

SENATE TRANSPORTATION COMMITTEE
January 8, 2021 - 10:15 a.m. - Fort Totten Room

North Dakota Department of Transportation
Robin Rehborg, Deputy Director for Driver Safety

SB 2112

Good morning Mr. Chairman and members of the committee. I'm Robin Rehborg, Deputy Director for Driver Safety for the North Dakota Department of Transportation (DOT). I'm here to provide information related to SB 2112.

This bill is a DOT Agency bill. Thank you for allowing me to explain this bill and answer any questions.

This bill proposes to add language to allow the DOT's contracted Motor Vehicle service offices to conduct driver license (DL) services along with their current motor vehicle services. With NDDOT's deployed technological changes such as online renewal, mobile application, and kiosk implementation, the need for customers to physically come into a contracted Motor Vehicle service office is decreasing. This change will also streamline government service delivery. Allowing the NDDOT contractors to complete driver license services will also assist our current NDDOT DL offices during high renewal periods. It will also reduce the time current NDDOT DL examiners spend traveling to these rural areas to conduct DL services. This change will also increase customer service for the communities as the contractors are open five days a week. Services offered may vary by contractor depending on the space limitations and employee capacity. There will be some training required and equipment will be provided, as necessary, to complete the services.

This concludes my testimony. Thank You.