

Committee Members,

On March 23, 2025, it will be one year that my 94 year old mother has been waiting for a refund from a long term care facility. She is due reimbursement for fees charged for services she never received. In addition, she was charged rent for the month of June 2024 when she had moved out of the facility on May 11, 2024. Most certainly, time is of the essence when one is 94 years old. The general manager and office manager have both agreed the money is due her but still she waits. Thank you for your efforts in passing this legislation. Meanwhile, my mom is left with no alternative but to take legal action.

Respectfully,

Kim Fornshell