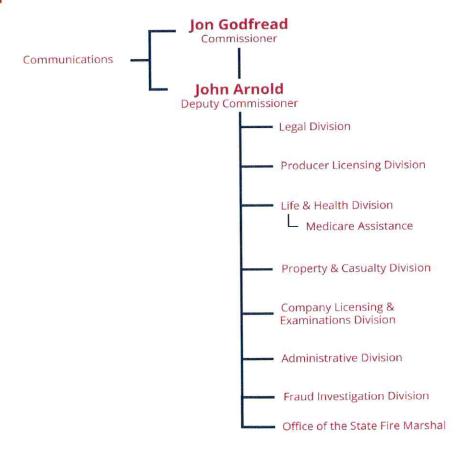




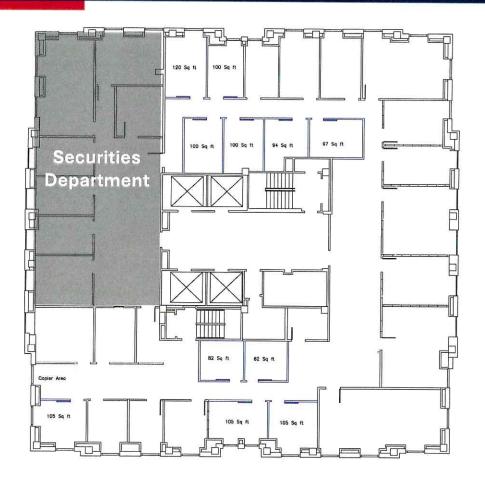
Jon Godfread, Commissioner

Organizational Chart



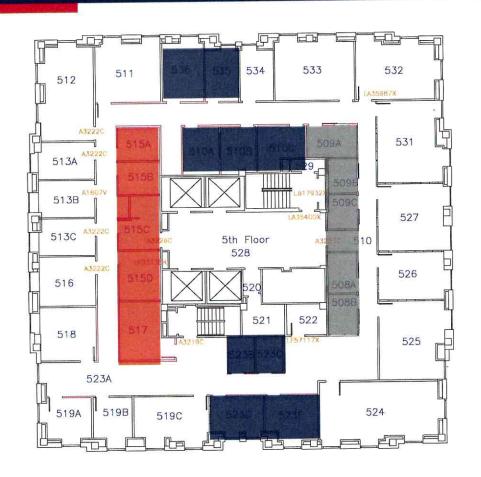


5th Floor – Prior to 2023





5th Floor - Today



Phase 1

Phase 2

Phase 3



Governor's FTE Request



Company Licensing & Examination Analyst

- Reduce need for external consultants
 - Estimated savings of \$360k-400k
- Develop internal expertise
- Reduce reliance on contractors
- Increase efficiency



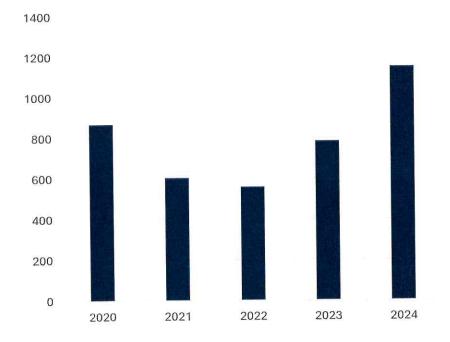
Staff Attorney

- Support for Fire Marshal
- Secondary Fraud Prosecution Attorney
- > Civil Fraud Enforcement
- Administrative Rules
- General Licensing



Property & Casualty Analyst

Consumer Inquiries



- Answer consumer questions and complaints
- Educate consumers on policies
- Communicate with insurance companies regarding complaints



Communications Specialist

2024 compared to 2023...

104%

Increase in Website Visitors

79%

Increase in Facebook reach

25%

Increase in email subscribers

- Digitally-focused position
- Expand the Department's reach through online presence
- Provide more targeted content to North Dakotans
- Serve as support before, during & after emergencies and natural disasters



Compensating our Team Members



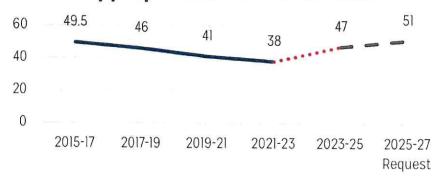




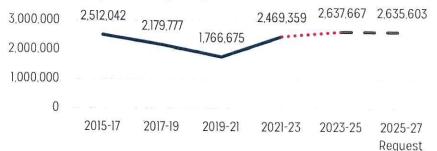
Responsible Stewards of Tax Dollars

- Reduced our overall budget YOY
- Requested needsbased budgets
- Demonstrated history of lean operations

Appropriated FTE's Over Time



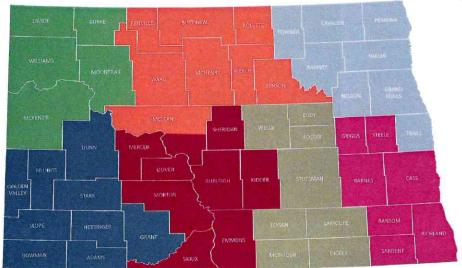
Operating Expenses Over Time



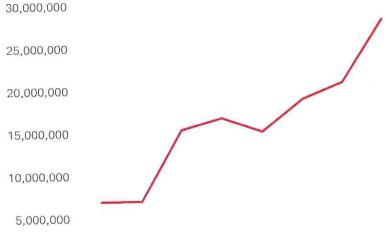


State Fire Marshal Transition

Deputy FM Districts



Distribution to Fire Districts



208, 201, 3 50,3, 50,2, 50,1, 50,1, 50, 50,5,5, 50,5,5, 50,5,



Requested FTEs



Company Licensing & Examination Analyst



Staff Attorney

Included in Executive Budget



Property & Casualty Consumer Analyst



Communications **Specialist**



Fire & Tornado Fund & Bonding Fund

Prior to 2019:

Department administered both programs.



Since 2019:

NDIRF administered both programs with Department oversight.



Proposed this session:

Transfer oversight to OMB.



Property Insurance Market Study

ND Purchasing Group
Statutes

Large Commercial Risks
Rebates

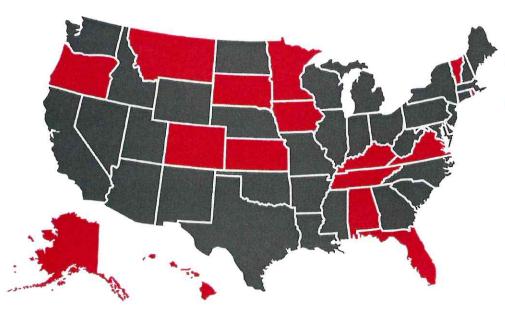
Delegation Agreement for Insurance Holding Company Statements

ND Surplus Lines Laws

Property Insurance Reforms to Address
Social Inflation



Insurance & Securities Merger



Shared Priorities & Responsibilities

- Consumer Protection
- Financial fraud investigation
- > Public education & awareness
- Promoting financial stability
- > Professional licensing

In the U.S., at least **16 states** have their securities regulatory agency under the same umbrella as their insurance department.



Pharmacy Benefit Manager Regulation



1 Pharmacist





2 Complaint

Analysts





2 Attorneys



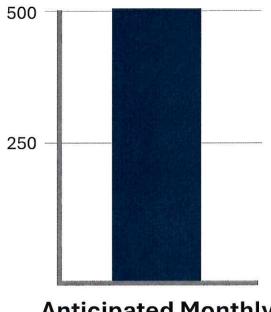
1 Company



Analyst

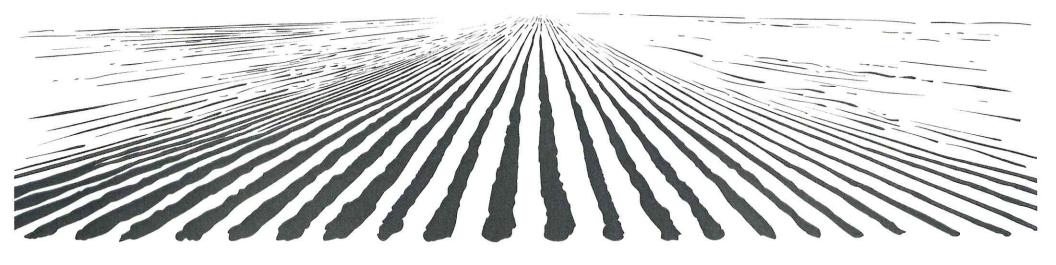
1 Fraud

Investigator



Anticipated Monthly Complaints







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