 2114)
- Streamlined the personal reimbursement process for injured workers (SB 2114)
- Expanded eligibility for the educational revolving loan fund (SB 2114)

### 2009 Legislation

- Provided for payment of eyeglasses and other devices if an injury occurs and damages those prescriptive devices (HB 1061)
- Provided for an extension of an additional 20 weeks to the current 104-week limit for retraining programs (HB 1062)
- Increased the eligibility pool for job search benefits (HB 1062)
- Established pilot program to assess new methods of providing rehabilitation services (HB 1062)
- Established parameters of liability for medical expenses paid for treatment of unknown pre-existing conditions (HB 1063)
- Shortened eligibility period for cost of living adjustments (COLAs) for pre-1/06 total disability claims from 7 to 3 years (HB 1064)
- Expanded COLA eligibility for pre-1/06 claims to include temporary total benefit recipients (HB 1064)
- Outlined coverage parameters for emergency volunteer healthcare practitioners (HB 1073)
- Increased the maximum disability benefit from 110% to 125% of the state's average weekly wage (SAWW) (HB 1101)



## WSI Historical Workers Compensation Benefit & Service Enhancement Legislation – cont'd



### 2009 Legislation – Continued

- Increased lifetime cap on death benefits from \$250,000 to \$300,000 (HB 1101)
- Increased burial expense from \$6,500 to \$10,000 and one-time payments for spouses and dependent children (HB 1101)
- Increased dependency allowance from \$10 to \$15 per week per child (HB 1101)
- Increased pre-acceptance disability benefits from the minimum benefit rate to the standard rate (HB 1101)
- Increased travel and other personal reimbursements on aggravation claims to 100% (HB 1101)
- Provided up to six months benefits for the surviving spouse of a PTD that provided home health care during disability (HB 1455)
- Provided that OAH conduct WSI hearings and that OAH's decisions are final (HB 1464)
- Provided for a study of the post-retirement benefit structure to be conducted during the interim (HB 1525)
- Provided that WSI outline reasons for disregarding a treating doctor's opinion (HB 1561)
- Resolution to study workers' compensation laws regarding pre-existing injuries (HCR 3008)
- Resolution to study injured worker access to legal representation (HCR 3013)
- Established a clear and convincing evidence standard to rebut the presumption clause (SB 2055)
- Provided door to door reimbursement of mileage to attend medical appointments (SB 2056)
- Established a PPI schedule award for the partial loss of eye sight (SB 2057)
- Distinguished an independent medical exam (IME) from an independent medical record review (IMR) (SB 2058)
- Provided for attorney fees and costs for review of a claim after OIR completion (SB 2059)
- Provided for a rehab training expense for maintaining a second household or traveling more than 25 miles to school (SB 2419)
- Provided WSI make a reasonable effort to designate an IME doctor within a certain radius of worker's residence (SB 2431)
- Shortened the time period in which an injured worker can request a change of doctor (SB 2432)
- Provided that WSI notify injured workers of work search obligations (SB 2433)



## Historical Workers Compensation Benefit & Service Enhancement Legislation – cont'd



### 2007 Legislation

- Provided funds for purchase or adaptation of motor vehicles for catastrophically injured (HB 1038)
- Provided increased post-retirement additional benefits for certain injured workers (HB 1038)
- Expanded the population that is eligible for death benefits (HB 1038)
- Shortened eligibility period for cost of living adjustments (COLAs) from seven years to three years (HB 1038)
- Expanded the eligibility pool for WSI's revolving loan fund (HB 1038)
- Provided inflation adjustment for long-term Temporary Partial Disability benefit recipients (HB 1140)
- Provided funds for the purchase or adaptation of motor vehicles for catastrophic and exceptional circumstance claims (HB 1411)
- Provided benefits for firefighters and law enforcement officers in the event of a false positive test (SB 2042)

### 2005 Legislation

- Established additional safety incentives (HB 1125)
- Established ongoing funding for safety education, grant, and incentive programs (HB 1125)
- Created retraining options for injured workers (HB 1171)
- Established an injured worker educational revolving loan fund (HB 1491)
- Increased the non-dependency death award (HB 1506)
- Increased post-retirement additional benefit payments (SB 2351)

### 2003 Legislation

- Increased lifetime cap on death benefits from \$197,000 to \$250,000 (HB 1060)
- Established a \$50,000 home remodeling and vehicle adaptation allowance for catastrophic injured workers (HB 1060)
- Increased the maximum amounts for scholarship awards (HB 1120)



## WSI Historical Workers Compensation Benefit & Service Enhancement Legislation – cont'd



### 2001 Legislation

Increased certain permanent partial impairment awards (HB 1161)

### 1999 Legislation

Increased permanent partial impairment awards for the severely impaired (HB 1422)

Increased the maximum disability benefit from 100% to 110% of the State's Average Weekly Wage (SB 2214)

Shortened the waiting period for eligibility for cost of living adjustments from 10 years to 7 years (SB 2214)

### 1997 Legislation

Increased weekly death benefits for surviving spouses (SB 2116)

Created the Guardian Scholarship program (SB 2116)

Established a post-retirement additional benefit (SB 2125)

## **State Population:**

**762,000**

## **Covered Workforce:**

**414,371**

## **Employer Accounts:**

**24,574**

## **Who We Serve**

## **Number of Claims Filed Per Fiscal Year:**

**18,826**

## **WSI Staff:**

**260 FTE**

## **Net Earned Premiums:**

**\$222M**

## **WSI Assets:**

**\$2.2B**



North Dakota Workforce  
Safety & Insurance



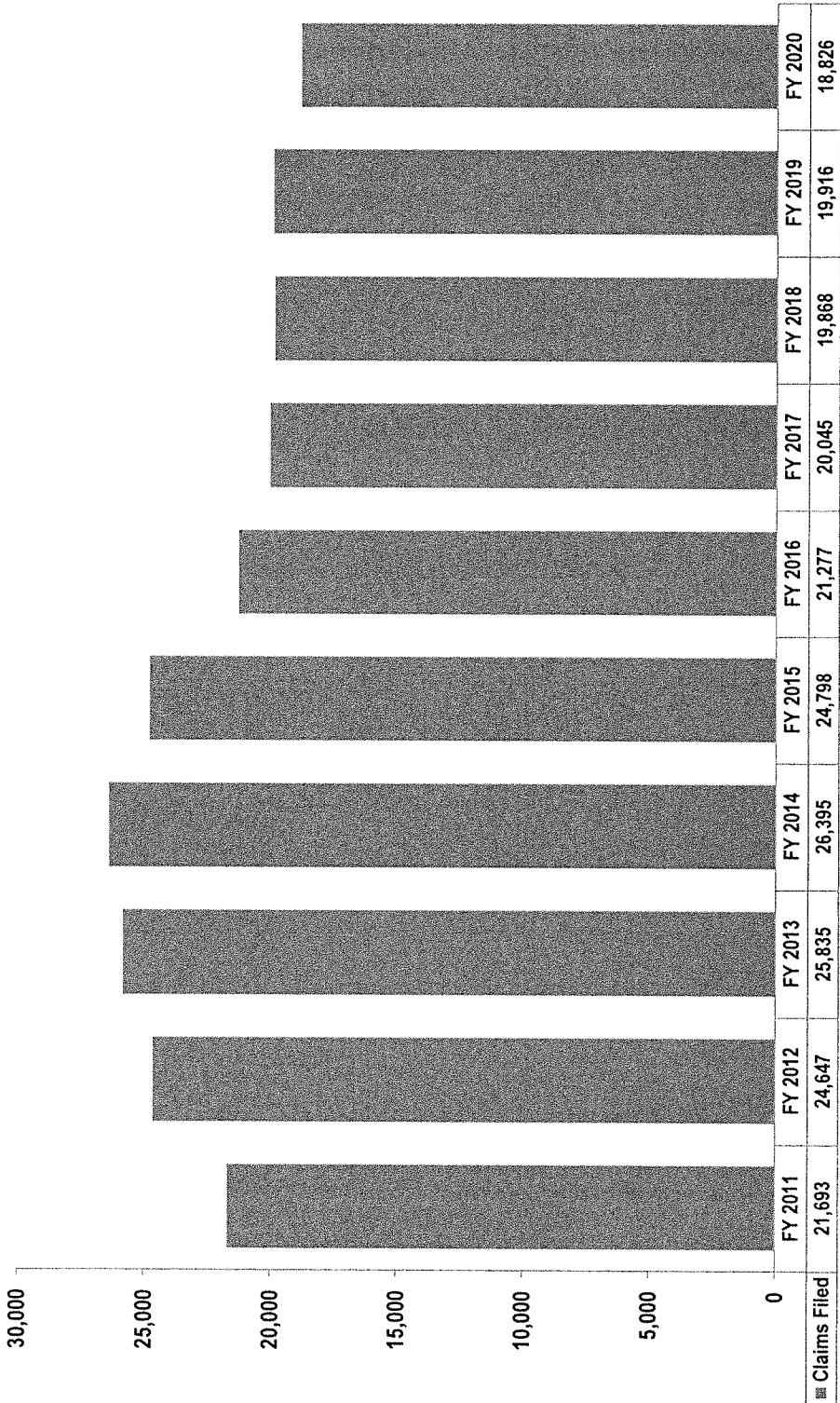


North Dakota Workforce  
Safety & Insurance

## Key Trends: Claims Filed



### Claims Filed by Fiscal Year



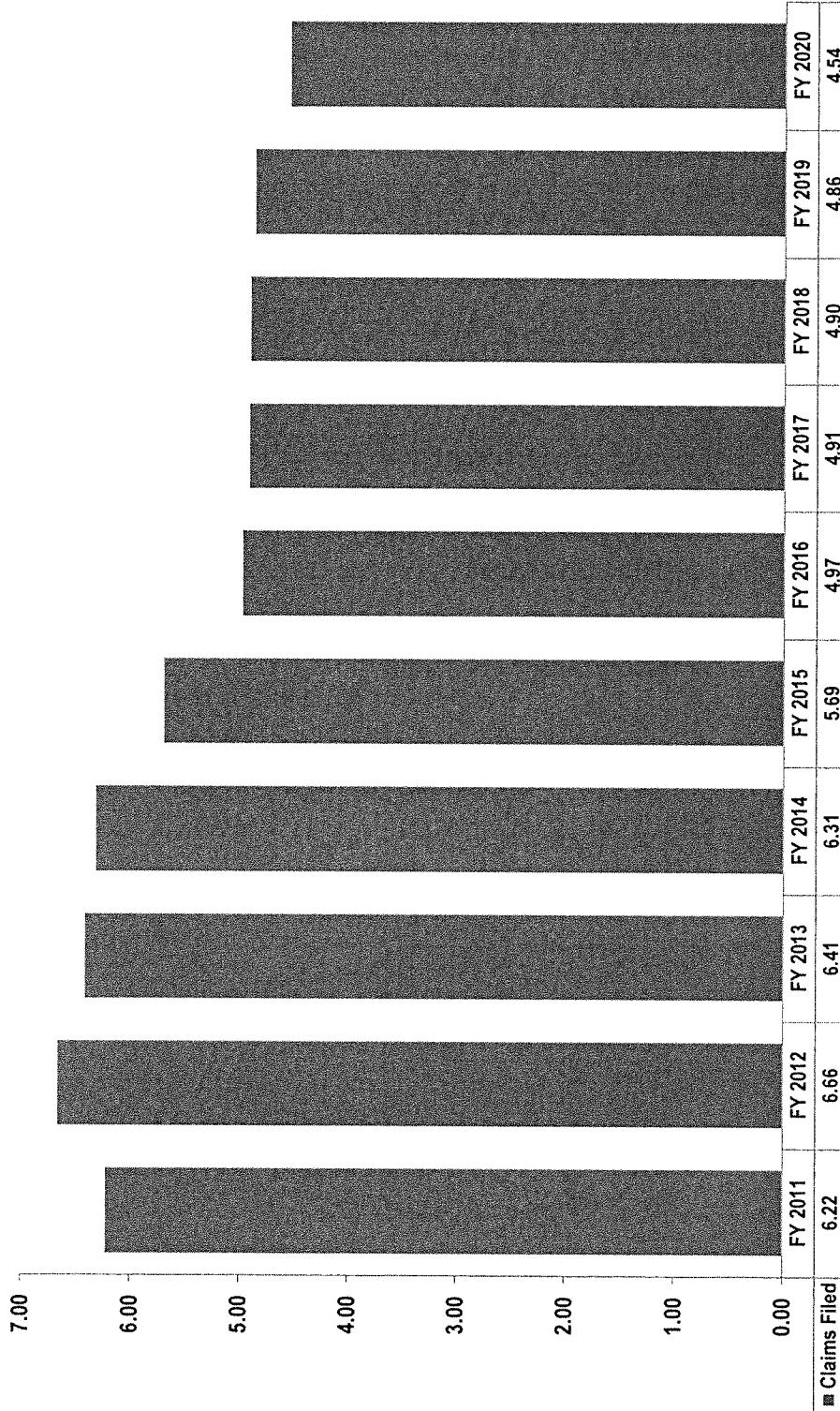


North Dakota  
Workforce  
Safety & Insurance

## Key Trends: Injury Rates



### Claims Filed Per 100 Covered Workers



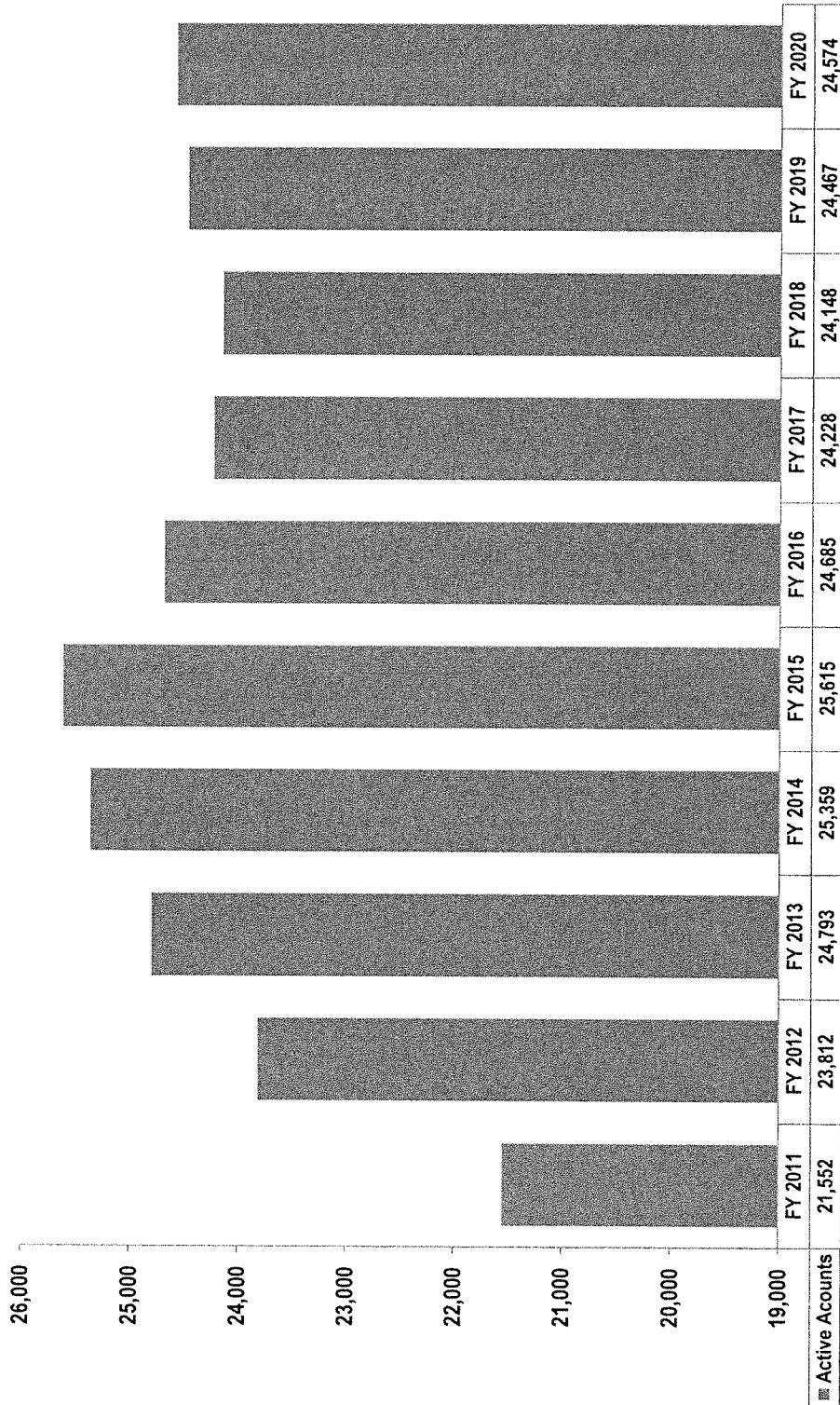


North Dakota  
Workforce  
Safety & Insurance

## Key Trends: Active Accounts



### Active Employer Accounts



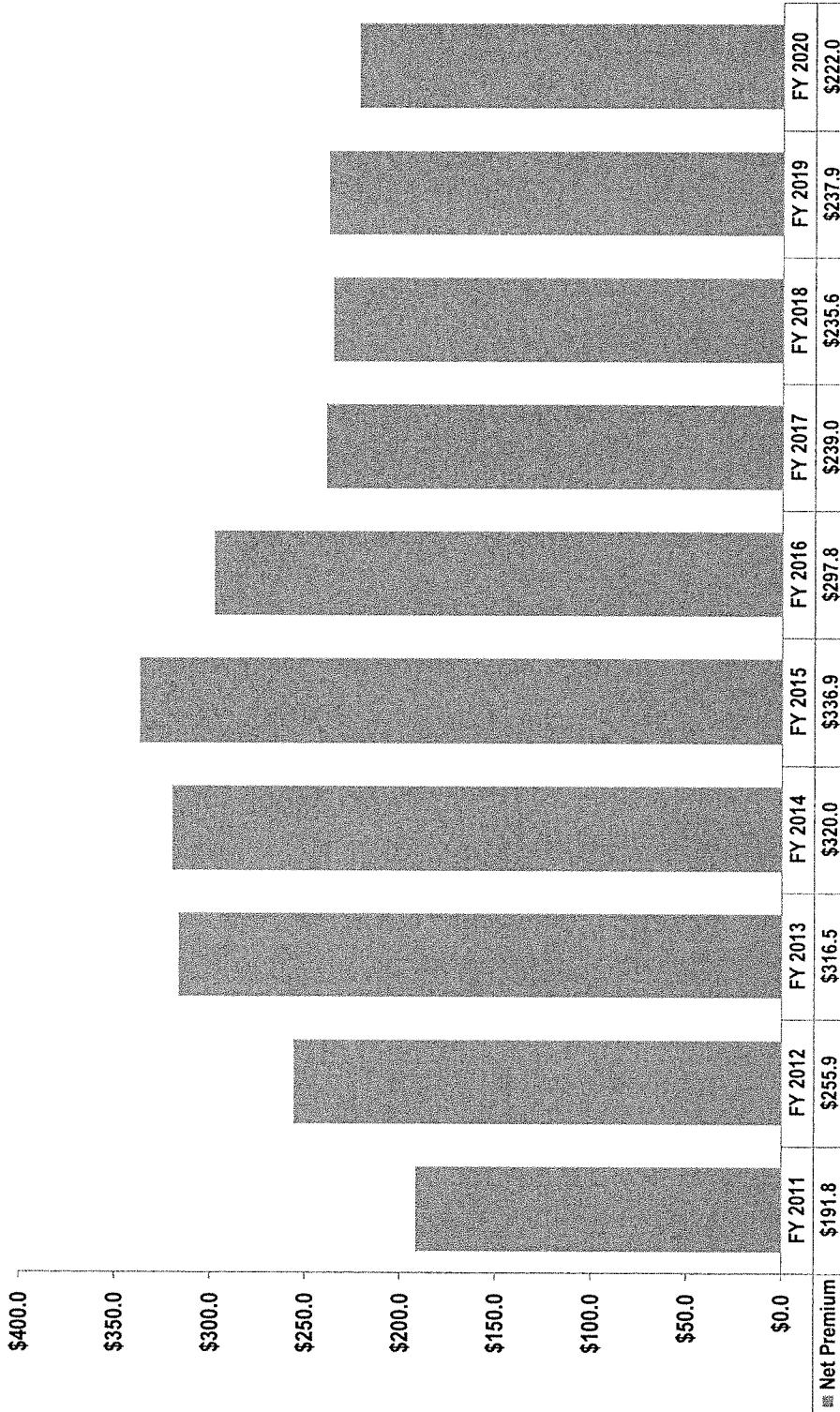
# WSI

North Dakota Workforce  
Safety & Insurance

## Key Trends: Net Earned Premiums



### Net Earned Premiums (\$ Millions)



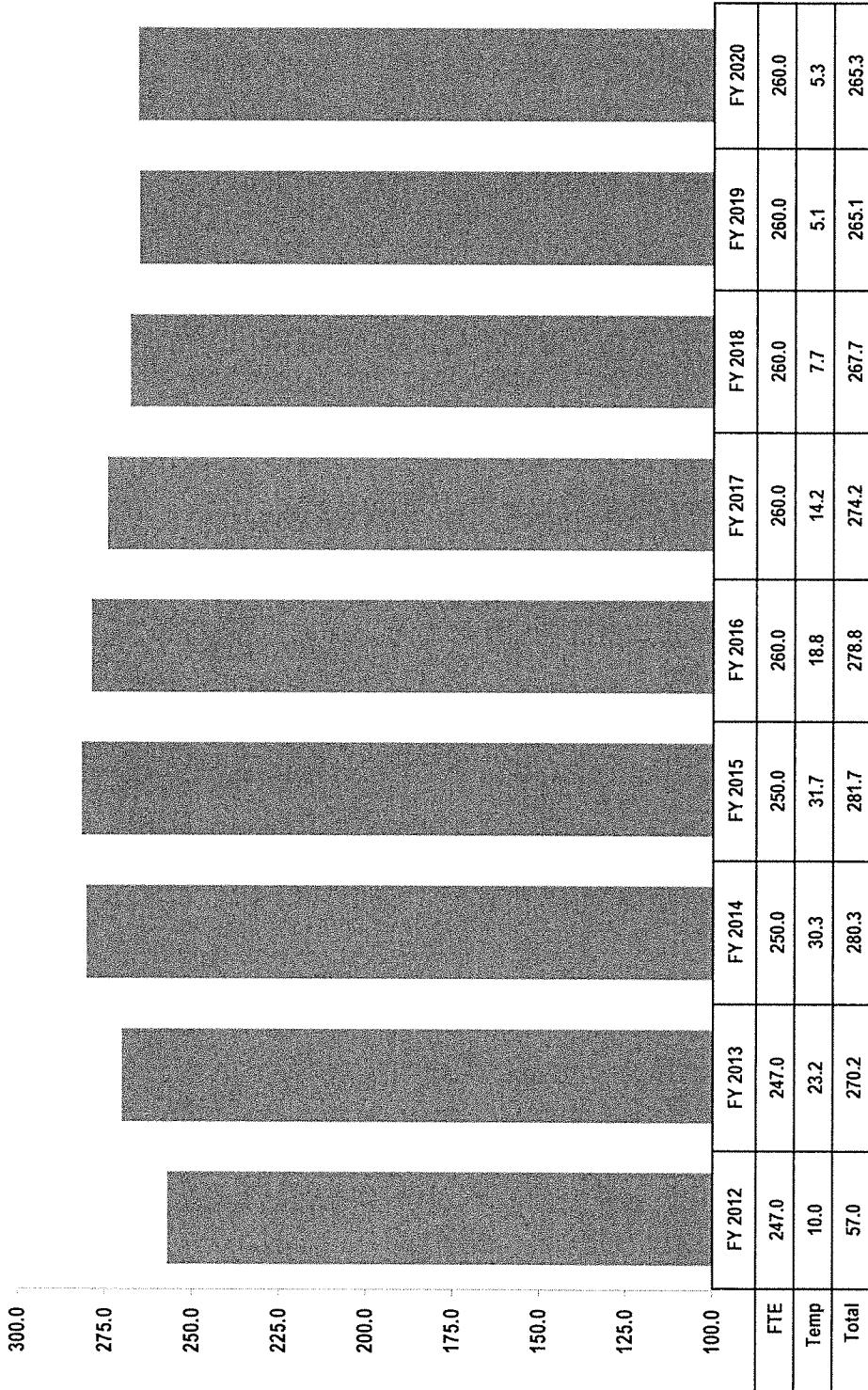


North Dakota  
Workforce  
Safety & Insurance

## Employee Count



### Employee Count by Fiscal Year





North Dakota Workforce  
Safety & Insurance

# Historical WSI Biennial Appropriations



	2019 – 2021 WSI Appropriation	2021 – 2023 Governor's Recommendation	2021 – 2023 House Version
1	\$60,887,842	\$62,396,852	\$62,095,652
<b>One-Time Funding Description</b>			
Claims and Policy System (CAPS)			
myWSI	\$ 850,000	\$ 3,050,000	\$ 3,050,000
Building Updates	-	\$ 514,000	\$ 514,000
2 Total One-Time Funding	\$ 7,860,000	\$ 11,064,000	\$ 11,064,000
<b>WSI Biennial Appropriation (1+2)</b>			
	\$68,747,842	\$73,460,852	\$73,159,652
FTE Authority	260	248	260

- Many of WSI's key initiatives are heavily dependent on the continued CAPS and myWSI development
- The ongoing technology initiatives, primarily the two major projects, will be the key budget priorities
- Unspent funds are returned to the WSI fund



North Dakota Workforce  
Safety & Insurance

## Continued Development of Claims & Policy System (CAPS)

The goal of CAPS is to replace WSI's core business system software with web-based technology in order to improve customer service, enhance system maintainability and provide enhanced reporting and accessibility to information.

Current Biennium - \$7,010,000    Next Biennium - \$7,500,000

## One-Time Funding

### Continued Development of myWSI

The goal of myWSI is to create a secure, self-service portal for external customers and stakeholders to view, update, submit and retrieve information relating to interactions with WSI –

Current Biennium - \$850,000    Next Biennium - \$3,050,000

### Facility Improvements

Facility improvements based on Sitelogiq study  
Current Biennium - \$0    Next Biennium - \$514,000





North Dakota Workforce  
Safety & Insurance

# Immediate and Top Long-Term Goals/Priorities



## CAPS and myWSI Programs – Overall Timeline for Remaining Releases

DRAFT: Revised 9/30/2020

PHASE 3 – PICS Application Refacing				PHASE 4 – CMS Application Refacing (Date Estimates Dependent on Phase 3 Completion Date)				PHASE 5			
Release 8 – Payroll Reporting <b>IN PROGRESS</b> Release Start: 5/2020 Release End: 6/2021	Release 9 – Policy Stabilization  Est. Release Start: 5/2021 Est. Release End: 10/2021	Release 10 – Claim Registration  Est. Release Start: 10/2021 Est. Release End: 7/2023	Release 11 – Claim Parties / Maint Pt 1  Est. Release Start: 5/2022 Est. Release End: 1/2023	Release 12 – Claim Parties / Maint Pt 2  Est. Release Start: 12/2022 Est. Release End: 7/2023	Release R8 - Injured Employee DB / Claims File Access /Forms Refactor  Est. Release Start: 6/2022 Est. Release End: 1/2023	Release R8 - Injured Employee DB / Claims File Access /Forms Refactor  Est. Release Start: 12/2023 Est. Release End: 7/2023	Release R8 - Injured Employee DB / Claims File Access /Forms Refactor  Est. Release Start: 12/2023 Est. Release End: 7/2023	Release R7 - Provider Forms / Medical Records /Safety&Ergo Refactor  Est. Release Start: 11/2021 Est. Release End: 7/2022	Release R7 - Provider Forms / Medical Records /Safety&Ergo Refactor  Est. Release Start: 6/2022 Est. Release End: 1/2023	Release 19 – Legal/Rehab (Est. 5.5 mo)  Est. Release Start: 6/2023 Est. Release End: 1/2024	Release 20 – Claim Tools/ Admin (Est. 5 mo)  Est. Release Start: 6/2023 Est. Release End: 1/2024
myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	Program Closeout & Transition (Est. 4 mo)
Release R4 – Online Payroll Reporting <b>IN PROGRESS</b> Release Start: 5/2020 Release End: 6/2021	Release R5 - Site ReOrg / Employer DB / EIM  Est. Release Start: 5/2021 Est. Release End: 12/2021	Release R6 - Employer Online App / Provider DB/ Forms  Est. Release Start: 11/2021 Est. Release End: 7/2022	Release 16 – Medical 1 (Est. 6.5 mo)	Release 17 – Medical 2 (Est. 5.5 mo)	Release 18 – Field/ Fraud/Claim Inq (Est. 5.5 mo)	Release 19 – Legal/Rehab (Est. 5.5 mo)	Release 20 – Claim Tools/ Admin (Est. 5 mo)	Program Closeout & Transition (Est. 4 mo)	Program Closeout & Transition (Est. 4 mo)	Program Closeout & Transition (Est. 4 mo)	Program Closeout & Transition (Est. 4 mo)
Release 13 – Wages / Reserves  Est. Release Start: 6/2023 Est. Release End: 1/2024	Release 14 – Payments 1 (Est. 5.5 months)	Release 15 – Payments 2 (Est. 7.5 mo)	Release 16 – Medical 1 (Est. 6.5 mo)	Release 17 – Medical 2 (Est. 5.5 mo)	Release 18 – Field/ Fraud/Claim Inq (Est. 5.5 mo)	Release 19 – Legal/Rehab (Est. 5.5 mo)	Release 20 – Claim Tools/ Admin (Est. 5 mo)	Program Closeout & Transition (Est. 4 mo)	Program Closeout & Transition (Est. 4 mo)	Program Closeout & Transition (Est. 4 mo)	Program Closeout & Transition (Est. 4 mo)
Release R9 - Vendor Access / OFROI  Est. Release Start: 6/2023 Est. Release End: 01/2024	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI	myWSI

## Facility Improvements

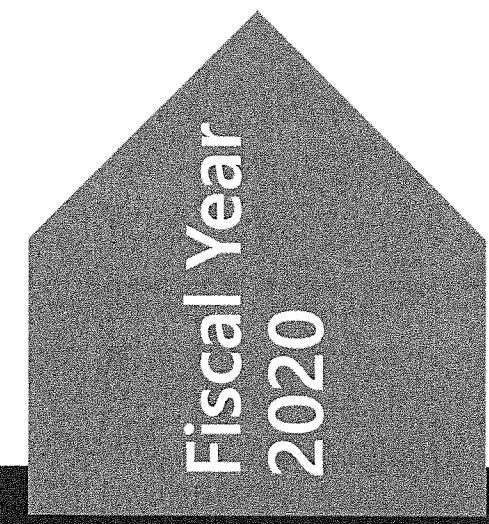


Facility Improvement Measure	WSI Budgeted Amount	Siteolog Proposed Cost	Difference
Heat Pump Replacement	\$ 100,000	\$ 1,390,000	\$ (1,290,000)
Lighting Retrofit - Base Project	\$ 382,000	\$ 382,000	\$ -
Elevator Door Operator and Glides Upgrades	\$ 32,000	\$ 33,500	\$ (1,500)
Energy Management and DDC - Base Scope	\$ -	\$ 173,000	\$ (173,000)
Domestic Water Efficiency Improvements	\$ -	\$ 26,000	\$ (26,000)
Building Envelope	\$ -	\$ 6,050	\$ (6,050)
<b>Totals</b>	<b>\$ 514,000</b>	<b>\$ 2,010,550</b>	<b>\$ (1,496,550)</b>

# WSI

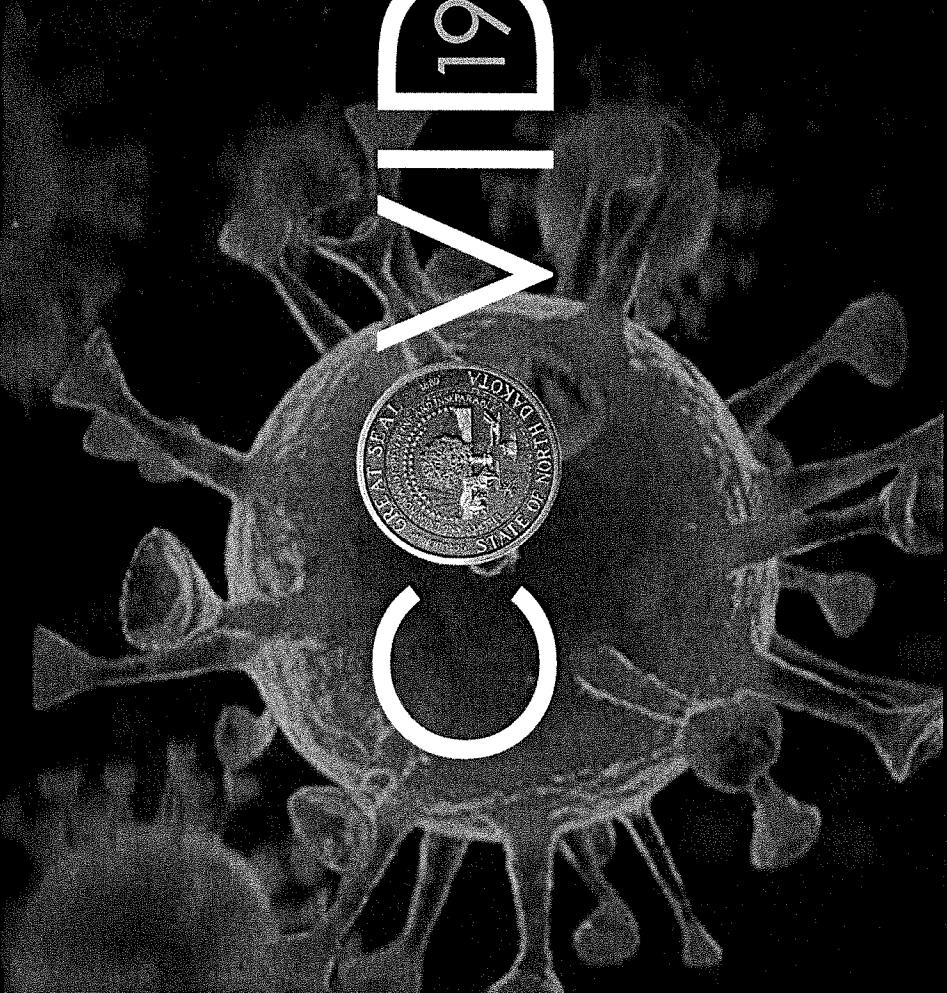
North Dakota Workforce  
Safety & Insurance

## Financial Audit Results



*The FY2020 Financial Audit conducted by Eide Bailly noted no material weaknesses, no significant compliance findings, and no prior year findings to update.*





**2020-12**

Extending workers' compensation coverage for COVID-19 to first responders and front-line health care providers.

## Executive Orders

19  
C

**2020-12.1**

Includes funeral service personnel.

**2020-12.2**

Includes employees providing direct care to individuals with intellectual and developmental disabilities housed within certain licensed care facilities.

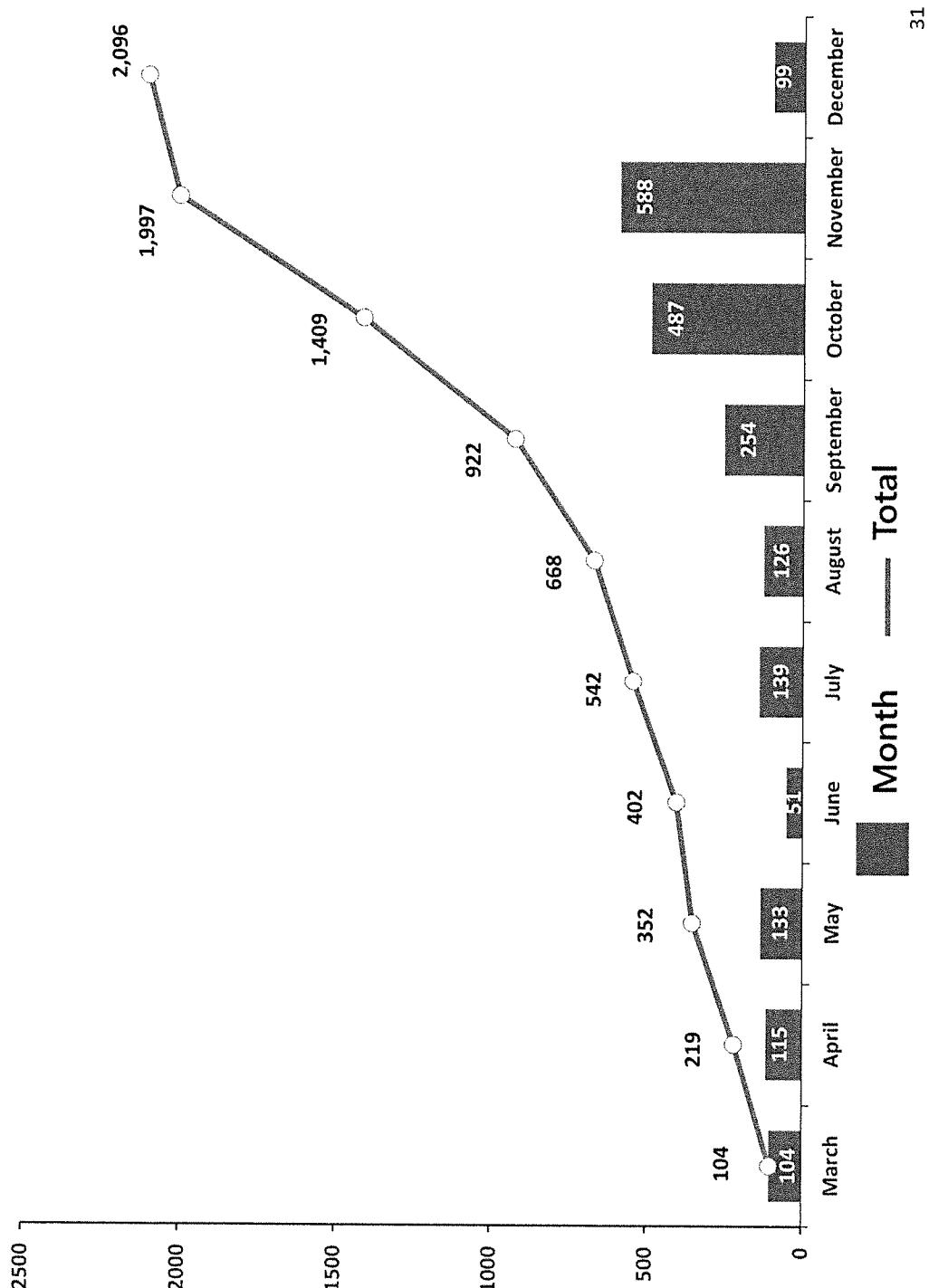
# WSI

North Dakota Workforce  
Safety & Insurance

## COVID-19 Federal Funding

*WSI received \$1,018,052 from the CARES Act funding. \$3,184 was used for telecommuting expenses and the remaining \$1,014,868 was used to cover costs associated with claims filed under executive orders 2020-12, 12.1, and 12.2. All money has been spent.*





**WSI**

North Dakota Workforce  
Safety & Insurance

All COVID-19  
Claims Filed  
by Month



# MEAP

Medical Expense  
Assistance Program



# WISI

North Dakota Workforce  
Safety & Insurance

# Questions?



NORTH  
**Dakota** Be Legendary.<sup>™</sup>