

House Bill 108

By: Representatives Bonner of the 73<sup>rd</sup>, Clark of the 100<sup>th</sup>, Prince of the 132<sup>nd</sup>, Cannon of the 172<sup>nd</sup>, and Hitchens of the 161<sup>st</sup>

A BILL TO BE ENTITLED  
AN ACT

1 To amend Part 2 of Article 15 of Chapter 1 of Title 10 of the Official Code of Georgia  
2 Annotated, relating to the "Fair Business Practices Act of 1975," so as to provide certain  
3 protections for veterans and other eligible persons applying for benefits; to provide for  
4 limitations; to provide for violations; to provide for a short title; to provide for definitions;  
5 to provide for an effective date; to provide for related matters; to repeal conflicting laws; and  
6 for other purposes.

7 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

8 **SECTION 1.**

9 This Act shall be known and may be cited as the "Safeguarding American Veteran  
10 Empowerment Act" or "SAVE Act."

11 **SECTION 2.**

12 Part 2 of Article 15 of Chapter 1 of Title 10 of the Official Code of Georgia Annotated,  
13 relating to the "Fair Business Practices Act of 1975," is amended by adding a new Code  
14 section to read as follows:

15 "10-1-409.

16 (a) As used in this Code section, the term:

17 (1) 'Compensation' means any money, thing of value, or economic benefit conferred on,  
18 or received by, any person in return for services rendered, or to be rendered, by himself  
19 or herself or another.

20 (2) 'Person' means any natural person, corporation, trust, partnership, incorporated or  
21 unincorporated association, or any other legal entity.

22 (3) 'Veteran' means a former member of the United States armed forces or other eligible  
23 person entitled to a benefit from the United States armed forces.

24 (4) 'Veterans' benefits matter' means the preparation, presentation, or prosecution of any  
25 claim affecting any person who has filed or expressed an intent to file a claim for any  
26 benefit, program, service, commodity, function, status, or entitlement for which veterans,  
27 their dependents, their survivors, or any other individual are eligible under the laws and  
28 regulations administered by the United States Department of Veterans' Affairs or the  
29 Georgia Department of Veterans Service.

30 (b) No person shall receive compensation for referring any individual to another person  
31 to advise or assist the individual with any veterans' benefits matter.

32 (c) No person shall receive any compensation for any services rendered to a veteran in  
33 connection with any claim filed within the one-year presumptive period of active duty  
34 release, unless prior to the inception of the services agreement, the veteran acknowledges  
35 in writing that he or she is within such period yet chooses to decline free services available  
36 to him or her through the United States Department of Veterans' Affairs and the Georgia  
37 Department of Veterans Service.

38 (d) A person seeking to receive compensation for advising, assisting, or consulting with  
39 any individual in connection with any veterans' benefits matter shall, before rendering any  
40 services, memorialize the specific terms under which the amount to be paid shall be  
41 determined in a written agreement signed by both parties. Compensation shall be purely

42 contingent upon an increase in benefits awarded, and if successful, compensation shall not  
43 exceed five times the amount of the monthly increase in benefits awarded based on the  
44 claim. No initial or nonrefundable fee shall be charged by a person advising, assisting, or  
45 consulting an individual on a veterans' benefits matter.

46 (e) A person seeking to receive compensation for advising, assisting, or consulting with  
47 any individual regarding any veterans' benefits matter shall not utilize for a secondary  
48 medical examination of the veteran a medical professional with whom such person has an  
49 employment or business relationship.

50 (f) No person shall guarantee, either directly or impliedly, a successful outcome or that any  
51 individual is certain to receive specific veterans' benefits or that any individual is certain  
52 to receive a specific level, percentage, or amount of veterans' benefits.

53 (g) No person shall advise, assist, or consult for compensation with any veteran concerning  
54 any veterans' benefits matter without clearly providing prior to entering into a services  
55 agreement the following disclosure both orally and in writing:

56 'This business is not sponsored by, or affiliated with, the United States Department of  
57 Veterans' Affairs or the Georgia Department of Veterans Service, or any other federally  
58 chartered veterans' service organization. Other organizations, including but not limited  
59 to the Georgia Department of Veterans Service, a local veterans' service organization, and  
60 other federally chartered veterans' service organizations may be able to provide you with  
61 this service free of charge. Products or services offered by this business are not  
62 necessarily endorsed by any of these organizations. You may qualify for other veterans'  
63 benefits beyond the benefits for which you are receiving services here.'

64 The written disclosure shall appear in at least 12 point type in an easily identifiable place  
65 in the person's agreement with the veteran. The veteran shall verbally acknowledge  
66 understanding of the oral disclosure and sign the document in which the written disclosure  
67 appears to represent understanding of these provisions. The person offering services must  
68 retain a copy of the written disclosure while providing veterans' benefits services for

69 compensation to the veteran for at least one year after the date on which the agreement  
70 entered into by the parties terminates.

71 (h) Persons engaging in advising, assisting, or consulting on veterans' benefits matters for  
72 a fee shall not:

73 (1) Utilize international call centers or data centers for processing veterans' personal  
74 information; or

75 (2) Request a veteran's personal login, username, or password information or use such  
76 information to access such veteran's medical, financial, or government benefits  
77 information.

78 (i) Persons engaging in advising, assisting, or consulting on veterans' benefits matters for  
79 a fee shall ensure that any employee of such person who has access to veterans' medical  
80 or financial information undergoes a background check prior to having access to such  
81 information. The background check shall be conducted by a reputable entity and include  
82 identity verification and a criminal records check processes.

83 (j) A violation of the provisions of this Code section shall constitute a deceptive and unfair  
84 act or practice in the conduct of trade or commerce under this part.

85 (k) Each day that a violation of this Code section continues shall constitute a separate  
86 violation.

87 (l) Nothing in this Code section is to be construed as applying to, limiting, or expanding  
88 the requirements imposed on agents, attorneys, or other representatives accredited by the  
89 United States Department of Veterans Affairs and regulated by that agency."

90 **SECTION 3.**

91 This Act shall become effective upon its approval by the Governor or upon its becoming law  
92 without such approval.

93

**SECTION 4.**

94 All laws and parts of laws in conflict with this Act are repealed.