

Primary Residence Credit (PRC) – Approved Applications Breakdown by Age

Hades 2E	1.253
Under 25	1.200

25-34 12,526

35-44 27,032

45-54 22,284

55-64 27,799

65 and older 43,999

Total 134,893



Primary Residence Credit (PRC)

- Over 138,000 applications received
 - o 92% participation rate
- Logged over 20,000 telephone calls in a period of three months
- Administered with no increase in FTE's
- Kudos to our property tax team for their tireless work and dedication to make the program taxpayer friendly
- Application process was automated, digital only, with built-in-real-time verification
- Less than five minutes to apply
- 99% approval rating (1 in 3 applicants completed satisfaction survey)
- Countless compliments from the public on ease-of-use and outreach efforts to promote the program

For 2nd Year of the Program

- Include language to include homes held in trust and used by individuals as their primary residence
- Exploring program changes to self-populate application



