



February 2, 2023

Chair Ruby and Members of the Transportation Committee,

My name is Anna Powell and I am the Manager of Government Relations for DoorDash. I am submitting comments on HB 1440 relating to delivery network company insurance. DoorDash supports industry-wide insurance standards, but has concerns with the proposed bill. We hope there can be continued discussion on a few provisions of the bill and look forward to sharing more feedback and suggested improvements with you.

Of particular concern is the requirement that delivery platforms maintain insurance coverage during the period when workers are logged on to the app but not performing delivery (the “application on stage”). On the DoorDash platform, there is no commitment to work during this period since Dashers can reject any delivery offer that they receive while logged on. This also creates a significant fraud risk: it would be easy for someone to get platform-provided insurance coverage by simply turning on the app as they do their normal commute or personal travel even if they never intend to accept any deliveries through the platform. We believe the coverage of the application on stage should be removed or revised to mitigate fraud risk.

We also have concerns about directly extending certain requirements applicable to rideshare drivers to delivery workers given the difference in the service being provided. For example, we believe that requiring delivery workers to be at least 18 years old – rather than 21 – is more appropriate since they are transporting food and groceries rather than transporting people.

Our policy team is currently drafting suggested edits that I will share with you and the bill sponsors separately. Thank you for your time and please reach out with any questions.

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